

Manage Mobile Contacts on a Cisco IP Phone 8800 Series Multiplatform Phone

Objective

The Cisco IP Phone 8800 Series Multiplatform Phones allow you to pair your mobile device such as phone or tablet through Bluetooth. This connection allows you to make and answer phone calls on either the mobile device or the IP Phone. This ability to use the mobile line on your IP phone is called Intelligent Proximity.

Note: To learn how to configure a mobile device on your IP Phone, click [here](#).

After configuring your mobile device, your IP phone displays an additional phone line with your mobile phone number and you will be prompted to save the contacts from your mobile phone to your IP Phone. This mobile contact list remains on your IP phone even if you disconnect or unpair your mobile device.

This article provides instructions on how to manage mobile contacts on your Cisco IP Phone 8800 Series Multiplatform Phone.

Applicable Devices

- 8800 Series

Software Version

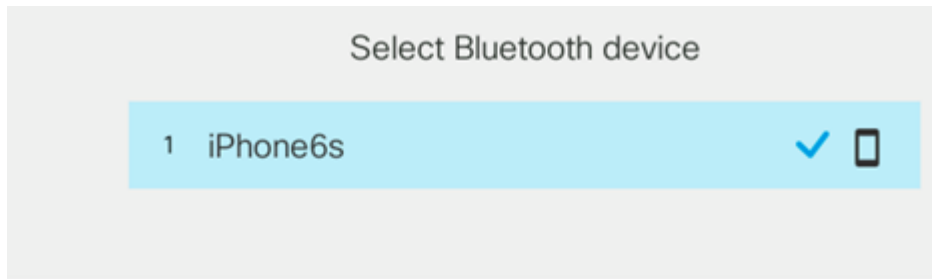
- 11.0.1 — 8851, 8861

Manage Mobile Contacts on the IP Phone

Save Mobile Contacts

Step 1. After configuring the mobile device, press the **Yes** softkey to save the mobile contacts into your IP Phone.

Note: Available options may vary according to the exact model of your device. In this example, Cisco 8851 IP Phone is used.



Save mobile contacts



Would you like to store all of your mobile contacts on your deskphone?

You can delete them later in contacts.

No

Yes

Note: In this example, the iPhone6s mobile device is paired with the IP Phone.


All mobile contacts will be saved in a separate directory on your Cisco IP Phone 8800 Series Multiplatform Phone.

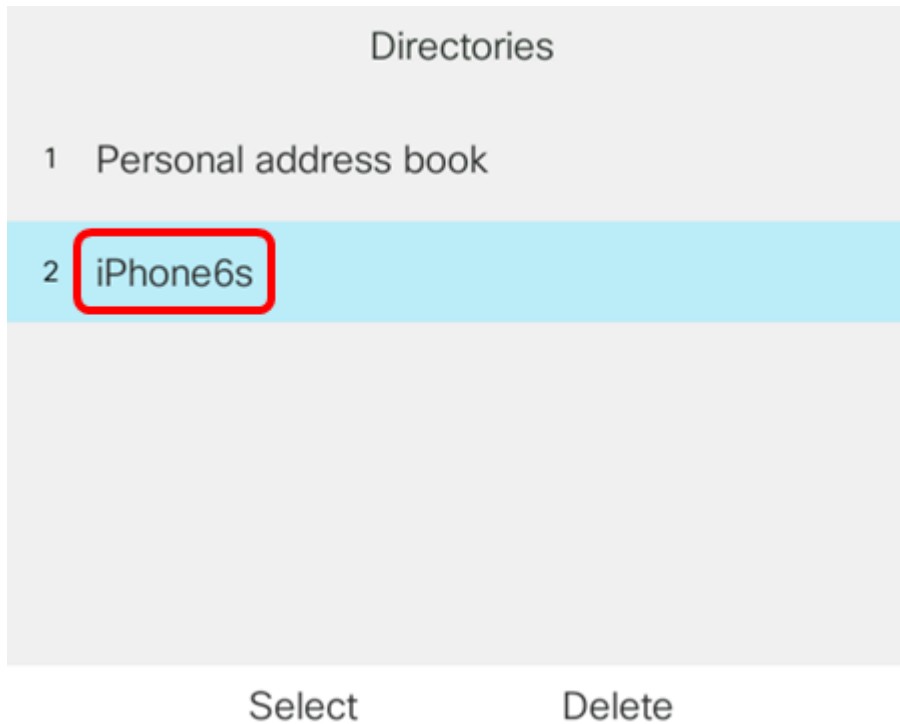
View your Mobile Contacts


Use your desk phone to view the contacts list on your mobile phone. This is a convenient way to view a contact without accessing your mobile phone.

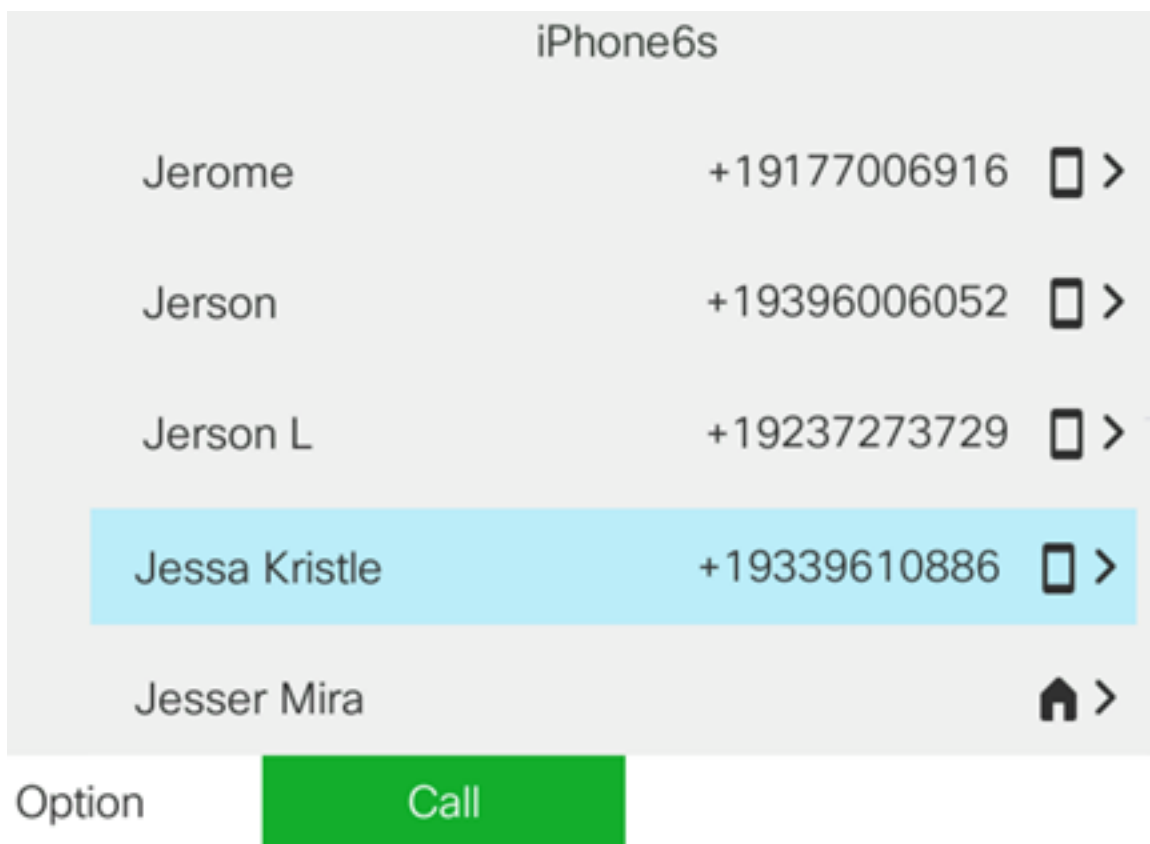
Step 1. Press the **Contacts** button on your IP Phone.



Step 2. Choose the paired mobile device using the **Navigation cluster**  button.



Step 3. Your mobile contact list should be displayed. Use the **Navigation cluster**  button to view a specific contact.

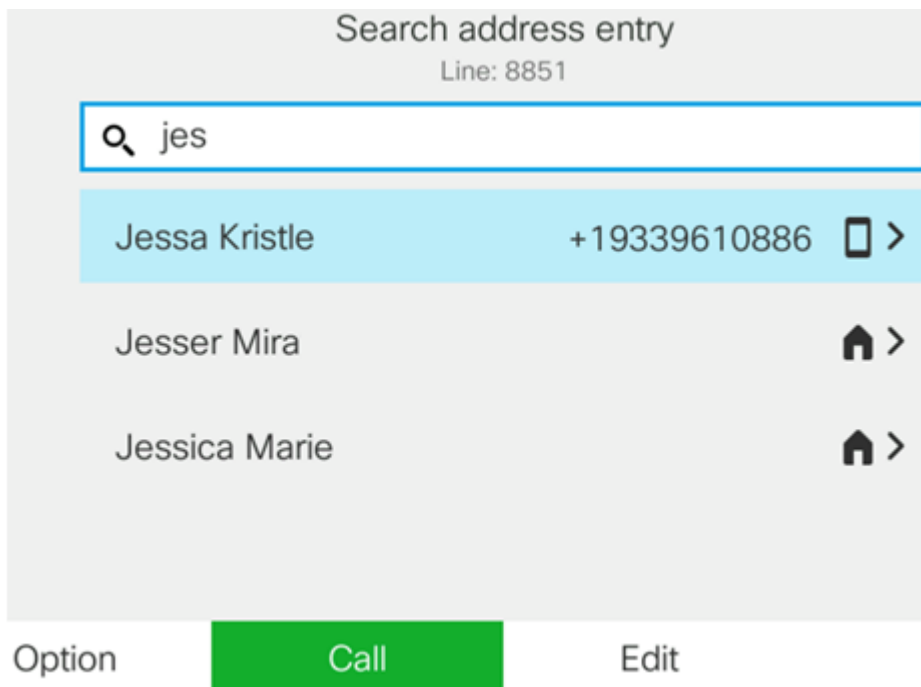


Step 4. (Optional) To search for a specific contact, press the **Option** softkey then choose **Search**.



Step 5. Enter the name of the contact in the *Search* field. The phone will pull up contacts that match the letter or number that you enter.

Note: In this example, *jes* is entered. The contact names that start with *jes* are displayed.



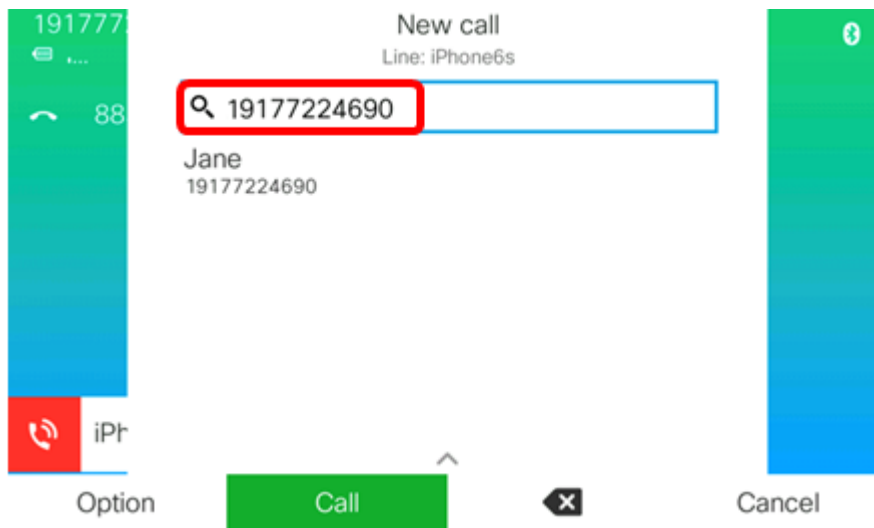
You should now have successfully viewed the saved mobile contacts on your Cisco IP Phone 8800 Series Multiplatform Phone.

Search and Call a Mobile Contact

Step 1. Press the mobile device extension softkey on your IP Phone.

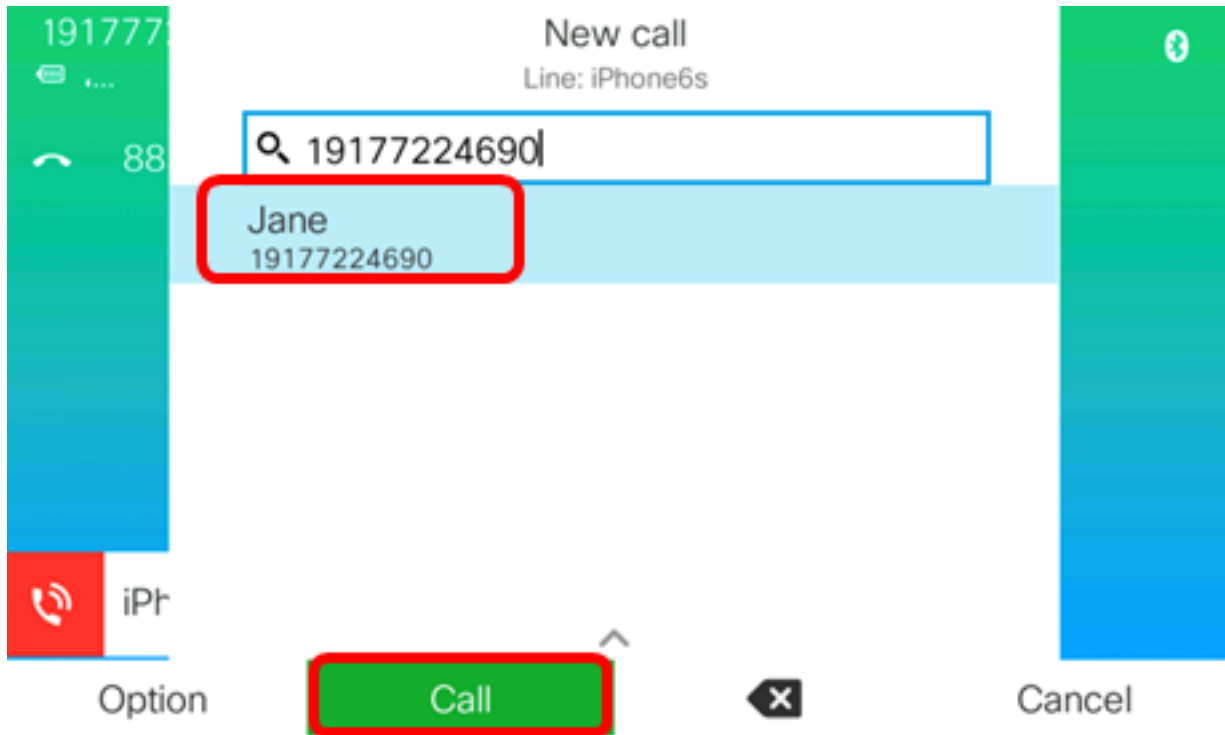


Step 2. Enter the number of the mobile contact that you want to call in the *Search* field. If the number matches a mobile contact, the name will appear on the screen.

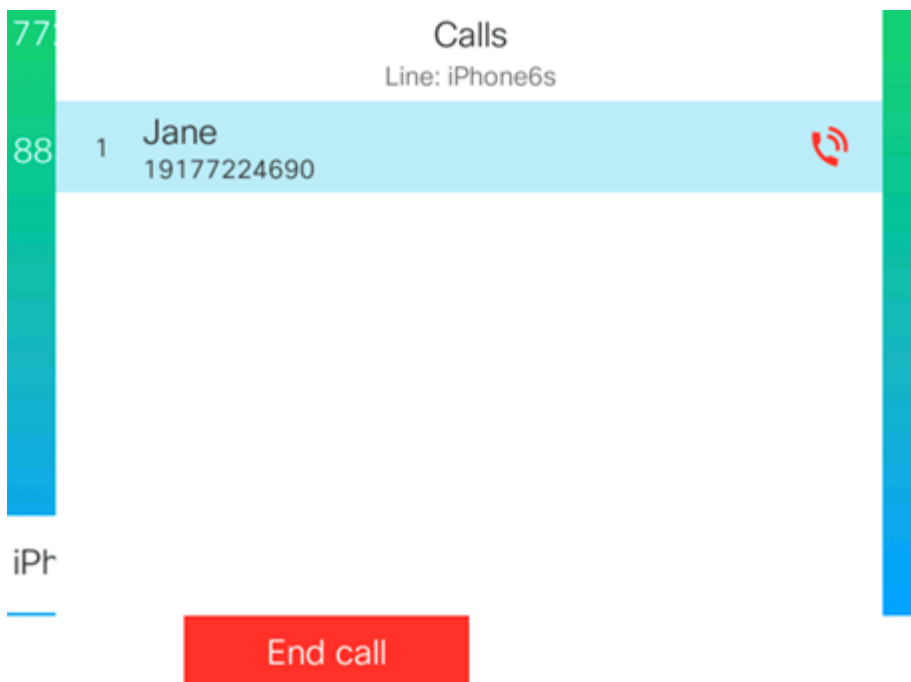


Note: In this example, 19177224690 is entered. The contact name Jane appears.

Step 3. Choose the contact name and then press the **Call** softkey.



You should now be able to search and call a mobile contact through your Cisco IP Phone 8800 Series Multiplatform Phone.

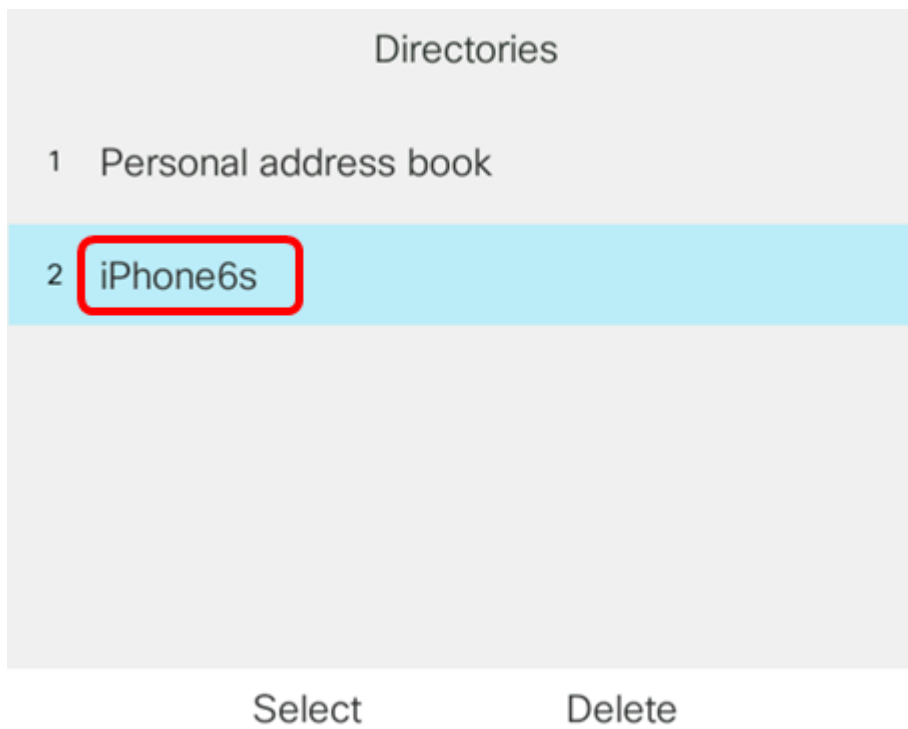


Delete the Mobile Contacts

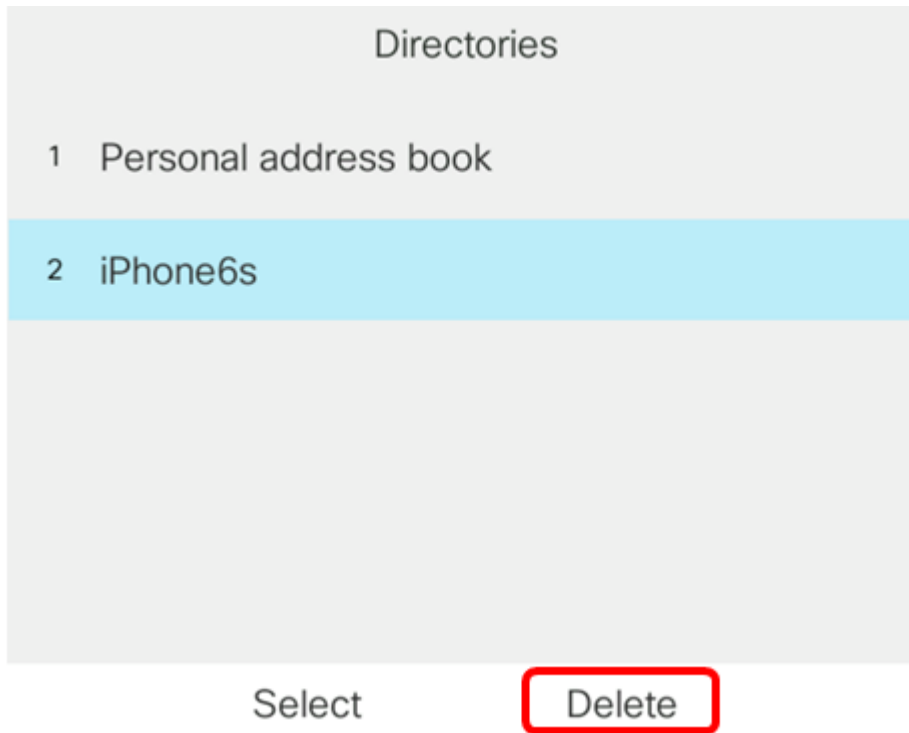
Step 1. Press the **Contacts** button on your IP Phone.



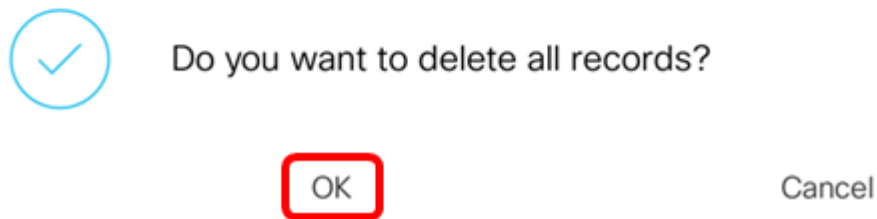
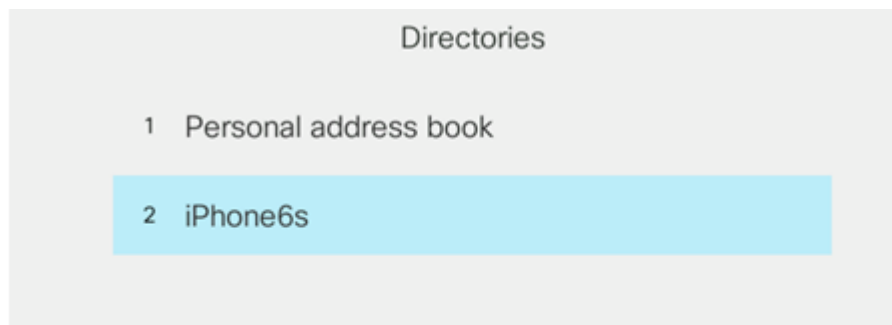
Step 2. Choose the paired mobile device using the **Navigation cluster** button.



Step 3. Press the **Delete** softkey.



Step 4. Press the **OK** softkey to delete all mobile contacts. Otherwise, press **Cancel**.



Your mobile device will be removed from the Directories list.

Directories

1 Personal address book

Select

You should now have successfully deleted all mobile contacts from your Cisco IP Phone 8800 Series Multiplatform Phone.