

Understand Active Directory OUs Are Not Used or Supported by Umbrella

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Introduction

This document describes why Active Directory (AD) Organizational Units (OUs) are not used or supported by Umbrella.

Details

Active Directory (AD) Organizational Units (OUs) are not used or supported by [Cisco Umbrella](#).

The [integration between Active Directory and Cisco Umbrella](#) enables IP-to-user, IP-to-group, and IP-to-computer mappings. The connector synchronizes user-to-group, computer-to-group, and group-to-group memberships with the Cisco Umbrella Security Cloud, enabling you to create and enforce user, group, and computer-based settings and view user, computer, and group-based reports.

The [Virtual Appliance](#) and the connector imports your Active Directory Users, Groups, and Computers to provide these mappings. Other Active Directory objects, including Organization Units (OUs), are not imported.

You cannot apply specific content or security filtering based on OUs. We import only Users, Groups, and Computers. If you currently have OUs, we recommend creating an equivalent Group in your Active Directory configuration.

If you are interested in the Umbrella AD integration supporting OUs, please submit a feature request to our support team at umbrella-support@cisco.com or your account manager.