

Understand Advanced Threat Solutions Video Portal Links

Contents

Introduction

This document describes Cisco Video Portal links for Advanced Threat Solutions (ATS) products such as Cisco Secure Endpoint, Cisco SecureX, and others.

Issue

TAC engineers need a single, approved catalog of ATS product videos that can be shared to guide users through common tasks and troubleshooting scenarios.

Environment

This document is not restricted to specific software or hardware versions.

The information in this document was created from devices in a lab environment. All devices used in this document started with a cleared (default) configuration. If the network is live, evaluate the potential impact of any command before proceeding.

Resolution

Use these steps to select and share the appropriate video:

1. Identify the **product area** (for example, Secure Endpoint, SecureX, or Secure Malware Analytics).
2. Match the **task** or **troubleshooting scenario** to the closest video title in the table.
3. Select the **destination link type**.
 - **Cisco Video Portal** for the Cisco-hosted version.
 - **YouTube** when a YouTube link is preferred or required.
4. Share the selected **link** and confirm the user can access the video and complete the intended task.

Secure Endpoint

Title	Cisco Video Portal Link	YouTube Link
Troubleshoot List of Root Certificates Required for Secure Endpoint on Windows	Link 1	Link 2
Windows policy configuration	NA	Link 2
Install AMP for Endpoints in Windows	NA	Link 2
Installation and Configuration of the AMP connector for MAC	NA	Link 2