

Move Audio from a Cisco IP Phone 8800 Series Multiplatform Phone to Mobile Device and Vice Versa

Objective

The Cisco IP Phone 8800 Series Multiplatform Phones allow you to pair your mobile device such as phone or tablet through Bluetooth. This connection allows you to make and answer phone calls on either the mobile device or the IP Phone. This ability to use the mobile line on your IP phone is called Intelligent Proximity.

Note: To learn how to configure a mobile device on your IP Phone, click [here](#).

After configuring your mobile device, your IP phone displays an additional phone line with your mobile phone number. You can then make, receive, and move calls from your mobile phone through your IP Phone.

If you have both a Bluetooth headset and a mobile device connected, you cannot use the Bluetooth headset to answer the audio from the mobile device.

This article provides instructions on how to manage mobile calls on your Cisco IP Phone 8800 Series Multiplatform Phone.

Applicable Devices

- 8800 Series

Software Version

- 11.0.1 — 8851, 8861

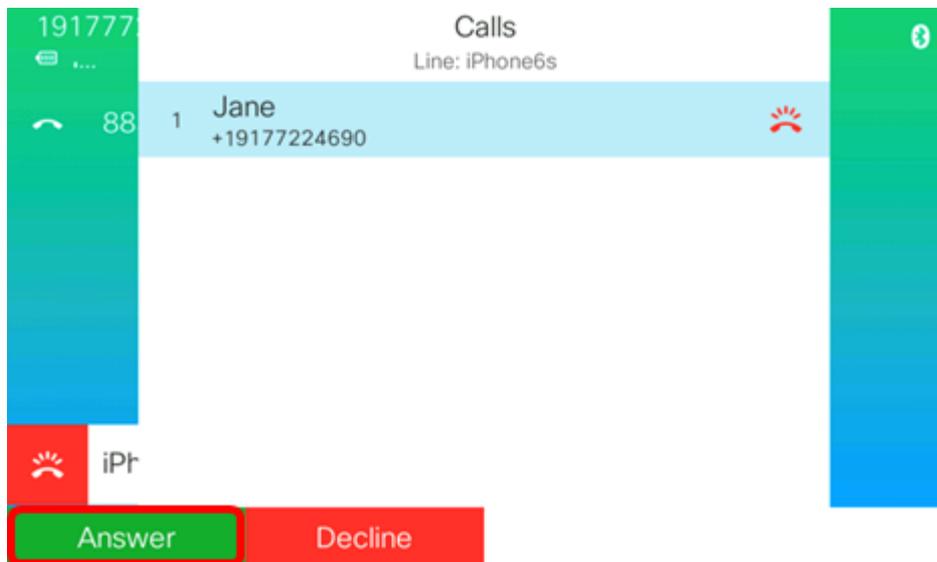
Manage Audio from the IP Phone to Mobile and Vice Versa

After pairing your mobile device with your IP Phone, you can use either the IP Phone or your mobile phone to answer or receive calls on your mobile line. You can also move or swap the audio while on an active call. The IP Phone supports connections from Android and iOS tablets and phones.

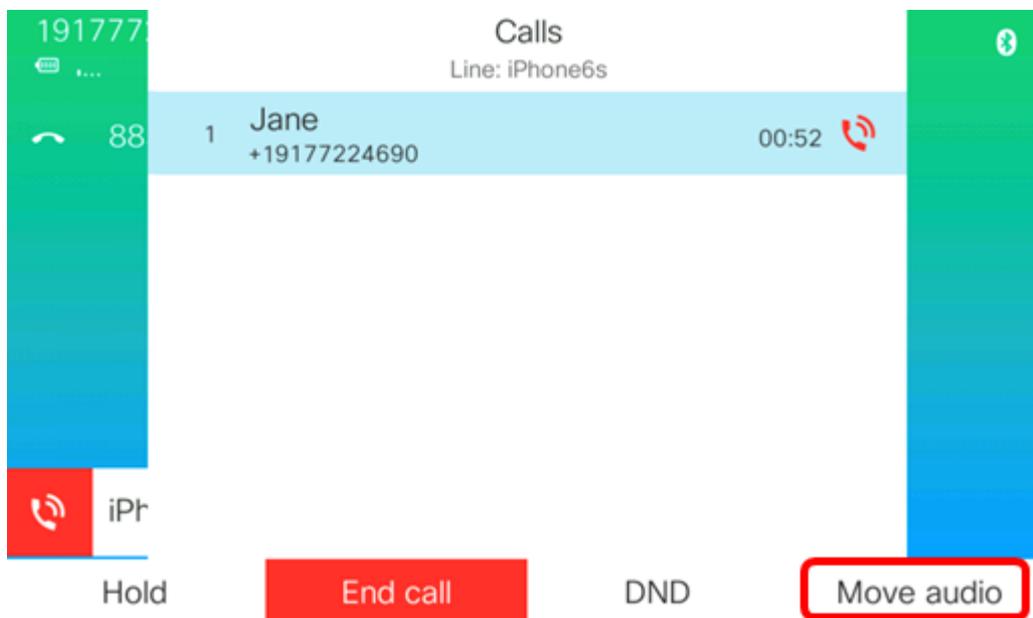
Move the Audio of an Active Call through your IP Phone

Step 1. Answer an incoming mobile call on your IP Phone by pressing the **Answer** softkey. Otherwise, press the **Decline** softkey.

Note: Available options may vary according to the exact model of your device. In this example, an iPhone6s mobile phone is configured with Cisco 8851 IP Phone.



Step 2. While on a call, press the **Move audio** softkey to move the audio to your mobile device.



You should now be able to continue to call on your mobile device.

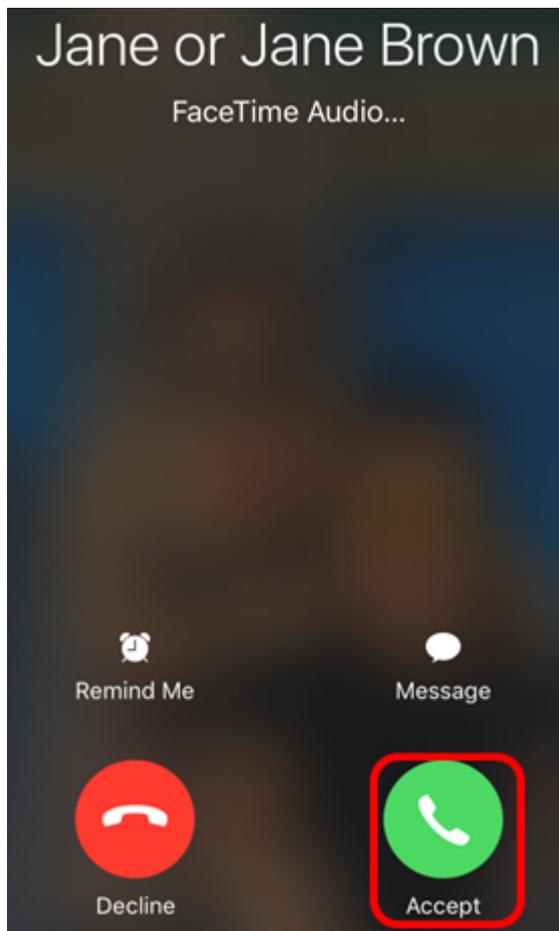
Step 3. (Optional) Press the Move audio again to move the audio back to the IP Phone.

You should now have successfully moved the audio of an active call to your mobile device from your IP Phone.

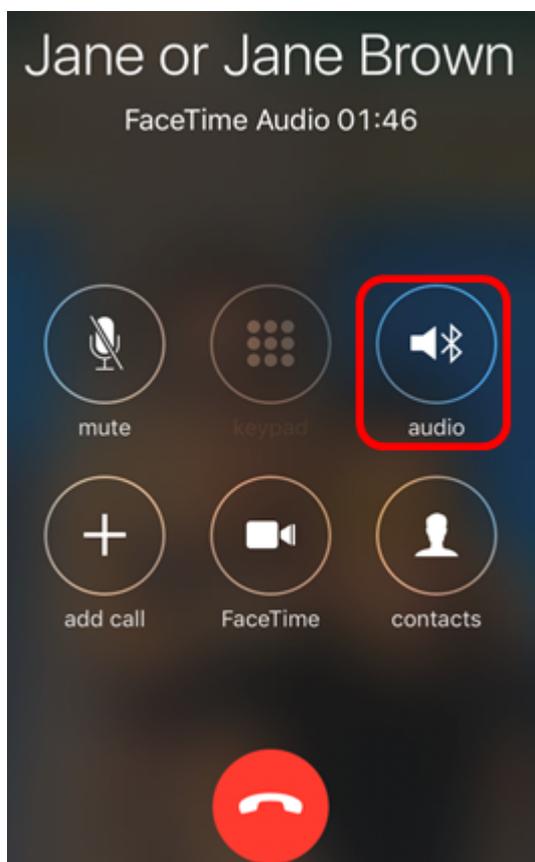
Move the Audio of an Active Call through your Mobile Device

Step 1. Tap the **Accept** button to answer a call on your mobile device.

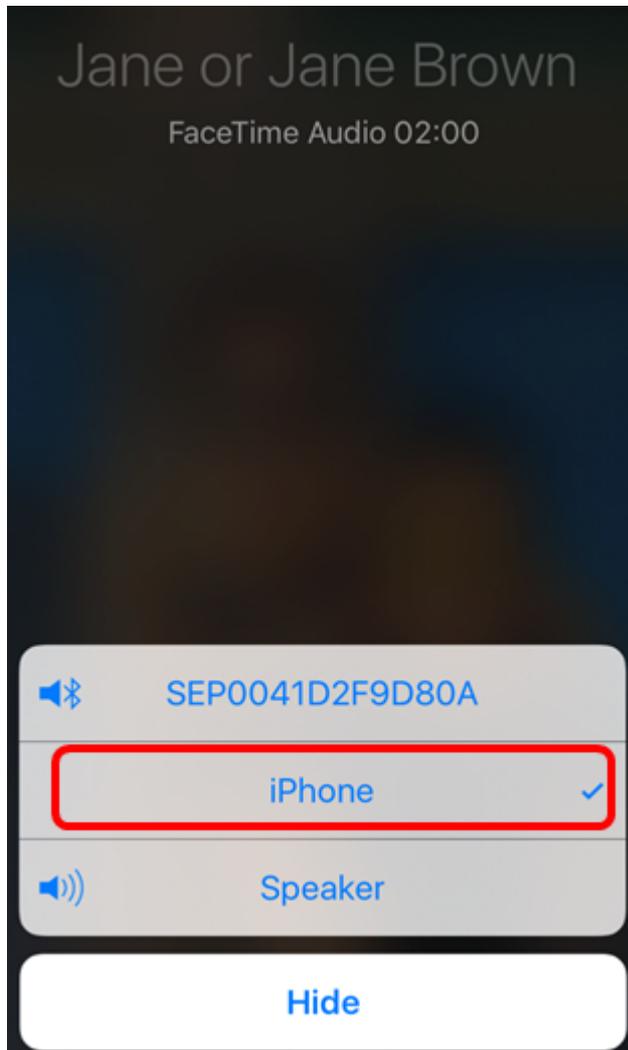
Note: Available options may vary according to the exact model of your device. In this example, a FaceTime call on an iPhone6s mobile phone is used.



Step 2. Tap the **audio** button to display the audio options.

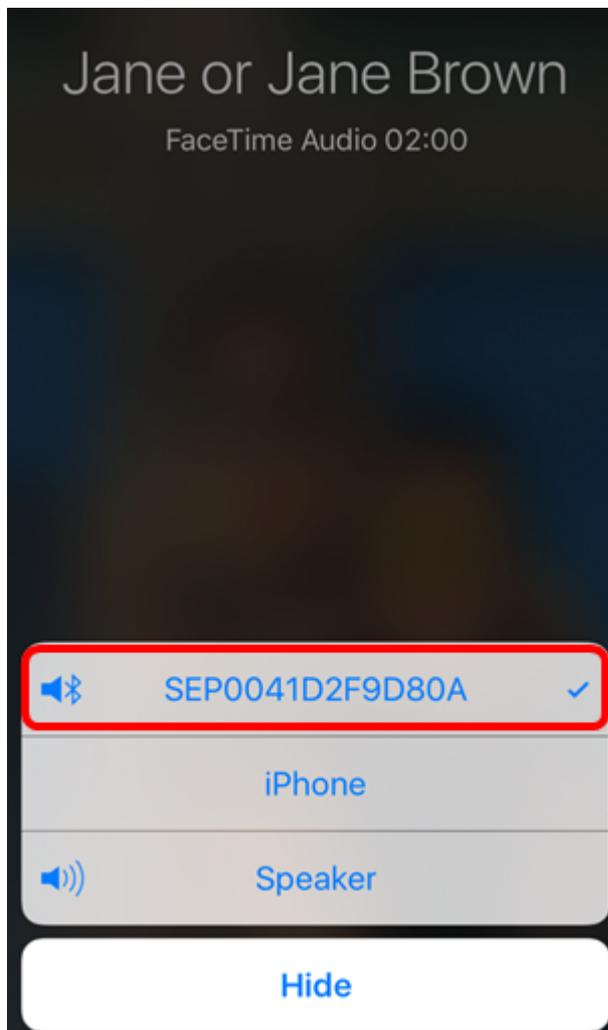


A check mark indicates that the call is active on the device.



Step 3. To move the audio to the IP Phone from the mobile device, tap the device ID.

Note: In this example, the device ID of the IP Phone is SEP0041D2F9D80A.



Step 4. (Optional) To use the speaker of the mobile device, tap the **Speaker** button.

You should now be able to continue to call on your IP Phone.

Step 5. (Optional) Tap the **iPhone** button to move the audio back to the mobile device.

You should now have successfully moved the audio of an active call to your IP Phone from your mobile device.