Reboot a Device using the Cisco Business Mobile App

Objective

This article shows how to perform a reboot or do a factory reset on Cisco Business hardware using the Cisco Business Mobile Application.

Applicable Software | Version

Cisco Business Mobile App | 1.0.24 (link to Apple App Store)

System Requirements for Cisco Business Mobile app

The Cisco Business Mobile app is supported on Apple iOS-based devices running iOS version 13.0 and above.

The following Cisco Business devices can be managed by the Cisco Business Mobile app:

- Cisco Business 220 Series Smart Switches
- Cisco Business 250 Series Smart Switches
- Cisco Business 350 Series Managed Switches
- Cisco Business 100 Series Access Points
- Cisco Business 100 Series Mesh Extenders
- Cisco Business 200 Series Access Points

Reboot a Device

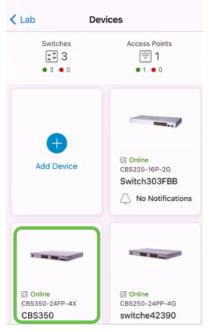
Step 1

Once you log into your Cisco Business Mobile Application, select Network Devices.

All Sites	Lab	4		
		United States		
MINOR ISSUES Check notifications to resolve issues and better performance.				
Information updated 3 minutes ago. Pull down to refresh				
ô Network Se	ttings +	- Add Devices		
Networks & Devices				
1 WiFi Networks	% %	1 Wired Networks		
∰ 4 Network Devices	• 0 C • 4 C			
Usage				
1 Clients Connected	<≣ I iclou	Most used app id		
Performance				



Select the hardware you would like to reboot.



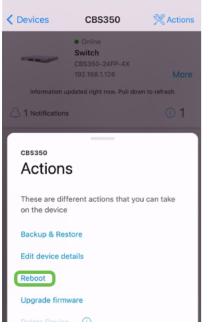


Click the Actions button.

Contract	CBS350	X Actions			
Ci	isco Business Mobile	9			
• • • • • • • • • • • • • • • • • • •					
	 Online Switch CBS350-24FP-4X 192.168.1.126 	More			
Updating information					
1 Notification	5	<u></u> 1			
Connections					
1 ^{/28}	Connected Ports	0			
Power Usage					
G Total Pow	ver Allotted 370 Watts	0			
G Power Us	ed 0 Watts	0			



Click Reboot.



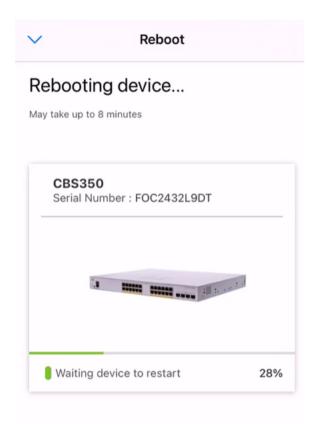


Click Confirm to start the reboot.

1 Decision	000050	810 · ···
×	Reboot	
Reboot de	vice	
Serial Number: F	OC2432L9DT	
3		in en i d
🔺 Warning		
	nd devices conn o offline during t	
Cancel		Confirm

Step 6

This reboot can take up to eight minutes.

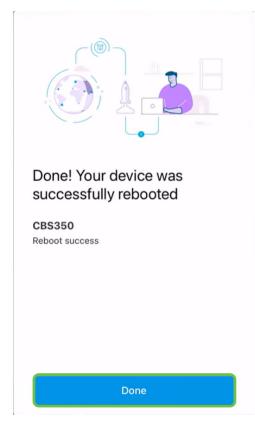


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Rebooting device....Do not quit or minimize the app till it's done

Step 7

Once the reboot has been completed, you will receive a notification. Click Done.



Conclusion

It is as simple as that. Now you can move on with your day.

Looking for more articles on the Cisco Business Mobile application? Look no further! Click any of the tags below to be brought directly to that topic. Enjoy!

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