

Record a Phone Call on SPA300/SPA500 Series IP Phone

Objectives

Live Recording allows for a phone conversation to be recorded. After the call is complete, the recording will go into voicemail mailbox where it can be accessed just like any other voicemail message. Live Recording must be enabled on the device managing the phone, and voicemail must be configured for the extension number of the person recording the phone call.

This document explains how to record a phone call on the SPA300/SPA500 Series IP Phone.

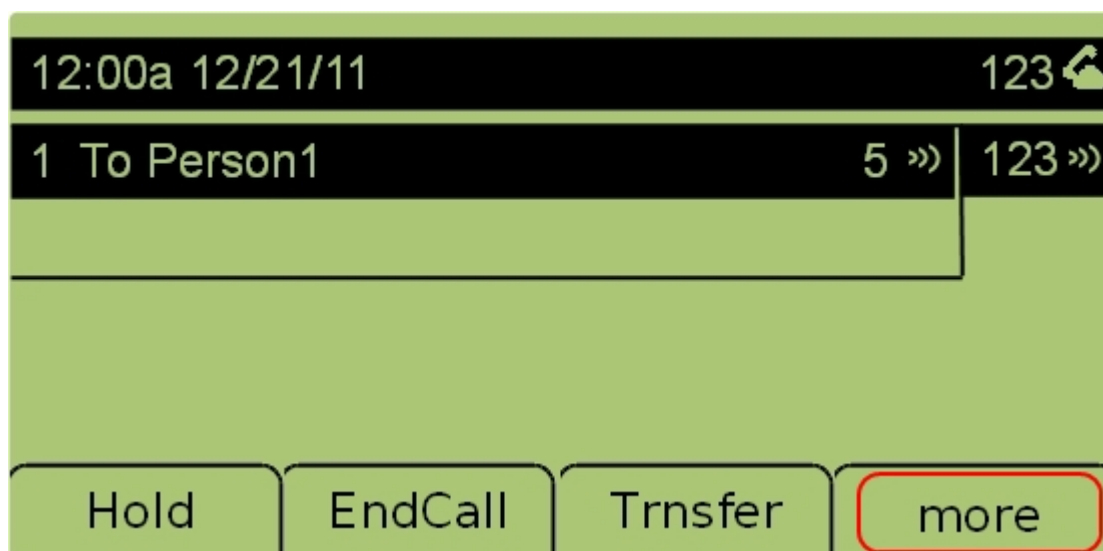
Applicable Devices

- SPA300 Series IP Phone
- SPA500 Series IP Phone

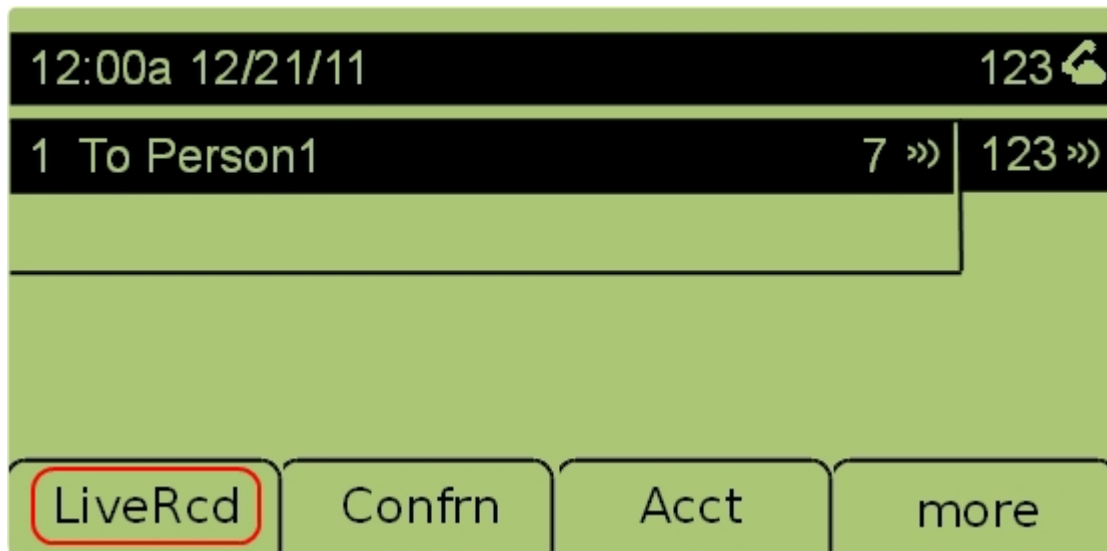
Step-by-Step Procedure

Record a Phone Call

Step 1. Dial a person to create a phone session.



Step 2. Select the **more** tab to view additional options.



Step 3. Select the **LiveRcd** tab to begin recording the conversation.

Step 4. Recording will end when the call is ended. The recorded call is now available in the voicemail mailbox.