

# Factory Reset on the SPA525G and SPA525G2 IP Phones

## Objectives

Factory reset SPA525G and SPA525G2 IP Phone. IP Phones are configured to factory reset if the user wants to start fresh on the device without any configuration on the IP Phones. It can also be used in case the IP Phone is not acting normally.

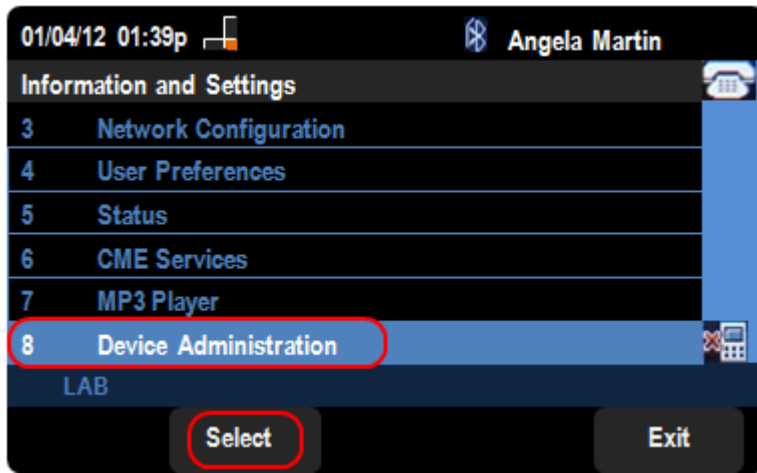
## Applicable Devices

- SPA525G
- SPA525G2

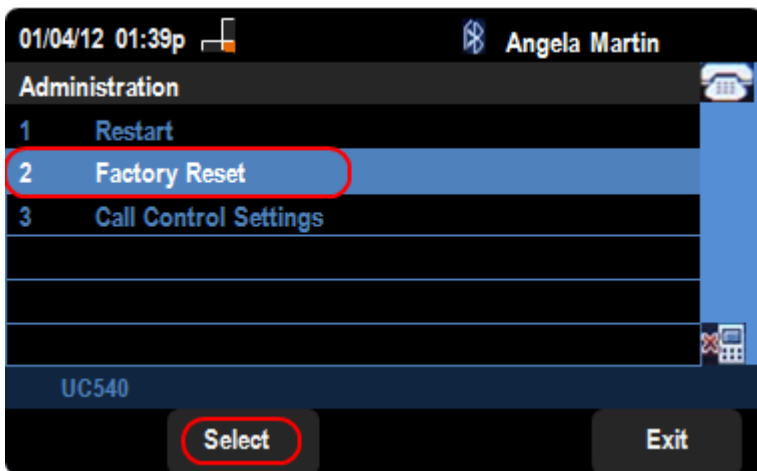
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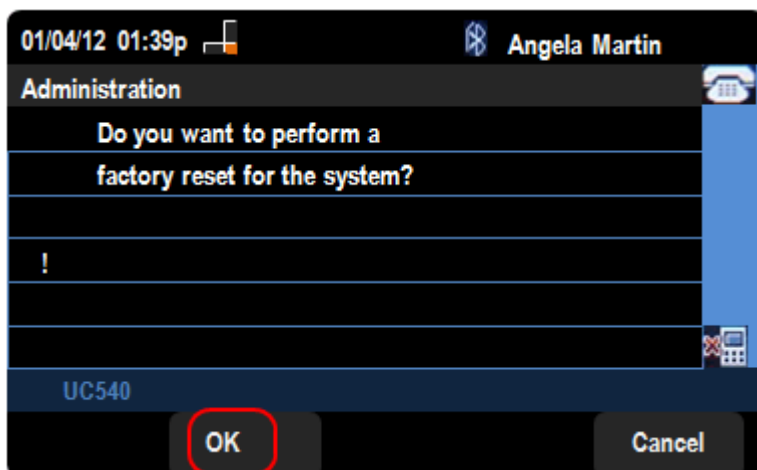
Step 1. Press the Setup button on the phone. The *Information and Settings* menu appears.



Step 2. Use the navigation keys and scroll down to Device Administration. Press the **Select** softkey.



Step 4. In the *Device Administration* page, scroll down to Factory Reset option and press the **Select** key to factory reset the IP Phone.



Step 5. In the *Factory Reset* page, press **OK** soft key to confirm the factory reset of SPA525G or SPA525G2 IP Phone.