

# Upgrade ProtectLink License on RV016 and RV082 Router

## Objective

Cisco ProtectLink provides additional security for network devices. It filters website addresses (URLs) and blocks potentially malicious websites. ProtectLink assists to block web-based attacks and control web access for your entire business at the Internet gateway. ProtectLink Web requires no additional hardware and is easy to set up and manage, It also helps to restrict access to offensive or non-work-related websites, with this feature you can enforce web-usage policies to improve company productivity and reduce web-based threats.

This document explains the procedure to upgrade the ProtectLink license on the RV016 and RV082.

## Applicable Devices

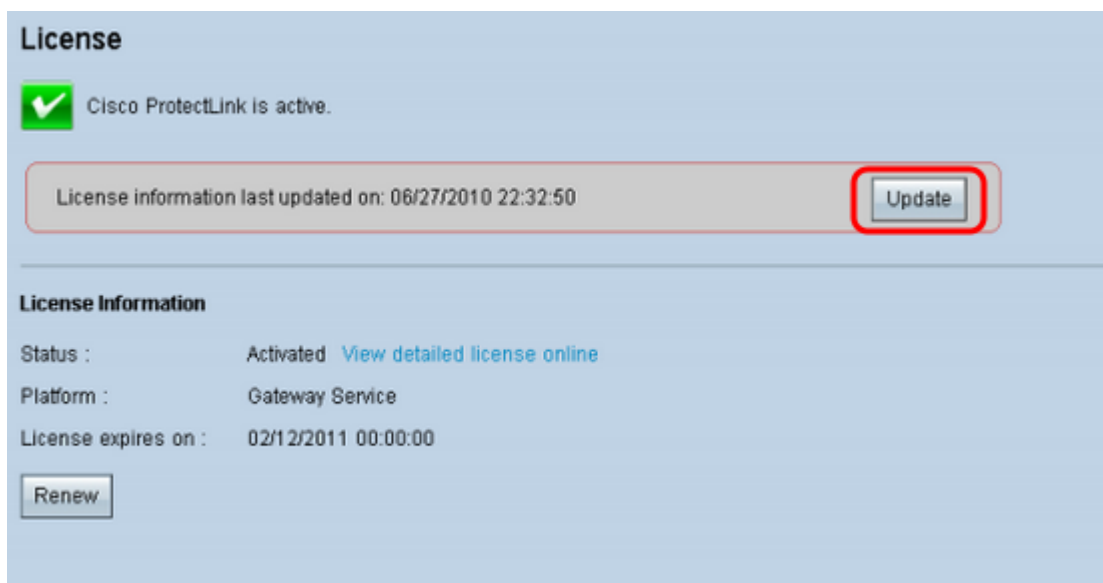
- RV016
- RV082

## Software Version

- v4.2.1.02

## ProtectLink License Upgrade

Step 1. Log into the Web Configuration Utility and choose **Cisco ProtectLink Web> License**. The *License* page opens:



**Note:** This page is available only if the Cisco ProtectLink Web service is activated.

Step 2. Click **Update** under License area to refresh the license information displayed onscreen. The License Information area displays information about the current license.

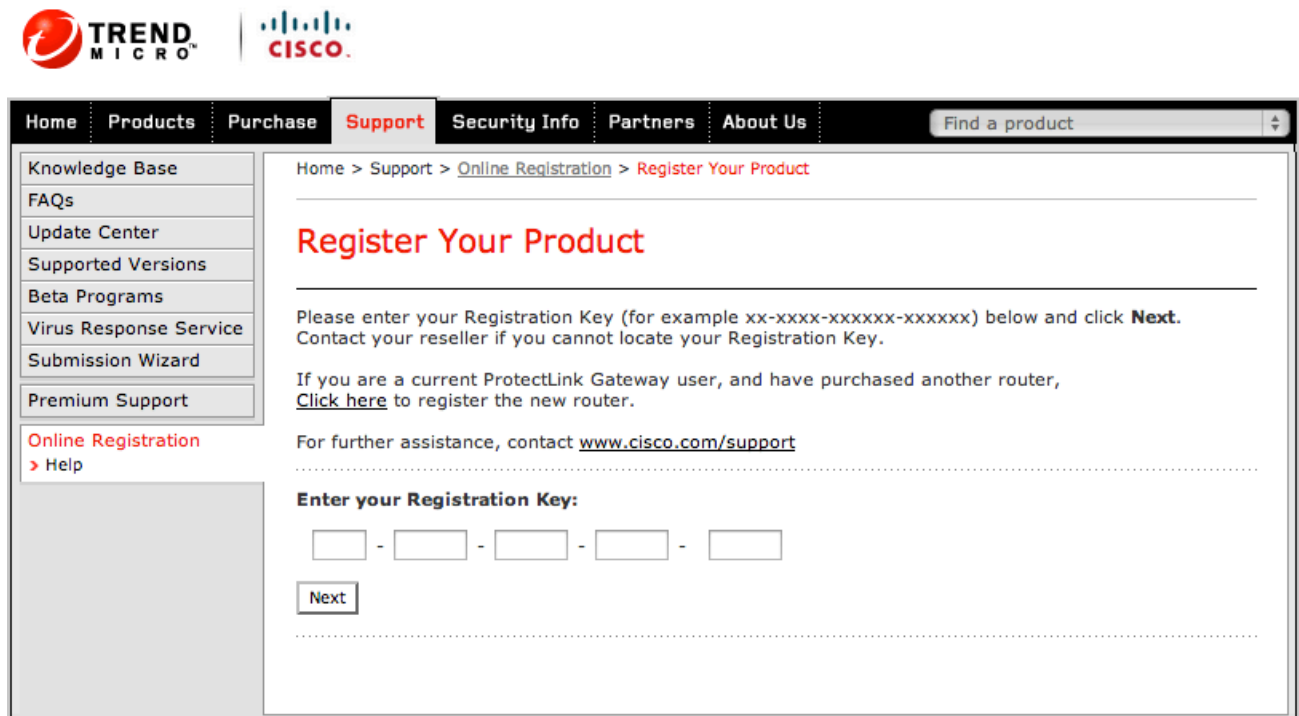
- Status — The status of the license. *Activated* or *Expired* is displayed. Click **View detailed license online** to view license information online. The *ProtectLink Product Detail* page opens:
- Platform — The platform type, Gateway Service, is displayed.
- License expires on — The date and time the license expires (one year after the service was activated).

Step 3. Click **Renew** under the License Information area for information to renew the license. The web browser takes you to the ProtectLink site to purchase an extension key.

Step 4. Once the Key has been purchased, use the Web Configuration Utility and choose **Cisco ProtectLink Web > Register ProtectLink services and obtain an Activation Code(AC)**.



Step 5. Click **Register ProtectLink services and obtain an Activation Code(AC)**. The *Register Your Product* page opens:



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Step 6. Enter the Registration Key.



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Knowledge Base  
FAQs  
Update Center  
Supported Versions  
Beta Programs  
Virus Response Service  
Submission Wizard  
Premium Support

Online Registration  
> Help

Home > Support > [Online Registration](#) > [Register Your Product](#)

## Register Your Product

Please enter your Registration Key (for example xx-xxxx-xxxxxx-xxxxxx) below and click **Next**. Contact your reseller if you cannot locate your Registration Key.

If you are a current ProtectLink Gateway user, and have purchased another router, [Click here](#) to register the new router.

For further assistance, contact [www.cisco.com/support](http://www.cisco.com/support)

Enter your Registration Key:

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Step 7. Click **Next**. The *License Agreement* page opens:

## Confirm License Terms

Trend Micro licenses its products worldwide in accordance with certain terms and conditions. By breaking the seal on the CD jacket in the product box or registering the product's Registration Key, you or your company or organization accepted a Trend Micro license agreement.

Below you will find a representative Trend Micro License Agreement. If you or your company has already entered into a valid written license agreement with Trend Micro, click on the button below to confirm your acceptance of that original written agreement. If, for some reason, you have not already accepted a license agreement with Trend Micro, review the following Trend Micro License Agreement and click on the button below if you accept its terms. If not, or if you have any questions, contact Trend Micro before proceeding.

### Trend Micro License Agreement (Package Version)

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I Accept  I Don't Accept \*

Step 8. Choose **I Accept** radio button to accept the conditions and click **Submit**. The *Registration Information* page appears

Step 9. Enter the appropriate registration information details and scroll down to click **Submit**. The *Confirm Registration* page opens,

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## Activation Code

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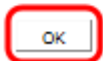
**Thank you for registering.**

Your logon ID and an Activation Code will be sent to the following email address:

You can visit <https://olr.trendmicro.com/registration/> and enter the logon ID and password to view your Online Registration account or register additional products.

Product Name	Language	Platform (OS)	Platform (Application)	Activation Code
ProtectLink	English	Windows	Gateway Service	

Questions? Contact [Trend Micro](#).






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Step 10. Click **OK**. The *Activation Code* page appears to confirm the registration of the product

Step 11. This page displays information about Activation Code required for activation of the product. The Activation Code is also e-mailed to the address provided.

### Cisco ProtectLink Web

Cisco ProtectLink Web provides web security for an unlimited number of users. It prevents access to dangerous web sites and includes URL filtering with over 80 categories to control employee access to non-business-related web sites.

-  [Learn more about and request Free Trial for Cisco ProtectLink](#)
-  [Register ProtectLink services and obtain an Activation Code\(AC\)](#)
-  [Use the Activation Code\(AC\) to activate ProtectLink services](#)

Step 12. Click **Use the Activation Code(AC) to activate ProtectLink Services**. The *Activate Your Product* page opens:

Home Products Purchase **Support** Security Info Partners About Us Find a product

Knowledge Base  
 FAQs  
 Update Center  
 Supported Versions  
 Beta Programs  
 Virus Response Service  
 Submission Wizard  
 Premium Support

Online Registration  
 > Help

Home > Support > Online Registration > **Activate your product**

## Activate your product

> Step 1: Enter Activation Code

Your Activation Code(for example xx-xxxx-xxxxx-xxxxx-xxxxx-xxxxx-xxxxx) is located on the Product Registration Certificate you received. You can contact Trend Micro if you cannot locate your Activation Code. Enter your Activation Code below and click **Next**.

**Enter Activation code**

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Step 13. Enter the Activation Code.

Step 14. Click **Next**.

## Activate your product

> Step 2: Verify Product Information

Thank you for choosing Trend Micro. You purchased the following product(s):

Product Group	Application	Activation Code	Registration Key	Seat No.	Expiry Date
ProtectLink	Gateway Service			5	03/25/2012

If the information is correct, click Next to continue; otherwise, please contact [www.cisco.com/support](http://www.cisco.com/support)

Step 15. Verify the activation and click **Next**.