Configure a Bluetooth Device on a Cisco IP Phone 8800 Series Multiplatform Phone

Objective

The Cisco IP Phone 8800 Series Multiplatform Phones allow you to connect a mobile phone, an analog headset, a Bluetooth headset, and a USB headset simultaneously to your phone. However, you can use only one headset at a time. When you connect multiple headsets to your phone, you can choose the primary audio device to use for a call. The primary audio path for a call is based on the setting that is chosen for the preferred audio device.

Note: To learn how to configure a primary audio output device on a Cisco IP Phone 8800 Series Multiplatform Phone, click here.

The Cisco IP Phone can connect with up to 50 headsets, one at a time. The last connected headset is used as the default. Pairing is typically performed once for each headset. After a device is paired, the Bluetooth connection is maintained as long as both devices (phone and headset) are enabled and within range of each other. The connection typically reestablishes itself automatically if either of the devices powers down then powers up. However, some headsets require user action to reestablish the connection.

The Bluetooth icon on the Graphical User Interface (GUI) of the phone indicates that Bluetooth is on irrespective of whether a device is connected or not. If you have both a Bluetooth headset and a mobile device connected, you cannot use the Bluetooth headset to answer the audio from the mobile device.

This article provides instructions on how to configure a mobile phone or a Bluetooth device on your Cisco IP Phone 8800 Series Multiplatform Phone.

Applicable Devices

- 8800 Series

Software Version

- 11.0.1 — 8851, 8861

Configure a Bluetooth Device on your IP Phone

Configure the Bluetooth Settings on your IP Phone

Step 1. Press the Applications button on your IP Phone.
Step 2. Choose **Bluetooth** using the **Navigation cluster** button.

Step 3. Press the left or right button of the **Navigation cluster** button to toggle the Bluetooth setting to **On**.
Step 4. Press the left or right button on the Navigation cluster button to choose the preferred Bluetooth mode. The options are:

- **Phone** — Your IP phone pairs with a Bluetooth headset. Choose this option if you will not use the Cisco IP phone with a Bluetooth-enabled mobile phone.
- **Handsfree** — Your IP phone will operate as a handsfree device with a Bluetooth-enabled mobile phone.
- **Both** — Your Cisco IP phone uses a Bluetooth headset or operates with a Bluetooth-enabled mobile phone. Your IP phone will connect to only one device at a time (either the Bluetooth headset or the Bluetooth-enabled mobile phone).

**Note:** In this example, Both is chosen.

Step 5. Press the Set softkey to save the Bluetooth settings.
Step 6. (Optional) If you are prompted by the Sign-in form, enter the admin password of your IP phone then press the **Sign in** softkey.

**Note:** Your IP Phone will reboot as it applies the configuration settings.

You should now have successfully configured the Bluetooth settings on your Cisco IP Phone 8800 Series Multiplatform Phone.
Pair a Bluetooth Device with your IP Phone

Step 1. Power on the Bluetooth headset or turn on Bluetooth on your mobile device to make it available for pairing.

Step 2. Press the Applications button on your IP Phone.

Step 3. Choose Bluetooth using the Navigation cluster button.
Step 4. Choose **Devices** then press the **Navigation cluster** button.

Step 5. Press the **Scan** softkey to search for available Bluetooth devices.
The IP Phone will start scanning for available Bluetooth devices. Once done, all detected Bluetooth devices will be displayed.

Step 6. Press the up or down button of the **Navigation cluster** button to choose your preferred Bluetooth device then press the **Connect** softkey.
Note: In this example, AWEI MUSIC is chosen. To pair a mobile device with your IP Phone, click here for instructions.

Once the Bluetooth device has been paired, a check icon will be displayed next to the configured device.

Step 7. Press the Back button on your IP Phone to go back to the Bluetooth settings screen.

Step 8. Press the Set softkey to save the configured Bluetooth device.
You should now have successfully paired your Bluetooth device with your Cisco IP Phone 8800 Series Multiplatform Phone.

Disconnect or Remove a Bluetooth Device from your IP Phone

Step 1. Press the **Applications** button on your IP Phone.

Step 2. Choose **Bluetooth** using the **Navigation cluster** button.
Step 3. Choose **Devices** then press the **Navigation cluster** Select button at the center.

Step 4. (Optional) To disconnect a paired Bluetooth device, press the **Disconnect** softkey.
Step 5. (Optional) To remove a Bluetooth device from the list, press the Option softkey.

Step 6. (Optional) Choose Delete using the Navigation cluster button then press the Select softkey.
Step 7. Once prompted by the Delete accessory notification message, press the **Delete** softkey.

You should now have successfully disconnected or removed a Bluetooth device from your Cisco IP Phone 8800 Series Multiplatform Phone.
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<th>Option</th>
<th>Scan</th>
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Select Bluetooth device