

How to block Google Talk or Google Chat within Gmail?



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Question:

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How to block Google Chat within Gmail?

Environment: All WSA devices

A custom category can be used to block the Google chat from within gmail.

This will cause chat enabled gmail sessions to display the following error when attempting to use sign in to chat feature:

- *We're experiencing technical difficulties that may prevent your chats from being sent.*

Blocking Google Chat

1. Create a custom category in **Web Security Manager** -> **Custom URL Categories**

2. Specify the following under **Advanced: Regular Expressions**
mail.google.com/mail/channel

3. Specify the following under **Sites**
talk.google.com, .talk.google.com

4. In an Access policy, set this custom category to **Block**.

Blocking Google Chat (Alternate method)

1. Create a custom category in **Web Security Manager** -> **Custom URL Categories**

2. Specify the following under **Sites:**
.chatenabled.mail.google.com, chatenabled.mail.google.com, 216.239.37.125, 72.14.253.125, 72.14.217.189, 209.85.137.125

3. In an Access policy, set this custom category to **Block**.

Blocking Google Chat (Alternate method 2)

1. **Match against this content type header:**

User-Agent: Google Talk

Note: If the HTTPS proxy is enabled and mail.google.com is set to passthrough, this solution will not work.

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