

# Small Business VOIP Router: Reset to Factory Default

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### Introduction

How do I reset the Linksys VOIP router to factory default?

#### Related Information

[Related Cisco Support Community Discussions](#)

## Introduction

This article is one in a series to assist in the setup, troubleshooting, and maintenance of Cisco Small Business products.

## Q. How do I reset the Linksys VOIP router to factory default?

A.

The router can be set to factory default by pressing the Reset button of the router and resetting through the router's web-based setup page.

### *Resetting the Router Using the Reset Button*

Pressing the **Reset** button at the back of the router for 30 seconds will reset your router to its factory default settings. Any settings on the router will be erased and the router's IP address will become "192.168.15.1" and the username and password will be "admin" after resetting.

**Note:** Take note of the current settings of the device before resetting.



To reset the router via its web-based setup page, follow the steps below.

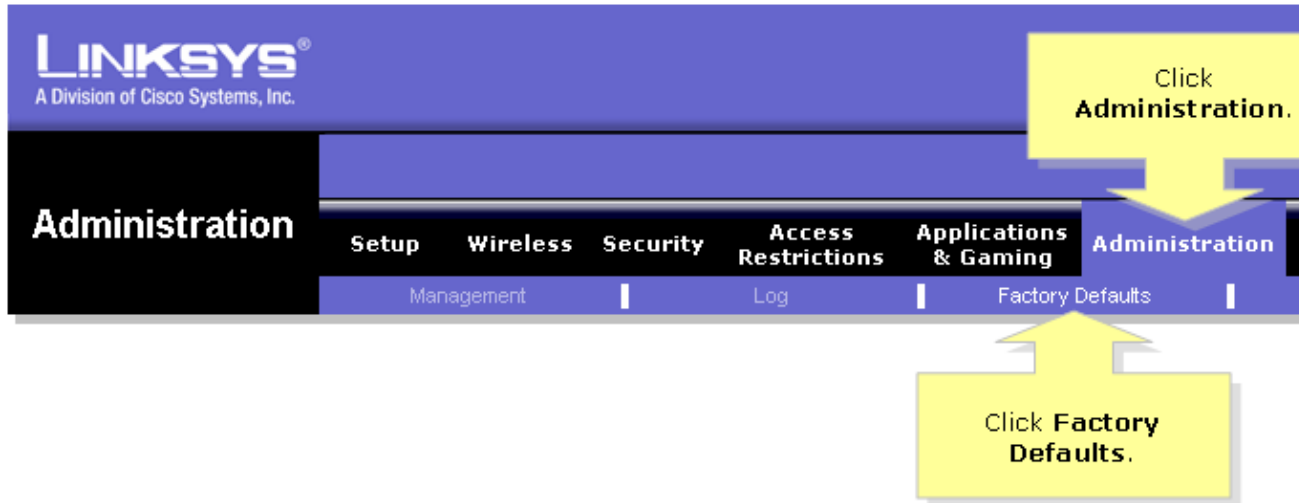
### *Resetting the Router Using the Web-Based Setup Page*

**Step 1:**

Access the router's web-based setup page. For instructions, refer to Access the Web-Based Setup Page of the VoIP Router.

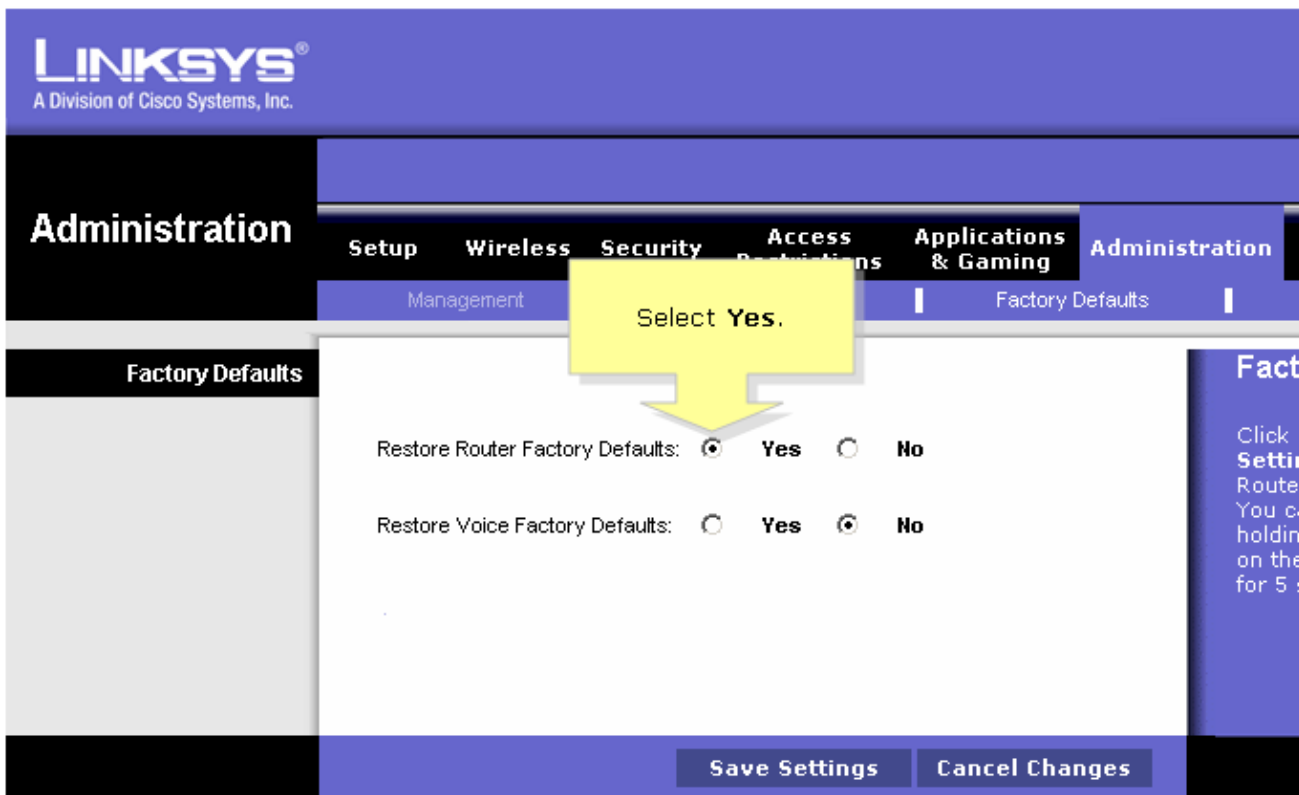
**Step 2:**

When the router's web-based setup page appears, click *Administration* then *Factory Defaults*.



**Step 3:**

Select *Yes* on the *Restore Router Factory Defaults* option.



**Step 4:**

Click *Save Settings*.

