

Resolve Umbrella API Error 403 when Entering API Key in Meraki Dashboard

Contents

[Introduction](#)

[Prerequisites](#)

[Requirements](#)

[Components Used](#)

[Problem](#)

[Solution](#)

[Cause](#)

Introduction

This document describes how to resolve Umbrella API Error 403 in the Meraki dashboard during integration.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on these software and hardware versions:

- Cisco Umbrella
- Meraki

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Problem

Meraki can be integrated with Umbrella by entering an Umbrella API key and secret into the Meraki dashboard by navigating to **Network-wide > Configure > General > New credentials** in the Meraki dashboard. You encounter this error when entering Umbrella API key and secret values into Meraki:

Umbrella API Error. Code: 403. Error:

Solution

To integrate with Meraki, you must use an "Umbrella Network Devices" API key and secret:

1. Open the Umbrella dashboard.
2. Go to **Admin > API Keys > Legacy Keys > Umbrella Network Devices > Generate Token**.
3. Generate the required API key and secret.
4. Enter these credentials into the Meraki dashboard at **Network-wide > Configure > General > New credentials**.

Cause

This error occurs when you use an incorrect Umbrella API key and secret type.