Graymail Unsubscribe Banner Customization for Cisco Secure Email Gateway

Contents

Introduction

This document describes setup, functionality, and sample images for the Graymail Unsubscribe Banner Customization for Cisco Secure Email Gateway (SEG).

Contributed by Chris Arellano Cisco TAC Engineer.

Prerequisites

AsyncOS 15.0.0 and newer for Cloud Email Security and On-Premise Cisco SEG.

Components

The feature is dependent on the enablement of the next features:

- Antispam
- Graymail
- Safe Unsubscribe

Overview

The Graymail Banner Customization feature provides tools to create a personalized visual presentation to the Graymail Unsubscribe Link within a message. The feature provides color pallets, font types and sizes, html customization, UTF-8 characters, and banner position options .
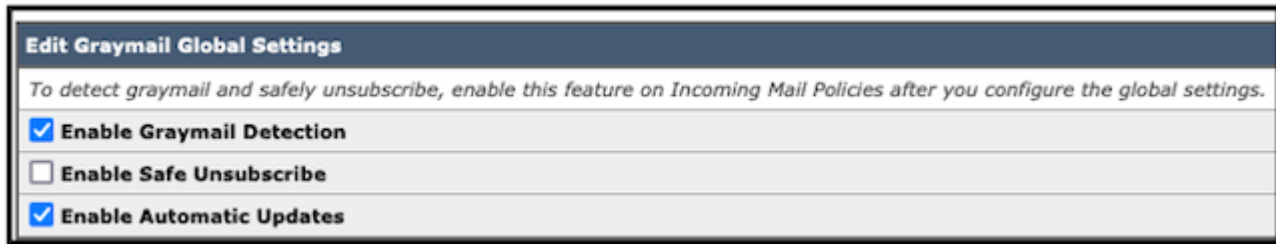
Configure

The configuration is embedded within the IMS and Graymail global settings page.

Step 1. Navigate to **Security Services** > **IMS and Graymail**, as shown in the image:

Step 2. Enable Graymail Detection as well as **Safe Unsubscribe**, as shown in the image:


Step 3. Once the **Enable Safe Unsubscribe** feature selection box gets checked, the **Banner Settings** appears, as shown in the image:
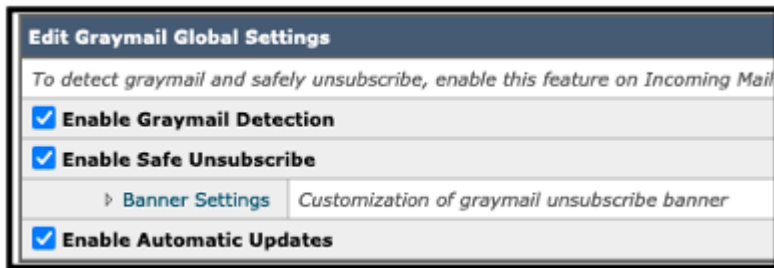

The **Banner Settings** include the next options, as shown in the image

- Banner position: Top or Bottom of the page
- Banner color
- Text color
- Size options X-Small through X-Large
- Body text limit of 1024 characters
- UTF-8 compatible
- Languages: English (United States), Italian, Chinese, Portuguese, Spanish, German, French, Russian, Japanese, Korean, and Chinese (Taiwan).
- HTML customization
- A Preview Banner link to display the results during creation
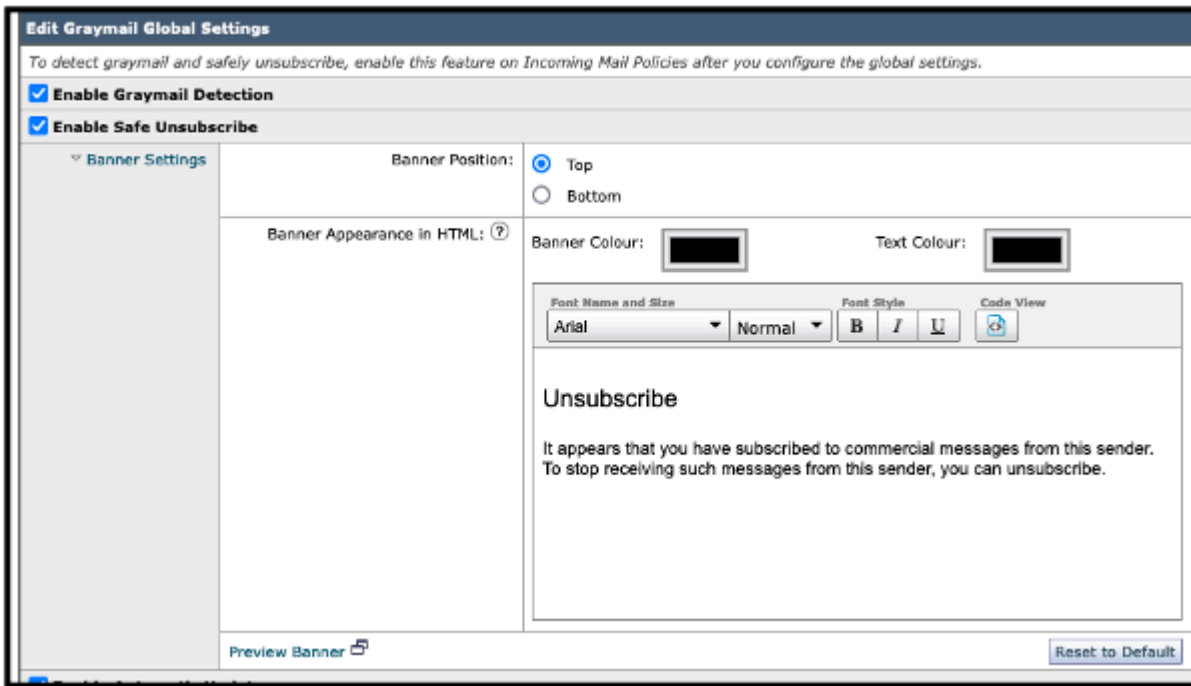
Step 4. To view an example of the configuration page select **Preview Banner**, as shown in the image:
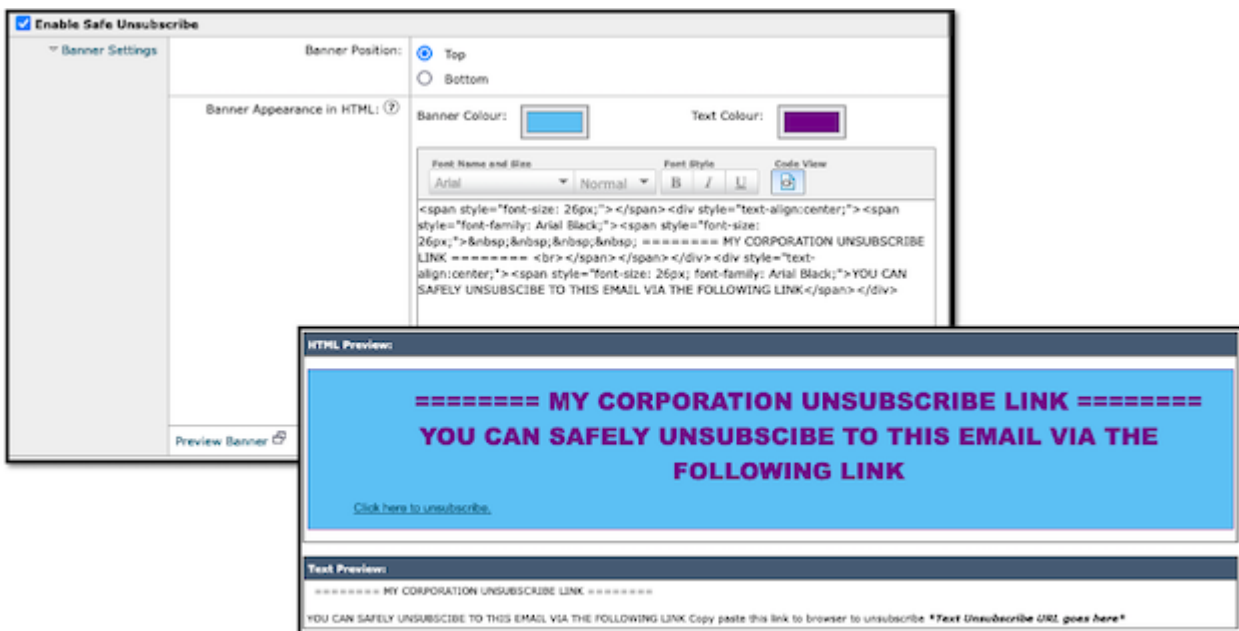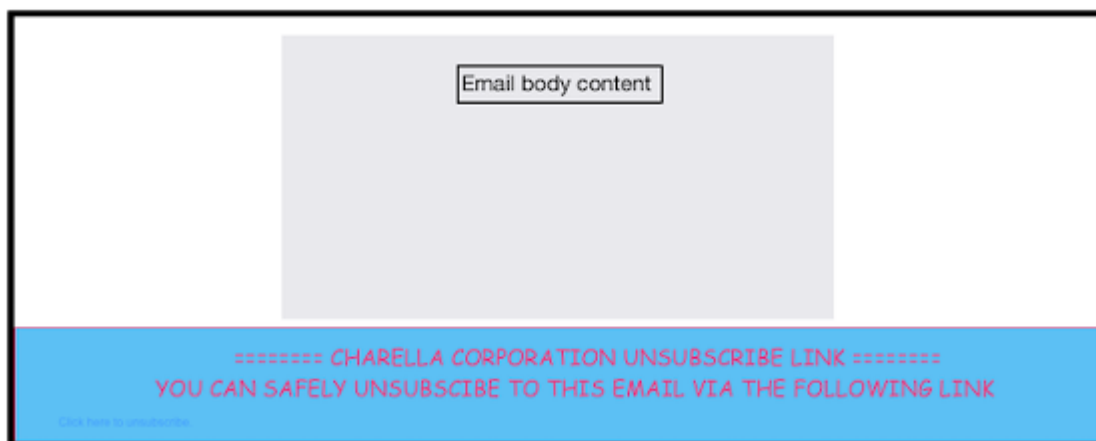

Verification

1. Example of Header placement within the email body, as shown in the image:

2. Example of footer placement within the email body, as shown in the image:

3. Mail logs show **add-footer filter Footer Stamping** log entry.

```
Fri Mar 24 13:04:33 2023 Info: MID 131 using engine: GRAYMAIL bulk_mail
Fri Mar 24 13:04:33 2023 Info: MID 131 using engine: GRAYMAIL positive
Fri Mar 24 13:04:33 2023 Info: MID 131 rewritten to MID 132 by edit-body-text filter 'Safe Unsubscribe'
Fri Mar 24 13:04:33 2023 Info: Message finished MID 131 done
Fri Mar 24 13:04:33 2023 Info: MID 132 rewritten to MID 133 by add-footer filter 'Footer Stamping'
Fri Mar 24 13:04:33 2023 Info:finished MID 132 done
```

Related Information

- Email Security Setup Guide
- Cisco Secure Email Gateway Launch Page to Support Guides