

SG350X, SG550XG: Stack Slave Stuck when Unit is Disconnected then Reconnected

Date Identified

May 26, 2017

Date Resolved

September 8, 2017

Products Affected

Model	Firmware Version	Fixed In
SG350X	2.2.0.X	2.3.5.63
SG550XG	2.3.0.130	2.3.5.63

Problem Description

In some cases, a unit may not rejoin a stack after a switchover (from the original active switch to the standby switch) or when the unit is disconnected and then reconnected to stack.

Resolution

This issue is fixed when you upgrade to the firmware version 2.3.5.63. To upgrade, click [here](#) for instructions.

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