Determine the Policy Applied for Umbrella Chromebook Client

Contents Introduction Background Information

Introduction

Solution

This document describes how to determine which policy is applied for an Umbrella chromebook client.

Background Information

As the Umbrella admin for an organization, there are times you want to confirm which policy is being applied to a given endpoint. This can aid in debugging or testing when deploying new policies or troubleshooting the policy issue.

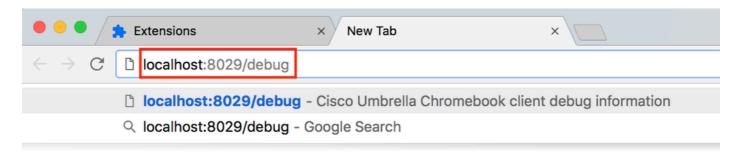
These pages do not function with the Chromebook client:

- https://policy-debug.checkumbrella.com/
- https://welcome.umbrella.com
- https://welcome.opendns.com

Solution

Access the diagnostic page by browsing to http://localhost:8029/debug in a new tab.

The output looks similar to this:



UCC_debug_1.png



Cisco Umbrella Chromebook client

Debug Info. collected at: Mon Sep 03 2018 15:44:15 GMT+0530 (India Standard Time)



UCC_debug_2.png

For our purpose, the important information here is the "OrganizationID" and the "Policy Url". The "OrganizationID" is the identifier of your organization's dashboard, and the "Policy Url" is the identifier of the applied policy within that organization.

Next, log in to your Umbrella dashboard and open a new tab or window in the browser. Then, navigate to the "Policy Url" which takes you directly to the policy that was applied to the computer (or user) the debug output was run on, at the time it was run.