Change Inactive Computer Threshold on Cisco Secure Endpoint Console

Contents

Introduction

This document describes how to change Inactive Computer Threshold on Cisco Secure Endpoint Console.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- Cisco Secure Endpoint Console

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.
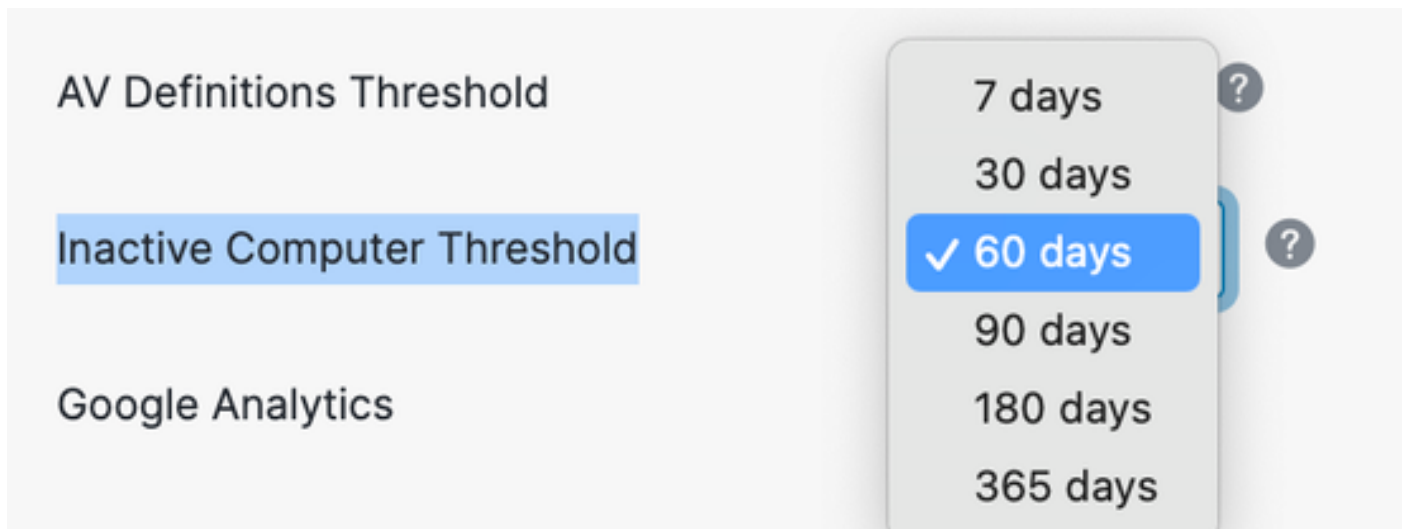
Problem

Computers with connectors that have not checked in with the Cisco cloud after the number of days specified in the threshold are removed from the computer list.

Solution

The Inactive Computer Threshold allows you to specify how many days a connector can go without checking in to the Cisco cloud before it is removed from the Computer Management page list. The default setting is 90 days.

Navigate to **Cisco Secure endpoint console > Administration > Organization settings > Features > Inactive Computer Threshold :**

AV Definitions Threshold	7 days
Inactive Computer Threshold	30 days
	✓ 60 days
Google Analytics	90 days
	180 days
	365 days

This does not delete any data or uninstall the connector. Automatic deletion takes up to 7 days after threshold is reached. Inactive computers are only removed from the list and any events they generated remain in your Secure Endpoint organization. The computer reappears in the list if the connector checks in again.

Note: Licenses are not reclaimed when the connector is removed from the computers page list.