

Secure Access and VPN SAML Application with Identifier X not Found in IDP

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Issue

The organization is currently utilizing secure access for its internal end users and now requires secure access for external users.

You are using RA VPN with SAML and getting this error:

Application with Identifier <https://x.x.x.x.vpn.sse.cisco.com/saml/sp/metadata/Cisco-RAVPN> was not found in the directory **Northfield Hospital and Clinics**. This can happen if the application has not been properly configured.

Environment

- Technology: Solution Support (SSPT - contract required)
- Subtechnology: Secure Access – RA VPN
- Product Family: SECACCS
- Authentication Method: SAML

Resolution

The aforementioned error is presented because of Wrong Entity ID (Identifier) on one side.

The Entity ID configured in Secure Access VPN Profile configured with SAML does not match Entity ID configured in the IDP.

→ **Enterprise Application** → **Identifier (Entity ID) Entity ID -**
<https://x.x.x.x.vpn.sse.cisco.com/saml/sp/metadata/Cisco-RAVPN>.

Whatever Entity ID is configured on Cisco Secure access has to match with an Entity ID configured in the SAML Application.

Cause

Entity ID mismatch between Service Provider and IDP

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