

Secure Malware Analytics Login with Cisco Security Cloud Sign-On (Cisco SCSO) - How to link Accounts

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Introduction

This document describes how Secure Malware Analytics (SMA) will transition to **Security Cloud Sign On (SCSO)** as the exclusive authentication method for all users. This change is intended to provide a centralized and consistent login experience across Cisco Security products.

This document describes the changes introduced by this transition and explains how users can link their SCSO account to Secure Malware Analytics. This feature will be available beginning **February 19, 2026**.

After this date, authentication using native SMA usernames and passwords will no longer be supported.

Security Cloud Sign On (SCSO)

Cisco Security Cloud Sign-On is a centralized identity management service designed to provide a unified and highly secure login experience across various Cisco Security applications. A single SCSO account can be used to access multiple Cisco Security services.

All users must have a registered Cisco SCSO account to access Secure Malware Analytics.

To register for Cisco SCSO, navigate to: <https://sign-on.security.cisco.com/signin/register>

Creating New SMA User

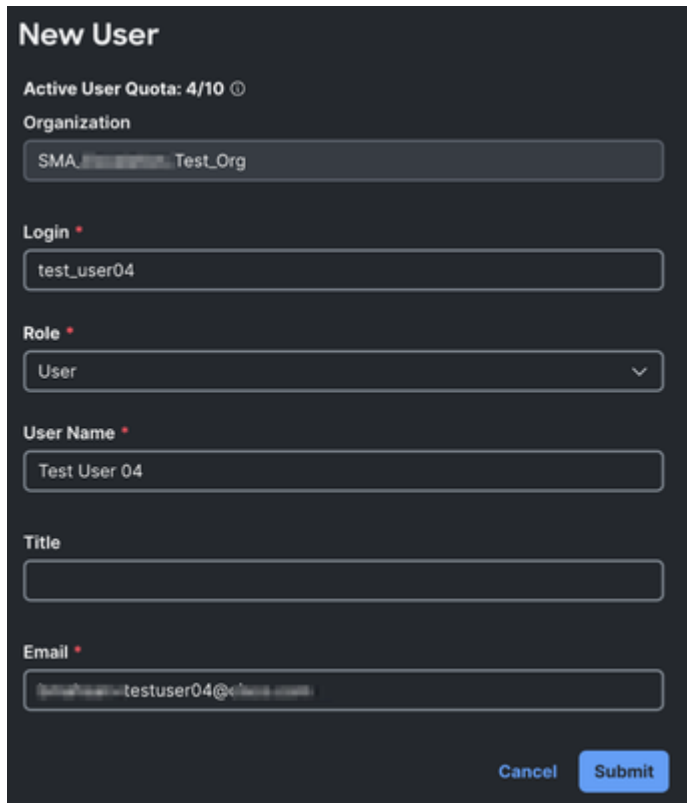
The process for creating a new user in Secure Malware Analytics remains unchanged, including that an **account-linking invitation email** is sent automatically after user creation.

Create new user:

1. Log in to Secure Malware Analytics as an Organization Administrator.
2. Navigate to **Administration > Users > New User**.
3. Enter the required information:
 - Login

- Role
- User Name
- Email Address

4. Click **Submit**.



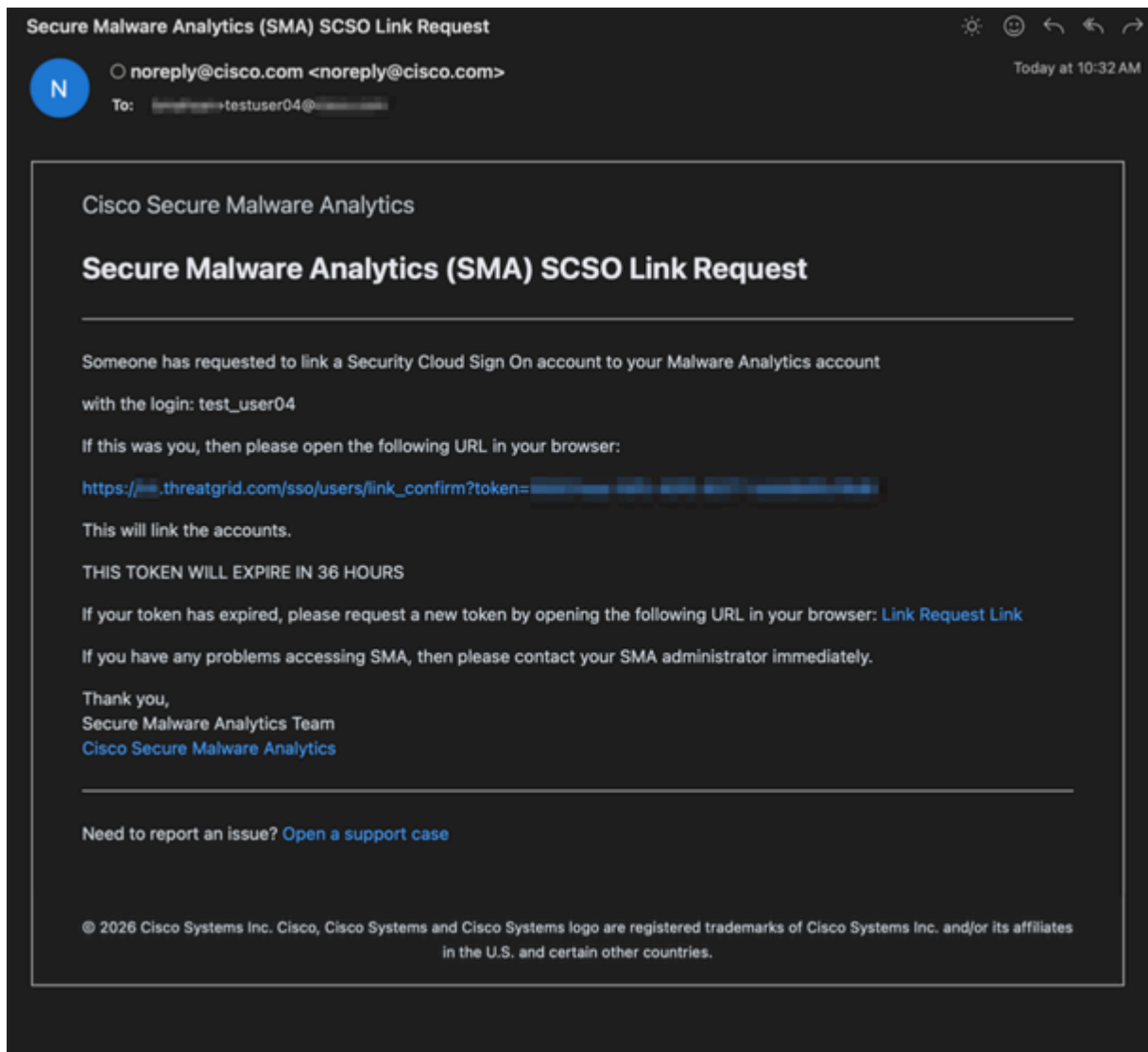
The screenshot shows a 'New User' form with the following fields and values:

- Active User Quota:** 4/10 ⓘ
- Organization:** SMA_Environment_Test_Org
- Login ***: test_user04
- Role ***: User (dropdown menu)
- User Name ***: Test User 04
- Title**: (empty field)
- Email ***: testuser04@cisco.com

At the bottom right, there are two buttons: 'Cancel' and 'Submit'.

Linking new user account to SCSO account:

The user account is created, and an invitation email titled “**Secure Malware Analytics (SMA) SCSO Link Request**” is sent from **noreply@cisco.com** to the user’s email address.



When user click on the URL or open it in their browser, user will be redirected to Security Cloud Sign On (SCSO) login page.

If the user has already signed up for SCSO account, they authenticate using their registered email address and link their SMA account.

If the user does not have an SCSO account, they select **Sign up now** to start the registration process.



Security Cloud Sign On

Email

Continue

Don't have an account? [Sign up now](#)



Or

[Other login options](#)

[System status](#) [Policy statement](#)

Enter account information to sign up for an SCSO account. The user receives an email to activate the new SCSO account. Follow the instructions in the email to **Activate the account** and **enable multi-factor authentication**.



Account Sign Up

Provide following information to create organization account.

[Back to login page](#)

Email *

First name *

Last name *

Country *

Password *
 [Show](#)

Confirm Password *
 [Show](#)

☐ By accept, you agree that your use of this Cisco Offer, and any Cisco Offers managed through this Cisco Offer, is governed by Cisco's General Terms, and any applicable Offer Description(s) and Supplemental Terms. You also acknowledge that you have read the Cisco Privacy statement.

[Sign up](#)

[Cancel](#)

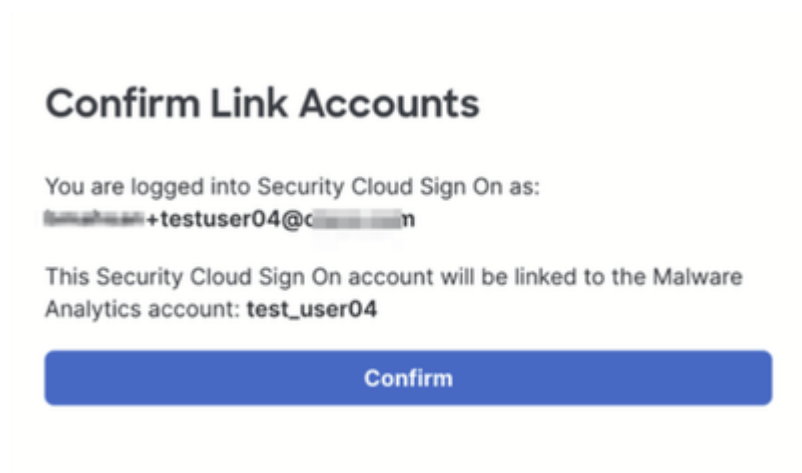


Security Cloud Sign On

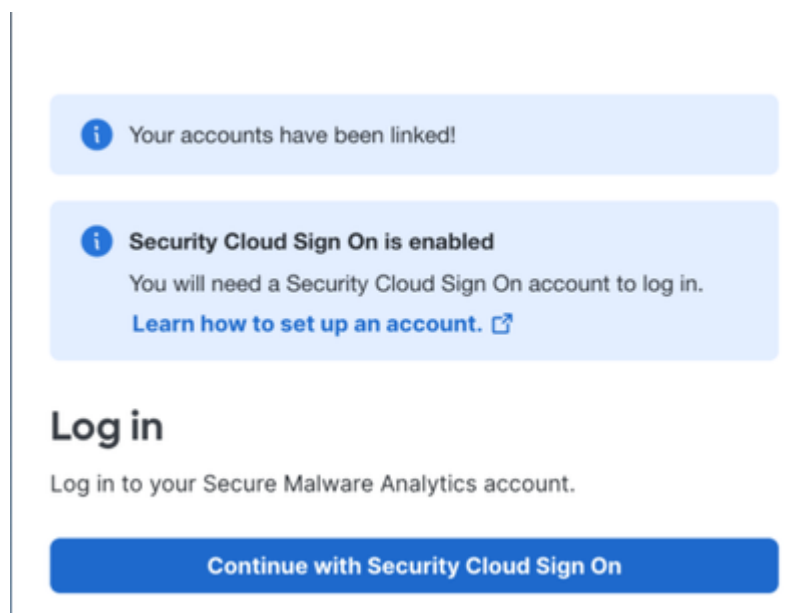
[Activate Account](#)

Once the user has successfully signed up for an SCSO account, return to the previously received **Secure Malware Analytics (SMA) SCSO Link Request** email and open the URL in a browser.

After successful authentication, the user is presented with the option to link the SMA account with the signed-in SCSO account.



Confirm the action. A success message stating “***Your accounts have been linked***” is displayed. Select **Continue with Security Cloud Sign On** to log in to the Secure Malware Analytics (SMA) account, and accept the End User License Agreement (EULA) to complete account setup.



Link Existing User

If an existing Secure Malware Analytics (SMA) account has not been linked to Security Cloud Sign On (SCSO) before the SCSO-only login feature becomes effective on **February 19, 2026**, complete the following procedure to link the accounts.

Prerequisite

A registered Security Cloud Sign On (SCSO) account is required.

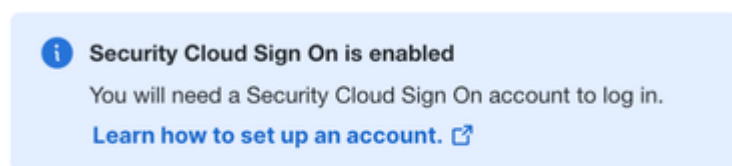
If an SCSO account has not been created, register at: <https://sign-on.security.cisco.com/signin/register>

Procedure

Navigate to the appropriate Secure Malware Analytics portal:

- US - <https://panacea.threatgrid.com>
- EU - <https://panacea.threatgrid.eu>
- Australia - <https://panacea.threatgrid.com.au>
- Canada - <https://panacea.threatgrid.ca>

On the login screen, select **Continue with Security Cloud Sign On** to log in using SCSO.



Log in

Log in to your Secure Malware Analytics account.

Continue with Security Cloud Sign On

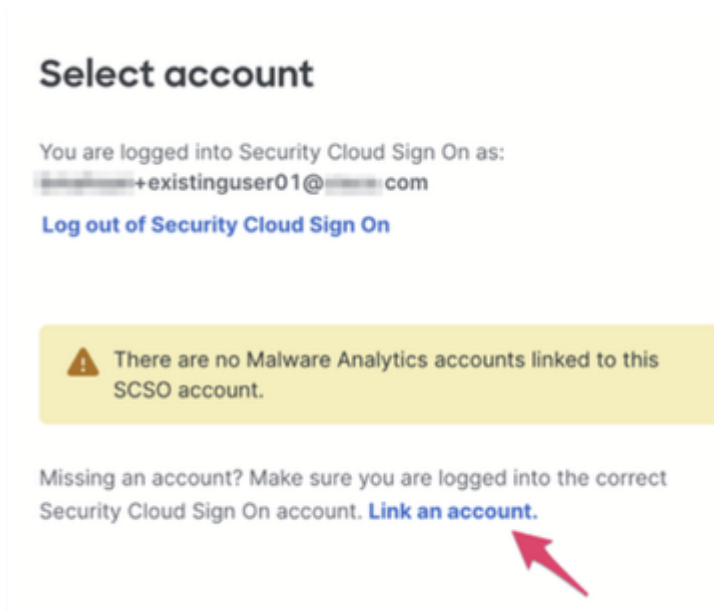
Log in to **Security Cloud Sign On (SCSO)** using the account that was previously created.

A screenshot of the Security Cloud Sign On login page. At the top center is the Cisco logo. Below it is the title "Security Cloud Sign On". Under the title is a label "Email" above a text input field containing the email address "panacea-existinguser01@cisco.com". Below the input field is a blue button labeled "Continue". Under the button is the text "Don't have an account? Sign up now". Below this is a horizontal line with the word "Or" in the center. Under the line is the text "Other login options". At the bottom are two links: "System status" and "Policy statement".

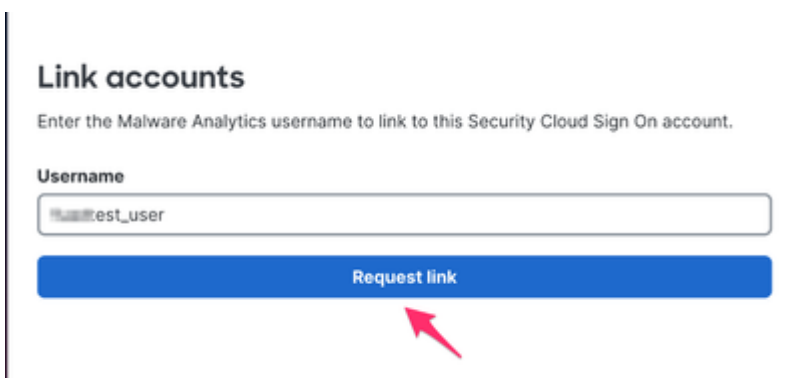
After successful authentication, a message stating “*There are no Malware Analytics accounts linked to this SCSO account.*” is displayed, along with the option to *link an account*.

Select **Link an account** to begin linking the existing Secure Malware Analytics (SMA) account to the

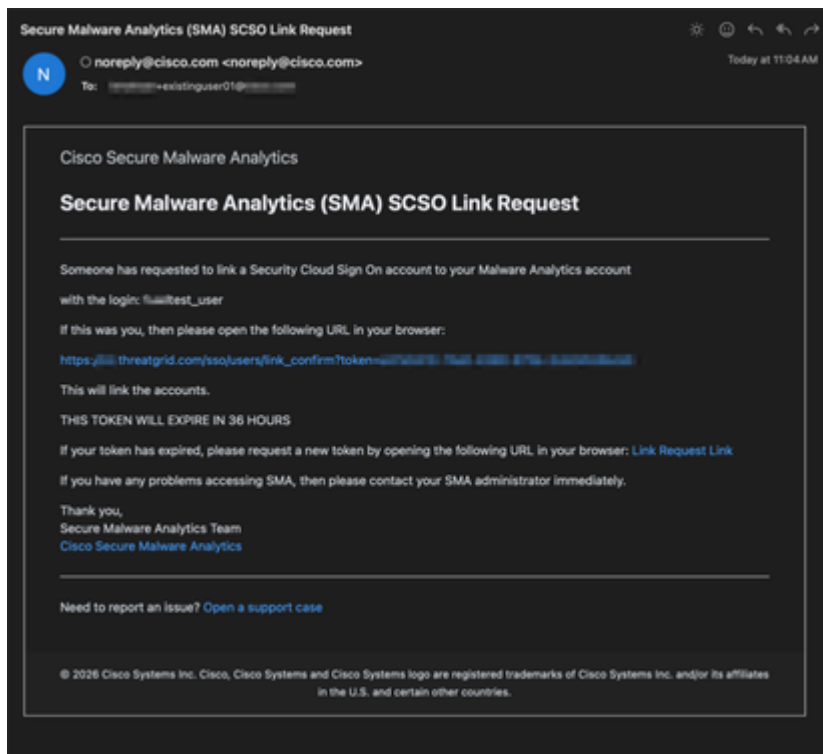
SCSO account.



On the next page, an option to link accounts is displayed. Enter the existing **Username** and select **Request link**.



An **invitation email** is sent to the email address configured for the existing account. In most cases, this email address matches the SCSO account email address. If the email address must be updated, contact the Organization Administrator or Cisco Support.



Open the **URL** provided in the invitation email in a browser. After successful authentication, the user is prompted to confirm account linking.

Verify the account details and select **Confirm**.

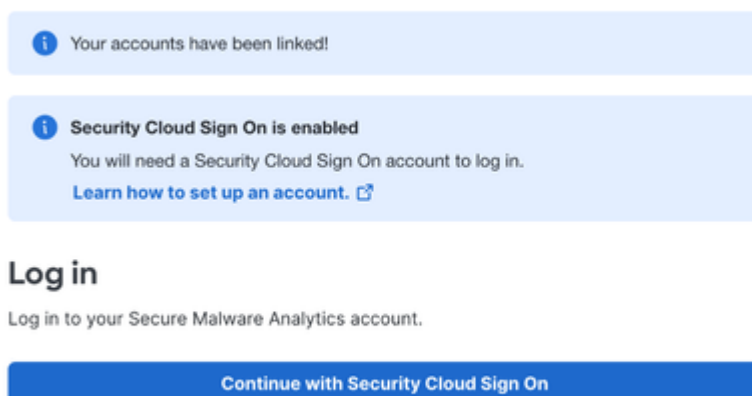
Confirm Link Accounts

You are logged into Security Cloud Sign On as: **+existinguser01@cisco.com**

This Security Cloud Sign On account will be linked to the Malware Analytics account:
test_user

Confirm

A confirmation message is displayed indicating that the accounts have been linked. Select **Continue with Security Cloud Sign On** to log in to the existing Secure Malware Analytics account using SCSO.



On the next page, **select the user** account to log in to.

Select account

You are logged into Security Cloud Sign On as:

smalware@csco.com+existinguser01@csco.com

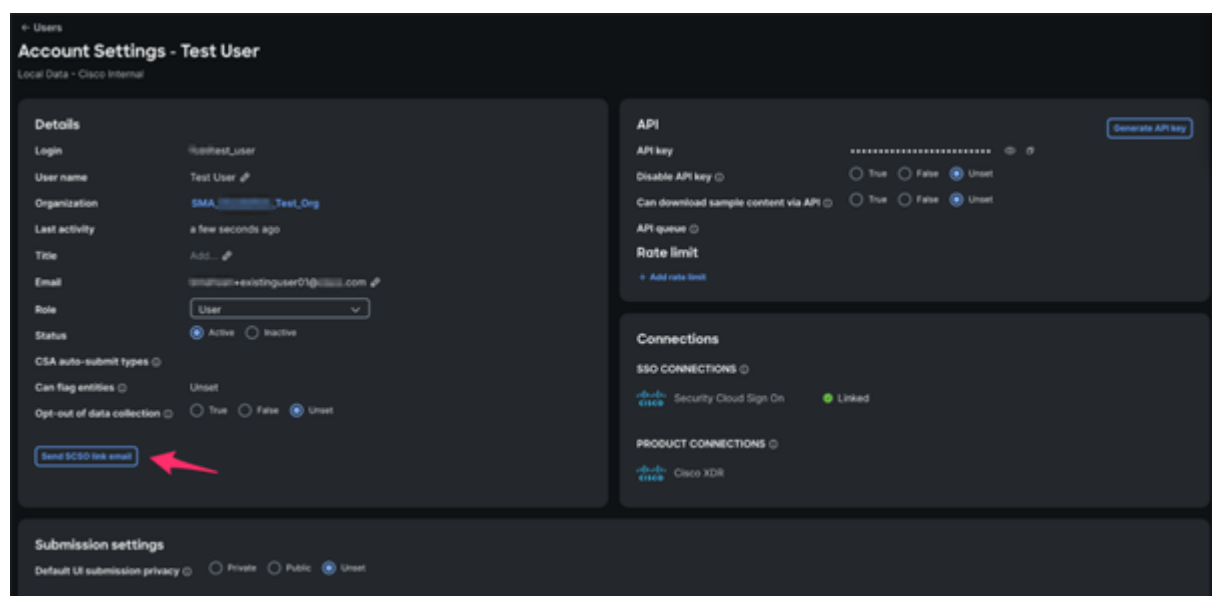
[Log out of Security Cloud Sign On](#)

User

Test User

Missing an account? Make sure you are logged into the correct Security Cloud Sign On account. [Link an account.](#)

Note: Organization Administrators can also send the SCSO account linking invitation email from the User Management page.



Multiple Secure Malware Analytics accounts linked to single SCSO account

Users can link multiple Secure Malware Analytics (SMA) accounts to the same Security Cloud Sign On (SCSO) account using either the **Create New SMA User** or **Link an Existing User** method.

After successful SCSO authentication, the user is presented with an option to select the Secure Malware Analytics account to access.

Select account

You are logged into Security Cloud Sign On as:

██████████@██████████.com

[Log out of Security Cloud Sign On](#)

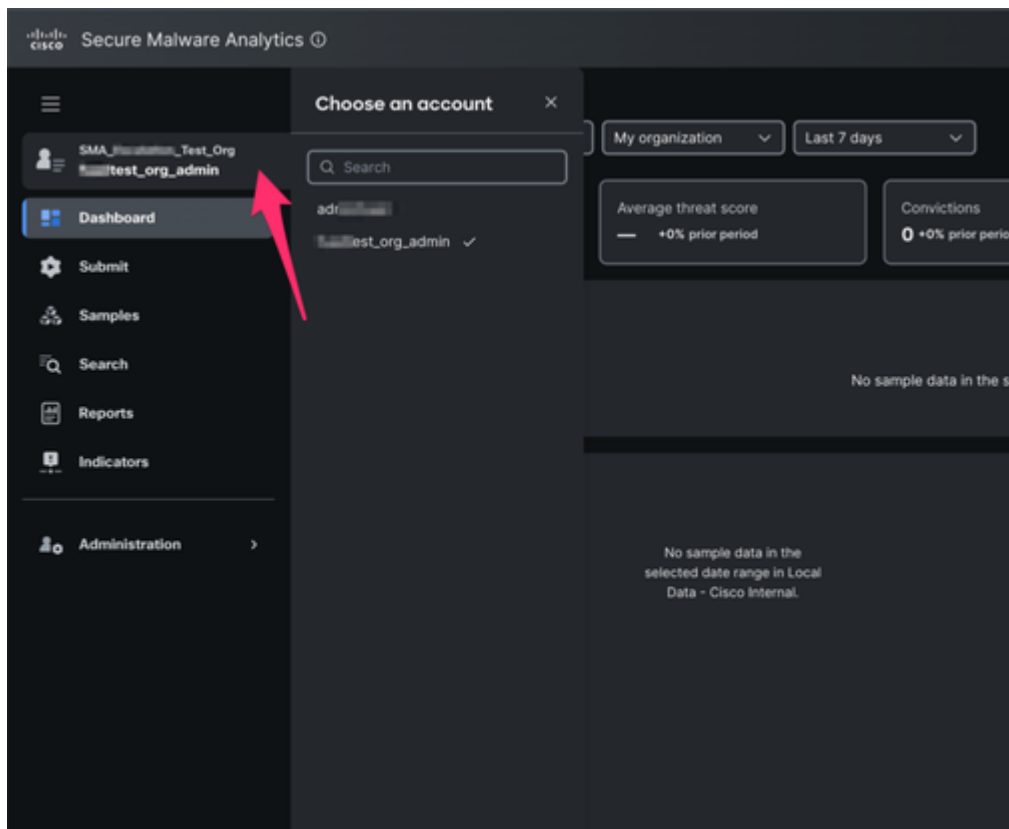
User

██████████test_org_admin

██████████

Missing an account? Make sure you are logged into the correct Security Cloud Sign On account. [Link an account.](#)

Users can also **switch between accounts** after logging in using the menu in the left-hand navigation.



SCSO-only login for Integration

Integrations such as **Umbrella SIG**, **Secure Access**, **Meraki**, and **Email Threat Defense (ETD)** automatically provision either an **Organization Administrator** or **Device Administrator** account when they register with Secure Malware Analytics.

An invitation email is sent to the email address provided by the integrating device or service to complete account linking using Security Cloud Sign On (SCSO).

Support

For assistance or additional information, contact the [**Cisco Technical Assistance Center \(TAC\).**](#)