Install and Renew Certificates on ASA Managed by **ASDM**

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Introduction

This document describes how to request, install, trust, and renew certain types of certificates on Cisco ASA Software managed with ASDM.

Prerequisites

Requirements

- Before you start to verify that the Adaptive Security Appliance (ASA) has the correct clock time, date, and time zone with certificate authentication, it is recommended to use a Network Time Protocol (NTP) server to synchronize the time on the ASA. Check Related Information for reference.
- To request a certificate that uses Certificate Signing Request (CSR), it is required to have access to a trusted internal or third-party Certificate Authority (CA). Examples of third-party CA vendors include, but are not limited to, Entrust, Geotrust, GoDaddy, Thawte, and VeriSign.

Components Used

The information in this document is based on these software and hardware versions:

- ASAv 9.18.1
- For PKCS12 creation, OpenSSL is used.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Background Information

The type of certificates this document addresses are:

- Self-signed certificates
- Certificates signed by a 3rd party Certificate Authority or internal CA

The Secure Socket Layer (SSL), Transport Layer Security (TLS) and IKEv2 rfc7296 for EAP authentication protocols mandate that the SSL/TLS/IKEv2 server provides the client with a server certificate for the client to perform server authentication. It is recommended to use trusted third-party CAs to issue SSL certificates to the ASA for this purpose.

Cisco does not recommend use of a self-signed certificate because of the possibility that a user could

inadvertently configure a browser to trust a certificate from a rogue server. There is also the inconvenience to users to have to respond to a security warning when it connects to the secure gateway.

Trusted CA Security Considerations

Certificate Authentication Risks and Recommendations

Default Trustpoint Validation-Usage Behavior

When a trusted CA certificate is installed, it can be used to authenticate different types of VPN connections using certificate authentication. It is controlled withvalidation-usagetrustpoint command (Configuration > Device Management > Certificate Management > CA Certificates > Add -> More Options... > Advanced > select wanted Validation Usage).

The validation-usage types are:

- ipsec-client: Validates IPsec client connections.
- ssl-client: Validates SSL client connections.
- ssl-server: Validates SSL server certificates.

By default, the command allows validation for ipsec-client and ssl-client.

Default Configuration Risks

- Any CA certificate installed as trusted can be used by default to authenticate incoming client identity certificates for any tunnel group using certificate authentication.
- This default setting can be a security risk if you are not aware of it.

Recommended Action

Disable validation-usage for unintended trustpoints. If a CA certificate is not meant to authenticate VPN peers or users, disable validation-usage for that trustpoint.

Example Configuration:

```
<#root>
Navigate to:
Configuration > Device Management > Certificate Management > CA Certificates
.
a) Select a wanted trustpoint and click
Edit
.
b) Navigate to
Advanced
and uncheck all
Validation Usage
options.
```

Authorization Risks and Recommendations

By default, a trusted CA certificate can be used to authenticate VPN peer or user connecting to any tunnel-group. Proper authorization needs to be designed.

Recommended Action

Use certificate maps and tunnel-group maps to ensure only authorized certificates are used for specific tunnel groups. Set a default tunnel group map rule, that points to a no-access tunnel group to restrict unauthorized access.

Example Configuration

Certificate authentication is only allowed for:

- Machines with certificate issued by cn=example.com and having OU=machines in certificate subject.
- Users with certificate issued by cn=example.com and having OU=users in certificate subject.

Users with other certificates are assigned to no_access tunnel-group by default, thanks totunnel-group-map default-group no_accesscommand. The Certificate Map Rules have priority over group-url thanks totunnel-group-map enable rulescommand. Knowing group-url does not help to bypass the Certificate Map Rules.

```
<#root>
! Configure group-policy preventing VPN access:

Navigate to:
Configuration > Remote Access VPN > Network (Client) Access > Group Policies > Add > General > More Opt:
a) Uncheck
Inherit
next to
Simultaneous Logins
and set the value
0
.
. b) Uncheck
Inherit
next to
Banner
and set a wanted massage, for example
```

```
NO ACCESS GROUP POLICY
```

tunnel groups. Navigate to:

```
group-policy no_access_gp internal
group-policy no_access_gp attributes
banner value NO ACCESS GROUP POLICY
vpn-simultaneous-logins 0
! Configure tunnel-groups for users and tunnel-group preventing VPN access:
Navigate to:
Configuration > Remote Access VPN > Network (Client) Access > AnyConnect Connection Profiles
. Click
Add
and configure:
a) Authentication method as
Certificate
a)
Client Address Pools
b)
DNS Servers
c)
Group Policy
 - for the
no_access
tunnel group use
no_access_gp
where simultaneous logins is set to 0.
d)
Group URLs
- only for the
mgmt-tunnel
and
users_access
```

```
Advanced > Group Alias/Group URL
, click
Add
in the
Group URLs
 section and configure a group URL.
tunnel-group mgmt-tunnel type remote-access
tunnel-group mgmt-tunnel general-attributes
address-pool vpn_pool
 default-group-policy mgmt-tunnel
tunnel-group mgmt-tunnel webvpn-attributes
authentication certificate
group-url https://ftd.example.com/mgmt enable
tunnel-group users_access type remote-access
tunnel-group users_access general-attributes
default-group-policy user_access_gp
address-pool vpn_pool
tunnel-group users_access webvpn-attributes
authentication certificate
group-url https://ftd.example.com/users enable
tunnel-group no_access type remote-access
tunnel-group no_access general-attributes
default-group-policy no_access_gp
address-pool vpn_pool
tunnel-group no_access webvpn-attributes
 authentication certificate
! Create certificate maps for users and use the certificate maps for tunnel-group mapping:
Navigate to:
Configuration > Remote Access VPN > Advanced > Certificate to AnyConnect and Clientless SSL VPN Connect:
a) Click
Add
to configure
Certificate to Connection Profile Maps
b) Select
New
and configure a certificate group map name, for example
mgmt_tunnel_map
or
```

```
users_access_map
c) Select a corresponding connection profile/tunnel group from the drop-down menu at
Mapped to Connection Profile
d) Click
Add
to configure
Mapping Criteria
e) Select:
Field: Subject
Component: Organizational Unit (OU)
Operator: Equals
Value:
machines or users.
d) Select:
Field: Issuer
Component: Common Name (CN)
Operator: Equals
Value:
example.com.
crypto ca certificate map mgmt_tunnel_map 10
issuer-name attr cn eq example.com
subject-name attr ou eq machines
crypto ca certificate map users_access_map 10
issuer-name attr cn eq example.com
subject-name attr ou eq users
Ţ
webvpn
 (\ldots)
certificate-group-map mgmt_tunnel_map 10 mgmt-tunnel
 certificate-group-map users_access_map 10 users_access
```

! Enable tunnel-group maps and set the default tunnel-group preventing access if a user certificate did

```
Navigate to:

Configuration > Remote Access VPN > Network (Client) Access > Advanced > IPsec > Certificate to Connect:

a) Check

Use the configure rules to match a certificate to a Connection Profile

b) Check

Defult to Connection Profile

and select from the drop-down menu the

no-access

connection profile/tunnel group.

tunnel-group-map enable rules

tunnel-group-map default-group no_access
```

Additional Resources

For more detailed configuration instructions, refer to Cisco documentation:

- Validation Usage Configuration <u>Cisco Secure Firewall ASA Series Command Reference</u>, T Z
 Commands
- Certificate Map Configuration Cisco Secure Firewall ASA Series Command Reference, T Z
 Commands
- Tunnel-Group Map Configuration <u>Cisco Secure Firewall ASA Series Command Reference</u>, <u>T Z Commands</u>
- Tunnel-Group-Map Enable Configuration <u>Cisco Secure Firewall ASA Series Command Reference, T Z Commands</u>

Request and Install a new Identity Certificate with ASDM

A certificate can be requested from a Certificate Authority (CA) and installed on a ASA in two ways:

- 1. Use Certificate Signing Request (CSR). Generate a Key Pair, request an Identity Certificate from CA with a CSR, install the signed Identity Certificate obtained from the CA.
- 2. Use PKCS12 file obtained from a CA, or exported from a different device. The PKCS12 file contains Key Pair, Identity Certificate, CA certificate(s).

Request and Install a New Identity Certificate with Certificate Signing Request (CSR)

A CSR is created on the device that needs an Identity Certificate, use a Key Pair created on the device.

A CSR contains:

- certificate request information requested subject and other attributes, public key from the Key Pair.
- signature algorithm information

• digital signature of certificate request information, signed with the private key from the Key Pair.

The CSR is passed to the Certificate Authority (CA) so that it signs it, in a PKCS#10 form.

The signed certificate is returned from CA in a PEM form.



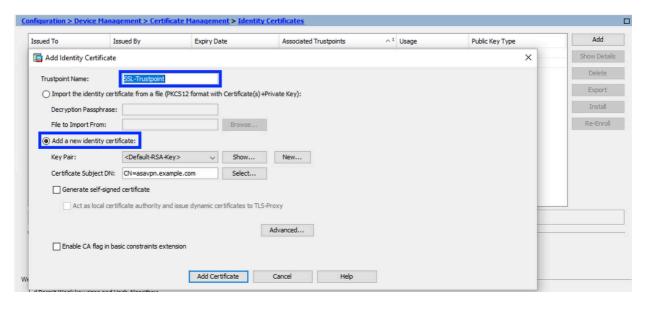
Note: CA can alter the FQDN and Subject Name parameters defined in the Trustpoint when it signs the CSR and creates a signed Identity Certificate.

Generate a CSR with ASDM

- 1. Create a Trustpoint with a Specific Name
 - a. Navigate to Configuration > Device Management > Certificate Management > Identity Certificates.



- b. Click Add.
- c. Define a trustpoint name.



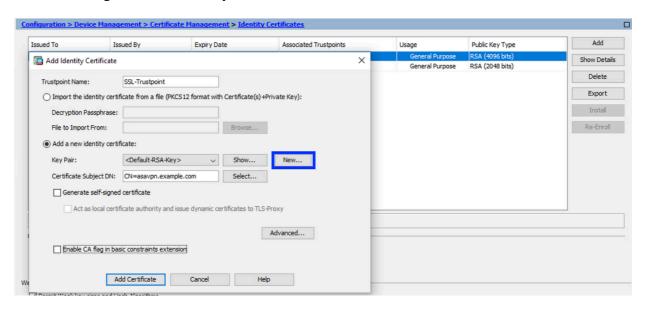
d. Click the Add a New Identity Certificate radio button.

2. (Optional) Create a New Key Pair

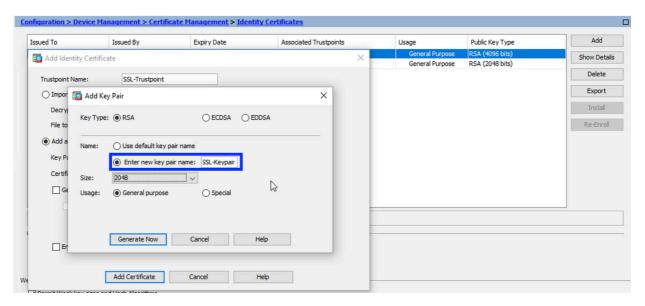


Note: By default, the RSA key with the name of Default-RSA-Key and a size of 2048 is used. However, it is recommended to use a unique private/public Key Pair for each Identity Certificate.

a. Click **New** to generate a new Key Pair.

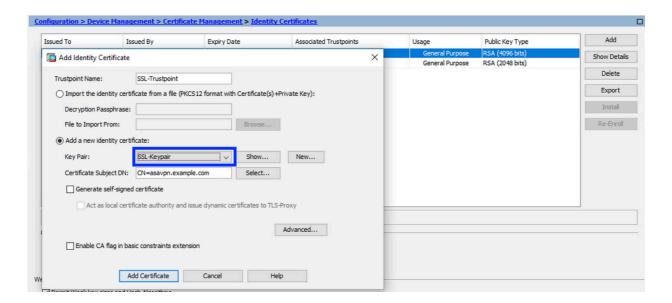


- b. Choose the option Enter new Key Pair name and enter a name for the new Key Pair.
- c. Choose the **Key Type** RSA or ECDSA.
- d. Choose the Key Size; for RSA, choose General purpose for Usage.
- e. Click Generate Now. The Key Pair is now created.



3. Choose the Key Pair Name

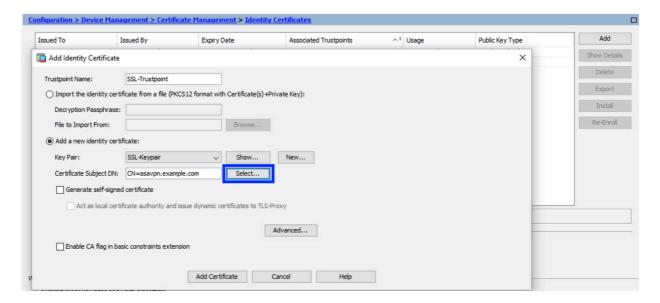
Choose the Key Pair to sign the CSR with, and to be binded with the new certificate.



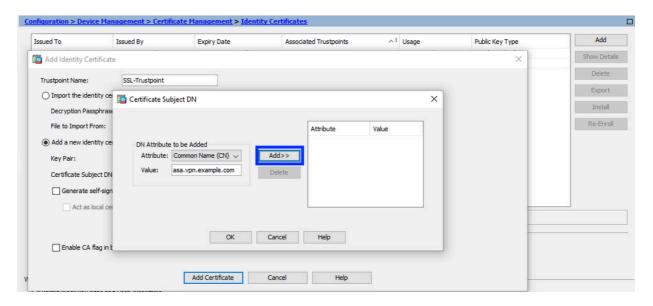
4. Configure the Certificate Subject and Fully Qualified Domain Name (FQDN)

Caution: The FQDN parameter must match the FQDN or the IP address of the ASA interface that the Identity Certificate is used for. This parameter sets the requested Subject Alternative Name (SAN) extension for the Identity Certificate. The SAN extension is used by SSL/TLS/IKEv2 client to verify if the certificate matches the FQDN it connects to.

a. Click Select.



b. In the Certificate Subject DN window, configure certificate attributes - choose **attribute** from drop-down list, enter the **value**, click **Add**.





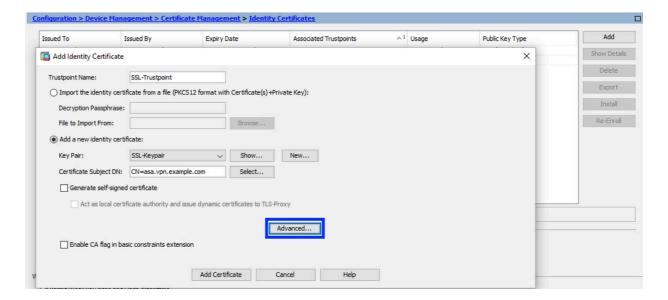
Attribute	Description
(' X	The name through which the firewall can be accessed (usually the fully-qualified
	domain name, for example, vpn.example.com).
OU	The name of your department within the organization.
O	The legally registered name of your organization/company.
С	Country code (2 letter code without punctuation).
ST	The state in which your organization is located.
L	The city in which your organization is located.
EA	Email address



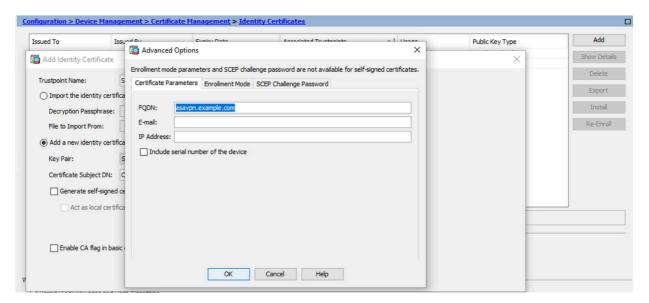
Note: None of the previous fields values can exceed a 64-character limit. Longer value could cause problems with the Identity Certificate installation. Also, It is not necessary to define all the DN attributes.

Click **OK** after all the attributes are added.

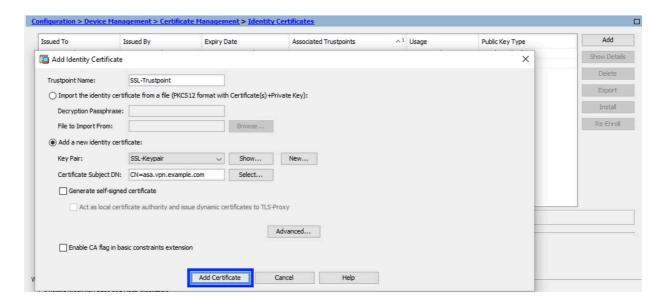
c. Configure the device FQDN - click **Advanced**.



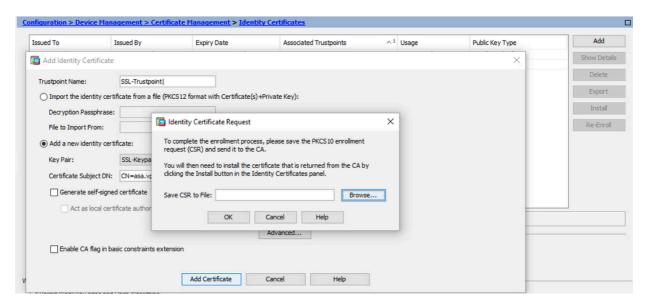
d. In the FQDN field, enter the **fully-qualified domain name** through which the device is accessible from the internet. Click **OK**.



- 5. Generate and Save the CSR
 - a. Click Add Certificate.



b. A prompt displays in order to save the CSR to a file on the local machine.

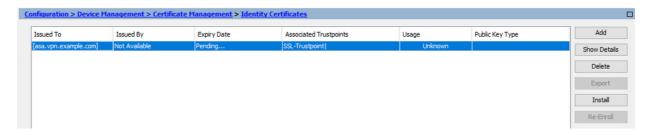


Click **Browse**, choose a **location** in which to save the CSR, and **save** the file with the .txt extension.



Note: When the file is saved with a .txt extension, the PKCS#10 request can be opened and viewed with a text editor (such as Notepad).

c. Now the new trustpoint is displayed in a Pending state.



Install the Identity Certificate in PEM format with ASDM

The installation steps assume that the CA signed the CSR, and provided a PEM encoded (.pem,.cer, .crt)

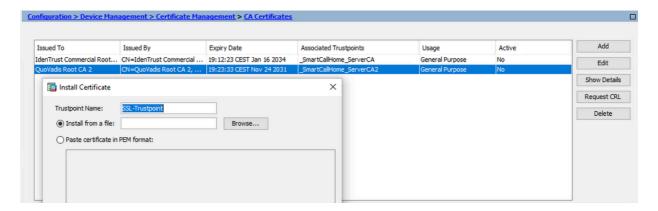
Identity Certificate and CA certificate bundle.

1. Install CA Certificate that Signed the CSR

a. Navigate to Configuration > Device Management > Certificate Management >, and choose CA Certificates. Click Add.

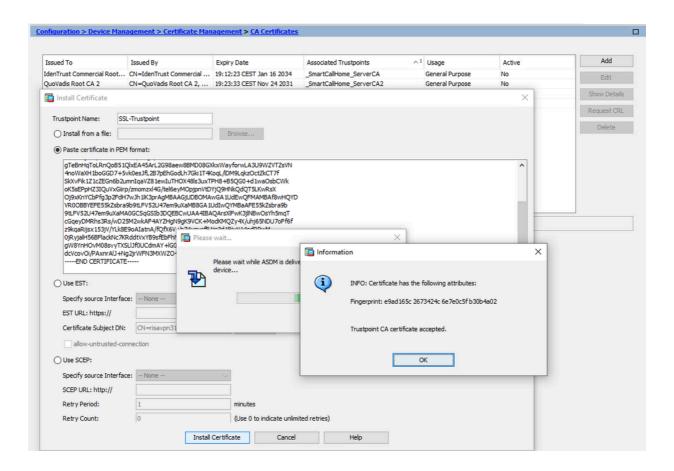


b. Enter the Trustpoint name and select Install From File, click Browse button, and select the intermediate certificate. Alternatively, paste the PEM encoded CA certificate from a text file into the **text** field.



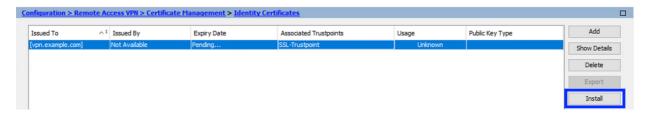
Note: Install the CA certificate that signed the CSR. Use the same Trust Point name as the Identity Certificate. The other CA certificates higher in the PKI hierarchy can be installed in separate Trust Points.

c. Click Install Certificate.



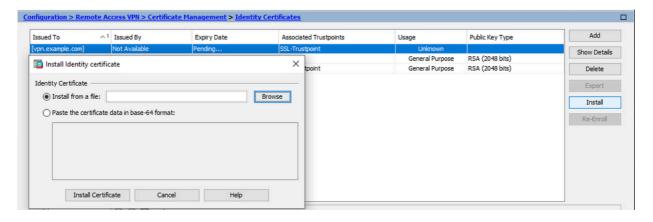
2. Install Identity Certificate

a. Choose the **Identity Certificate** created previously during the CSR generation. Click **Install**.



Note: The Identity Certificate can have Issued By field as Not available and the Expiry Date field as Pending.

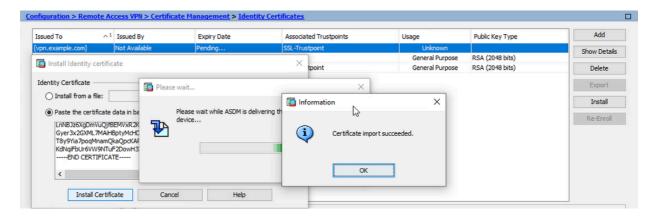
b. Choose a file that contains the **PEM encoded Identity Certificate** received from the CA, or open the **PEM encoded certificate** in a text editor and copy and paste the Identity Certificate provided by the CA into the text field.





Note: Identity certificate can be in .pem, .cer, .crt format to install.

c. Click Install Certificate.



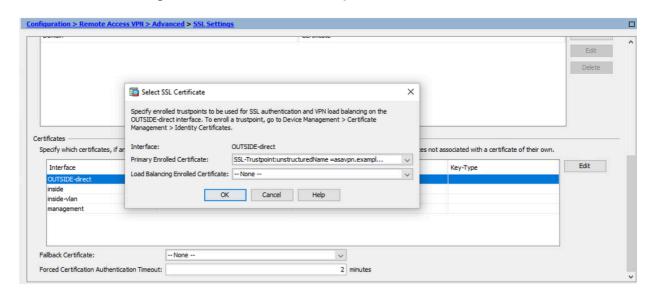
3. Bind the New Certificate to Interface with ASDM

The ASA needs to be configured to use the new Identity Certificate for WebVPN sessions that terminate on the interface specified.

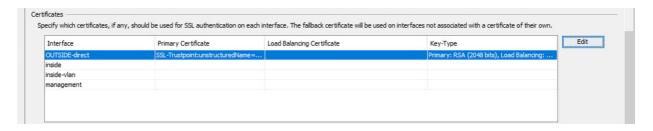
- a. Navigate to Configuration > Remote Access VPN > Advanced > SSL Settings.
- b. Under Certificates, choose the **interface** that is used to terminate WebVPN sessions. In this example, the outside interface is used.

Click Edit.

c. In the Certificate drop-down list, choose the newly installed certificate.



- d. Click OK.
- e. Click Apply.



Now the new Identity Certificate is in use.

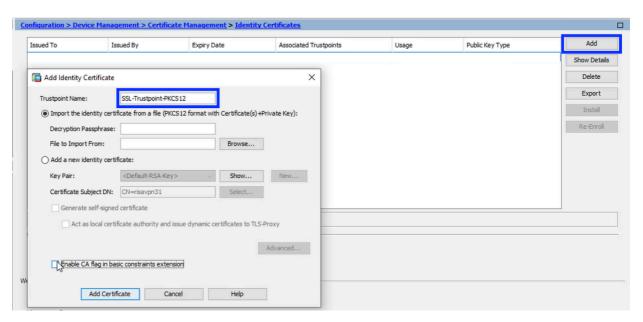
Install an Identity Certificate Received in PKCS12 Format with ASDM

PKCS12 file (.p12 or .pfx format) contains Identity Certificate, Key Pair, and CA certificate(s). It is created by the CA, in case of wildcard certificate, or exported from a different device. It is a binary file, and cannot be viewed with text editor.

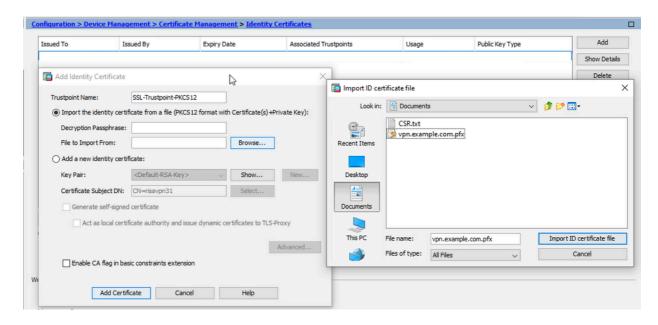
1. Install the Identity and CA Certificates from a PKCS12 File

Identity Certificate, CA certificate(s) and Key Pair needs to be bundled into a single PKCS12 file.

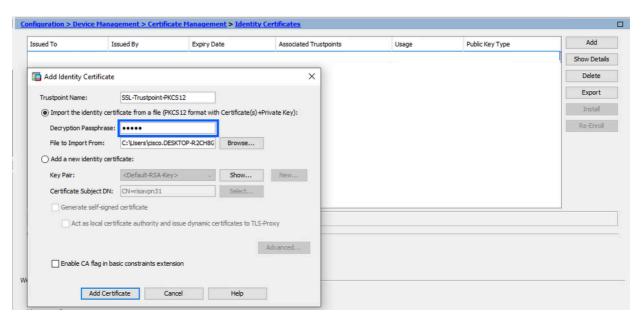
- a. Navigate to **Configuration > Device Management > Certificate Management**, and choose **Identity Certificates**.
- b. Click Add.
- c. Specify a Trustpoint Name.



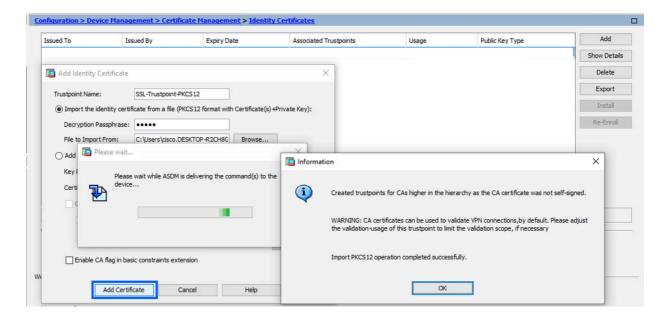
d. Click the **Import The Identity Certificate** from a File radio button.



e. Enter the passphrase used to create the PKCS12 file.

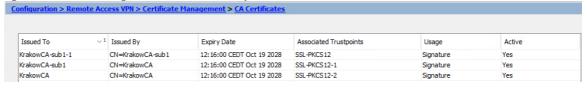


f. Click Add Certificate.





Note: When you import a PKCS12 with CA certificates chain, the ASDM creates the upstream CA trustpoints automatically with names with added -number suffix.



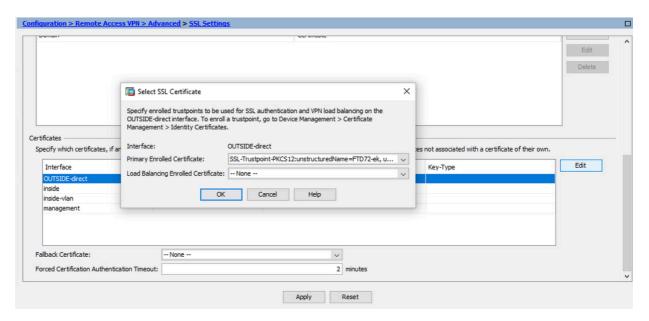
2. Bind the New Certificate to Interface with ASDM

The ASA needs to be configured to use the new Identity Certificate for WebVPN sessions that terminate on the interface specified.

- a. Navigate to Configuration > Remote Access VPN > Advanced > SSL Settings.
- b. Under Certificates, select the interface that is used to terminate WebVPN sessions. In this example, the outside interface is used.

Click Edit.

c. In the Certificate drop-down list, choose the newly installed certificate.



- d. Click OK.
- e. Click Apply.



Now the new Identity Certificate is in use.

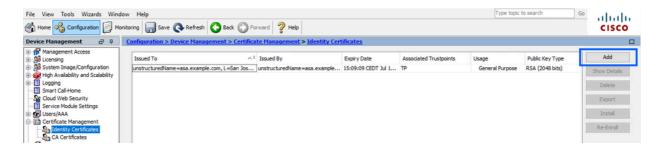
Certificate Renewal

Renew a Certificate Enrolled with Certificate Signing Request (CSR) with ASDM

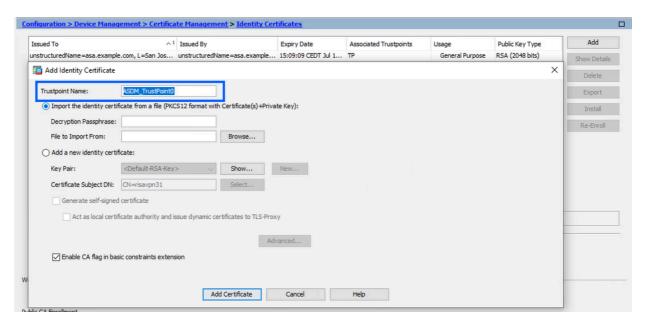
Certificate renewal of CSR enrolled certificate requires you to create and enroll a new Trustpoint. It needs to have a different name (for example, old name with enroll year suffix). It can use the same parameters and Key Pair as the old certificate, or can use different ones.

Generate a CSR with ASDM

- 1. Create a New Trustpoint with a Specific Name
 - a. Navigate to Configuration > Device Management > Certificate Management > Identity Certificates.



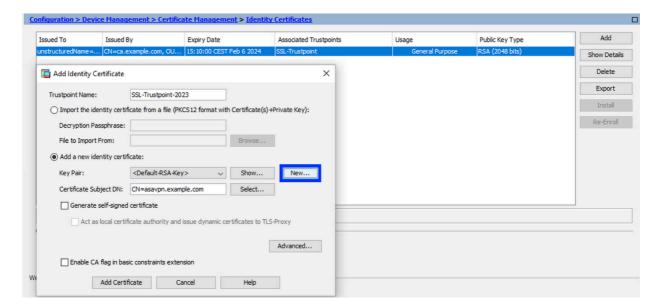
- b. Click Add.
- c. Define a **Trustpoint Name**.



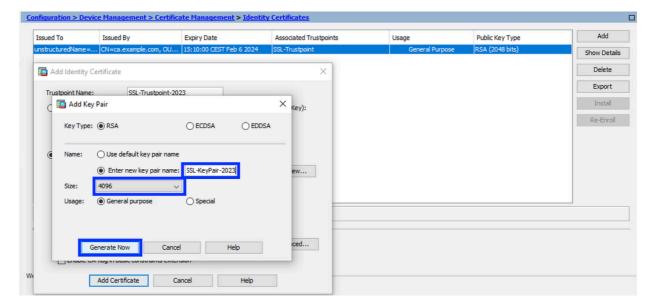
- d. Click**Add a New Identity Certificate** radio button.
- 2. (Optional) Create a New Key Pair

Note: By default, the RSA key with the name of Default-RSA-Key and a size of 2048 is used; however, it is recommended to use a unique private/public Key Pair for each Identity Certificate.

a. Click New to generate a new Key Pair.

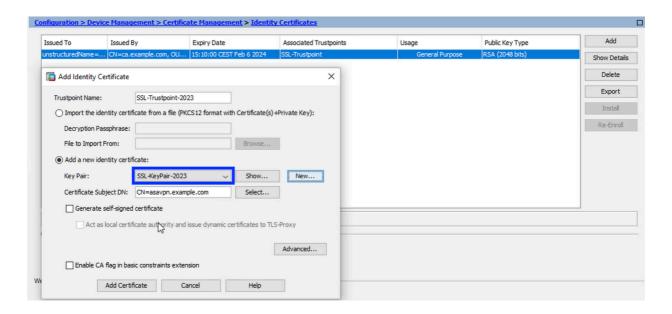


- b. Choose the option Enter new Key Pair name and enter a name for the new Key Pair.
- c. Choose the **Key Type** RSA or ECDSA.
- d. Choose the **Key Size**; for RSA, choose General purpose for Usage.
- e. Click Generate Now. The Key Pair is now created.



3. Select the Key Pair Name

Choose the **Key Pair** to sign the CSR with, and to be binded with the new certificate.

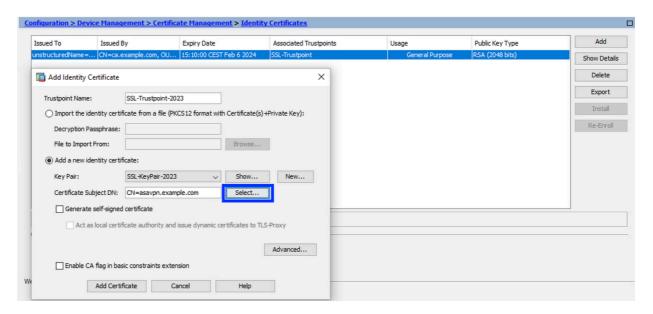


4. Configure the Certificate Subject and Fully Qualified Domain Name (FQDN)

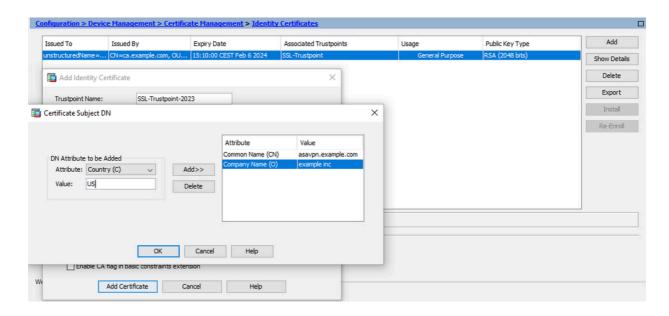
Caution: The FQDN parameter must match the FQDN or the IP address of the ASA interface that the certificate is used for. This parameter sets the Subject Alternative Name (SAN) for the certificate. The SAN field is used by SSL/TLS/IKEv2 client to verify if the certificate matches the FQDN it is connects to.

Note: CA can alter the FQDN and Subject Name parameters defined in the trustpoint when it signs the CSR and creates a signed Identity Certificate.

a. Click Select.



b. In the Certificate Subject DN window, configure **certificate attributes** - select attribute from drop-down list, enter the **value**, click **Add**.

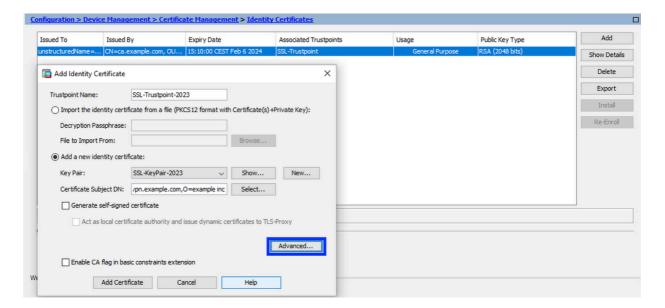


Attribute	Description			
CN	The name through which the firewall can be accessed (usually the fully-qualified domain name, for example, vpn.example.com).			
OU	The name of your department within the organization.			
O	The legally registered name of your organization/company.			
С	Country code (2 letter code without punctuation)			
ST	The state in which your organization is located.			
L	The city in which your organization is located.			
EA	Email address			

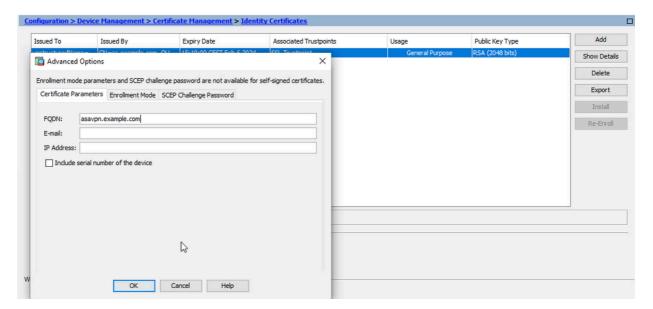
Note: None of the previous fields can exceed a 64-character limit. Longer value could cause problems with the Identity Certificate installation. Also, It is not necessary to define all the DN attributes.

Click **OK** after all the attributes are added.

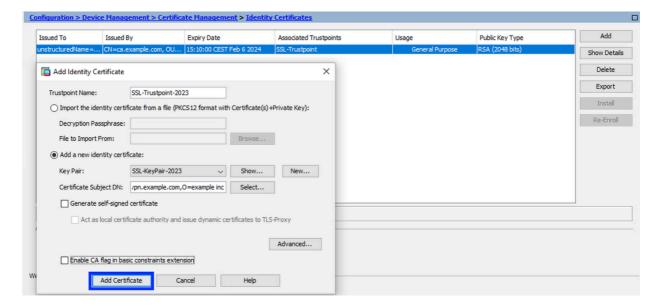
c. To configure device FQDN, click **Advanced**.



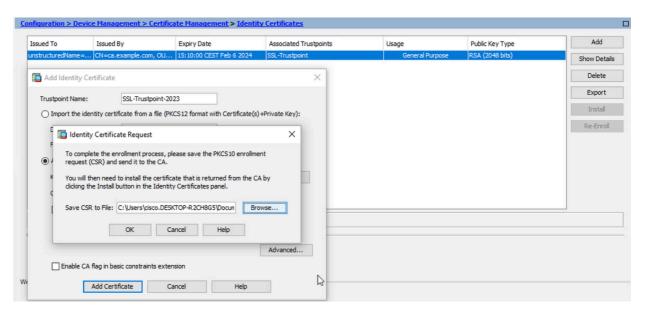
d. In the FQDN field, enter the **fully-qualified domain name** through which the device is accessible from the internet. Click **OK**.



- 5. Generate and Save the CSR
 - a. Click Add Certificate.



b. A prompt displays in order to save the CSR to a file on the local machine.

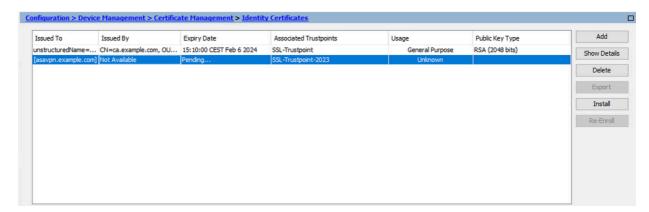


Click Browse. Choose a location in which to save the CSR, and save the file with the .txt extension.



Note: When the file is saved with a .txt extension, the PKCS#10 request can be opened and viewed with a text editor (such as Notepad).

c. Now the new trustpoint is displayed in a Pending state.



Install the Identity Certificate in PEM Format with ASDM

The installation steps assume that the CA signed the CSR, and provided a PEM encoded (.pem, .cer, .crt) new Identity Certificate and CA certificate bundle.

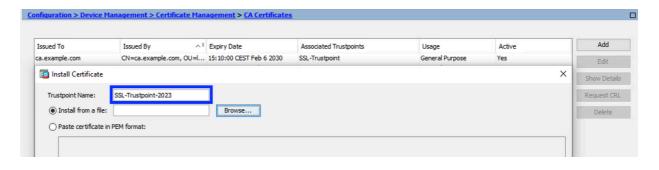
1. Install CA Certificate that Signed the CSR

The CA certificate that signed the Identity Certificate can be installed in the Trustpoint created for Identity Certificate. If the Identity Certificate is signed by intermediate CA, then this CA certificate can be installed in the Identity Certificate Trustpoint. All the CA certificates upstream in the hierarchy and can be installed in separate CA Trustpoints.

a. Navigate to Configuration > Device Management > Certificate Management >, and choose CA Certificates. Click Add.



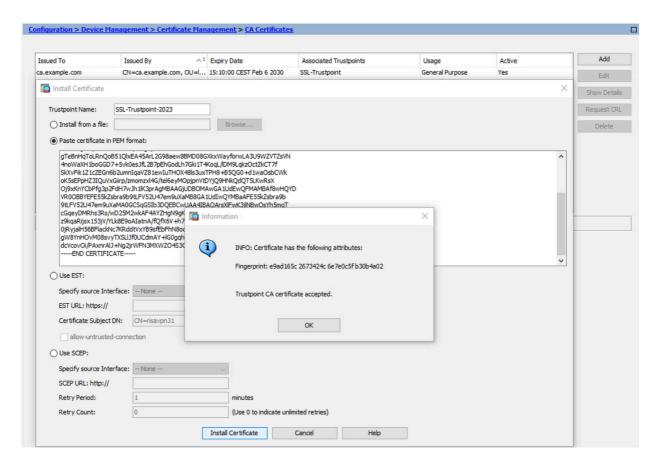
b. Enter the Trustpoint name and choose Install From File, click Browse button, and choose the intermediate certificate. Alternatively, paste the PEM encoded CA certificate from a text file into the text field.



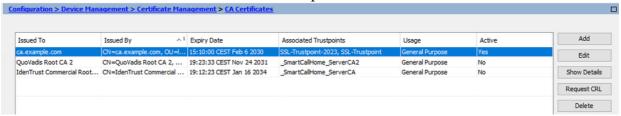


Note: Install the intermediate certificate with the same trust point name as Identity Certificate trust point name, if Identity Certificate is signed by intermediate CA certificate.

c. Click Install Certificate.

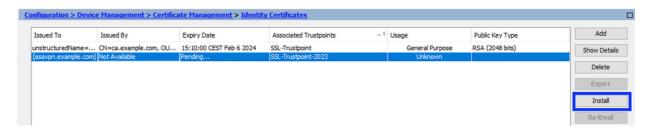


In the example, the new certificate is signed with the same CA certificate as the old one. The same CA certificate is associated with two Trustpoints now.



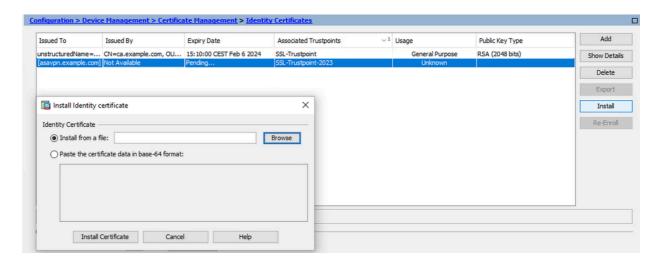
2. Install Identity Certificate

a. Choose the **Identity Certificate** created previously with the CSR generation. Click **Install**.



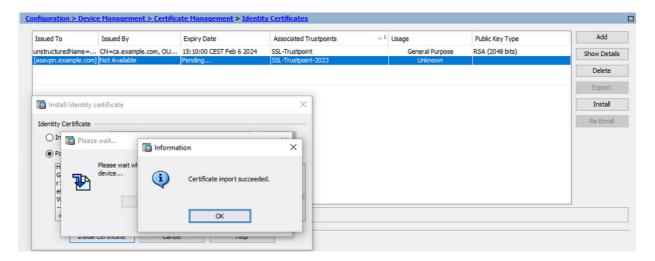
Note: The Identity Certificate can have Issued By field as Not available, and the Expiry Date field as Pending.

b. Choose a **file** that contains the PEM encoded Identity Certificate received from the CA, or open the PEM encoded certificate in a text editor, and copy and paste the Identity Certificate provided by the CA into the **text** field.



Note: Identity certificate can be in .pem, .cer, .crt format to install.

c. Click Install Certificate.



After the installation, there are old and new Identity Certificates present.



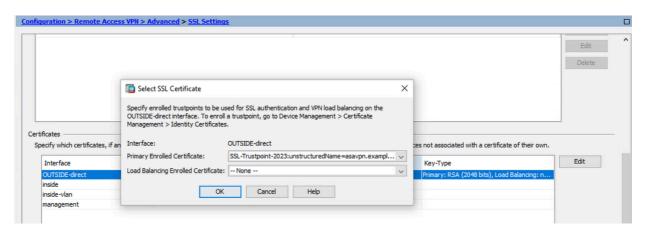
3. Bind the New Certificate to Interface with ASDM

The ASA needs to be configured to use the new Identity Certificate for WebVPN sessions that terminate on the interface specified.

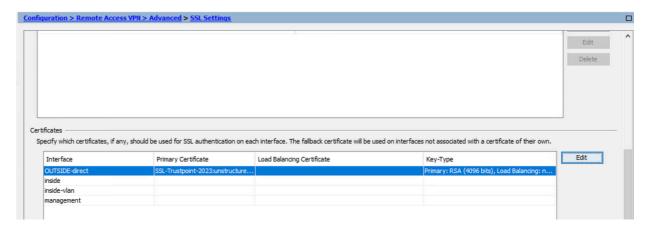
- a. Navigate to Configuration > Remote Access VPN > Advanced > SSL Settings.
- b. Under Certificates, choose the interface that is used to terminate WebVPN sessions. In this example, the outside interface is used.

Click Edit.

c. In the Certificate drop-down list, choose the newly installed certificate.



- d. Click OK.
- e. Click **Apply**. Now the new Identity Certificate is in use.



Renew a Certificate Enrolled with PKCS12 File with ASDM

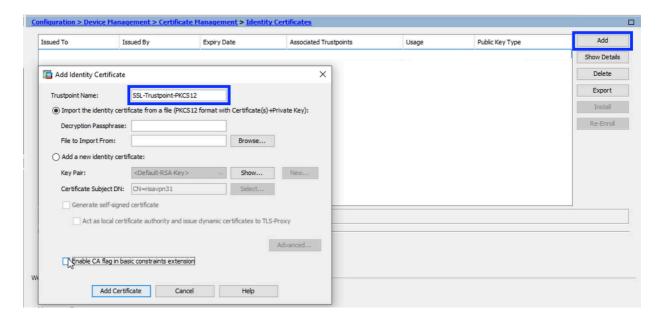
Certificate renewal of PKCS12 enrolled certificate requires you to create and enroll a new Trustpoint. It needs to have a different name (for example, old name with enroll year suffix).

PKCS12 file (.p12 or .pfx format) contains Identity Certificate, Key Pair, and CA certificate(s). It is created by the CA, for example, in case of wildcard certificate, or exported from a different device. It is a binary file, and cannot be viewed with text editor.

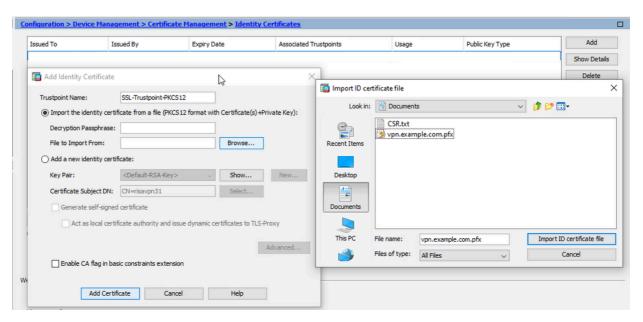
1. Install the Renewed Identity Certificate and CA Certificates from a PKCS12 File

The Identity Certificate, CA certificate(s) and Key Pair needs to be bundled into a single PKCS12 file.

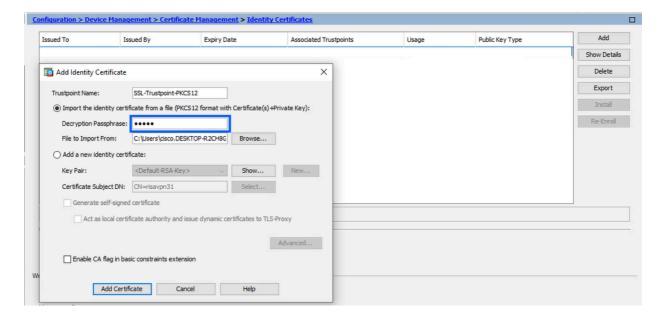
- a. Navigate to **Configuration > Device Management > Certificate Management**, and choose **Identity Certificates**.
- b. Click Add.
- c. Specify a new Trustpoint Name.



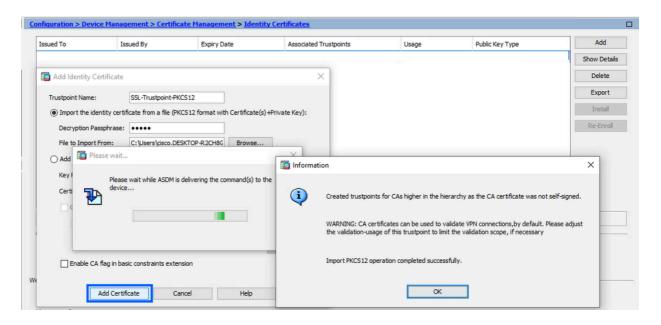
d. Click the **Import The Identity Certificate** from a File radio button.



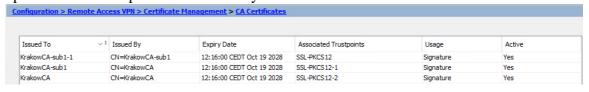
e. Enter the passphrase used to create the PKCS12 file.



f. Click Add Certificate.



Note: When a PKCS12 with CAs certificates chain is imported the ASDM creates the upstream CAs trustpoints automatically with names with added -number suffix.



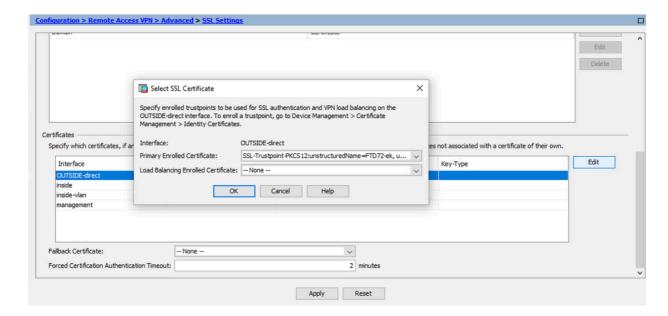
2. Bind the New Certificate to Interface with ASDM

The ASA needs to be configured to use the new Identity Certificate for WebVPN sessions that terminate on the interface specified.

- a. Navigate to Configuration > Remote Access VPN > Advanced > SSL Settings.
- b. Under Certificates, choose the **interface** that is used to terminate WebVPN sessions. In this example, the outside interface is used.

Click Edit.

c. In the Certificate drop-down list, choose the **newly installed certificate**.



- d. Click OK.
- e. Click Apply.



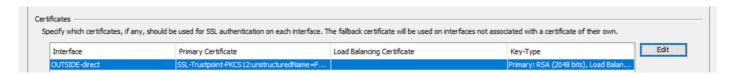
Now the new Identity Certificate is in use.

Verify

Use these steps in order to verify successful installation of the third-party Vendor Certificate and use for SSL VPN connections.

View Installed Certificates via ASDM

- 1. Navigate to Configuration > Remote Access VPN > Certificate Management, and choose Identity Certificates.
- 2. The Identity Certificate issued by the third-party vendor can appear.



Troubleshoot

This debug command is to be collected on the CLI in the case of an SSL Certificate Installation failure.

debug crypto ca 14

Frequently Asked Questions

Q. What is a PKCS12?

A. In cryptography, PKCS12 defines an archive file format created to store many cryptography objects as a single file. It is commonly used to bundle a private key with its X.509 certificate or to bundle all the members of a chain of trust.

Q. What is a CSR?

A. In public key infrastructure (PKI) systems, a certificate signing request (also CSR or certification request) is a message sent from an applicant to a registration authority of the public key infrastructure in order to apply for a digital Identity Certificate. It usually contains the public key for which the certificate can be issued, information that is used to identify the signed certificate (such as a domain name in Subject) and integrity protection (for example, a digital signature).

Q. Where is the password of the PKCS12?

A. When certificates and Key Pairs are exported to a PKCS12 file, the password is given in the export command. For importing a pkcs12 file the password needs to be delivered by the owner the CA Server or person that exported the PKCS12 from another device.

Q. What is the difference between the root and the identity?

A. In cryptography and computer security, a root certificate is a public key certificate that identifies a root certificate authority (CA). Root certificates are self-signed (and it is possible for a certificate to have multiple trust paths, say, if the certificate was issued by a root that was cross-signed) and form the basis of an X.509-based public key infrastructure (PKI). A public key certificate, also known as a digital certificate or Identity Certificate, is an electronic document used to prove the ownership of a public key. The certificate includes information about the key, information about the identity of its owner (called the subject), and the digital signature of an entity that has verified the certificate's contents (called the issuer). If the signature is valid, and the software that examins the certificate trusts the issuer, then it can use that key to communicate securely with the certificate's subject.

Q. I installed the cert, why does it not work?

A. This could be due to many reasons, for example:

- 1. The certificate and trustpoint are configured, but they have not been bound to the process that uses it. For example, the trustpoint to be used is not binded to the outside interface which terminates Anyconnect clients.
- 2. A PKCS12 file is installed, but gives errors due to the intermediate CA certificate missing in the PKCS12 file. The clients that have the intermediate CA certificate as trusted, but do not have root CA certificate as trusted, are not able to verify the whole certificate chain and report the server Identity Certificate as not trusted.
- 3. A certificate populated with incorrect attributes can cause installation failure, or client side errors. For example, certain attributes are encoded using the wrong format. Another reason is that the Identity Certificate is missing Subject Alternative Name (SAN), or the domain name used to access the server is not present as a SAN.

Q. Does a installation of a new cert require a maintenance window or causes downtime?

A. Installation of a new certificate (identity or CA) is not intrusive and does not cause downtime or requre a maintenance window. To enable a new certificate to be used for a service that exists is a change and require a change request / maintenance window.

Q. Can adding or changing a certificate disconnect the connected users?

A. No, the users that are currently connected stay connected. The certificate is used at connection establishment. Once the users reconnect, the new certificate is used.

Q. How can I create a CSR with a wildcard? Or a Subject Alternative Name (SAN)?

A. Currently, the ASA/FTD cannot create a CSR with wildcard; however, this process can be done with OpenSSL. In order to generate the CSR and ID key, you can run the commands:

openssl genrsa -out id.key 2048

openssl req -out id.csr -key id.key -new

When a trustpoint is configured with Fully Qualified Domain Name (FQDN) attribute, the CSR created by ASA/FTD contains the SAN with that value. More SAN attributes can be added by the CA when it signs the CSR, or the CSR can be created with OpenSSL

Q. Does certificate replacement take effect immediately?

A. The new server Identity Certificate is used only for the new connections. The new certificate is ready to be used immediately after the change, but is actually used with new connections.

Q. How can I check if the installation worked?

A. The CLI command to verify: show crypto ca cert <trustpointname>

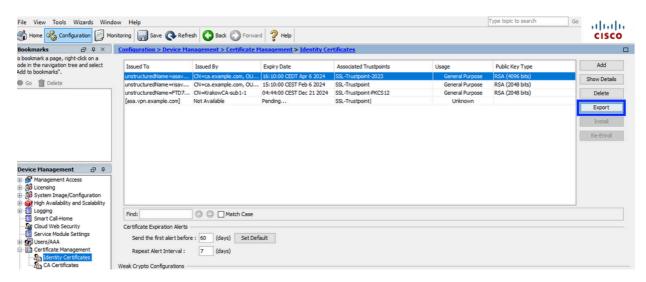
Q. How to generate PKCS12 from The Identity Certificate, CA certificate, and private key?

A. PKCS12 can be created with OpenSSL, with the command: **openssl pkcs12 -export -out p12.pfx -inkey id.key -in id.crt -certfile ca.crt**

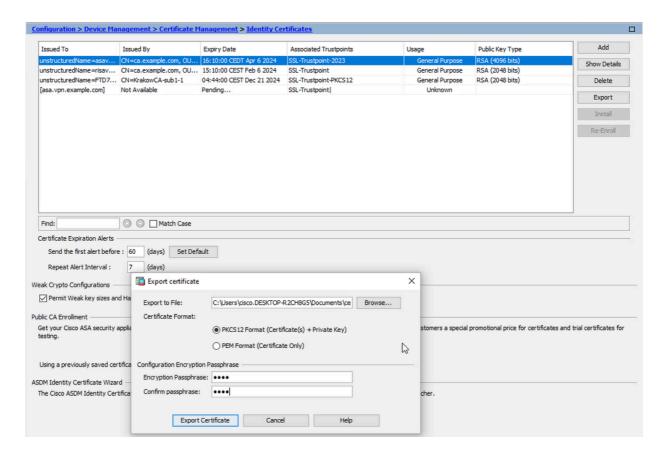
Q. How to export a certificate to install it in a new ASA?

A.

- With CLI: use the command: crypto ca export <trustpointname> pkcs12 <password>
- With ASDM:
 - a. Navigate to Configuration > Device Management > Certificate Management > Identity Certificates and choose the Identity Certificate. Click Export.



b. Choose where to export the file, specify the export password, click **Export Certificate**.



The exported certificate can be on the computer disk. Please put the passphrase in a safe place, the file is useless without it.

Q. If ECDSA keys are used, is the SSL certificate generation process different?

A. The only difference in configuration is the keypair generation step, where an ECDSA keypair can be generated instead of an RSA keypair. The rest of the steps remain the same.

Q. Is it always required to generate a new Key Pair?

A.The Key Pair generation step is optional. Existing Key Pair can be used, or in case of PKCS12 the Key Pair is imported with the certificate. Please see the Select the Key Pair Name section for the respective enrollment / re-enrollment type.

Q. Is it safe to generate a new Key Pair for a new Identity Certificate?

A. The process is safe as long as a new Key Pair name is used. In such a case, the old Key Pairs are not changed.

Q. Is it required to generate the key again when a firewall is replaced (like RMA)?

A. The new firewall by design does not have Key Pairs present on the old firewall.

The backup of running-configuration does not contain the Key Pairs. The full backup done with ASDM can contain the Key Pairs.

The Identity Certificates can be exported from an ASA with ASDM or CLI, before it fails. In case of failover pair, the certificates and Key Pairs are synchronised to a standby unit with **write standby** command. In case one node of failover pair is replaced, it is enough to configure the basic failover and push the config to the new device.

In case a Key Pair is lost with the device and there is no backup, a new certificate needs to be signed with Key Pair present on the new device.