

Configure Umbrella Dashboard to Automatically Refresh

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Introduction

This document describes how to configure the Cisco Umbrella dashboard to automatically refresh without timing out.

How Do I Configure the Cisco Umbrella Dashboard to Automatically Refresh without Timing Out?

Some users have requested the ability to have Umbrella not time-out and automatically refresh, especially on dashboards that can be set up in a room for everyone to watch.

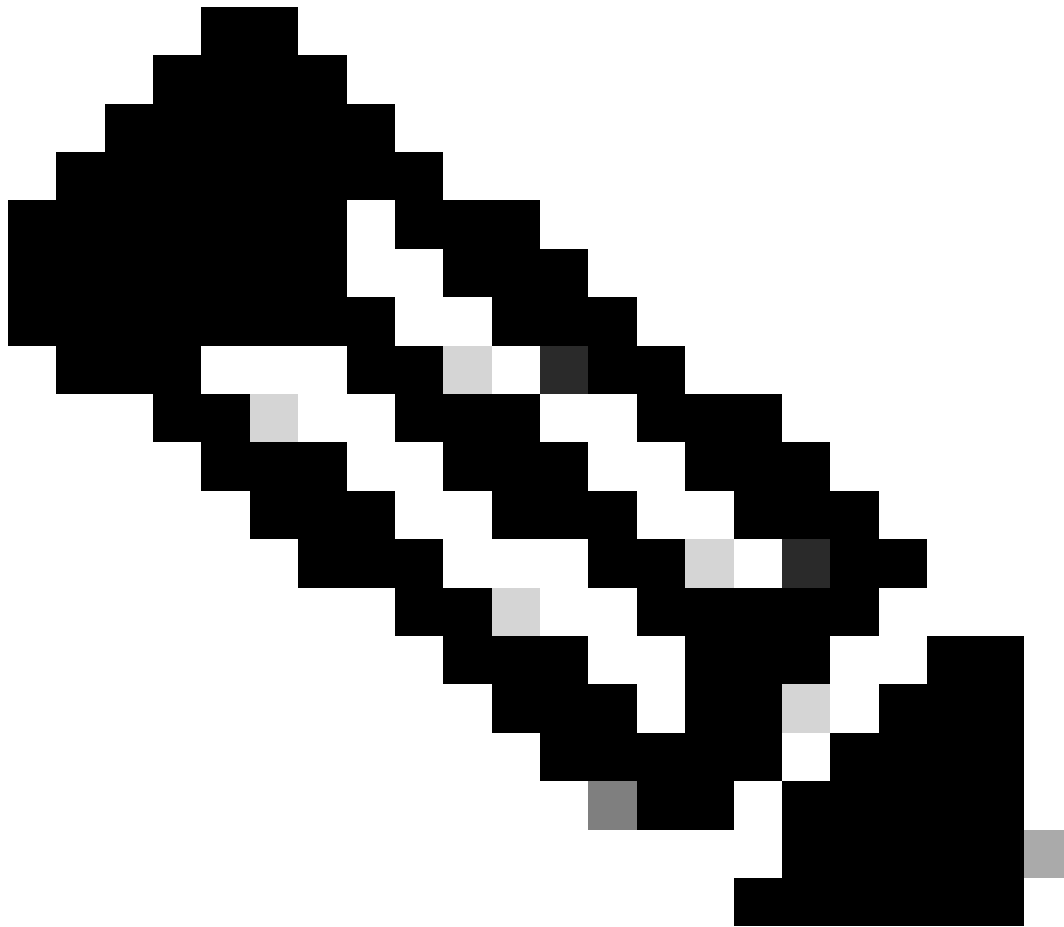
Because Umbrella's reporting is close to real-time, Umbrella is unable to easily implement an auto-refresh feature because in doing so, key information simply vanishes as soon as users have had a chance to focus on it.

However, for some users or on some dashboards, such on the wall at an operations center, an autorefresh can be necessary.

There are two methods to do this:

1. Create a unique reporting-only user for the dashboard to use for these types of reports.
2. Install a macro generating program or an auto-refresh plugin and set it to refresh whatever you like. One important thing to note is that the reports have encoded parameters in the URLs and most (if not all) reports have sliding time scale ("Last 24 hours") that can allow you to simply refresh every X minutes.

If you want to refresh now and then, but the request times out because of the dashboard's auto-lock features, please contact [Umbrella Support](#).



Note: A browser plugin such as this is NOT supported by Umbrella Support. Umbrella encourages you to find the appropriate tool for your environment to replicate the basic "refresh" button functionality through automation.
