

# Configure the Multi-org or MSP Console in Umbrella to Restrict Parent Admins from Child Organizations

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## Introduction

This document describes how to configure the Multi-org or MSP console for Umbrella to restrict a parent admin from modifying a specific child organization.

## Overview

By default, administrators belonging to the parent organization have full admin access to all child organizations. However, in certain scenarios, you might wish to restrict a parent admin from modifying a specific child organization.

While this is not currently possible within the Multi-org or MSP consoles, it is possible to achieve the same result using the workaround described in this article.

## Steps to restrict a parent admin

To restrict a parent admin from a specific child organization, use these steps:

1. As a full admin to the child org (including an existing parent admin), log into the child organization's Umbrella Dashboard
2. Under Admin > Accounts, click the 'Add' button in the top right.
3. Enter the email address of the parent admin whom you would like to restrict, and assign the 'Block Page Bypass' role.

## Add Account

When you add a new account to Umbrella, the user you specify below will be sent an email instructing them to set a password. If that user does not click the link in the email, the account will remain in a pending state. To resend the email, delete and re-add the account.

Email

User Role



CANCEL

SEND INVITATION

4. Click 'Send Invitation'. The account is displayed in the list of accounts as 'Pending'.
5. Have the restricted parent admin open their email, and click on the 'Confirm Invite' button.



Hi [redacted],

[redacted] has invited you to the '[redacted]' organization at Cisco Umbrella.

You must click "Confirm Invite" to join the organization.

[Confirm Invite](#)

Thanks,  
The Umbrella Team  
[umbrella.cisco.com](https://umbrella.cisco.com)

Need help? Have feedback? Email [umbrella-support@cisco.com](mailto:umbrella-support@cisco.com)

6. The restricted parent admin must be redirected to Multi-Org console (after logging in if they are not already logged in).

Once these steps are complete, if the restricted parent admin attempts to open the child org, they are simply redirected to the Multi-Org console.