Understand Supported Browsers for Umbrella Dashboard

Contents

Introduction

This document describes which browsers the Cisco Umbrella Dashboard supports.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on Cisco Umbrella.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Overview

Umbrella is committed to making the dashboard accessible and consistent across all supported browsers. However, it is not always possible or practical to fully test and validate Umbrella's dashboards using every available operating system and browser combination. As a result, Umbrella implemented this policy to ensure support for the vast majority of users and clarify the expected user experience.

This policy applies to any of Umbrella's enterprise dashboards.

Umbrella encourages all customers to use the latest versions of any internet browser for the best possible security when using the internet.

Supported Browsers

Umbrella supports the two latest major versions of each browser listed here. Since some browsers update

versions frequently, Umbrella cannot publish an updated list of discrete versions. This list of browsers is cross-platform and can work on Windows, OS X and Linux (as available).

- [Microsoft Edge](): The two latest versions.
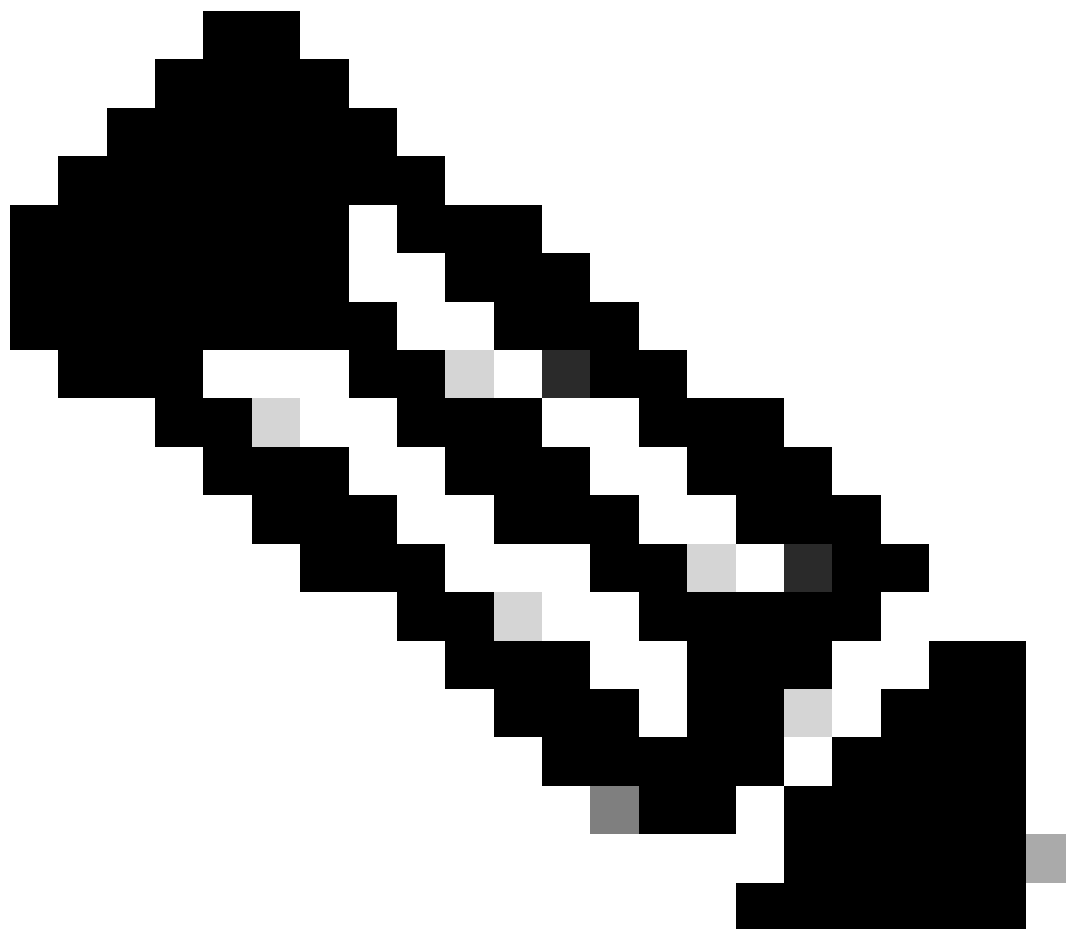
> **Note**: Support for IE 7 ended on October 31, 2014. Support for IE 8 ended December 31, 2015. Support for IE10 ended January 12, 2016. Support for IE 11 ended June 15, 2022 for certain operating systems. Umbrella does not encourage the use of IE 11 since Umbrella support for this browser ended support in line with Microsoft. Some customers can gain a better user experience by moving from MS Edge (Non-Chromium Edition) to MS Edge (Chromium Edition).

- [Safari](): The two latest versions of Mac OS X.
- [Firefox](): The two latest versions.
- [Chrome](): The two latest versions.

Using Unsupported Browsers

In some cases, especially when accessing older software online, you can be required to run an earlier version of a browser. For most legacy browsers not listed above, Umbrella expects the dashboard to maintain most

functionality, although certain page elements or features cannot display correctly or fully work properly. You are welcome to try to use the dashboard with an unsupported browser, although any problems you see cannot be addressed by Umbrella Engineering or Support. Try using a supported browser to resolve the issue.

If you are experiencing a problem using one of the supported browsers, please contact [Umbrella Support](#).