

Understand Unmanaged Mobile Devices and Umbrella Coverage

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Introduction

This document describes how Umbrella protects any (modern) Android or iOS device with Umbrella coverage without a MDM.

Background Information

The target audience of this feature is two organization types:

- Small business without a MDM subscription
- Larger organization with some unmanaged devices in the deployment mix (such as employee devices) that voluntary coverage is desired to be offered

Are there any major differences from managed coverage?

User interaction is required to activate coverage, and users are able to deactivate coverage at any time. Additionally, due to iOS restrictions, the protection status is only updated when the end user has opened the Cisco Security Connector application. Coverage-is-active confirmation can be found by checking reporting data.

Deployment

To deploy, navigate to the Mobile Devices page under the Deployments menu. Then, open the "Manage" menu and follow the prompts for unmanaged mobile devices.

Related Documents

Documentation for admins and end users can be found here: <https://docs.umbrella.com/umbrella-user-guide/docs/umbrella-unmanaged-mobile-device-protection>.