

Understand Known Software Conflicts for CSC

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Introduction

This document describes the known software conflicts for Cisco Security Connector (CSC).

What Are the Known Software Conflicts for Cisco Security Connector?

The [Cisco Security Connector \(CSC\)](#) is known to not function correctly in the presence of some software and certain scenarios.

Under these conditions, the CSC can report **Protected**, but web traffic does not apply policy:

- **VPNs:** Per Apple's design, the CSC cannot receive DNS packets for traffic bound for a VPN. This is expected behavior.
- **Mobile Hotspot:** Clients connected to an iPhone running a hotspot are not covered by the CSC. The phone operating the hotspot can continue to have coverage.
- **Wandera "Gateway":** Apple recognizes the Wandera proxy as a VPN-like gateway. Therefore, any traffic sent via Wandera cannot receive CSC coverage. CSC can see many DNS requests to *.proxy.wandera.com as a sign that Wandera is active.