

Configure Migration of AnyConnect Roaming Security from One Umbrella Org to Another

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Introduction

This document describes how to configure the migration of AnyConnect Roaming Security from one Umbrella org to another.

Overview

Consolidation of multiple Umbrella orgs to a single Umbrella org with multi-AD domain support does not include migration of the AnyConnect Roaming Security Module. This article details the steps to manually migrate the AnyConnect Roaming Security Module from one Umbrella org to another.

Instructions

1. Download the AnyConnect Umbrella Roaming Security Module Profile file (OrgInfo.json) from the destination Umbrella org per the screenshot below.

Download Roaming Client

The roaming client protects laptops and desktops, on and off the network. Before installing the roaming client, read through the [documentation and prerequisites](#).

- ▲ For your [internal domains](#) to resolve, you must add them to the [internal domains list](#). It's important to add them before you deploy!

Cisco Umbrella Roaming Client



Download Windows Client

Supported Versions: Windows Vista, 7, 8, 10



Download Mac OS X Client

Supported Versions: OS X 10.9+

AnyConnect Umbrella Roaming Security Module

Cisco AnyConnect can be configured to enable an Umbrella Roaming Security module which provides similar functionality to the roaming client. There are many deployment options, and each requires the customized profile downloaded below.

[For full documentation, read here.](#)



Download Module Profile

The Umbrella module requires AnyConnect for Windows or macOS, version 4.3 MR1 minimum. 4.3 MR4+ is recommended.

The AnyConnect 4.x client download can be found [here](#) (requires contract).

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2. For the source org, you need to execute these steps on each system running the AnyConnect Roaming Security Module.

- For Windows systems:
 - Stop the Roaming Client service if lockdown has not been selected at the time of install. This can be done by running the command 'net stop acumbrellaagent' on the command prompt. Alternately, from the GUI, Start, Run services.msc and run as administrator if not already elevated to admin. Then, find "Cisco AnyConnect Umbrella Roaming Security Agent" in the list and click the Stop button.

- Delete the entire C:\ProgramData\Cisco\Cisco AnyConnect Secure Mobility Client\Umbrella\data folder
- Delete the file C:\ProgramData\Cisco\Cisco AnyConnect Secure Mobility Client\Umbrella\OrgInfo.json
- Place the OrgInfo.json that you downloaded from the destination org to the C:\ProgramData\Cisco\Cisco AnyConnect Secure Mobility Client\Umbrella folder
- For MacOS:
 - Delete /opt/cisco/anyconnect/umbrella/OrgInfo.json and the entire /opt/cisco/anyconnect/umbrella/data folder
 - Place the OrgInfo.json that you downloaded from the destination org into /opt/cisco/anyconnect/umbrella or connect to the VPN connection pushing out the new OrgInfo.json Umbrella Roaming Profile
 - Restart the entire anyconnect program by killing the processes or restart the computer