

Upgrade Firmware for Cisco Business Dashboard

Objective

This article explains the steps to upgrade the firmware on Cisco Business Dashboard (CBD).

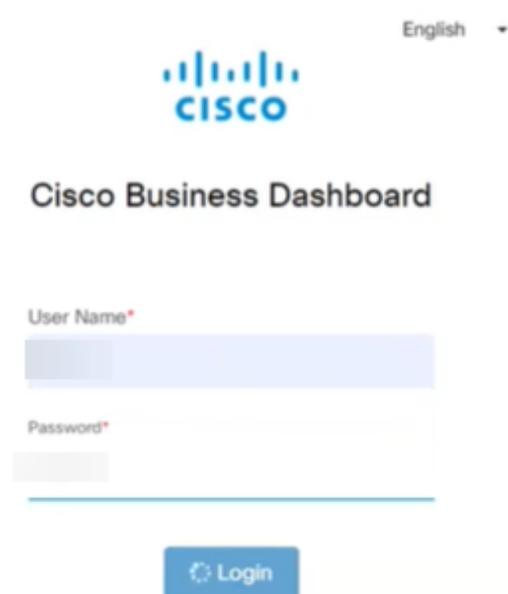
Applicable Devices | Firmware Version

- Cisco Business Dashboard | 2.3.0

Upgrade Firmware

Step 1

Log in to the Web User Interface (UI) on Cisco Business Dashboard.



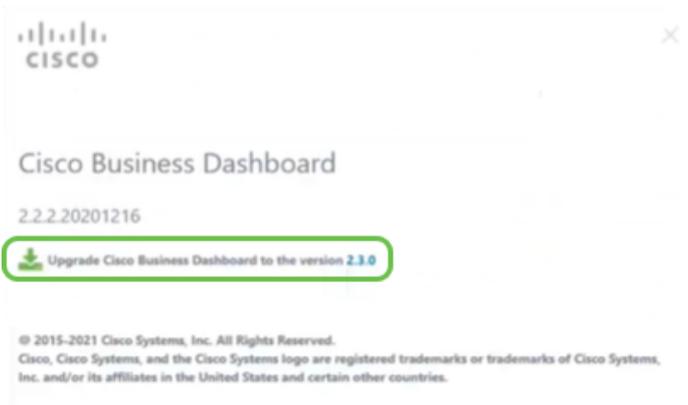
Step 2

When there is an update available, the dashboard will display a green cloud with a down arrow in the header. Click the **green download icon**.



Step 3

Click to start the download for the dashboard.



You should always upgrade the dashboard before the probe. CBD cannot run if a probe is running a newer version than the dashboard.

Step 4

You will see progress on the update.



Step 5

Once the download is complete, log into the Web UI again.



Cisco Business Dashboard

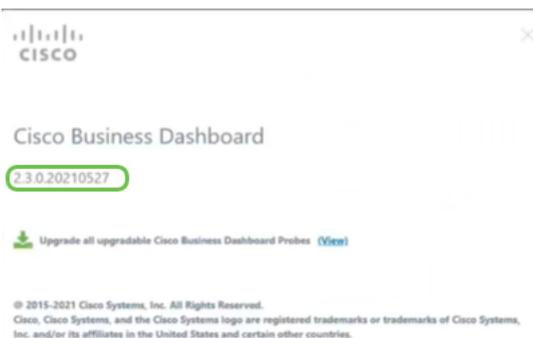
User Name*

Password*

Login

Step 6

Check to make sure the dashboard has been updated to the latest version.



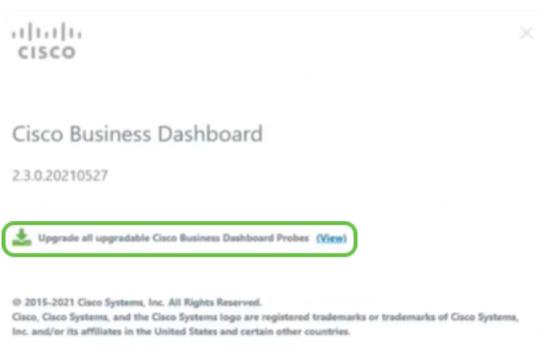
Step 7

Once you have confirmed that the dashboard upgrade is complete, you can proceed to upgrading the probes. Select the **green download icon**.



Step 8

Click to upgrade the probes.



If you are using Ubuntu, Xenial version, you will want to migrate to the Focal version

following the steps in [this article](#).

Conclusion

You have now successfully updated your Cisco Business Dashboard and probes.