Determine MAC Address on the Cisco 504G IP Phone

Objectives

This document explains how to determine the MAC Address of the Cisco SPA504G IP Phone. This will allow you to check the MAC address of the phone by using the phone menu on the phone display.

Applicable Devices

• Cisco 504G IP Phone

Determining MAC Address on the Cisco 504G

Step 1. Press the Setup button on the SPA504G to open the Setup menu.



Step 2. Press 3 or scroll down with the navigation keys to option 3 and press **Select** soft-key to open the Settings menu.



Step 3. Press 5 or scroll down with the navigation keys to option 5 and press **Select** soft-key to open the Network Configuration menu.

| [| 🗅 Settings | | | |
|---|------------|-----------------------|--------|--|
| ſ | 4 | BackLight Timer | | |
| | 5 | Network Configuration | | |
| | 6 | Model Information | | |
| | DND | | | |
| < | Sel | lect | Cancel | |

Step 4. Press 3 or scroll down with the navigation keys to option 4. This will display the MAC address of the SPA504G Phone.

| Network Configuration | | | | | | |
|-----------------------|---|-----------------------------|--|--|--|--|
| Ì | 4 | MAC Address 30E4DB2A4860 | | | | |
| | 5 | Hostname | | | | |
| DND | | | | | | |
| Select Can | | | | | | |