

Configure Secure Access for RA-VPNaaS Posture Assessment with ISE

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Introduction

This document describes how to configure Posture Assessment for Remote Access VPN users with Identity Service Engine (ISE) and Secure Access.

Prerequisites

- [Configure User Provisioning](#)
- Cisco ISE connected to Secure Access through the tunnel

Requirements

Cisco recommends that you have knowledge of these topics:

- [Identity Service Engine](#)
- [Secure Access](#)
- [Cisco Secure Client](#)
- ISE Posture
- Authentication, Authorization, and Accounting

Components Used

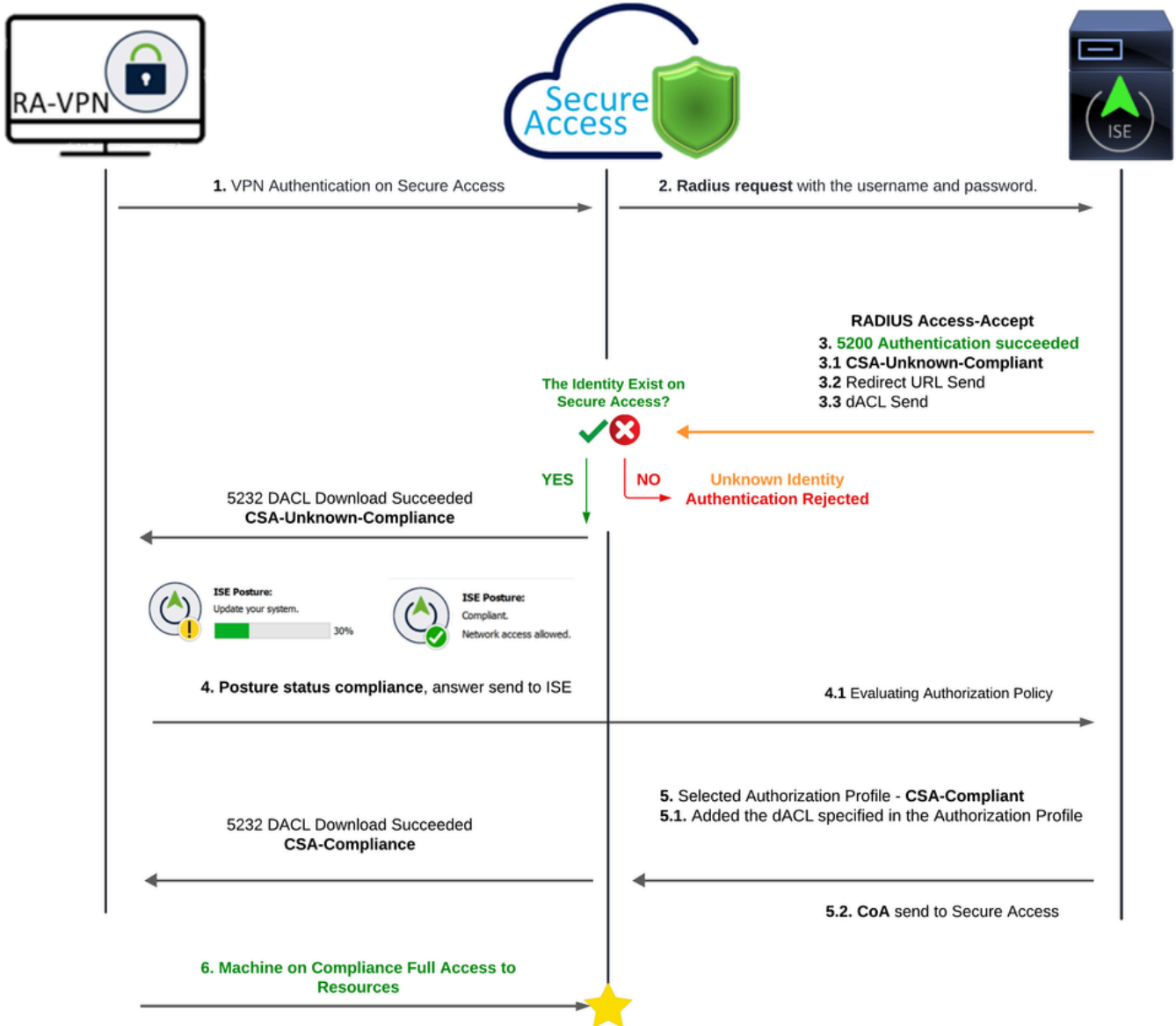
The information in this document is based on:

- Identity Service Engine (ISE) Version 3.3 Patch 1
- Secure Access
- Cisco Secure Client - Anyconnect VPN Version 5.1.2.42

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Background Information

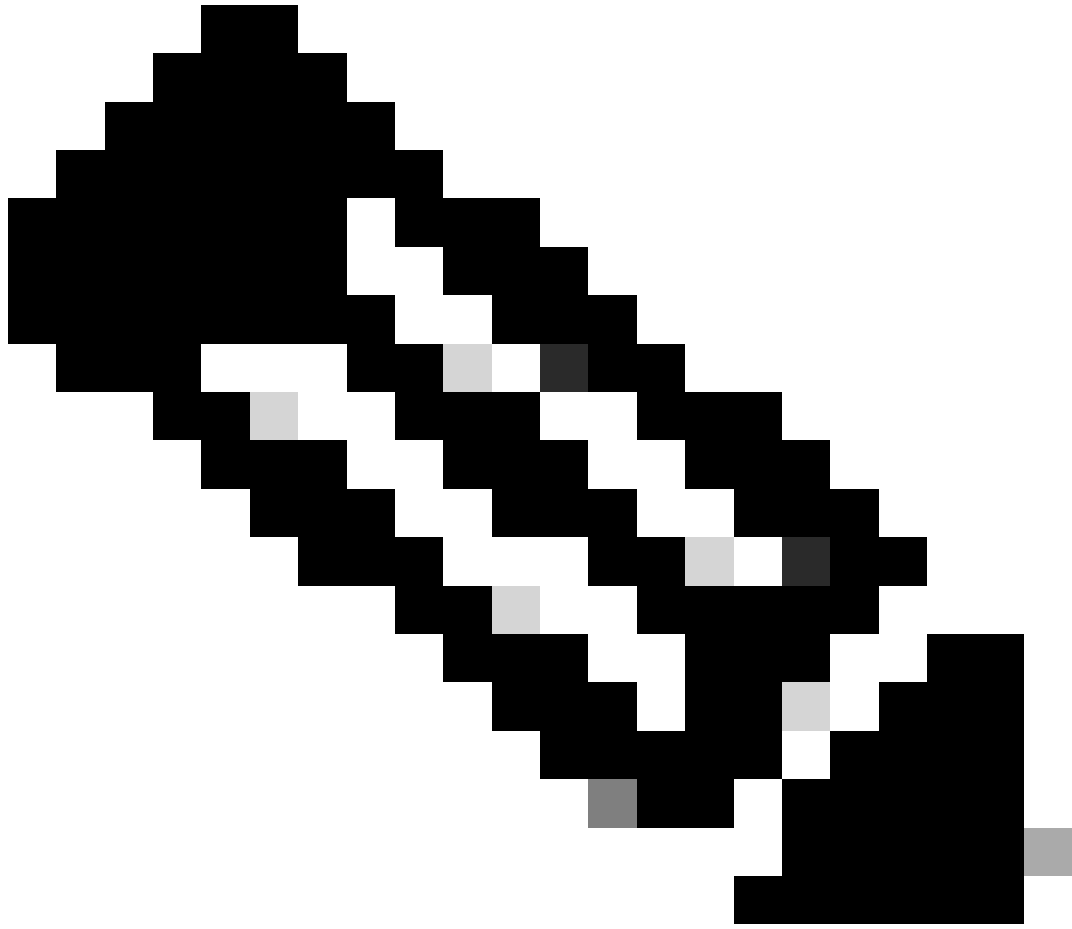
vpnuser@ciscosst.es



Secure Access - ISE - Diagram

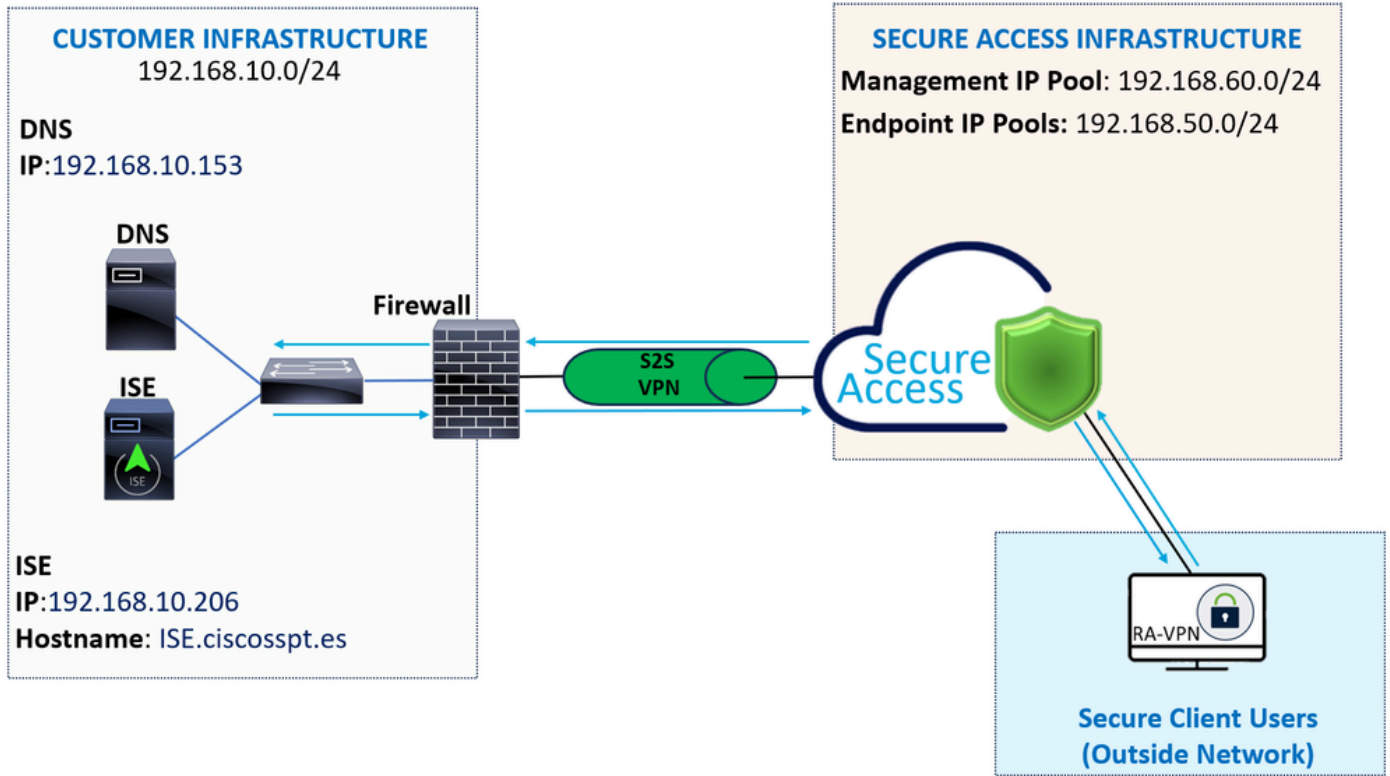
Integrating Cisco Secure Access with Identity Services Engine (ISE) provides a comprehensive security approach, leveraging different authentication protocols, including MS-CHAPv2, to secure connections. Cisco Secure Access, with its advanced Security Service Edge (SSE) solution, enhances secure connectivity across hyper-distributed environments, offering features like VPN as a Service (VPNaaS), which can be safeguarded using ISE capabilities.

This integration allows for a seamless and secure access experience, enabling users to connect to any application, anywhere, with optimized performance and security. The utilization of Cisco ISE advanced features, such as Posture Assessment, further strengthens this security model by evaluating the compliance of PCs against internal user policies before allowing access. This ensures that only devices meeting the organization security requirements can access network resources, reducing the risk of vulnerabilities.



Note: To configure the RADIUS integration, you need to make sure you have communication between both platforms.

Network Diagram



Configure



Note: Before you begin the configuration process, you must complete the [First Steps with Secure Access and ISE Integration](#).

Secure Access Configuration

Configure Radius Group on the IP Pools

To configure the VPN Profile using Radius, proceed with the next steps:

Navigate to your [Secure Access Dashboard](#).



- Click on **Connect > Enduser Connectivity > Virtual Private Network**
- Under your Pool Configuration (**Manage IP Pools**), click **Manage**

Manage IP Pools

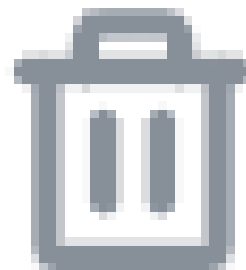
Manage

2 Regions mapped

- Choose the IP Pool Region and configure the Radius Server

Pop Name	Display Name	Endpoint IP Pools	Management IP Pools	DNS Servers	RADIUS Groups
Europe (Germany)	RA VPN 1	192.168.50.0/24 256 user connections	192.168.60.0/24 256 user connections	House	 

- Click the pencil to edit



- Now, under the IP Pool section configuration drop-down under **Radius Group (Optional)**
- Click Add RADIUS Group

RADIUS Groups (optional)

Associate one RADIUS group per AAA method to this IP pool.



No RADIUS groups created

[Add RADIUS Group](#)

← Edit RADIUS Group



Add group of RADIUS servers, which will be used to control access to your VPN profiles

Change of authorization (CoA) mode ⓘ

CoA Port: 1700

Accounting

Port

1813

Accounting mode

Single

Simultaneous

Accounting update

Interim accounting update

Update interval

1

hour(s)

Settings



RADIUS Servers

You can add up to 8 servers in each group

Assign servers

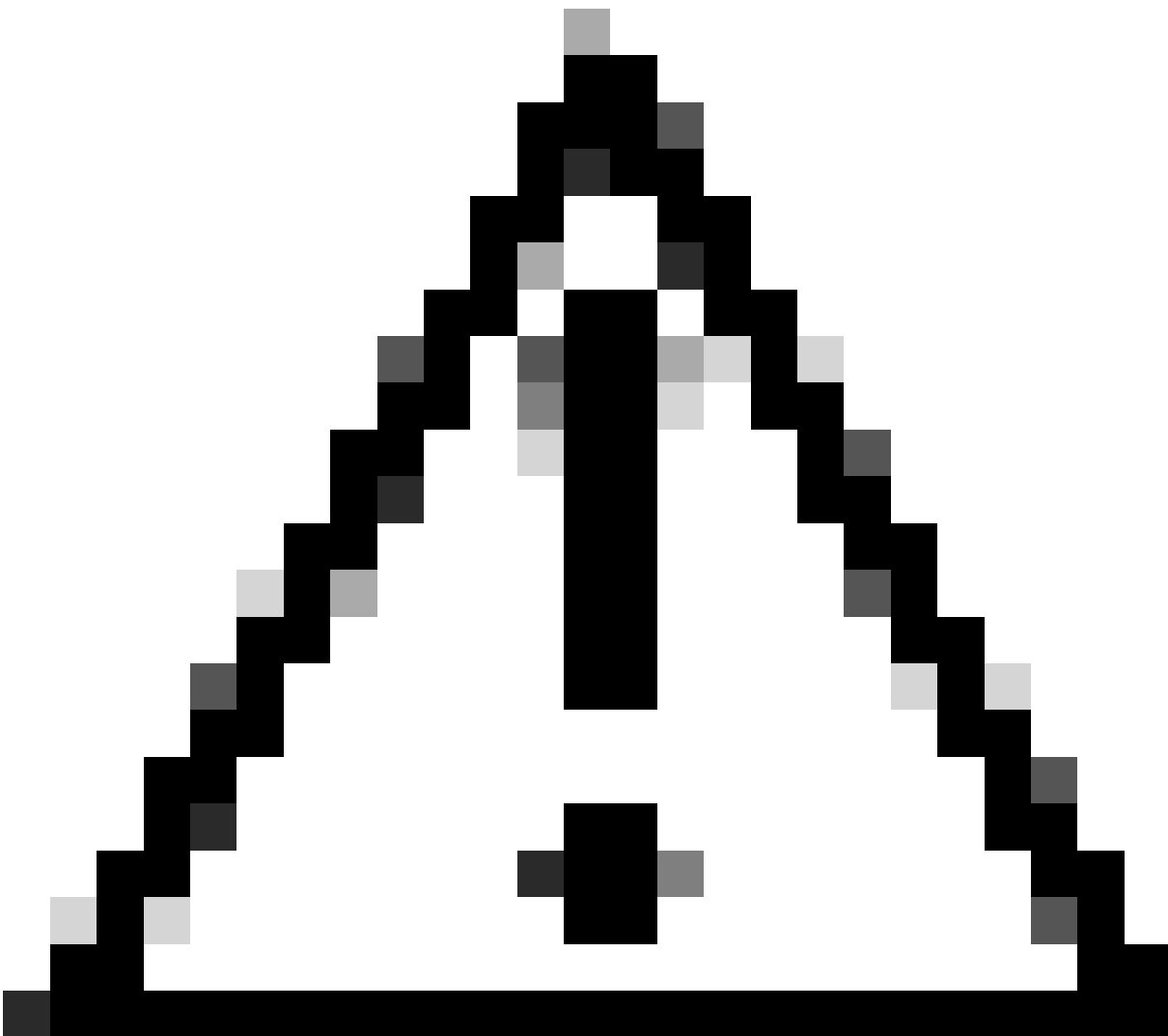
ISE_CSA ×



+ Add

#	Server Name	IP Address		
1	ISE_CSA	192.168.10.206		

- **Authentication:** Mark the checkbox for **Authentication** and select the port, by default, is 1812
 - In the case that your authentication requires Microsoft Challenge Handshake Authentication Protocol Version 2 (MCHAPv2) mark the checkbox
 - **Authorization:** Mark the checkbox for **Authorization** and select the port, by default, is 1812
 - Mark the checkbox for **Authorization mode Only** and **Change of Authorization (CoA) mode** to permit the posture and changes from ISE
 - **Accounting:** Mark the checkbox for **Authorization** and select the port, by default, is 1813
 - Choose **Single** or **Simultaneous** (In single mode, accounting data is sent to only one server. In simultaneous mode, accounting data to all servers in the group)
 - Mark the checkbox for **Accounting update** to enable the periodic generation of RADIUS interim-accounting-update messages.
-



Caution: Both the **Authentication** and **Authorization** methods, when selected, must use the same port.

- After that, you need to configure the **RADIUS Servers (ISE)** that is used to authenticate via AAA on the section **RADIUS Servers**:
- Click on + Add

RADIUS Servers

You can add up to 8 servers in each group

Assign servers

#	Server Name	IP Address
---	-------------	------------

- Then, configure the next options:

Add RADIUS Server

Server name

IP Address

Password type

Secret Key

Password

[Cancel](#)

- **Server Name:** Configure a name to identify your ISE Server.
- **IP Address:** Configure the IP of your Cisco ISE device that is reachable through Secure Access
- **Secret Key:** Configure your RADIUS secret Key

- **Password:** Configure your Radius password
- Click **Save** and assign your Radius Server under the *Assign Server* option and select your ISE server:

RADIUS Servers

You can add up to 8 servers in each group

Assign servers

[+ Add](#)

- Click **Save** again to save all the configuration done

← Edit RADIUS Group



Add group of RADIUS servers, which will be used to control access to your VPN profiles

Change of authorization (CoA) mode ⓘ

CoA Port: 1700

Accounting

Port

1813

Accounting mode

Single

Simultaneous

Accounting update

Interim accounting update

Update interval

1

hour(s)

Settings



RADIUS Servers

You can add up to 8 servers in each group

Assign servers

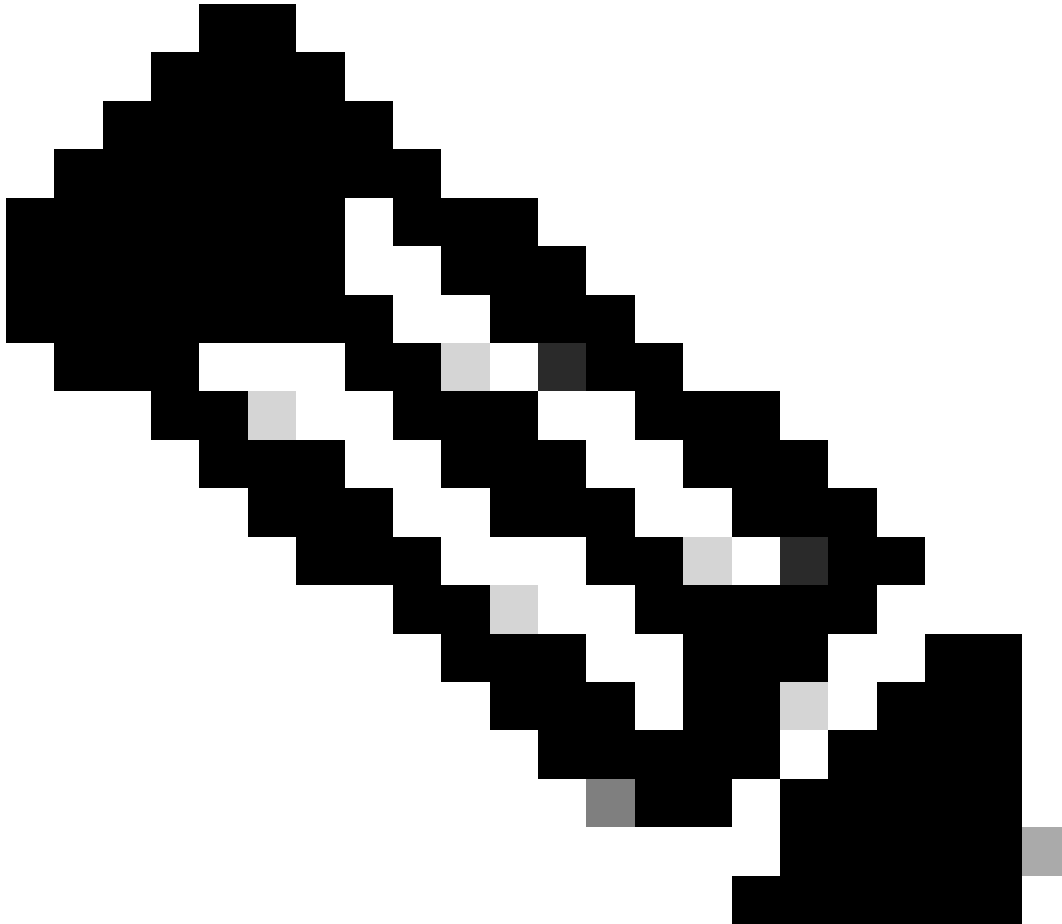
ISE_CSA ×



+ Add

#	Server Name	IP Address	
1	ISE_CSA	192.168.10.206	

- **Protocols: Choose Radius**
 - **Map authentication groups to regions:** Choose the regions and choose your **Radius Groups**
 - **Click Next**
-



Note: You must checkbox all regions and select the radius groups if you have multiple regions. If you do not do that, then your **Next** button is greyed out.

After you configure all the Authentication parts, please proceed with the Authorization.

Authorization

- ✓ **General settings**
Default Domain: ciscospt.es | DNS Server: House (192.168.10.153) | Protocol: TLS / DTLS, IKEv2
- 2 Authentication, Authorization, and Accounting**
RADIUS
- ✓ **Traffic Steering (Split Tunnel)**
Connect to Secure Access | 2 Exceptions
- ✓ **Cisco Secure Client Configuration**

Authentication, Authorization, and Accounting

Choose a configuration method to complete the SAML authentication process for this VPN profile. [Help](#)

Authentication **Authorization** Accounting

Enable Radius Authorization
Use defaults or customize groups to map to regions

Select one group for all regions + Group

ISE_CSA

Region	Management IP pools	Groups
RA VPN 2	192.168.80.0/24	ISE_CSA
RA VPN 1	192.168.60.0/24	ISE_CSA (default)



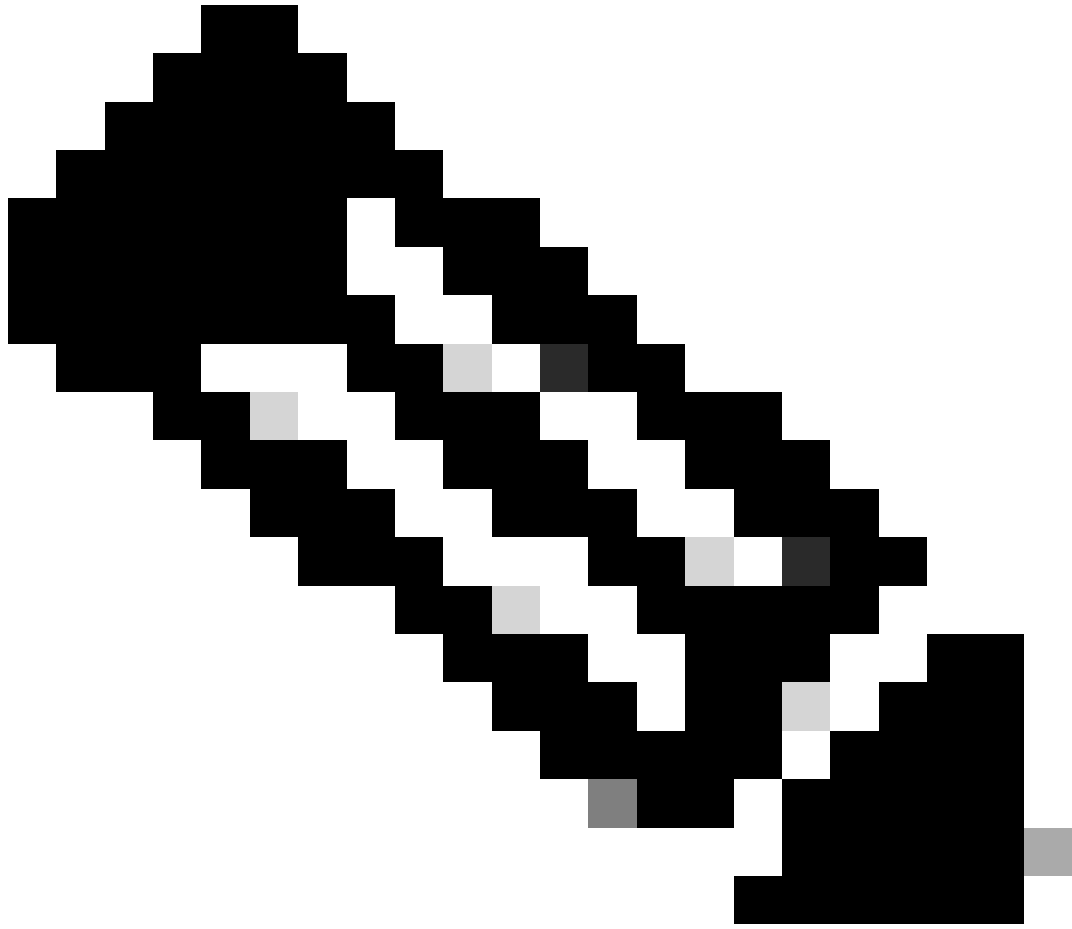
Cancel

Back

Next

- **Authorization**
 - **Enable Radius Authorization:** Mark the checkbox to enable the radius Authorization
 - **Select one group for all regions:** Mark the checkbox to use one specific radius server for all the Remote Access - Virtual Private Network (RA-VPN) Pools, or define it for every pool separately
- Click Next

After you configure all the **Authorization** part, please proceed with the **Accounting**.



Note: If you do not enable **Radio Authorization**, posture cannot work.

Accounting

- ✓ **General settings**
Default Domain: ciscospt.es | DNS Server: House (192.168.10.153) | Protocol: TLS / DTLS, IKEv2
- 2 Authentication, Authorization, and Accounting**
RADIUS
- ✓ **Traffic Steering (Split Tunnel)**
Connect to Secure Access | 2 Exceptions
- ✓ **Cisco Secure Client Configuration**

Authentication, Authorization, and Accounting

Choose a configuration method to complete the SAML authentication process for this VPN profile. [Help](#)

Authentication Authorization **Accounting**

Enable Radius Accounting
Use defaults or customize groups to map to regions

Select one group for all regions + Group

ISE_CSA ▼

Region	Management IP pools	Groups
RA VPN 2	192.168.80.0/24	ISE_CSA ▼
RA VPN 1	192.168.60.0/24	ISE_CSA (default) ▼



Cancel

Back

Next

- **Accounting**
 - **Map Authorization groups to regions:** Choose the regions and choose your **Radius Groups**
- **Click Next**

After you have done configured the Authentication, Authorization and Accounting please continue with Traffic Steering.

Traffic Steering

Under traffic steering, you need to configure the type of communication through Secure Access.

Tunnel Mode

Connect to Secure Access ▼

All traffic is steered through the tunnel.



Tunnel Mode

Bypass Secure Access ▼

All traffic is steered outside the tunnel.



- If you choose **Connect to Secure Access**, all your internet traffic routes through **Secure Access**

Connect to Secure Access ▼

All traffic is steered through the tunnel.



Add Exceptions

Destinations specified here will be steered OUTSIDE the tunnel.

[+ Add](#)

Destinations	Exclude Destinations	Actions
proxy-8195126.zpc.sse.cisco.com, ztna.sse.cisco.com, acme.sse.cisco.com, devices.api.umbrella.com, sseposture-routing-commercial.k8s.5c10.org, sseposture-routing-commercial.posture.duosecurity.com, data.eb.thousandeyes.	-	-

[Cancel](#)

[Back](#)

[Next](#)

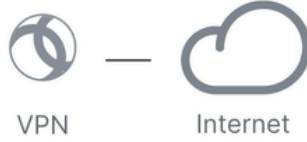
If you want to add exclusions for internet domains or IPs, please Click on the + Add button, then click Next.

- If you decide to **Bypass Secure Access**, all your internet traffic passes through your internet provider, not through Secure Access (No Internet Protection)

Tunnel Mode

Bypass Secure Access

All traffic is steered outside the tunnel.



Add Exceptions

Destinations specified here will be steered **INSIDE** the tunnel.

+ Add

Destinations

Exclude Destinations

Actions



No matches found

Cancel

Back

Next



Note: Please add `enroll.cisco.com` for ISE posture when you choose **Bypass Secure Access**.

In this step, you select all the private network resources that you want to access through the VPN. To do so, click **+ Add**, then click **Next** when you have added all the resources.

Cisco Secure Client Configuration

Cisco Secure Client Configuration

Select various settings to configure how Cisco Secure Client operates. [Help](#)

Session Settings **3** Client Settings **13** Client Certificate Settings **2** [Download XML](#)

Banner Message
Require user to accept a banner message post authentication

Session Timeout
 days

Session Timeout Alert
 minutes before

Maximum Transmission Unit ⓘ

[Cancel](#) [Back](#) [Save](#)

In this step, you can maintain everything as default and click **Save**, but if you want to customize your configuration more, please check [Cisco Secure Client Administrator Guide](#).

ISE Configurations

Configure Network Devices List


To configure the authentication through Cisco ISE, you need to configure the permitted devices that can make queries to your Cisco ISE:

- Navigate to **Administration > Network Devices**
- Click on **+ Add**

Network Devices

Name CSA

Description _____

IP Address * IP : 192.168.60.0 / 24 


Device Profile  Cisco 

RADIUS Authentication Settings

RADIUS UDP Settings

Protocol **RADIUS**

Shared Secret [Show](#)

Use Second Shared Secret 

Second Shared Secret _____ [Show](#)

CoA Port 1700 [Set To Default](#)

- **Name:** Use a name to Identify Secure Access
- **IP Address:** Configure the Management Interface of the step, [IP Pool Region](#)
- **Device Profile:** Choose Cisco
 - **Radius Authentication Settings**
 - **Shared Secret:** Configure the same shared secret configured on the step, [Secret Key](#)
 - **CoA Port:** Let it as default; 1700 is also used in Secure Access

After that click **Save**, to verify if the integration works properly, proceed to create a local user for integration verification.

Configure a Group

To configure a group for use with local users, proceed with these steps:

- Click in **Administration > Groups**
- Click **User Identity Groups**
- Click **+ Add**
- Create a Name for the Group and click **Submit**

The screenshot displays the Cisco Identity Management (IEM) web interface. On the left, the 'Administration' menu is open, with 'Groups' selected under 'Identity Management'. The main content area shows the 'User Identity Groups' page. A search bar is at the top right. Below it, a navigation pane shows 'Endpoint Identity Groups' and 'User Identity Groups', with the latter selected. The 'New User Identity Group' form is visible, with the following elements highlighted by red boxes and numbers:

- 1:** The 'Administration' menu.
- 2:** The 'Groups' link in the 'Identity Management' sub-menu.
- 3:** The 'User Identity Groups' folder in the navigation pane.
- 4:** The '+ Add' button in the 'User Identity Groups' toolbar.
- 5:** The '* Name' field containing 'CSA-ISE'.
- 6:** The 'Submit' button at the bottom of the form.

The form also includes a 'Description' field, a toolbar with 'Edit', 'Delete', and 'Import' options, and a list of existing groups: 'ALL_ACCOUNTS (default)', 'CSA-ISE' (with a 'GROUP CREATED' status), and 'Employee'.

Configure Local User

To configure a local user to verify your integration:

- Navigate to **Administration > Identities**
- Click on **Add +**

Network Access User

* Username

Status Enabled ▼

Account Name Alias ⓘ

Email

Passwords

Password Type: ▼

Password Lifetime:

With Expiration ⓘ

Never Expires ⓘ

	Password	Re-Enter Password	
* Login	<input type="text"/>	<input type="text"/>	<input type="button" value="Generate Password"/> ⓘ
Enable	<input type="text"/>	<input type="text"/>	<input type="button" value="Generate Password"/> ⓘ

User Groups

⋮
CSA-ISE ▼
🗑️
+

- **Username:** Configure the username with a known UPN provisioning in Secure Access; this is based on the step, [Prerequisites](#)
- **Status:** Active
- **Password Lifetime:** You can configure it **With Expiration** or **Never Expires**, depending on you
- **Login Password:** Create a password for the user
- **User Groups:** Choose the group created on the step, [Configure a Group](#)



Note: The authentication-based on UPN is set to change in upcoming versions of Secure Access.

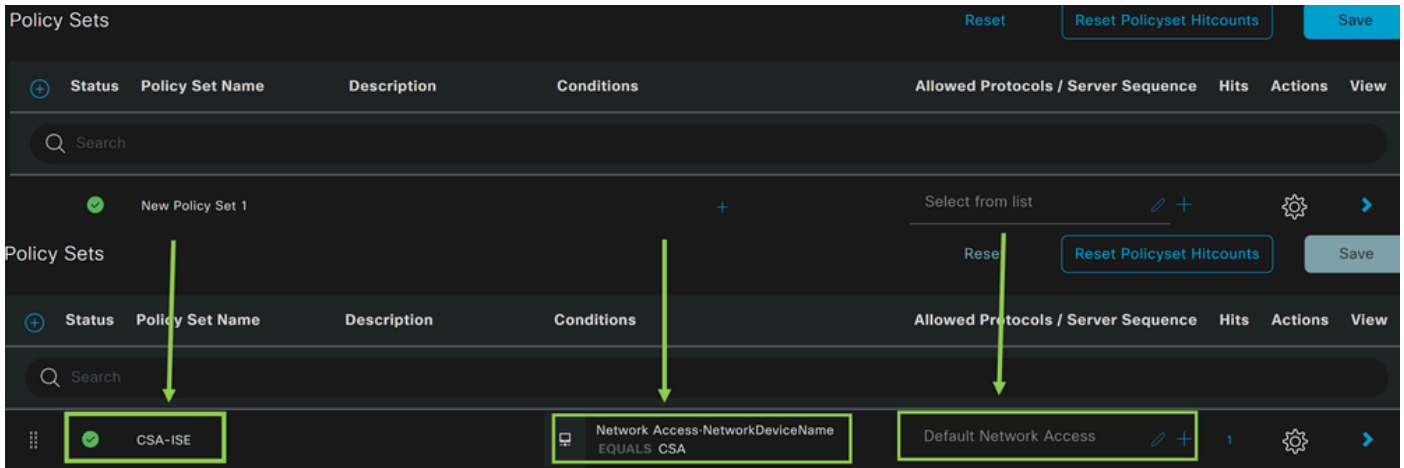
After that, you can **Save** the configuration and continue with the step, **Configure Policy Set**.

Configure Policy Set

Under the policy set, configure the action that ISE takes during authentication and authorization. This scenario demonstrates the use case for configuring a simple policy to provide user access. First, ISE verifies the origin of the RADIUS authentications and checks if the identities exist in the ISE user database to provide access

To configure that policy, navigate to your Cisco ISE Dashboard:

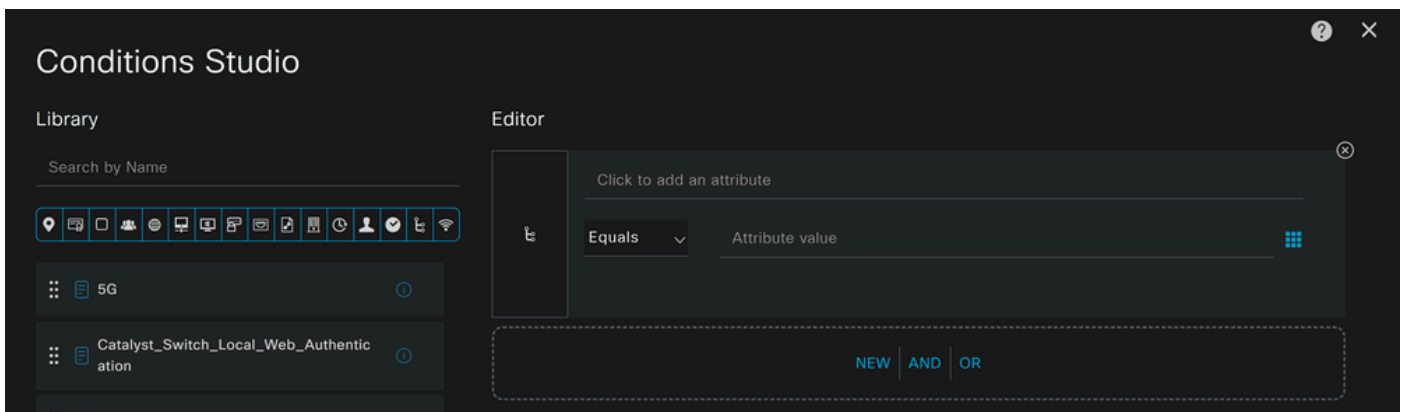
- Click on **Policy > Policy Sets**
- Click on **+** to add a new policy set



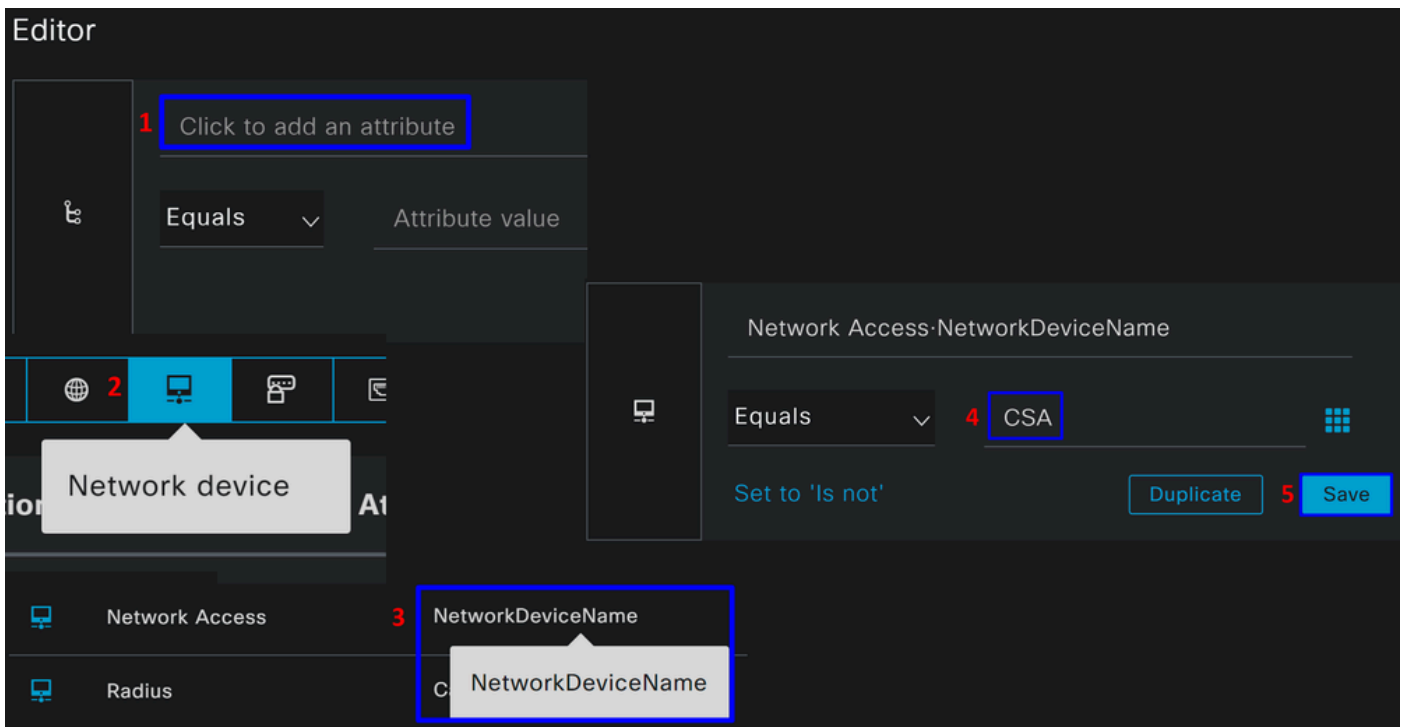
In this case, create a new policy set instead of working under the default one. Next, configure the Authentication and Authorization based on that policy set. The configured policy permits access to the network device defined in the step [Configure Network Devices List](#) to verify these authentications come from CSA Network Device List then get into the policy as **Conditions**. And finally, the allowed Protocols, as **Default Network Access**.

To create the **condition** that matches the policy set, proceed with the next instructions:

- Click on +
- Under **Condition Studio**, the information available includes:



1. To create the Conditions, click on Click to add an attribute
2. Click on the **Network Device** button
3. Under the options behind, click on **Network Access - Network Device Name** option
4. Under the Equals option, write the name of the **Network Device** under the step, [Configure Network Devices List](#)
5. Click **Save**



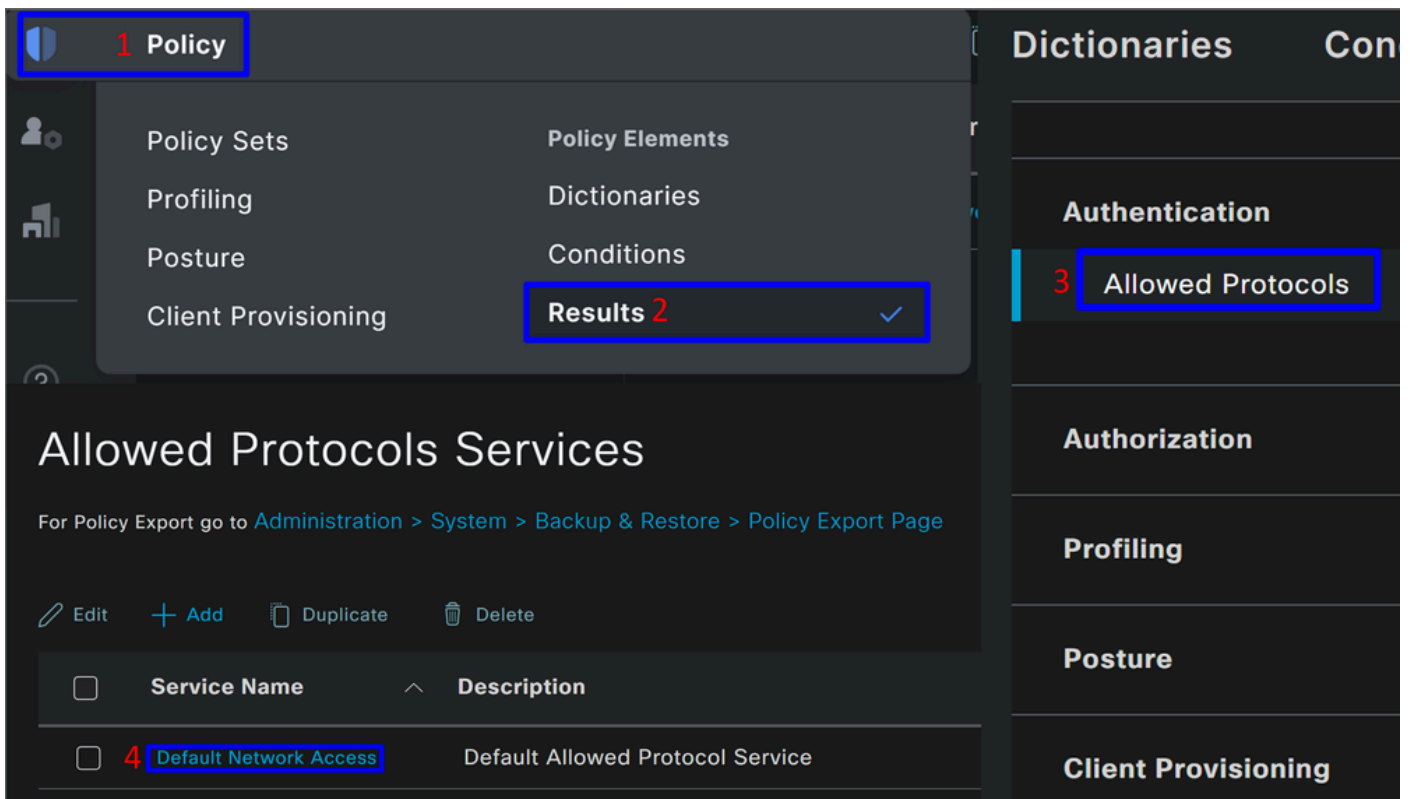
This policy only approves the request from the source CSA to continue the **Authentication** and **Authorization** setup under the policy set **CSA-ISE**, and also verifies the protocols permitted based on the **Default Network Access** for the allowed protocols.

The result of the Policy defined must be:

The screenshot shows a table titled 'Policy Sets' with the following columns: Status, Policy Set Name, Description, Conditions, and Allowed Protocols / Server Sequence. The table contains one entry for 'CSA-ISE'.

Status	Policy Set Name	Description	Conditions	Allowed Protocols / Server Sequence
✓	CSA-ISE		Network Access:NetworkDeviceName EQUALS CSA	Default Network Access

- To verify the **Default Network Access Protocols** allowed, proceed with the next instructions:
 - Click on **Policy > Results**
 - Click on **Allowed Protocols**
 - Click on **Default Network Access**

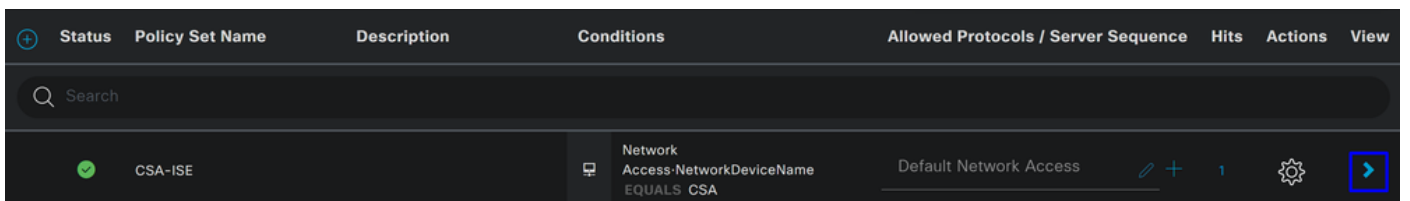


- Then, you see all the protocols permitted on Default Network Access

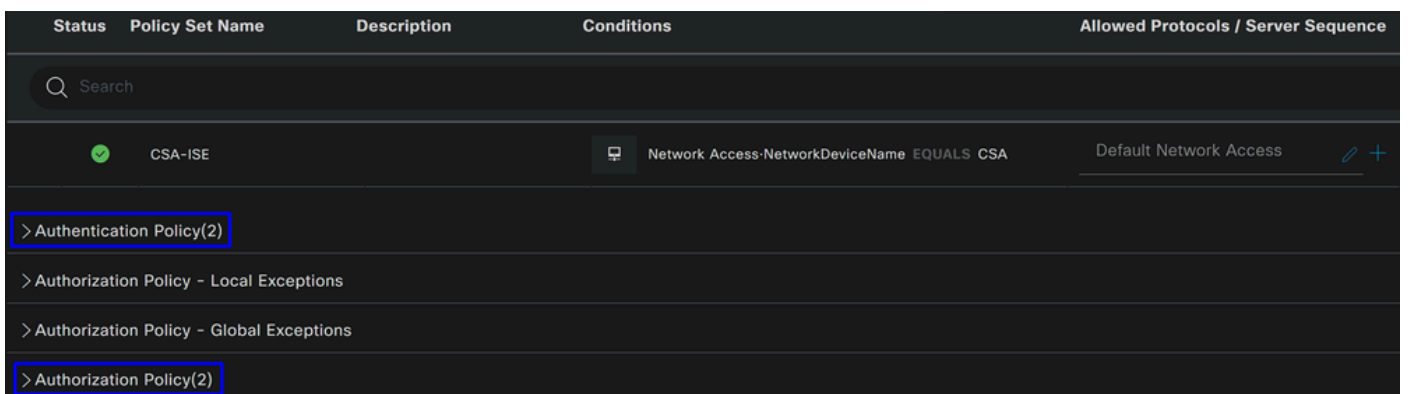
Configure Policy Set Authentication and Authorization

To create the Authentication and Authorization Policy under the Policy Set, proceed with the next steps:

- Click on >



- After that, you see the Authentication and Authorization policies displayed:

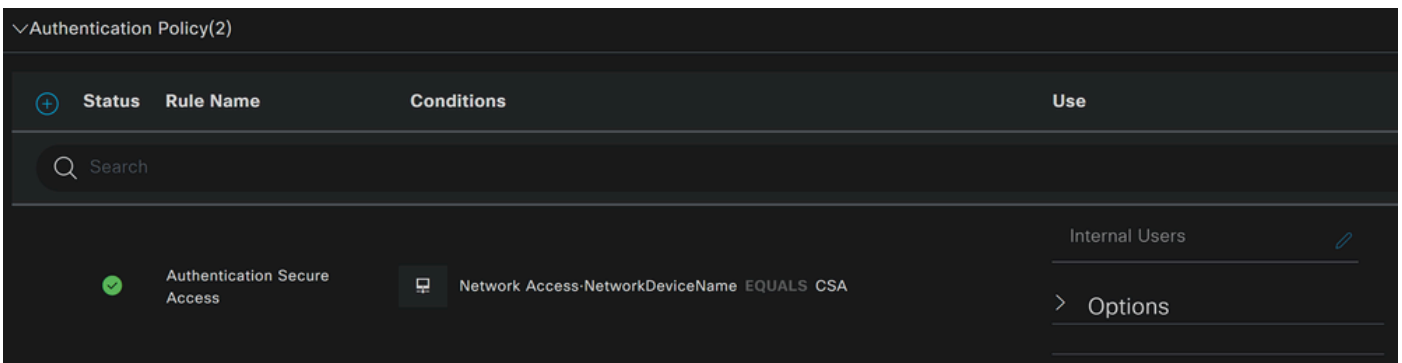


Authentication Policy

For the authentication policy, you can configure in many ways. In this case, you see a policy for the device

defined in the step [Configure Network Devices List](#), and verify the authentication based on specific criteria:

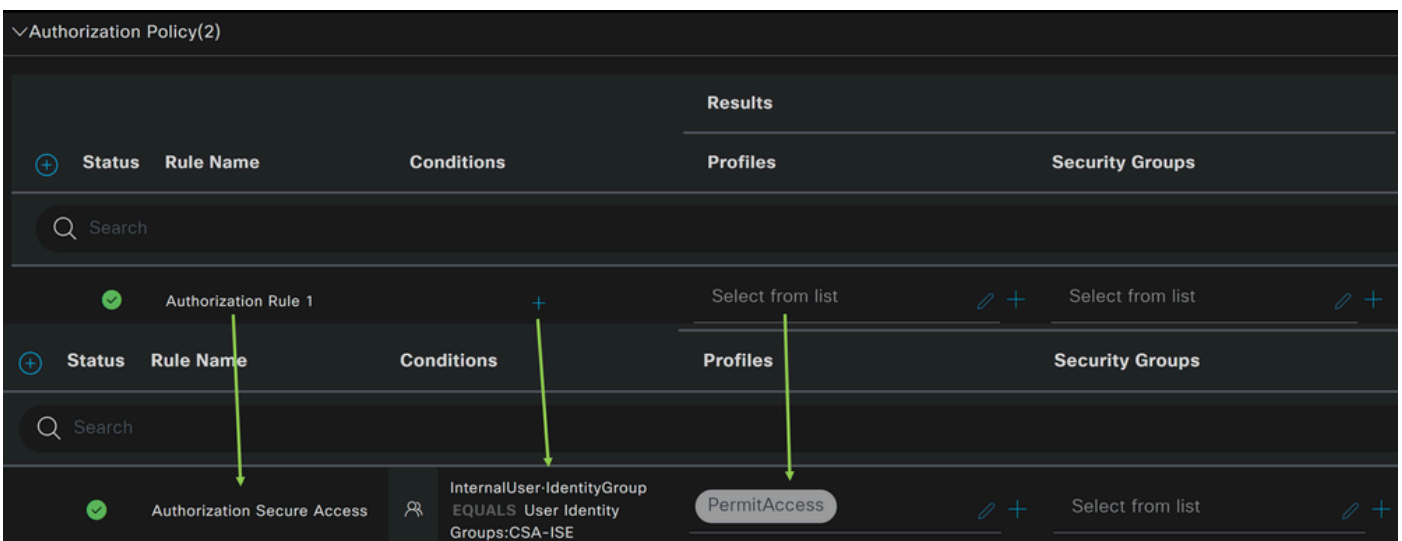
- Users authenticated through the **Network Device CSA** have an authentication successful or rejected.



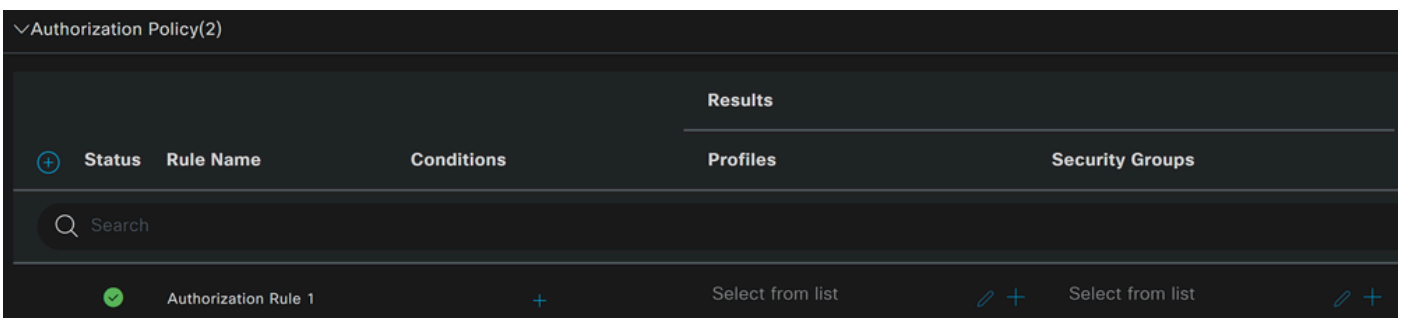
The policy is the same one defined under the step [Configure Policy Set](#).

Authorization Policy

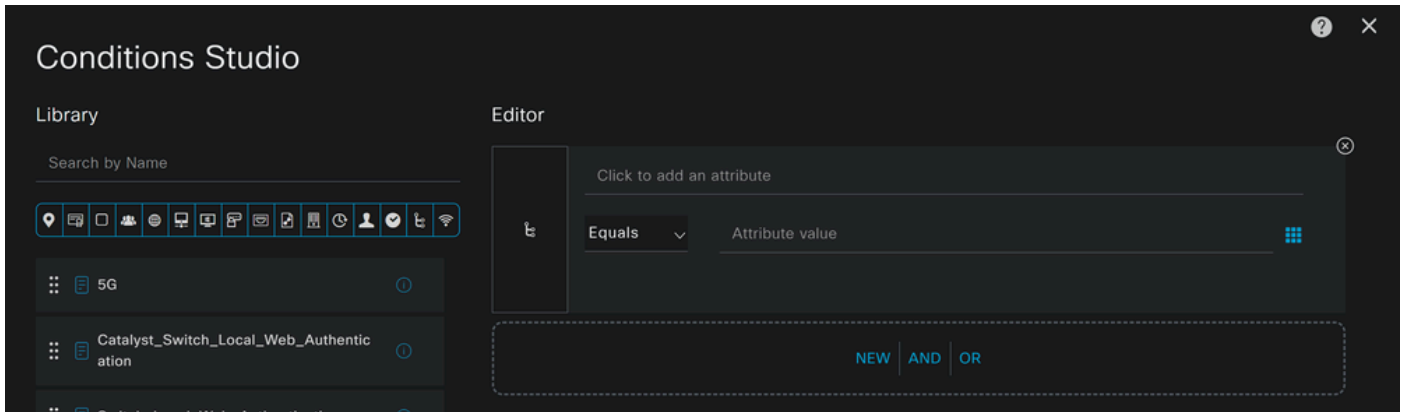
You can configure the authorization policy in many ways. In this case, authorize only the users in the group defined in the step [Configure a Group](#). See the next example to configure your authorization policy:



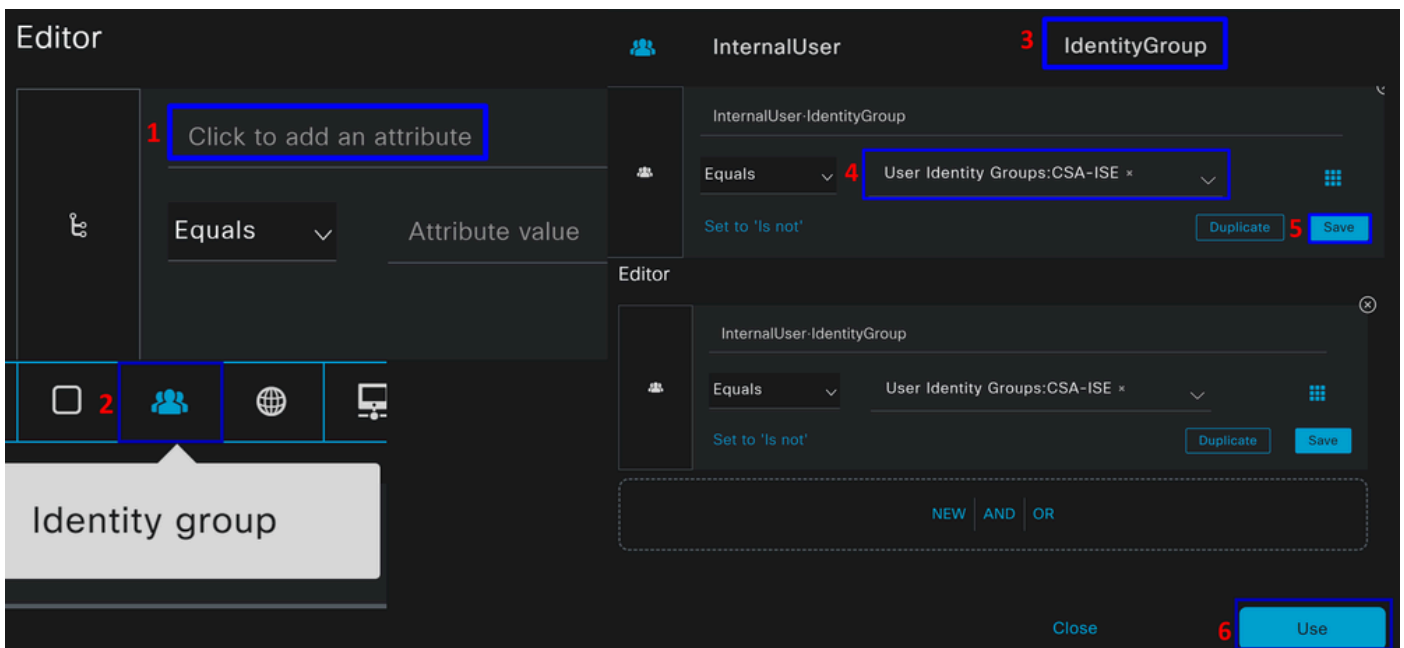
- Click on **Authorization Policy**
- Click on + to define the policy for authorization like this:



- For the next step, change the **Rule Name**, **Conditions** and **Profiles**
- When setting the **Name** configure a name to easily identify the authorization policy
- To configure the **Condition**, click on the +
- Under **Condition Studio**, you find the information:

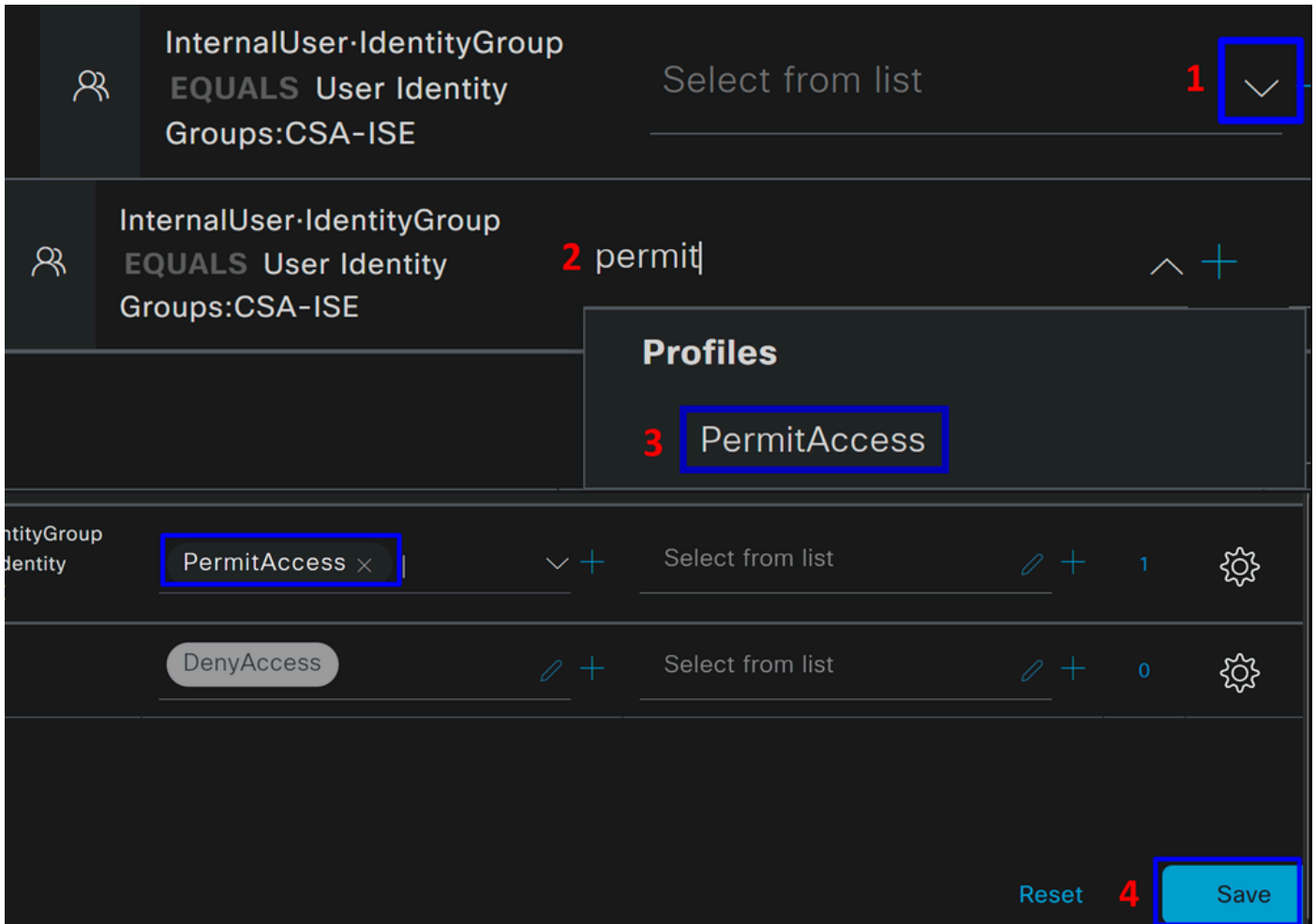


1. To create the Conditions, click on Click to add an attribute
2. Click on the **Identity Group** button
3. Under the options behind, click on **Internal User - IdentityGroup** option
4. Under the **Equals** option, use the dropdown to find the **Group** approved for authentication in the step, [Configure a Group](#)
5. Click **Save**
6. Click **Use**



After that, you need to define the **Profiles**, which help approve user access under the authorization policy once the user authentication matches the group selected on the policy.

1. Under the **Authorization Policy**, click on the dropdown button on **Profiles**
2. Search for permit
3. Select **PermitAccess**
4. Click **Save**



After that, you have defined your **Authentication** and **Authorization** policy. Authenticate to verify whether the user connects without a problem and whether you can see the logs on Secure Access and ISE.

To connect to the VPN, you can use the profile created on Secure Access and connect through Secure Client with the ISE profile.

- **How is the log displayed in Secure Access when the authentication gets approved?**
 - Navigate to the [Secure Access Dashboard](#)
 - Click on **Monitor > Remote Access Log**

28 Events

User	Connection Event	Event Details	Internal IP Address	Public IP Address	VPN Profile
vpn user (vpnuser@ciscospt.es)	Connected		192.168.50.2	151.248.21.152	ISE_CSA

- **How is the log displayed in ISE when the authentication gets approved?**
 - Navigate to the **Cisco ISE Dashboard**
 - Click on **Operations > Live Logs**

Status	Details	Identity	Authentication Policy	Authorization Policy
✕	∨	Identity	Authentication Policy	Authorization Policy
		vpnuser@...	CSA-ISE >> Authentication Secure Ac...	CSA-ISE >> Authorization Secure Access
		vpnuser@...	CSA-ISE >> Authentication Secure Ac...	CSA-ISE >> Authorization Secure Access
		vpnuser@...	CSA-ISE >> Authentication Secure Ac...	CSA-ISE >> Authorization Secure Access

Configure Radius Local or Active Directory Users

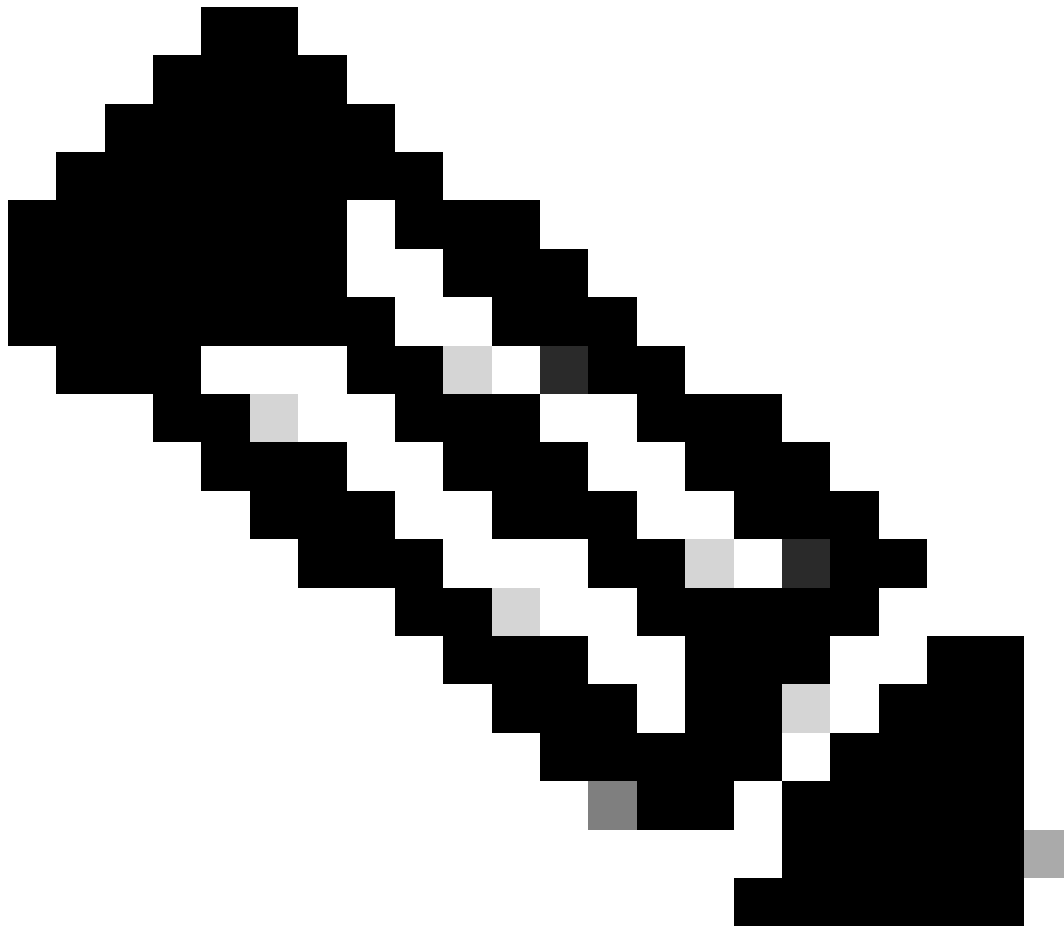
Configure ISE Posture

In this scenario, create the configuration to verify endpoint compliance before granting or denying access to internal resources.

To configure it, proceed to the next steps:

Configure Posture Conditions

- Navigate to your ISE Dashboard
- Click on **Work Center > Policy Elements > Conditions**
- Click on **Anti-Malware**



Note: There, you find many options to verify the posture of your devices and make the correct assessment based on your internal policies.

Conditions



Anti-Malware

Anti-Spyware

Anti-Virus

Application

Compound

Dictionary Compound

Dictionary Simple

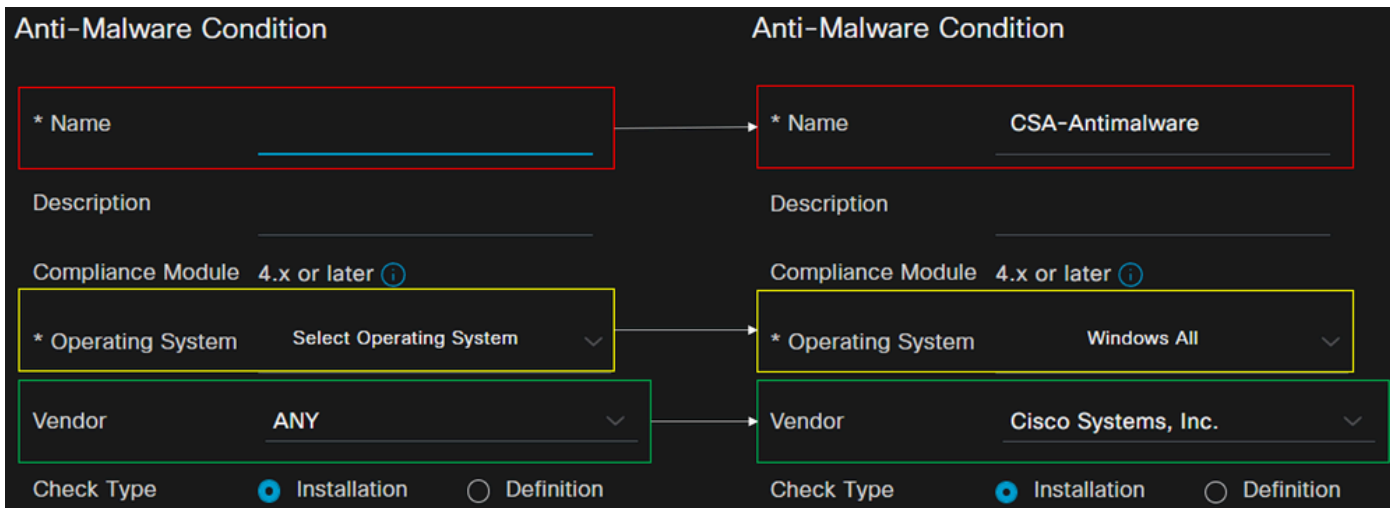
Disk Encryption

External DataSource

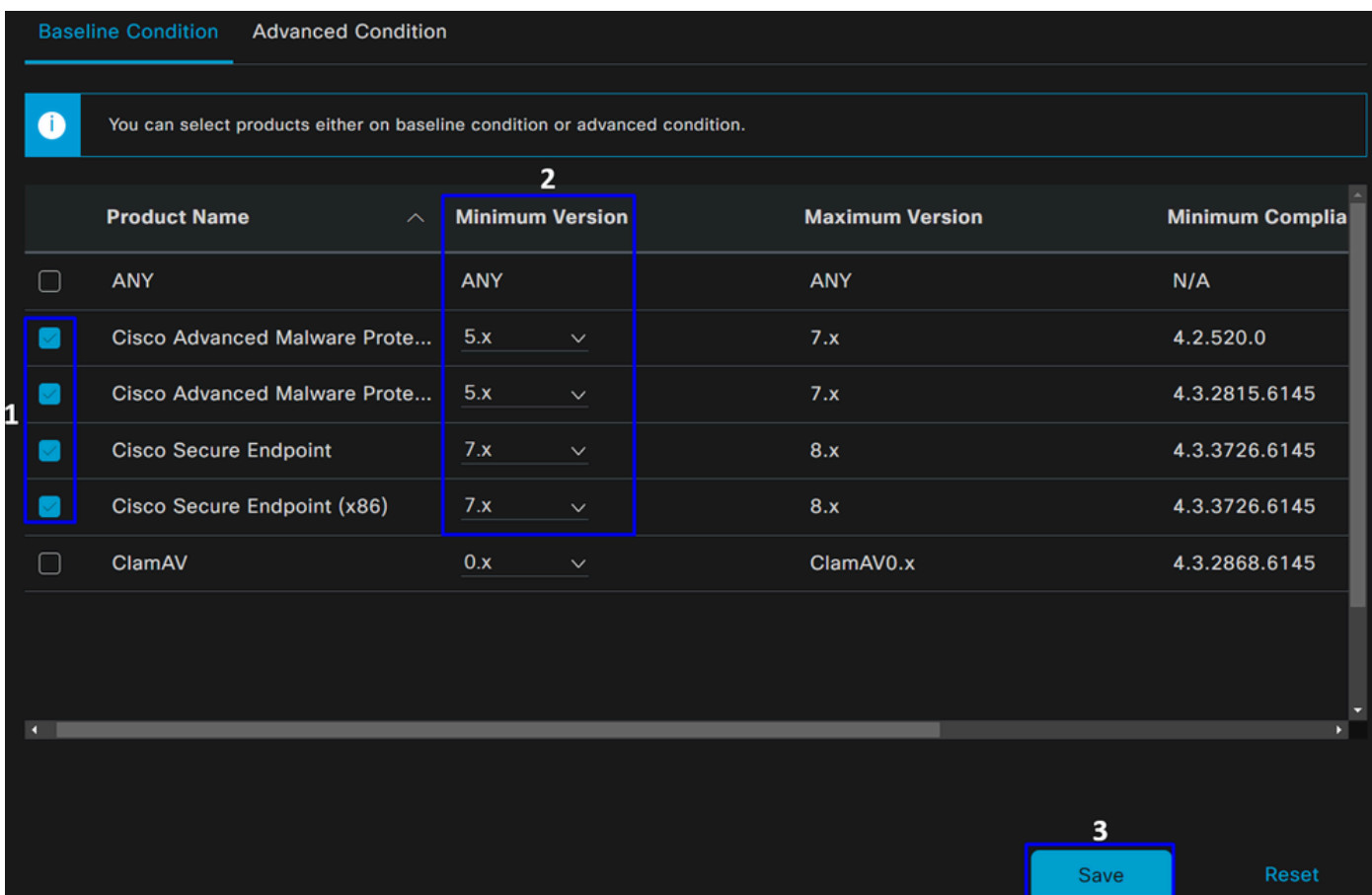
File

Firewall

to detect the antivirus installation on the system; you can also choose the operating system version if needed.



- **Name:** Use a name to recognize the anti-malware condition
- **Operating System:** Choose the operative system that you want to put under the condition
- **Vendor:** Choose a vendor or ANY
- **Check Type:** You can verify if the agent is installed or the definition version for that option.
- For **Products for Selected Vendor**, you configure what you want to verify about the antimalware on the device.

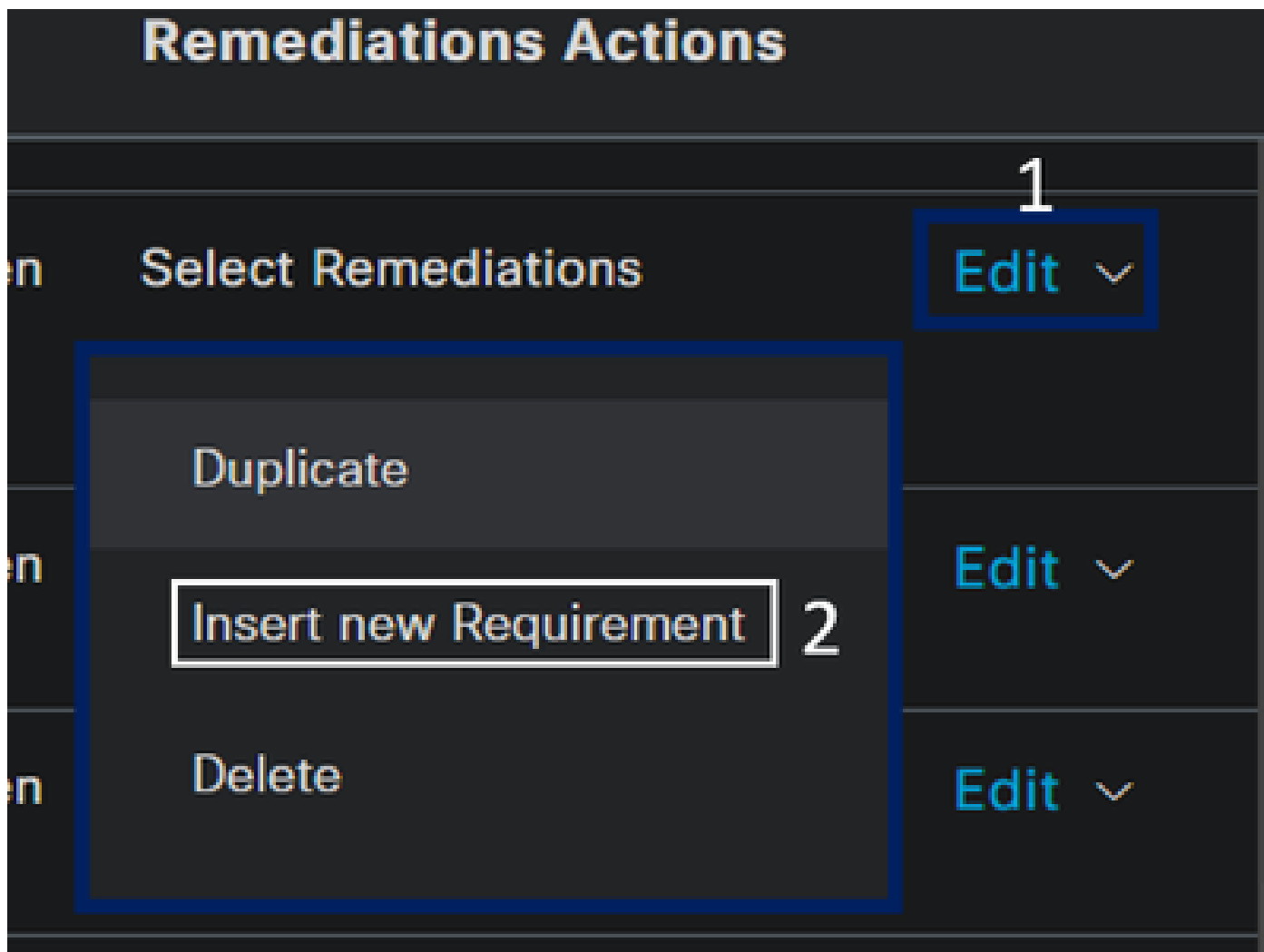


1. Mark the checkbox for the conditions that you wanted to evaluate
2. Configure the minimum version to verify
3. Click Save to continue with the next step

Once you configure it, you can proceed with the step, **Configure Posture Requirements**.

Configure Posture Requirements

- Navigate to your ISE Dashboard
- Click on **Work Center > Policy Elements > Requiriments**
- Click on **Edit** of any one of the requirements and click **Insert new Requirement**



- Under the new requirement, configure the next parameters:

Name	Operating System	Compliance Module	Posture Type	Conditions	Remediations Actions
CSA-ANTIMALWARE	for Windows All	using 4.x or later	using Agent	met if CSA-Antimalware then	Message Text Only

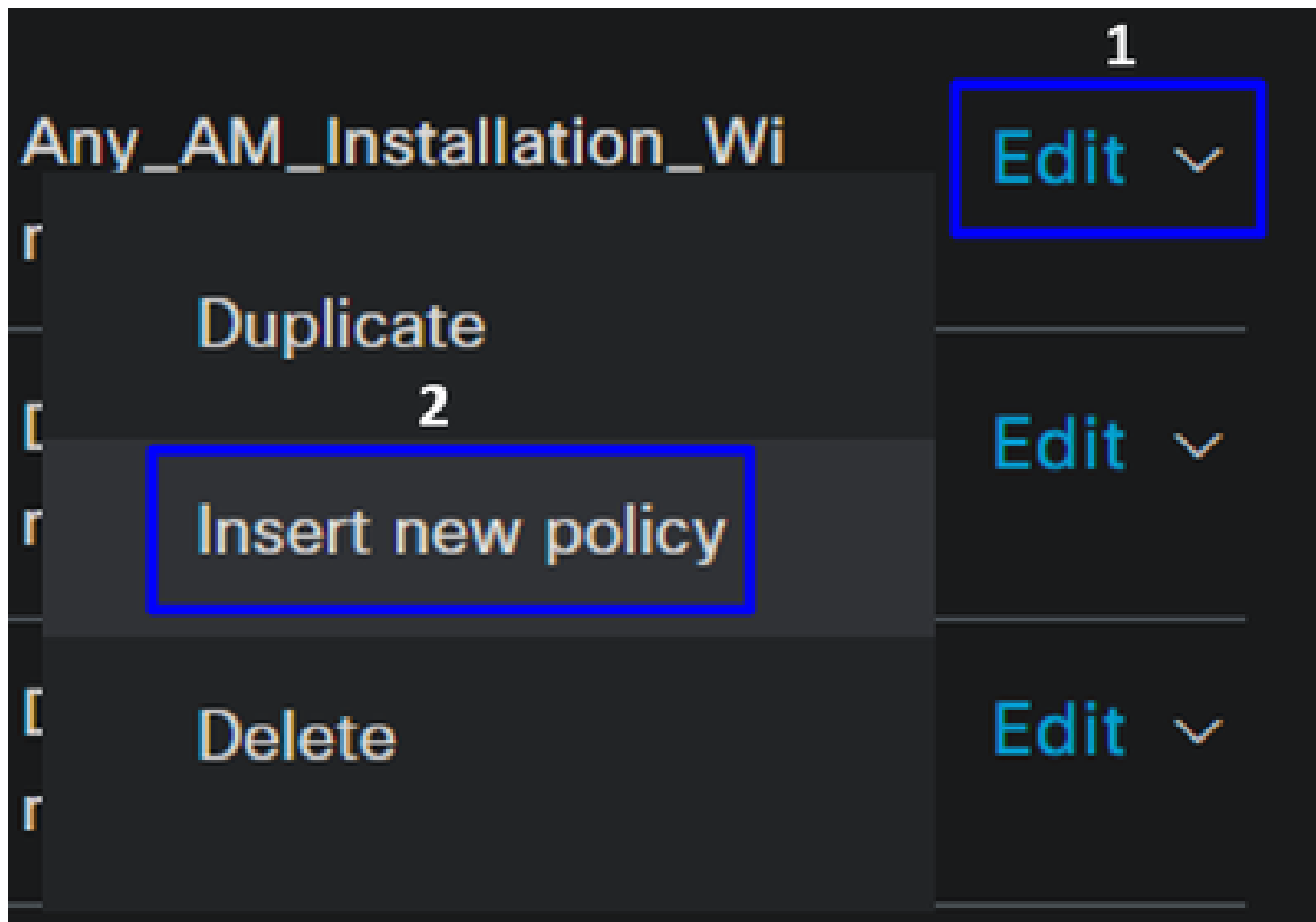
- **Name:** Configure a name to recognize the antimalware requirement
- **Operating System:** Choose the operating system that you choose under the condition step, [Operating System](#)
- **Compliance Module:** You need to make sure to select the same compliance module that you have under the condition step, [Anti-Malware Condition](#)
- **Posture Type:** Choose Agent
- **Conditions:** Choose the condition or conditions that you created under the step, [Configure Posture Conditions](#)
- **Remediations Actions:** Choose **Message Text Only** for this example, or if you have another remediation action, use it

- Click Save

Once you configure it, you can proceed with the step, **Configure Posture Policy**

Configure Posture Policy

- Navigate to your ISE Dashboard
- Click on **Work Center > Posture Policy**
- Click on **Edit** of any one of the policies and click **Insert new Policy**



- Under the new policy, configure the next parameters:

Status	Policy Options	Rule Name	Identity Groups	Operating Systems	Compliance Module	Posture Type	Other Conditions	Requirements
<input checked="" type="checkbox"/>	Policy Options	CSA-Windows-Posture	If Any	and Windows All	and 4.x or later	and Agent	and	then CSA-ANTIMALWARE

- **Status:** Mark the checkbox no enable the policy
- **Rule Name:** Configure a name to recognize the policy configured
- **Identity Groups:** Choose the identities that you want to evaluate
- **Operating Systems:** Choose the operating system based on the condition and requirement configured before
- **Compliance Module:** Choose the compliance module based on the condition and requirement configured before
- **Posture Type:** Choose Agent
- **Requirements:** Choose the requirements configured on the step, [Configure Posture Requirements](#)
- Click Save

Configure Client Provisioning

To provide the users with the ISE module, configure the client provisioning to equip the machines with the ISE posture module. This enables you to verify the machines posture once the agent is installed. To continue with this process, here are the next steps:

Navigate to your ISE Dashboard.










- Click on **Work Center > Client Provisioning**
- Choose **Resources**

There are three things that you need to configure under client provisioning:

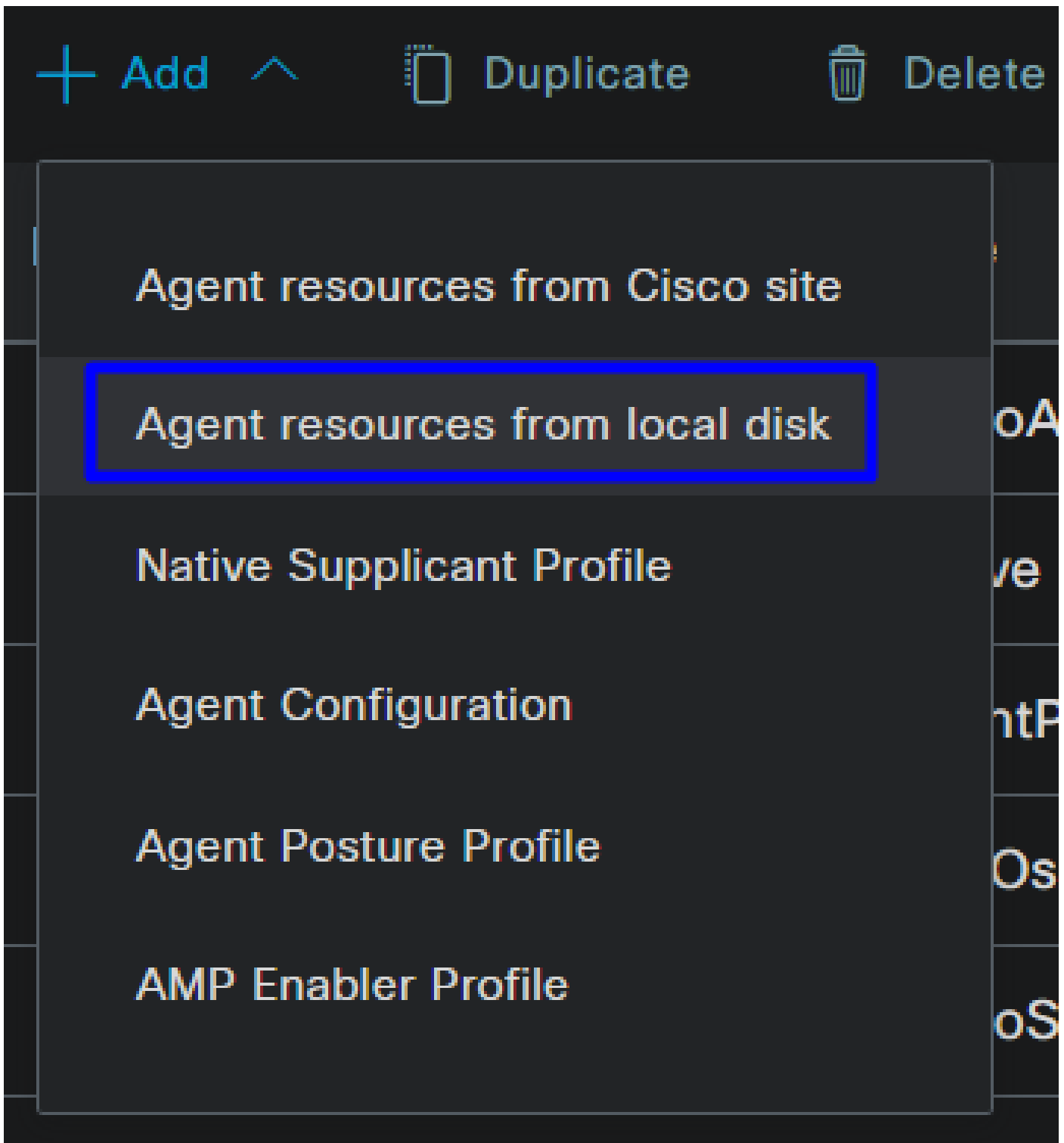
Resources to configure	Description
1. Agent Resources	Secure Client Web Provisioning Package.
2. Compliance Module	Cisco ISE Compliance Module
3. Agent Profile	Control of the provisioning profile.
3. Agent Configuration	Define which modules are provisioned by setting up the provisioning portal, utilizing the Agent Profile and Agent Resources.

Step 1 Download and Upload Agent Resources

- To add a new agent resource, navigate to the [Cisco Download Portal](#) and download the web deploy package; the web deploy file must be .pkg format.

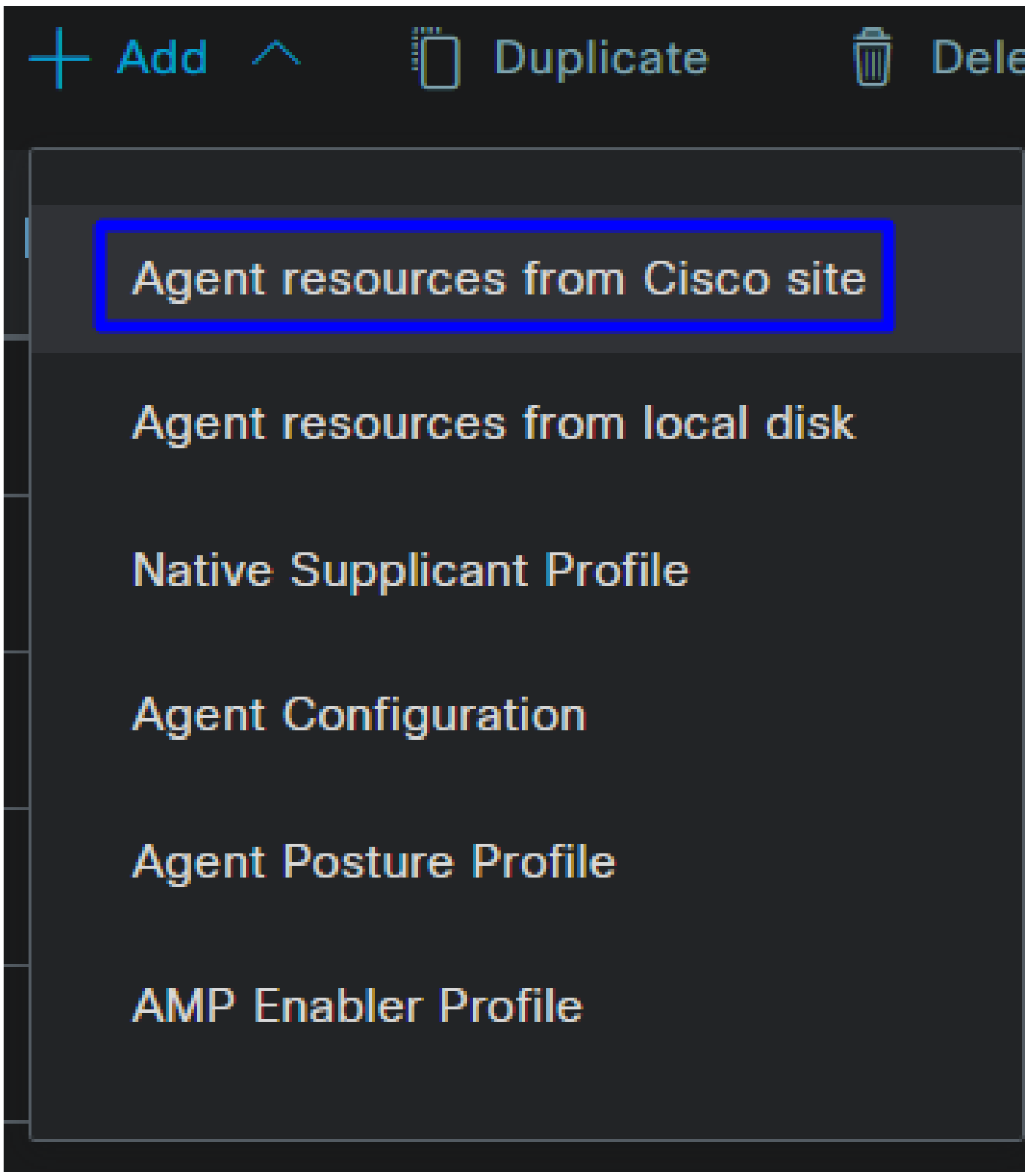
Cisco Secure Client Headend Deployment Package (Linux 64-bit) cisco-secure-client-linux64-5.1.2.42-webdeploy-k9.pkg Advisories	06-Feb-2024	58.06 MB	  
Cisco Secure Client Headend Deployment Package (Windows) cisco-secure-client-win-5.1.2.42-webdeploy-k9.pkg Advisories	06-Feb-2024	111.59 MB	  
Cisco Secure Client Headend Deployment Package (Mac OS) - Administrator rights or managed device required for install or upgrade. See Administrator Guide and Release Notes for details. cisco-secure-client-macos-5.1.2.42-webdeploy-k9.pkg Advisories	06-Feb-2024	118.88 MB	  

- Click on **+ Add > Agent resources from local disk** and upload the packages



Step 2Download the compliance module

- Click on + Add > Agent resources from Cisco Site



- Mark the checkbox for every compliance module needed and click Save

Download Remote Resources

<input type="checkbox"/>	Name	Description
<input type="checkbox"/>	AnyConnectComplianceModuleLinux64 4.3.3064.0	Cisco Secure Client Linux Compliance Module 4.
<input type="checkbox"/>	AnyConnectComplianceModuleLinux64 4.3.3104.0	Cisco Secure Client Linux Compliance Module 4.
<input type="checkbox"/>	AnyConnectComplianceModuleOSX 4.3.3432.6400	Cisco Secure Client OSX Compliance Module 4.3
<input type="checkbox"/>	AnyConnectComplianceModuleOSX 4.3.3472.6400	Cisco Secure Client OSX Compliance Module 4.3
<input type="checkbox"/>	AnyConnectComplianceModuleWindows 4.3.3940.8192	Cisco Secure Client Windows Compliance Modul
<input type="checkbox"/>	AnyConnectComplianceModuleWindows 4.3.3980.8192	Cisco Secure Client Windows Compliance Modul
<input type="checkbox"/>	AnyConnectComplianceModuleWindowsARM64 4.3.3940....	Cisco Secure Client WindowsARM64 Compliance
<input type="checkbox"/>	AnyConnectComplianceModuleWindowsARM64 4.3.3980....	Cisco Secure Client WindowsARM64 Compliance

For Agent software, please download from <http://cisco.com/go/ciscosecureclient>. Use the "Agent resource from local disk" add option, to import into ISE

Cancel

Save

Step 3 Configure the Agent Profile

- Click on + Add > Agent Posture Profile

+ Add ^

☰ Duplicate

🗑 Delet

Agent resources from Cisco site

Agent resources from local disk

Native Supplicant Profile

Agent Configuration

Agent Posture Profile

AMP Enabler Profile

- Create a Name for the Posture Profile

Agent Posture Profile

Name *



Description:

- Under Server name rules, put an * and click save after that

Posture Protocol		
Parameter	Value	Description
PRA retransmission time	120 secs	This is the agent retry period if there is a Passive Reassessment communication failure
Retransmission Delay ⓘ	60 secs	Time (in seconds) to wait before retrying.
Retransmission Limit ⓘ	4	Number of retries allowed for a message.
Discovery host ⓘ		Enter any IP address or FQDN that is routed through a NAD. The NAD detects and redirects that http traffic to the Client Provisioning portal.
Discovery Backup Server List ⓘ	Choose	By default, AnyConnect sends discovery probes to all the Cisco ISE PSNs sequentially if the PSN is unreachable. Choose specific PSNs as the backup list and restrict the nodes to which AnyConnect sends discovery probes.
Server name rules * ⓘ	*	A list of wildcarded, comma-separated names that defines the servers that the agent can connect to. E.g. *.cisco.com*
Call Home List ⓘ		A list of IP addresses, that defines the all the Policy service nodes that the agent will try to connect to if the PSN that authenticated the endpoint doesn't respond for some reason.
Back-off Timer ⓘ	30 secs	Agent will continuously try to reach discovery targets (redirection targets and previously connected PSNs) by sending the discovery packets till this max time limit is reached

Step 4 Configure the Agent Configuration

- Click on + Add > Agent Configuration

+ Add ^

📱 Duplicate

🗑️ Delete

Agent resources from Cisco site

Agent resources from local disk


Native Supplicant Profile

Agent Configuration

Agent Posture Profile

AMP Enabler Profile


- After that, configure the next parameters:

* Select Agent Package: CiscoSecureClientDesktopWindows 5.1 

* Configuration Name:

Description:

Description Value Notes

* Compliance Module CiscoSecureClientComplianceModuleWi 

Cisco Secure Client Module Selection

ISE Posture	<input checked="" type="checkbox"/>
VPN	<input type="checkbox"/>
Zero Trust Access	<input type="checkbox"/>
Network Access Manager	<input type="checkbox"/>
Secure Firewall Posture	<input type="checkbox"/>
Network Visibility	<input type="checkbox"/>
Umbrella	<input type="checkbox"/>
Start Before Logon	<input type="checkbox"/>
Diagnostic and Reporting Tool	<input type="checkbox"/>

Profile Selection

* ISE Posture	1.CSA_PROFILE	▼
VPN		▼

- Select Agent Package : Choose the package uploaded on the [Step1 Download and Upload Agent Resources](#)
- **Configuration Name:** Choose a name to recognize the **Agent Configuration**
- **Compliance Module:** Choose the Compliance Module downloaded on the [Step2 Download the compliance module](#)
- Cisco Secure Client Module Selection
 - **ISE Posture:** Mark the Checkbox
- **Profile Selection**
 - **ISE Posture:** Choose the ISE profile configured on the [Step3 Configure the Agent Profile](#)
- Click Save

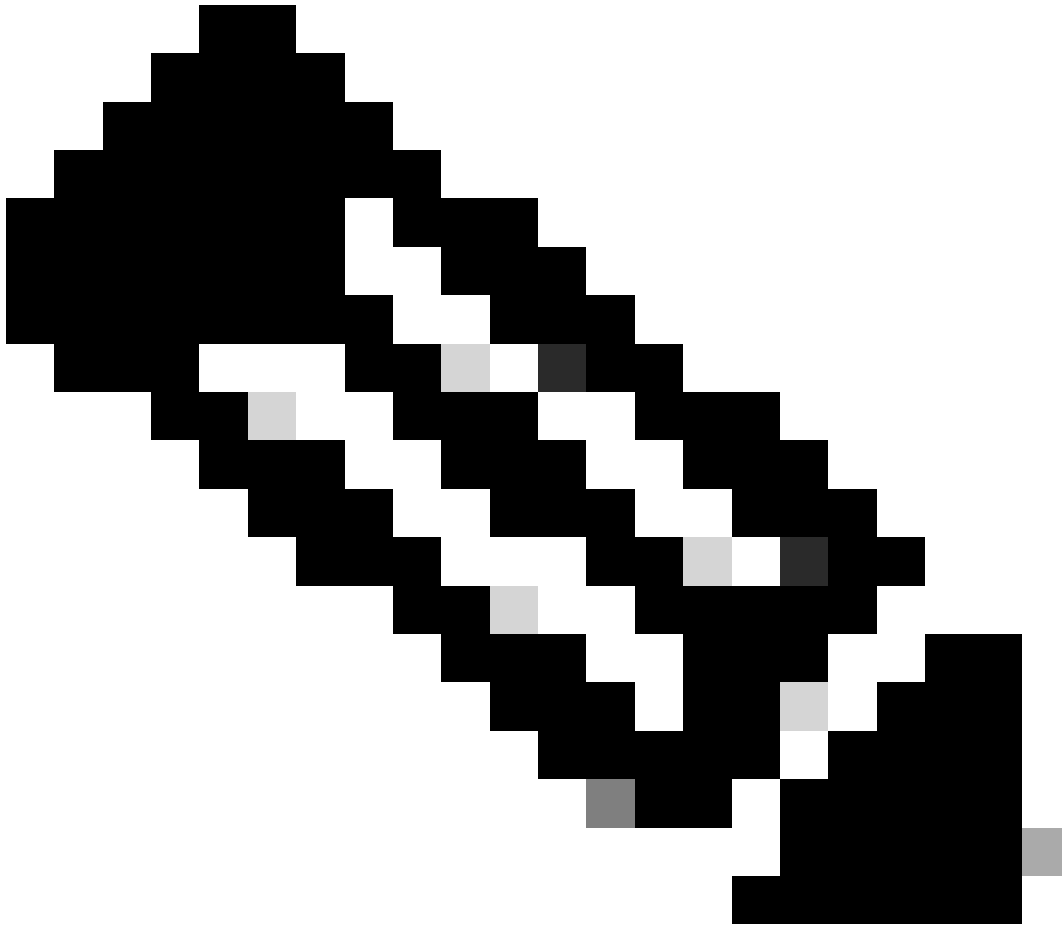


Note: It is recommended that each operating system, Windows, Mac OS, or Linux, has one Client Configuration independent.

Configure Client Provisioning Policy

To enable the provisioning of the ISE posture and modules configured in the last step, you need to configure a policy to make the provisioning.

- Navigate to your ISE Dashboard
- Click on **Work Center > Client Provisioning**



Note: It is recommended that each operating system, Windows, Mac OS, or Linux, has one Client Configuration Policy.

The screenshot displays a configuration interface for a network policy. The top section shows the rule configuration: Rule Name is 'Windows CPP Redirect', Identity Groups is 'If Any', Operating Systems is 'and Windows All', and Other Conditions is 'Network Access:AuthenticationMethod EQUALS MSCHAPV2'. The Results section is 'then 2. CSA_AGENT_CONFIG'. Below this, three panels are visible: 'Rule Nam' (with 'Enable' checked), 'Condition Name' (Network Acc ... Equals MSCHAP), and 'Agent Configuration' (with 'Choose a Config Wizard' and 'Choose a Wizard Profile' dropdowns). A list of authentication methods is visible at the bottom, including CHAP/MD5, MSCHAPV1, MSCHAPV2, PAP_ASCII, and x509_PKI.

- **Rule Name:** Configure the name of the policy based on the device type and identity group selection to

have an easy way to identify each policy

- **Identity Groups:** Choose the identities you want to evaluate on the policy
- **Operating Systems:** Choose the operating system based on the agent package selected on the step, [Select Agent Package](#)
- **Other Condition:** Choose **Network Access** based on the **Authentication Method** EQUALS to the method configured on the step, [Add RADIUS Group](#) or you can leave in blank
- **Result:** Choose the Agent Config configured on the [Step 4 Configure the Agent Configuration](#)
 - **Native Supplicant Configuration:** Choose Config Wizard and Wizard Profile
- Mark the policy as enabled if it is not listed as enabled on the checkbox.

Create the Authorization Profiles

The authorization profile limits access to the resources depending on the users posture after the authentication pass. The authorization must be verified to determine which resources the user can access based on the posture.

Authorization Profile	Description
Compliant	User Compliant - Agent Installed - Posture Verified
Unknown Compliant	User Unknown Compliant - Redirect to install the agent - Posture Pending to be verified
DenyAccess	User Non Compliant - Deny Access

To configure the DACL, navigate to the ISE Dashboard:

- Click on **Work Centers > Policy Elements > Downloadable ACLs**
- Click on **+Add**
- Create the **Compliant DACL**

The screenshot shows the configuration interface for a new DACL. The name is set to 'CSA-Compliant'. The description field is empty. The IP version is set to 'IPv4'. The DACL content is a list of IP addresses followed by the command 'permit ip any any'.

```

* Name      CSA-Compliant
Description
IP version   IPv4  IPv6  Agnostic ⓘ
* DACL      1234567 permit ip any any
Content     8910111
            2131415
            1617181
            9202122
            2324252
            6272829
            3031323
            3343536
            3738394
            24112412
  
```

- **Name:** Add a name that makes reference to the DACL-Compliant

- **IP version:** Choose IPv4
- **DACL Content:** Create a Downloadable Access Control List (DACL) that gives access to all the resources of the network

permit ip any any

Click **Save** and create the Unknown Compliance DACL

- Click on **Work Centers > Policy Elements > Downloadable ACLs**
- Click on **+Add**
- Create the **Unknown Compliant DACL**

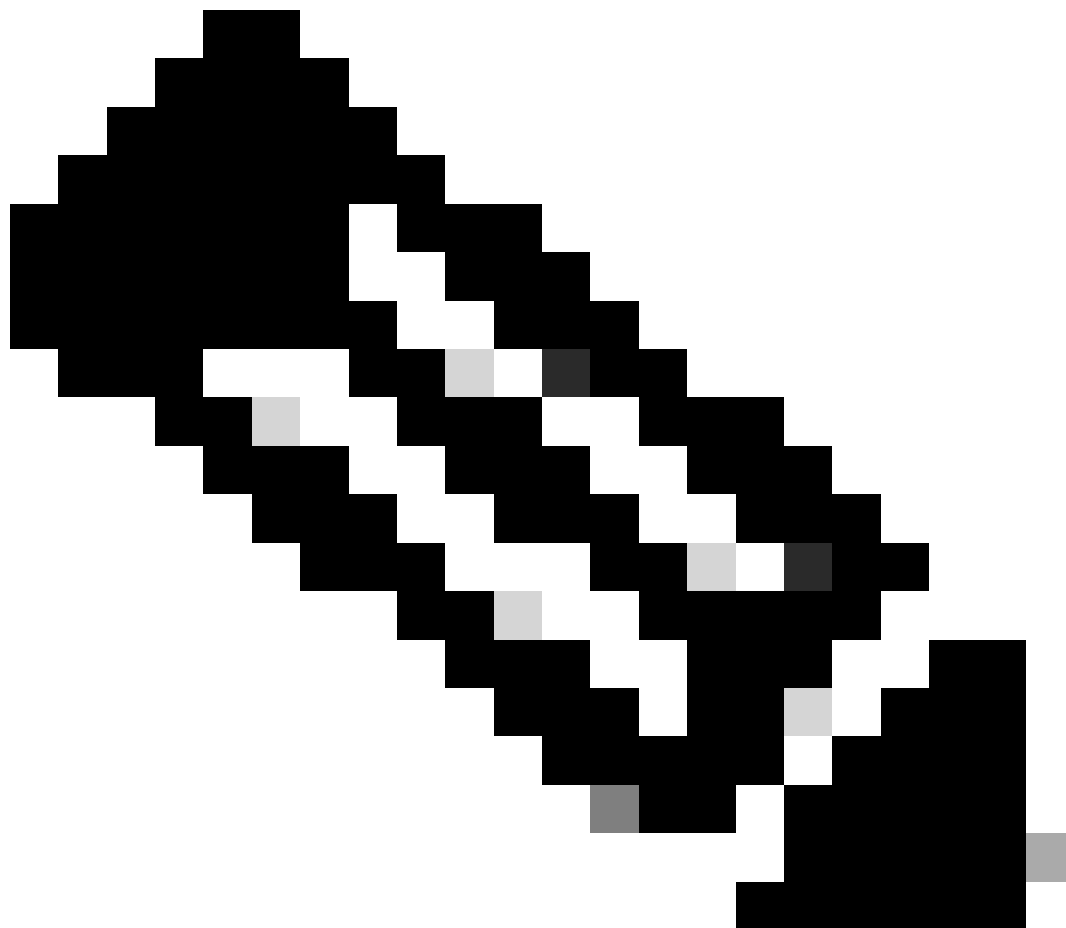
The screenshot shows a configuration form with the following fields and content:

- * Name:** CSA_Redirect_To_ISE
- Description:** (Empty text box)
- IP version:** Radio buttons for IPv4 (selected), IPv6, and Agnostic. An information icon (i) is next to Agnostic.
- * DACL Content:** A list of entries with IP addresses and ACL rules:

1234567	permit udp any any eq 67
8910111	permit udp any any eq 68
2131415	permit udp any any eq 53
1617181	permit tcp any host 192.168.10.206 eq 8443
9202122	permit tcp any any eq 80
2324252	
6272829	
3031323	
3343536	
3738394	
- Check DACL Syntax:** A button with a checkmark icon.

- **Name:** Add a name that makes reference to the DACL-Unknown-Compliant
- **IP version:** Choose IPv4
- **DACL Content:** Create a DACL that gives limited access to the network, DHCP, DNS, HTTP, and the provisioning portal over port 8443

```
permit udp any any eq 67
permit udp any any eq 68
permit udp any any eq 53
permit tcp any any eq 80
permit tcp any host 192.168.10.206 eq 8443
```



Note: In this scenario, the IP address 192.168.10.206 corresponds to the Cisco Identity Services Engine (ISE) server, and port 8443 is designated for the provisioning portal. This means that TCP traffic to the IP address 192.168.10.206 via port 8443 is permitted, facilitating access to the provisioning portal.

At this point, you have the required DACL to create the authorization profiles.

To configure the authorization profiles, navigate to the ISE Dashboard:

- Click on **Work Centers > Policy Elements > Authorization Profiles**
- Click on **+Add**
- Create the **Compliant Authorization Profile**

Authorization Profile

* Name

CSA-Compliant

Description

* Access Type

ACCESS_ACCEPT



Network Device Profile



Cisco



Service Template

Track Movement



Agentless Posture



Passive Identity Tracking



✓ Common Tasks

DACL Name

CSA-Compliant

IPv6 DACL Name

ACL

ACL IPv6 (Filter ID)

- **Name:** Create a name that makes reference to the compliant authorization profile
- **Access Type:** Choose **ACCESS_ACCEPT**
- **Common Tasks**
 - **DACL NAME:** Choose the DACL configured on the step [Compliant DACL](#)

Click **Save** and create the Unknown Authorization Profile

- Click on **Work Centers > Policy Elements > Authorization Profiles**
- Click on **+Add**
- Create the **Unknown Compliant Authorization Profile**

* Name


CSA-Unknown-Compliant

Description

* Access Type

ACCESS_ACCEPT

Network Device Profile

 Cisco

Service Template

Track Movement

Agentless Posture


Passive Identity Tracking

Common Tasks

DACL Name

CSA_Redirect_To_ISE

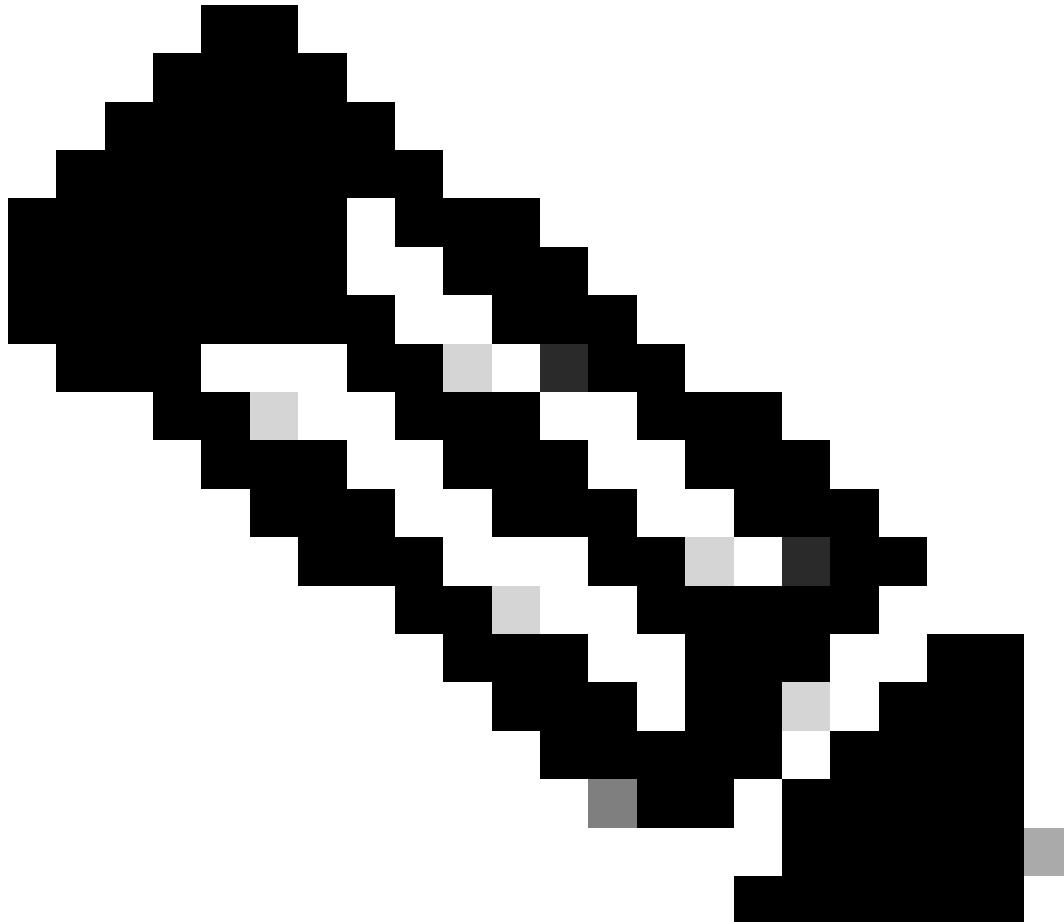
Web Redirection (CWA, MDM, NSP, CPP) 

Client Provisioning (Posture) ACL redirect

Value Client Provisioning Portal (...)

- **Name:** Create a name that makes reference to the unknown compliant authorization profile
- **Access Type:** Choose ACCESS_ACCEPT
- **Common Tasks**

- **DACL NAME:** Choose the DACL configured on the step [Unknown Compliant DACL](#)
 - **Web Redirection (CWA,MDM,NSP,CPP)**
 - Choose **Client Provisioning (Posture)**
 - **ACL:** Must be `redirect`
 - **Value:** Choose the default provisioning portal, or if you defined another, choose it
-



Note: The name for the redirection ACL on Secure Access for all the deployments is `redirect`.

After you define all of these values, you must have something similar under `Attributes Details`.

```
Attributes Details
Access Type = ACCESS_ACCEPT
DACL = CSA_Redirect_To_ISE
cisco-av-pair = url-redirect-acl=redirect
cisco-av-pair = url-redirect=https://ip:port/portal/gateway?sessionId=SessionIdValue&portal=
&action=cpp
```

Click `save` to end the configuration and continue with the next step.

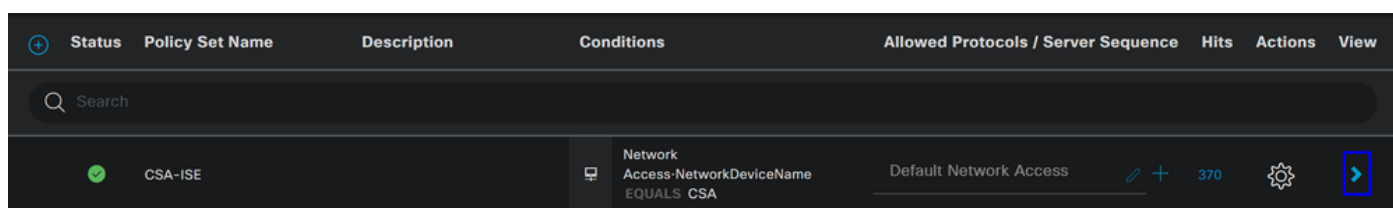
Configure Posture Policy Set

These three policies you create are based on the authorization profiles you configured; for **DenyAccess**, you do not need to create another one.

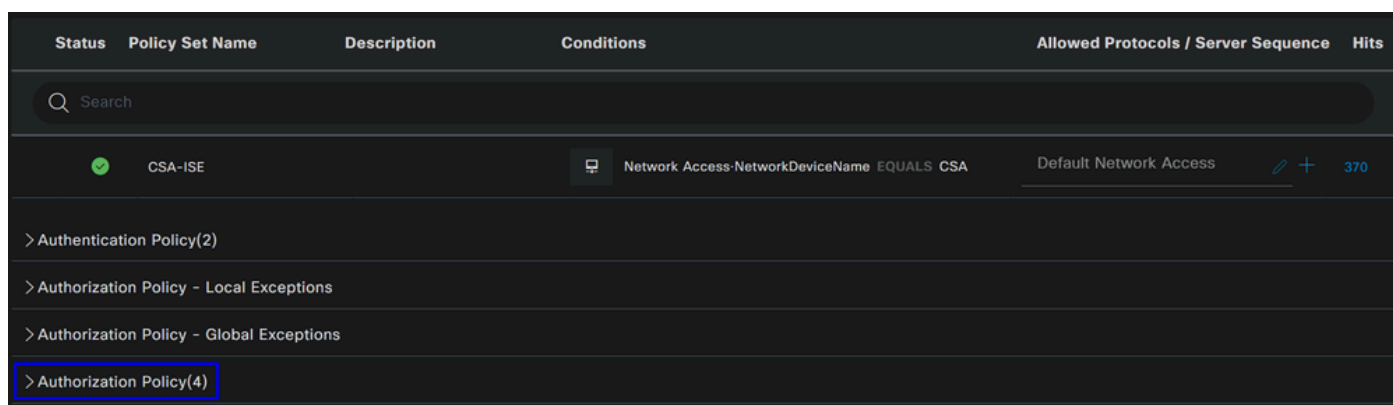
Policy Set - Authorization	Authorization Profile
Compliant	Authorization Profile - Compliant
Unknown Compliant	Authorization Profile - Unknown Compliant
Non Compliant	DenyAccess

Navigate to your ISE Dashboard

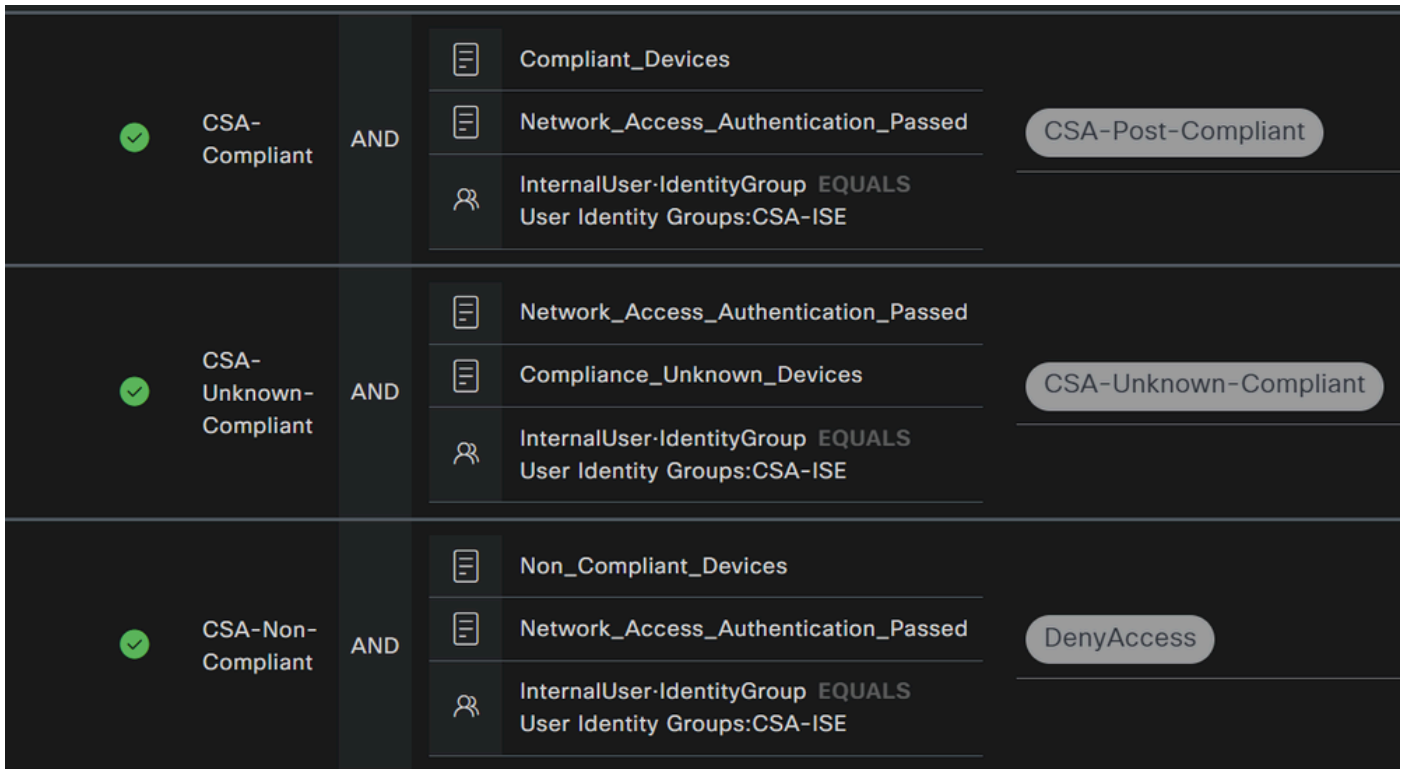
- Click on **Work Center > Policy Sets**
- Click on the > to access to the policy that you have created



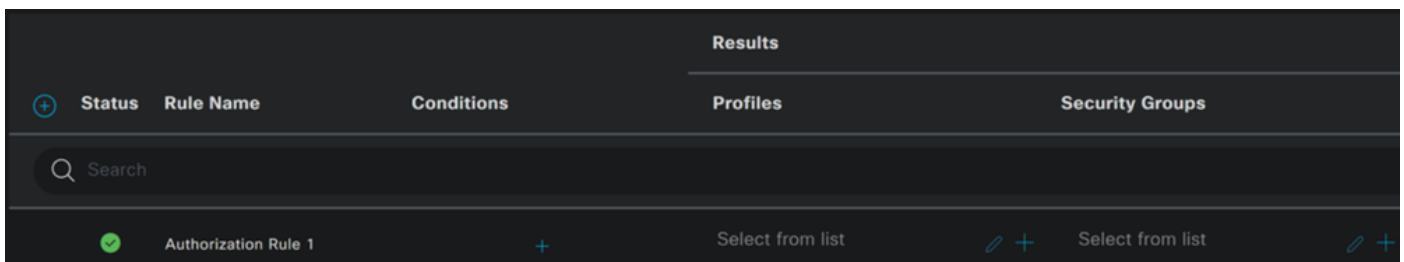
- Click on the **Authorization Policy**



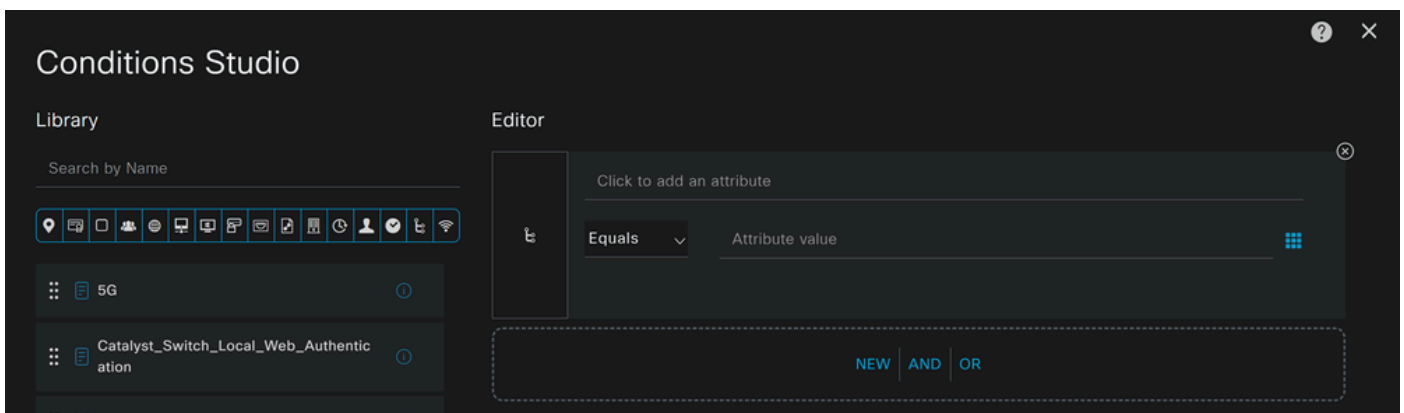
- Create the next three policies in the next order:



- Click on + to define the CSA-Compliance policy :

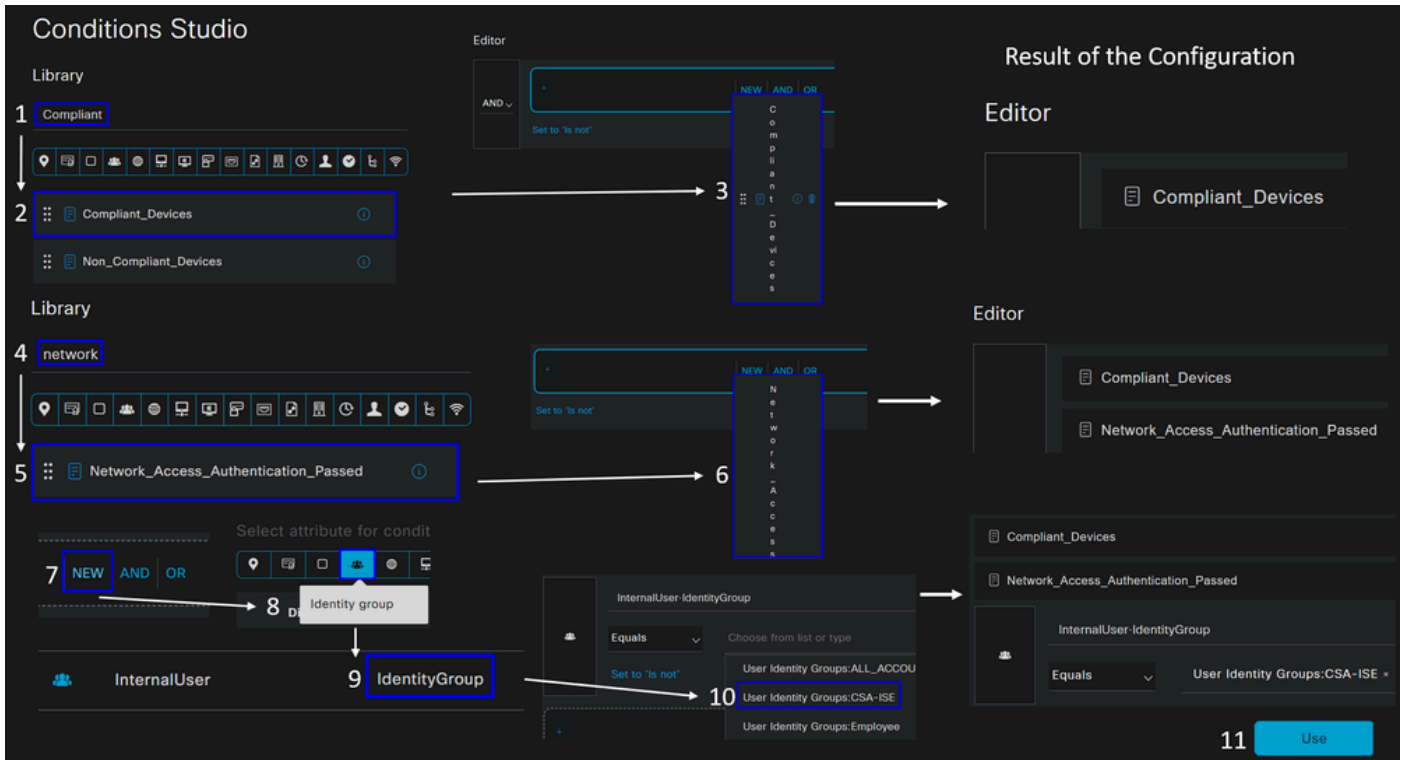


- For the next step, change the Rule Name, Conditions and Profiles
- When setting the Name configure a name to CSA-Compliance
- To configure the Condition, click on the +
- Under Condition Studio, you find the information:

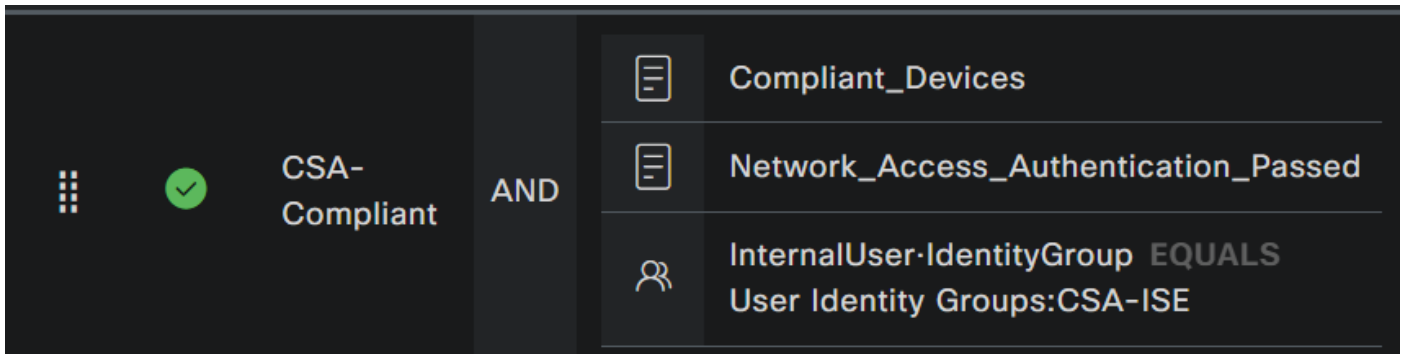


1. To create the condition, search for **compliant**
2. You must have displayed **Compliant_Devices**
3. Drag and drop under the **Editor**
4. To Create the second condition, search for **network**
5. You must have displayed **Network_Access_Authentication_Passed**

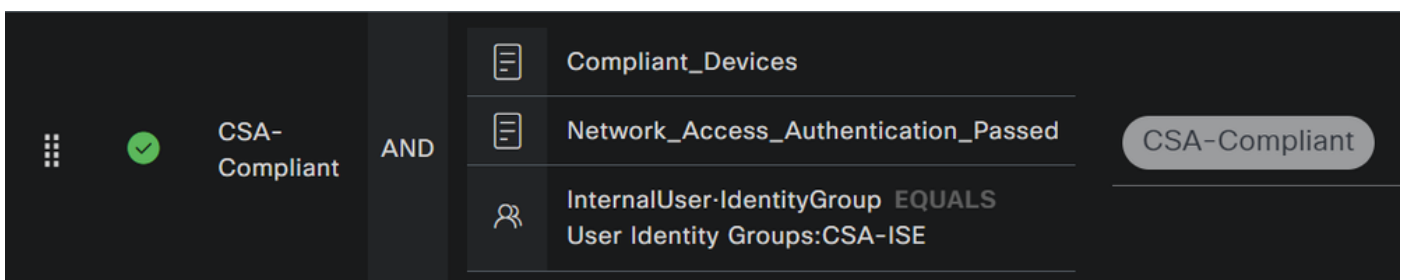
6. Drag and drop under the Editor
7. Click under the Editor in New
8. Click on the Identity Group icon
9. Choose Internal User Identity Group
10. Under Equals, choose the User Identity Group that you want to match
11. Click Use



- As a result, you have the next image

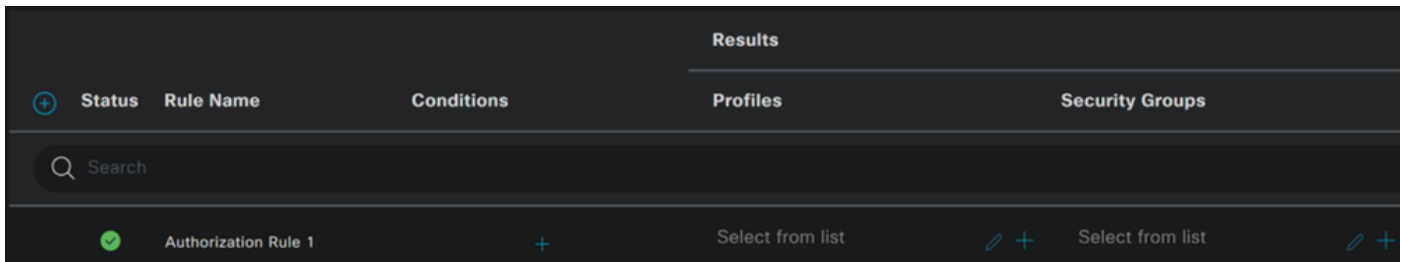


- Under Profile click under the drop-down button and choose the complaint authorization profile configured on the step, [Compliant Authorization Profile](#)

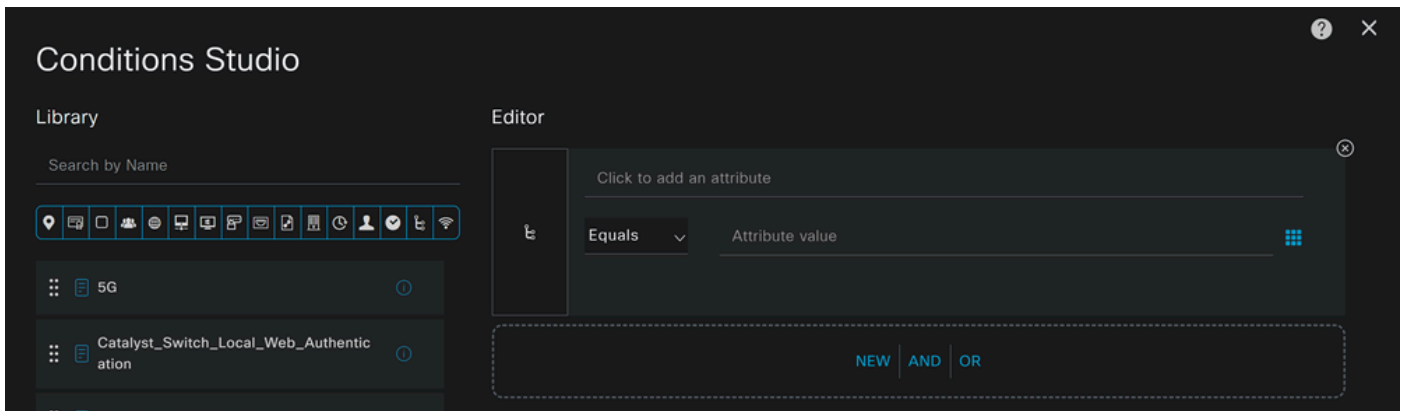


Now you have configured the Compliance Policy Set.

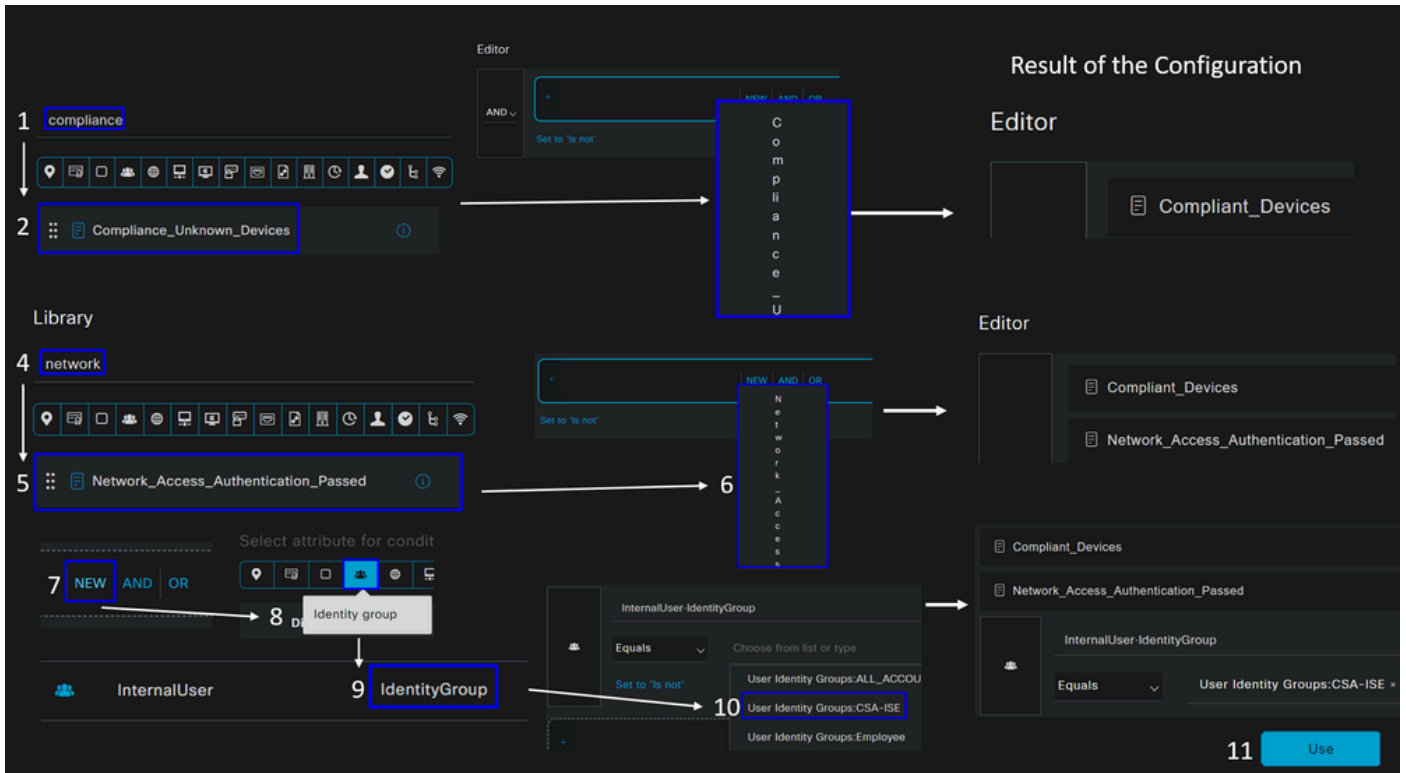
- Click on + to define the **CSA-Unknown-Compliance** policy :



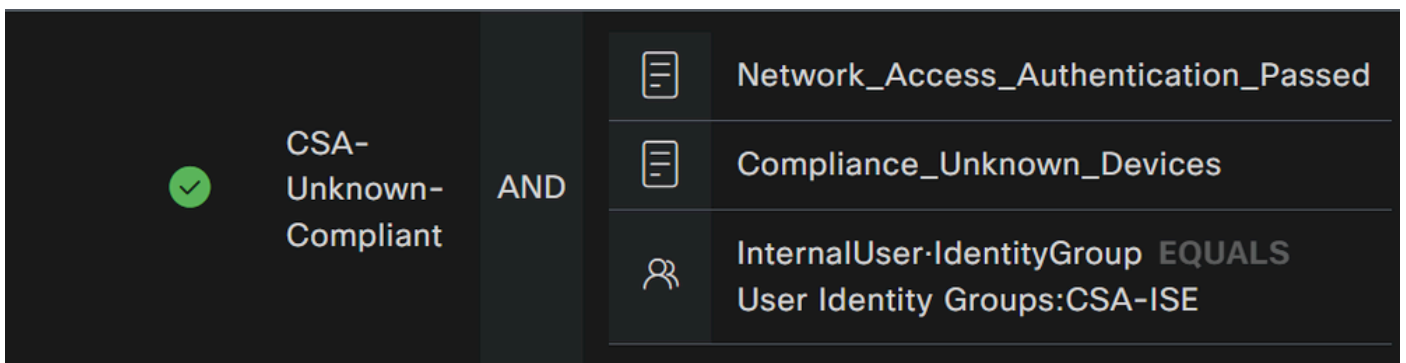
- For the next step, change the Rule Name, Conditions and Profiles
- When setting the Name configure a name to **CSA-Unknown-Compliance**
- To configure the Condition, click on the +
- Under **Condition Studio**, you find the information:



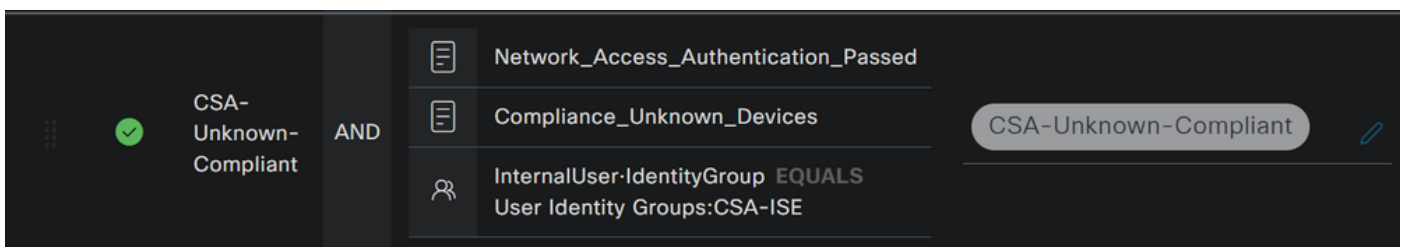
1. To create the condition, search for **compliance**
2. You must have displayed **Compliant_Unknown_Devices**
3. Drag and drop under the **Editor**
4. To Create the second condition, search for **network**
5. You must have displayed **Network_Access_Authentication_Passed**
6. Drag and drop under the **Editor**
7. Click under the Editor in **New**
8. Click on the **Identity Group** icon
9. Choose **Internal User Identity Group**
10. Under **Equals**, choose the **User Identity Group** that you want to match
11. Click **Use**



- As a result, you have the next image

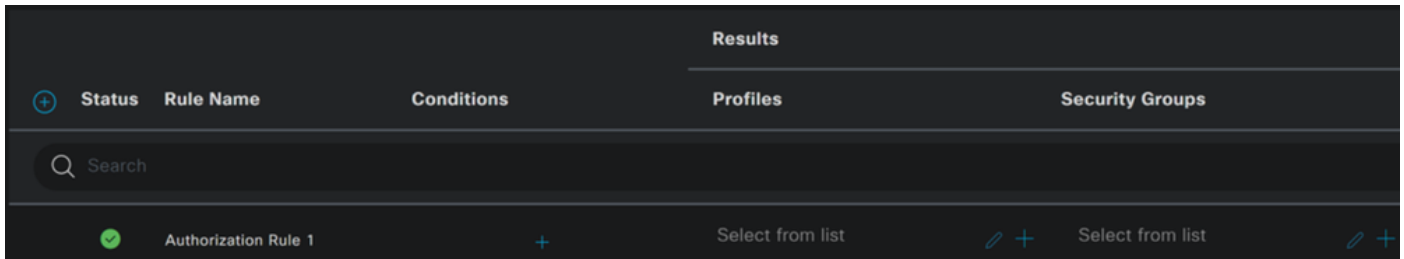


- Under **Profile** click under the drop-down button and choose the complaint authorization profile configured on the step, [Unknown Compliant Authorization Profile](#)

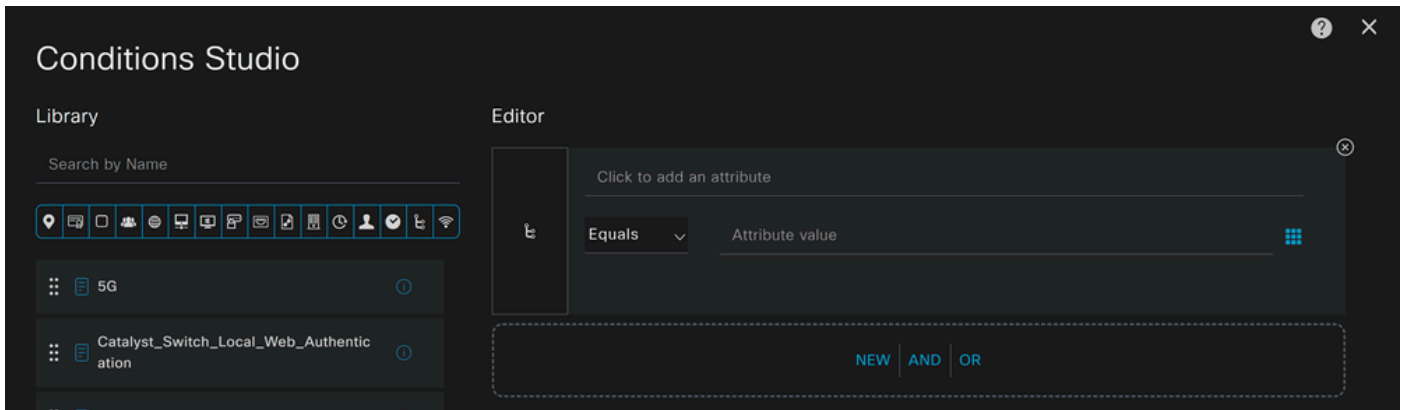


Now you have configured the **Unknown Compliance Policy Set**.

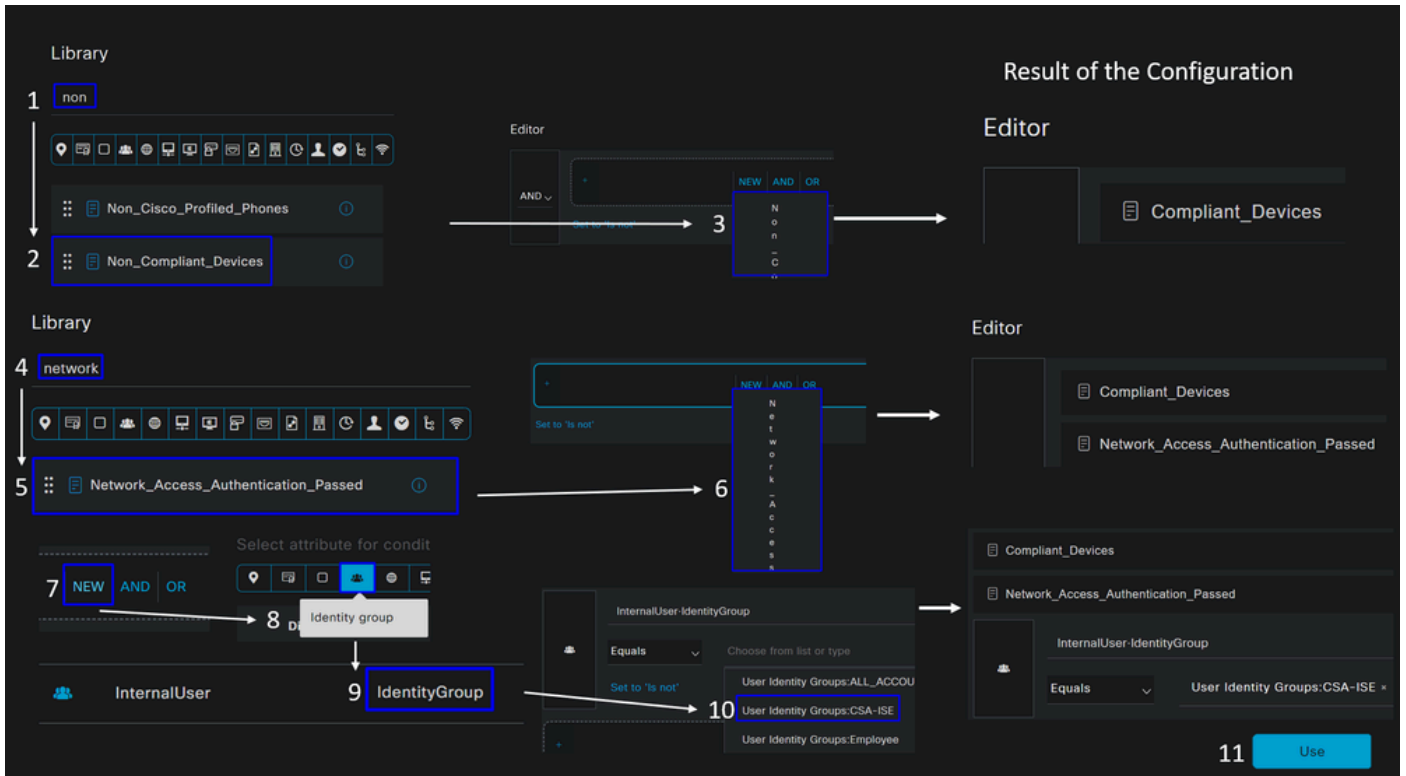
- Click on + to define the **CSA- Non-Compliant** policy:



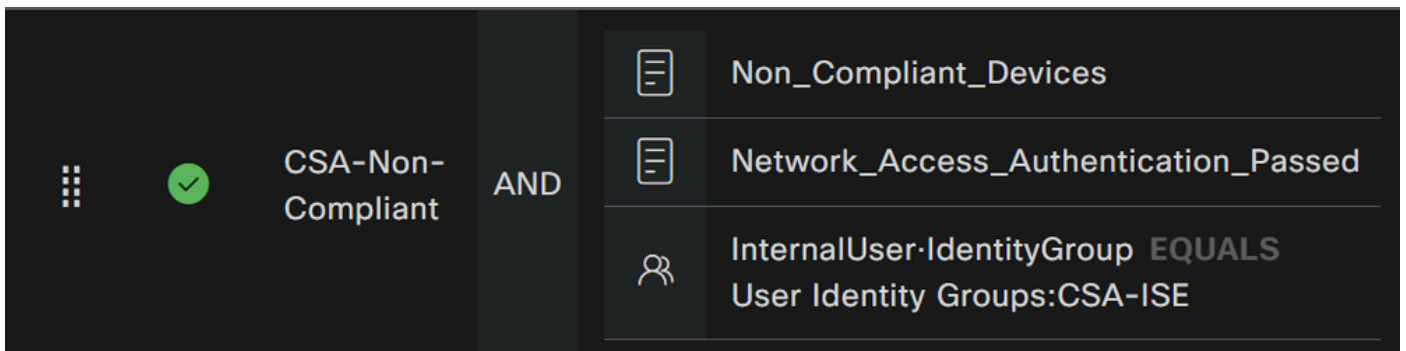
- For the next step, change the Rule Name, Conditions and Profiles
- When setting the Name configure a name to **CSA-Non-Compliance**
- To configure the Condition, click on the +
- Under Condition Studio, you find the information:



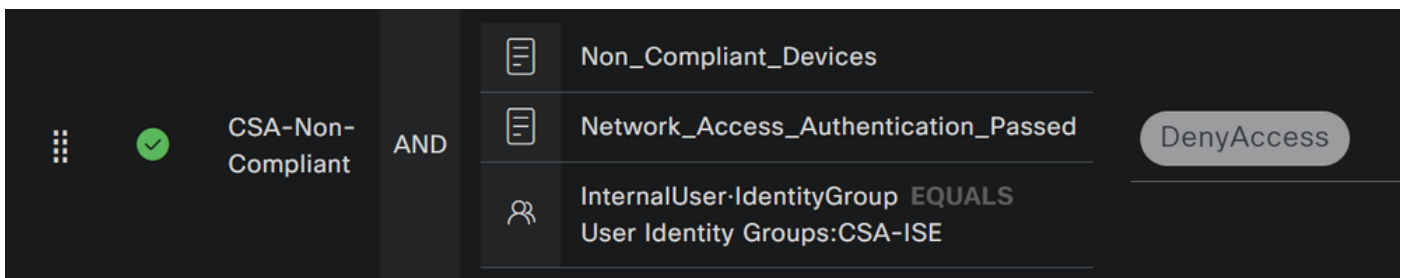
1. To create the condition, search for **non**
2. You must have displayed **Non_Compliant_Devices**
3. Drag and drop under the **Editor**
4. To Create the second condition, search for **network**
5. You must have displayed **Network_Access_Authentication_Passed**
6. Drag and drop under the **Editor**
7. Click under the Editor in **New**
8. Click on the **Identity Group** icon
9. Choose **Internal User Identity Group**
10. Under **Equals**, choose the **User Identity Group** that you want to match
11. Click **Use**



- As a result, you have the next image



- Under **Profile** click under the drop-down button and choose the complaint authorization profile **DenyAccess**



Once you end the configuration of the three profiles, you are ready to test your integration with posture.

Verify

First Steps with Secure Access and ISE Integration

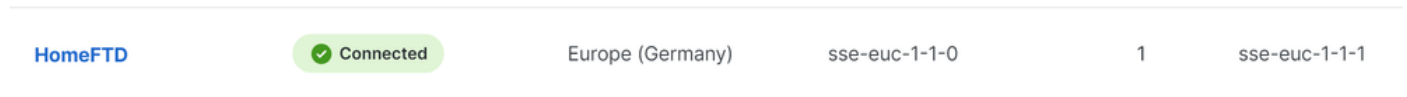
In the next example, Cisco ISE is under network 192.168.10.0/24, and the configuration of the networks

reachable through the tunnel needs to be added under the tunnel configuration.

Step 1: Verify your Tunnel configuration:


To verify this, please navigate to your [Secure Access Dashboard](#).

- Click on **Connect > Network Connections**
- Click on **Network Tunnel Groups > Your Tunnel**



- Under summary, verify the tunnel has configured the address space where your Cisco ISE is:

Summary

 **Connected**

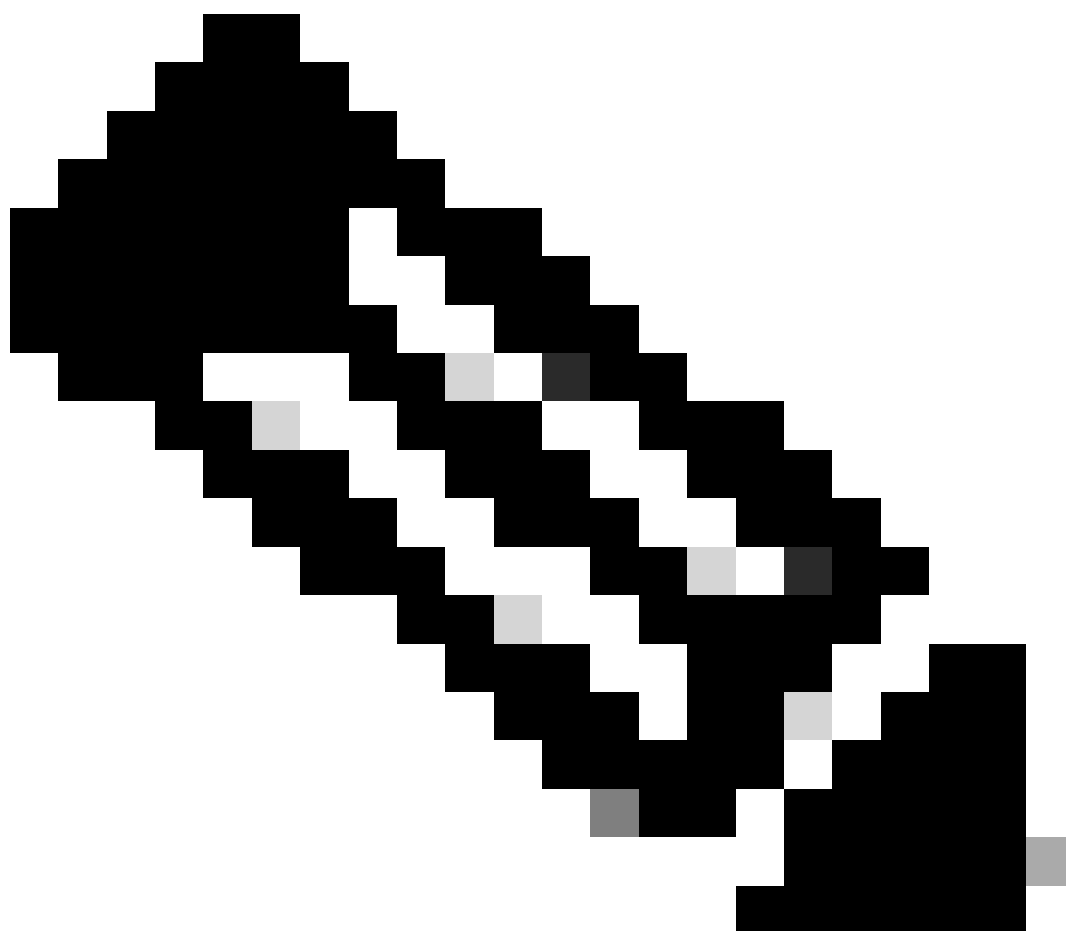
Region	Europe (Germany)
Device Type	FTD
Routing Type	Static Routing
IP Address Range	192.168.10.0/24
Last Status Update	Mar 19, 2024 11:13 AM

Step 2: Permit the traffic on your firewall.

To permit Secure Access to use your ISE device for Radius authentication, you need to have configured a rule from Secure Access to your network with the Radius ports required:

Rule	Source	Destination	Destination Port
ISE to Secure Access Management Pool	ISE_Server	Management IP Pool (RA-VPN)	COA UDP 1700 (Default Port)

Secure Access Management IP Pool to ISE	Management IP Pool	ISE_Server	Authentication, Authorization UDP 1812 (Default Port) Accounting UDP 1813 (Default Port)
Secure Access Endpoint IP Pool to ISE	Endpoint IP Pool	ISE_Server	Provisioning Portal TCP 8443 (Default Port)
Secure Access Endpoint IP Pool to DNS SERVER	Endpoint IP Pool	DNS Server	DNS UDP and TCP 53



Note: If you want to know more ports related to ISE, check the [User Guide - Port Reference](#).



Note: A DNS Rule is needed if you have configured your ISE to be discovered through a name, such as ise.ciscospt.es

Management Pool and Endpoint IP Pools

To verify your Management and Endpoint IP Pool, navigate to your [Secure Access Dashboard](#):

- Click on **Connect > End User Connectivity**
- Click on **Virtual Private Network**
- Under **Manage IP Pools**
- Click on **Manage**

Pop Name	Display Name	Endpoint IP Pools	Management IP Pools	DNS Servers	RADIUS Groups
Europe (Germany)	RA VPN 1	192.168.50.0/24 256 user connections	192.168.60.0/24 256 user connections	House	ISE_CSA

Step3: Verify your ISE is configured under Private Resources

To permit the users connected through the VPN to navigate to **ISE Provisioning Portal**, you need to be sure you have configured your device as a Private Resource to provide access, which is used to permit the auto-provisioning of the ISE Posture Module through the VPN.

To verify that you have ISE configured correctly, navigate to your [Secure Access Dashboard](#):

- Click on **Resources > Private Resources**
- Click the ISE Resource

Private Resource Name
CiscoISE

Description (optional)

Communication with Secure Access Cloud

Specify one or more addresses that will be used for communication between this resource and Secure Access. Secure Access will route traffic to this address. [Help](#)

Internally reachable address	(FQDN, Wildcard FQDN, IP Address, CIDR)	Protocol	Port / Ranges
192.168.10.206		TCP - (HTTP/HTTPS)	Any

[+ IP Address or FQDN](#) [+ Protocol & Port](#)

VPN connections
Allow endpoints to connect to this resource when connected to the network using VPN.

If needed, you can restrict the rule to the provisioning portal port (8443).



Note: Be sure you have marked the checkbox for VPN connections.

Step4: Permit ISE Access Under the Access Policy

To permit the users connected through the VPN to navigate to **ISE Provisioning Portal**, you need to be sure you have configured an **Access Policy** to permit the users configured under that rule to access the Private Resource configured in Step3.



To verify that you have ISE configured correctly, navigate to your [Secure Access Dashboard](#):

- Click on **Secure > Access Policy**
- Click the rule configured to permit access to the VPN users to ISE

1 Specify Access

Specify which users and endpoints can access which resources. [Help](#)


Action

 Allow Allow specified traffic if security requirements are met.	 Block Block specified traffic.
---	--


From Specify one or more sources . <input type="text" value="CSA (ciscospt.es\CSA)"/>	To Specify one or more destinations . <input type="text" value="CiscoSE"/>
<small>Information about sources, including selecting multiple sources. Help</small>	<small>Information about destinations, including selecting multiple destinations. Help</small>

Endpoint Requirements

For VPN connections:

 End-user endpoint devices that are connected to the network using VPN may be able to access destinations specified in this rule. ¹
Endpoint requirements are configured in the VPN posture profile. Requirements are evaluated at the time the endpoint device connects to the network. [VPN Posture Profiles](#)

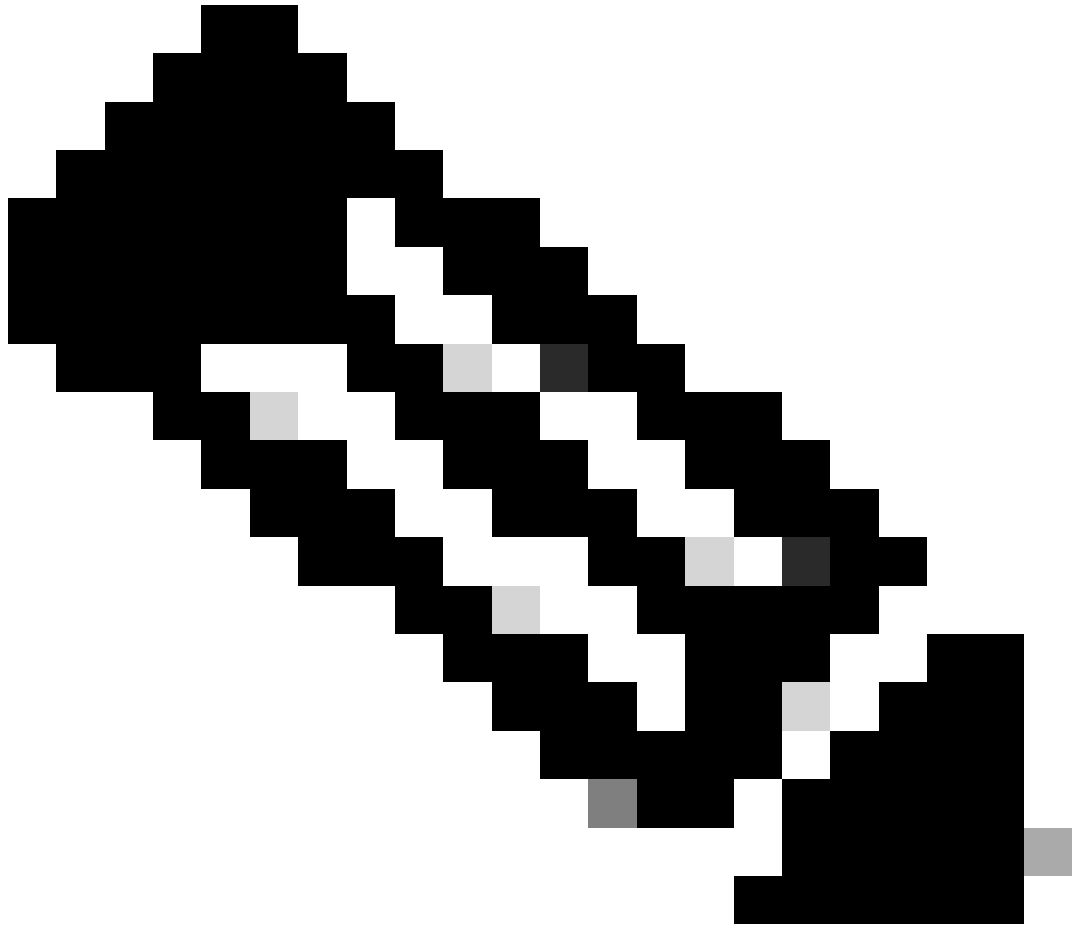
For Branch connections:

 Endpoint device posture is not evaluated for endpoints connecting to these resources from a branch network.

Posture Validation

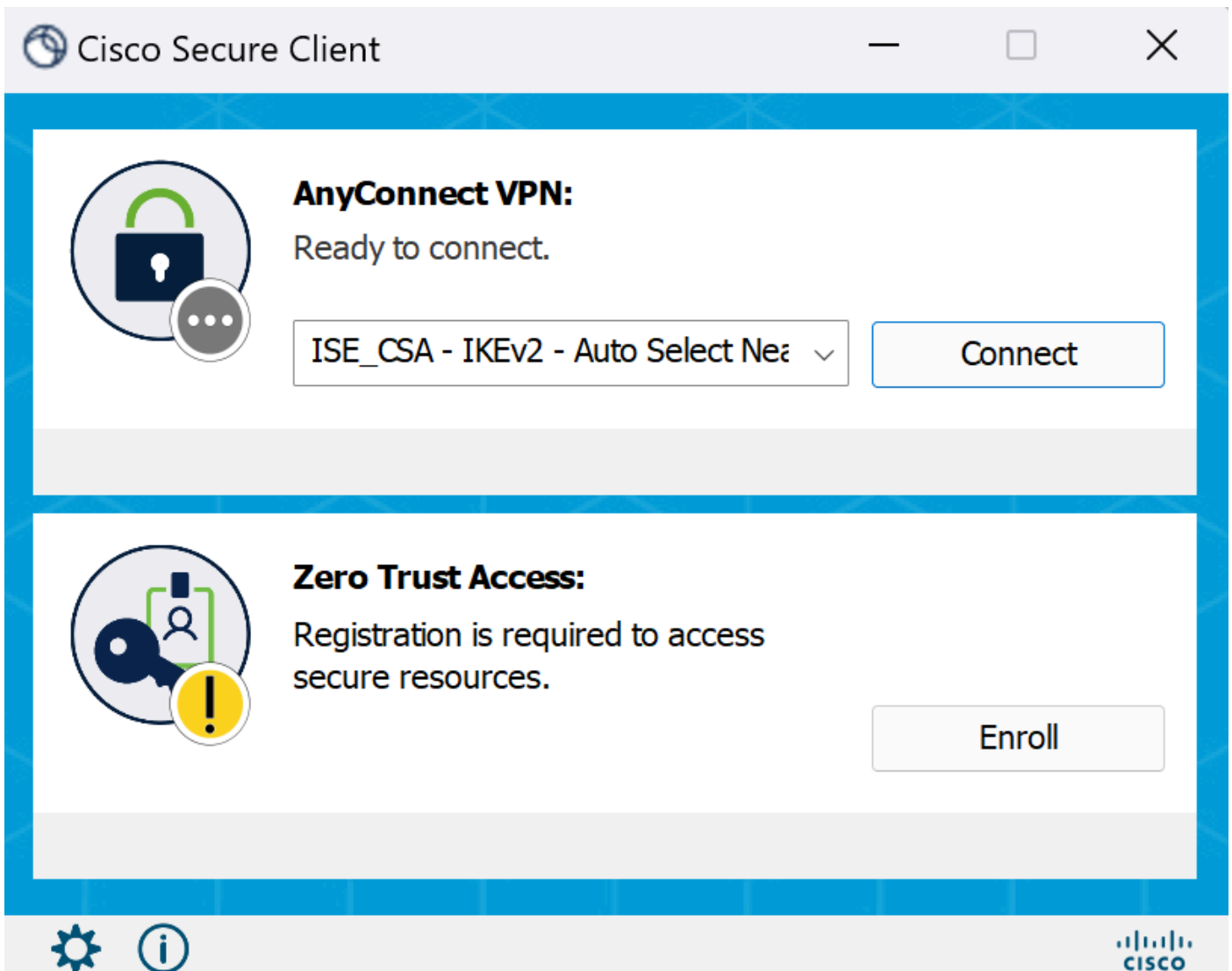
Connection on the Machine

Connect to your FQDN RA-VPN domain provided on Secure Access via Secure Client.

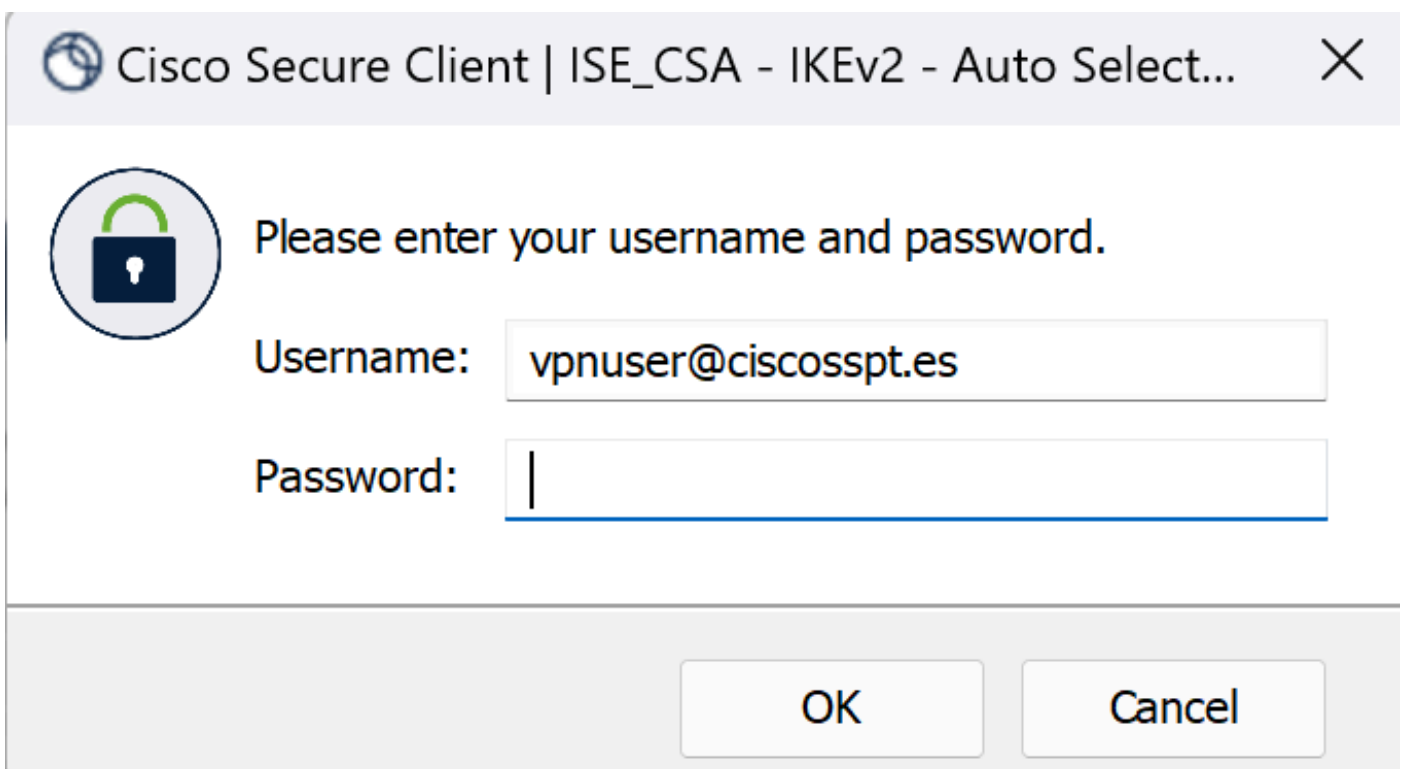


Note: No ISE Module must be installed for this step.

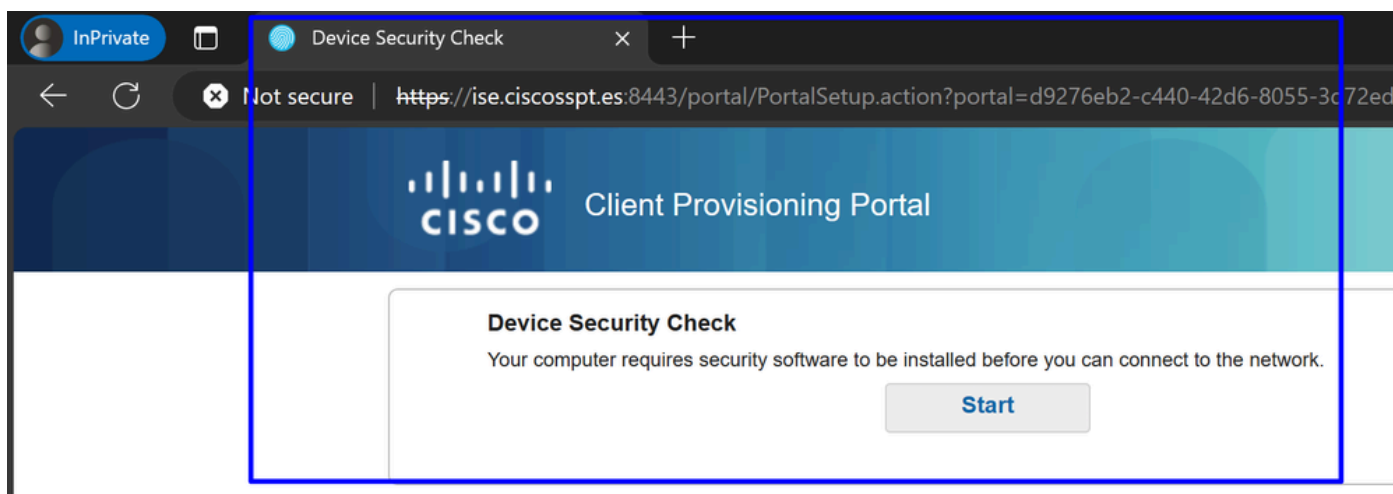
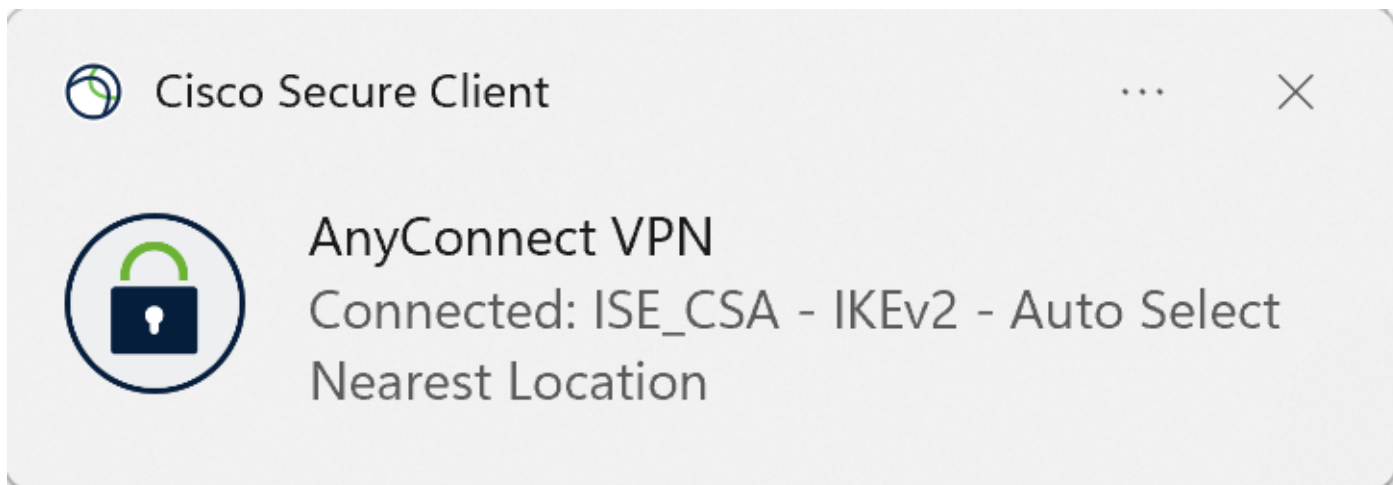
-
1. Connect using Secure Client.



2. Provide the credentials in order to authenticate.



3. At this point, you get connected to the VPN, and mostly probably, you get redirected to ISE; if not, you can try navigating to `http:1.1.1.1`.





Note: At this point you are falling under the authorization - policy set [CSA-Unknown-Compliance](#) because you do not have the ISE Posture Agent installed on the machine, and you get redirected to the ISE Provisioning Portal to install the agent.

4. Click Start to proceed with the agent provisioning.

Device Security Check

Your computer requires security software to be installed before you can connect to the network.

9 Detecting if Agent is installed and running...

5. Click on + **This is my first time here.**

Device Security Check

Your computer requires security software to be installed before you can connect to the network.

Unable to detect Posture Agent


- + This is my first time here
- + Remind me what to do next

6. Click on [Click here to download and install agent](#)

+ This is my first time here

1. You must install Agent to check your device before accessing the network. [Click here to download and install Agent](#)
2. After installation, Agent will automatically scan your device before allowing you access to the network.
3. You have 4 minutes to install and for the system scan to complete.

Tip: Leave Agent running so it will automatically scan your device and connect you faster next time you access this network.

 You have 4 minutes to install and for the compliance check to complete

7. Install the agent

Downloads



cisco-secure-client-ise...aBf8STpS5Nr1nzotleQ.exe

[Open file](#)

[See more](#)

Network Setup Assistant



Network Setup Assistant



Installation is completed.

Quit

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8. After you install the agent, the ISE Posture begins verifying the machines current posture. If the policy requirements are not met, a pop-up appears to guide you towards compliance.



ISE Posture

1 Update(s) Required



30%

Time Remaining:

3 Minutes



Action Required to Enable Access

Updates are needed on your device before you can join the network.

This endpoint has failed to check. Please ask your network administrator to install a Secure Endpoint.

Start

More Details

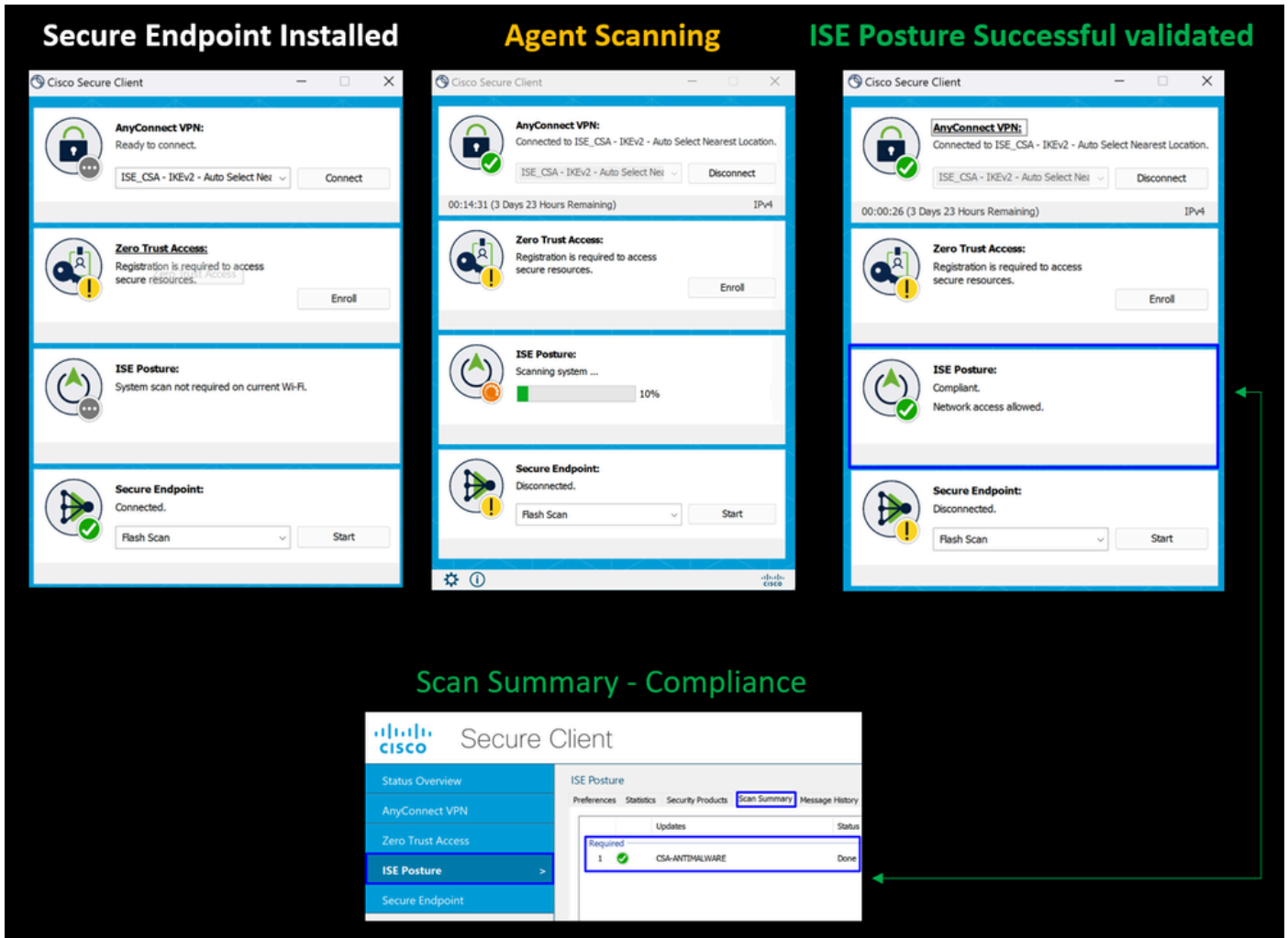


Cancel



Note: If you `Cancel` or the remaining time ends, you automatically become non-compliant, fall under the authorization policy set [CSA-Non-Compliance](#), and immediately get disconnected from the VPN.

9. Install the Secure Endpoint Agent and connect again to the VPN.



10. After the agent verifies the machine is in compliance, your posture changes to be on complaint and give access to all the resources on the network.



Note: After you become compliant, you fall under the authorization policy set [CSA-Compliance](#), and you immediately have access to all your network resources.

How to Collect Logs in ISE

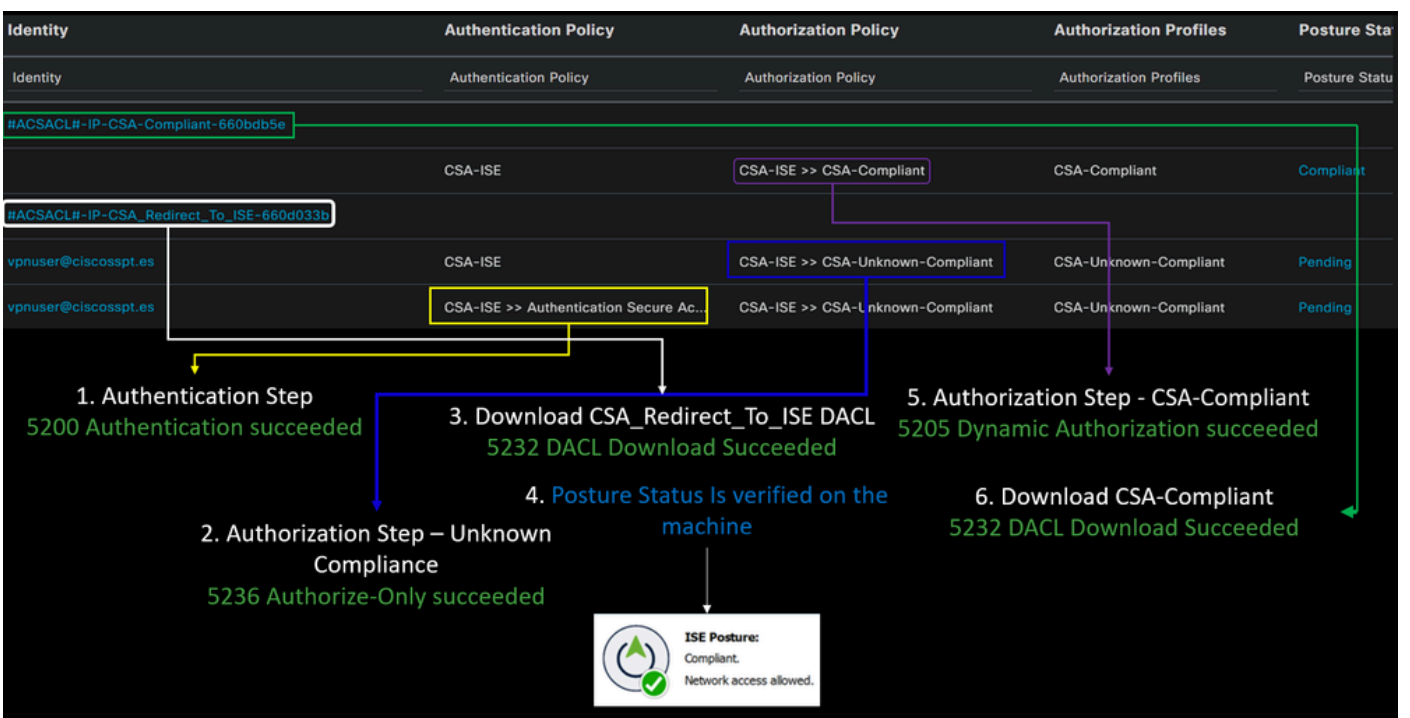
To verify the authentication outcome for a user, you have two examples of compliance and non-compliance. To review it in ISE, adhere to these instructions:

- Navigate to your ISE Dashboard
- Click on Operations > Live Logs

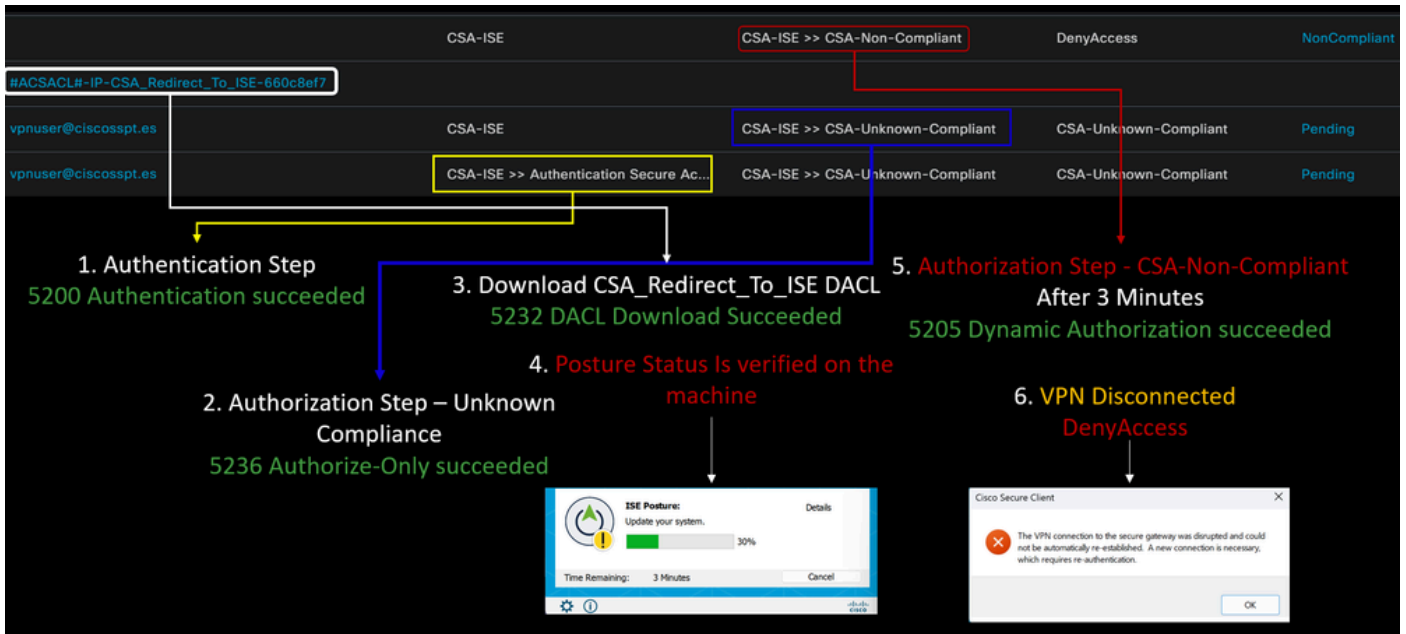
Misconfigured Supplicants	Misconfigured Network Devices	RADIUS Drops	Client Stopped Responding	Repeat Counter	
0	0	0	0	0	
Refresh Never Show Latest 50 records Within Last 24 hours					
Reset Repeat Counts Export To Filter					
Time	Status	Details	Identity	Authentication Policy	Authorization Policy
Apr 03, 2024 07:00:27.7...	✓			CSA-ISE	CSA-ISE >> CSA-Non-Complia
Apr 03, 2024 06:56:15.4...	✓		#ACSACL#-IP-CSA_Redirect_To_ISE-660d033b	CSA-ISE	CSA-ISE >> CSA-Unknown-Co
Apr 03, 2024 06:56:15.3...	✓		vpuser@ciscospt.es	CSA-ISE	CSA-ISE >> Authentication Secure Ac...
Apr 03, 2024 06:56:15.2...	✓		vpuser@ciscospt.es	CSA-ISE >> Authentication Secure Ac...	CSA-ISE >> CSA-Unknown-Co

The next scenario demonstrates how successful compliance and Non-Compliance events are displayed under Live Logs:

Compliance



Non-Compliance

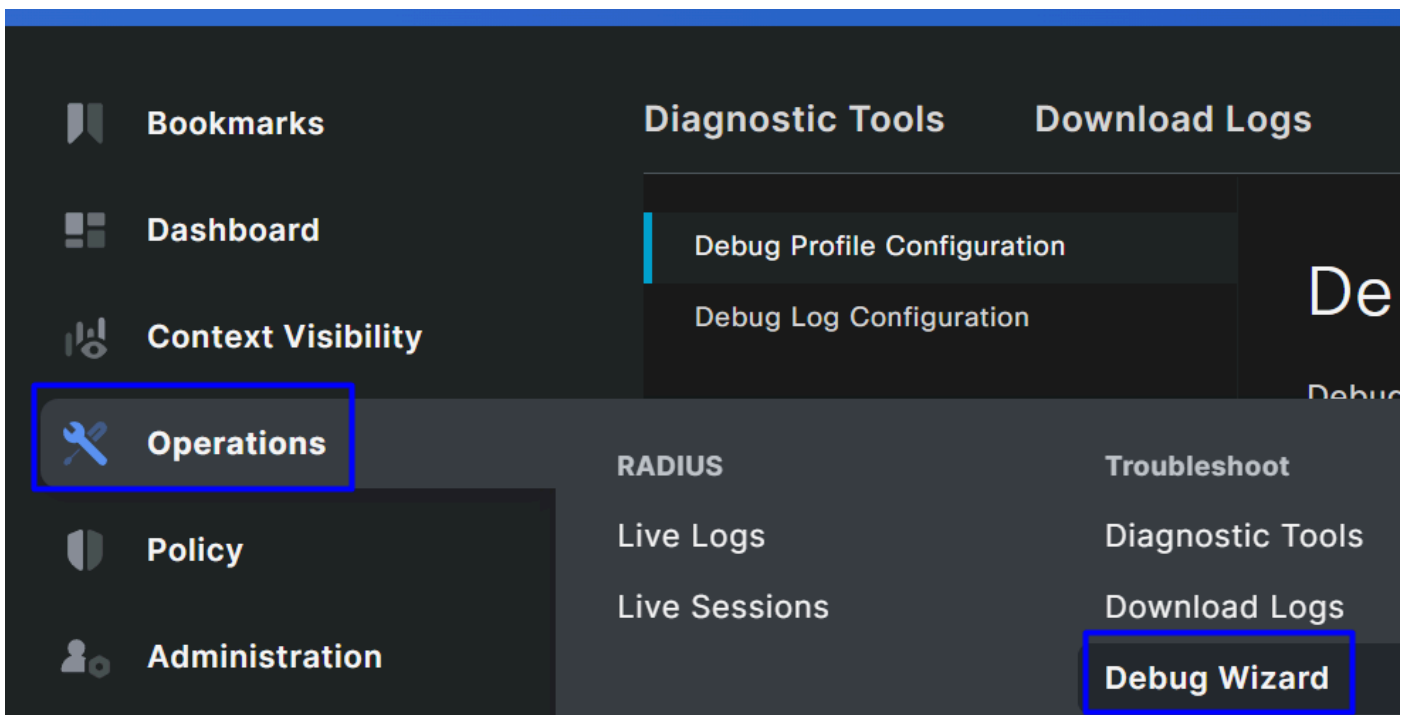


Troubleshoot

How to Download ISE Posture Debug Logs

To download ISE Logs to verify an issue related to posture, please proceed with the next steps:

- Navigate to your ISE Dashboard
- Click on Operations > Troubleshoot > Debug Wizard



- Click on Debug Profile Configuration

Debug Profile Configuration



Debug Log Configuration

Debug Profile Configuration

Debug Wizard contains predefined debug templates with the components inside the template.

- Mark the checkbox for **Posture > Debug Nodes**

Refresh Add Edit Remove 2 Debug Nodes

<input type="checkbox"/>	Name	Description
<input type="checkbox"/>	802.1X/MAB	802
<input type="checkbox"/>	Active Directory	Acti
<input type="checkbox"/>	Application Server Issues	App
<input type="checkbox"/>	BYOD portal/Onboarding	BYO
<input type="checkbox"/>	Context Visibility	Con
<input type="checkbox"/>	Guest portal	Gue
<input type="checkbox"/>	Licensing	Lice
<input type="checkbox"/>	MnT	MnT
1 <input checked="" type="checkbox"/>	Posture	Pos

- Mark the checkbox for the ISE nodes on which you are to enable debug mode to troubleshoot your problem

Debug V

Warning

Enabling the node will override its debug log configuration

OK

Selected profile

Choose on which ISE nodes you want to enable this profile.

Host Name Persona


ISE.ciscosspt.es Administration, Monitoring, Policy Serv

- Click Save

Debug Nodes

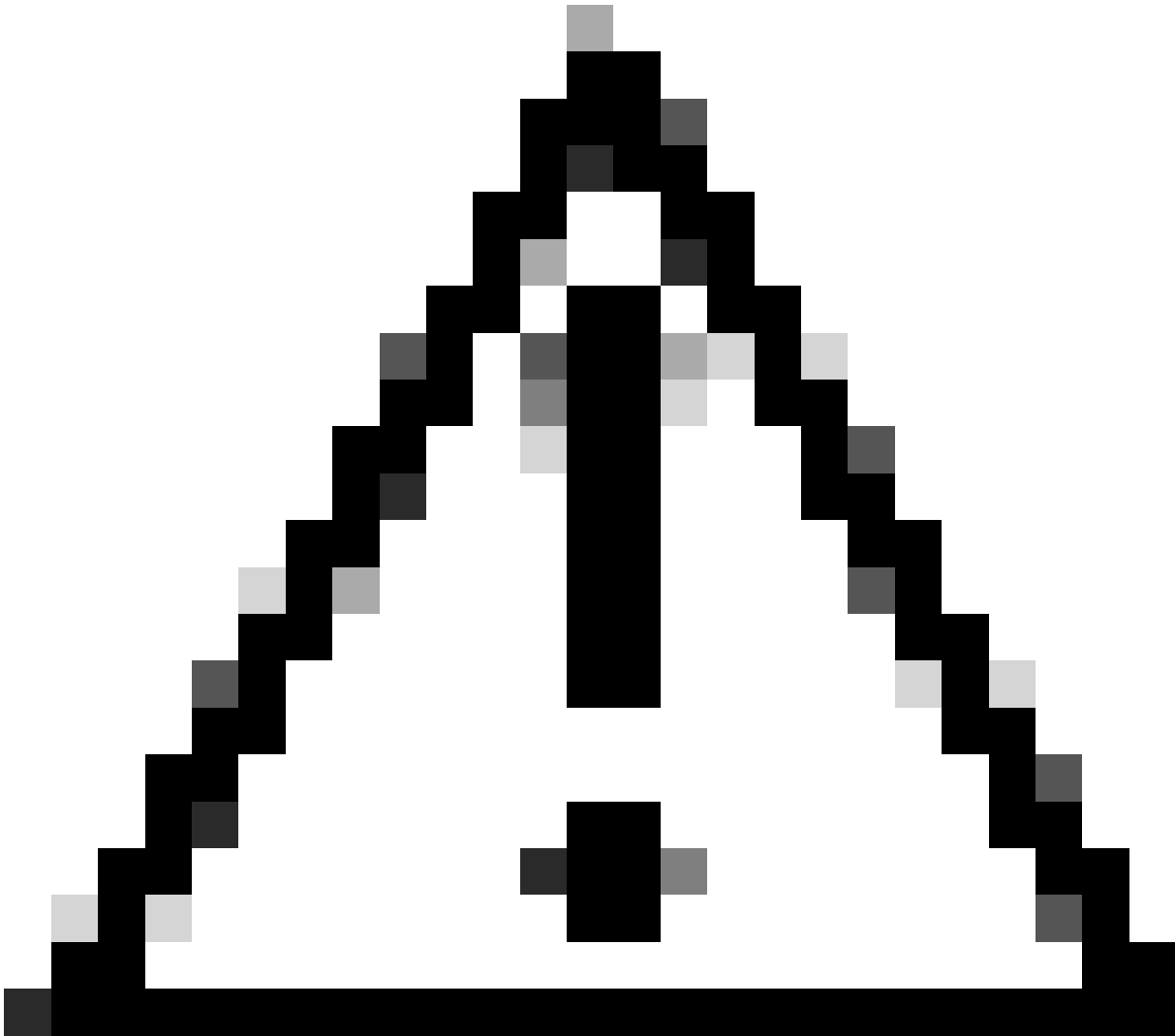
Selected profile Posture

Choose on which ISE nodes you want to enable this profile.

Filter ▼ 

<input checked="" type="checkbox"/> Host Name	Persona	Role
<input checked="" type="checkbox"/> ISE.ciscosspt.es	Administration, Monitoring, Policy Service	STANDALONE

Cancel Save



Caution: After this point, you must start reproducing your issue; the debug logs can affect the performance of your device.

After you get the issue reproduced, proceed with the next steps:

- Click on Operations > Download Logs
- Choose the node from where you want to take the logs

Appliance node list

ISE

- Under **Support Bundle**, choose the next options:

Support Bundle Debug Logs

Include full configuration database ⓘ

Include debug logs ⓘ

Include local logs ⓘ

Include core files ⓘ

Include monitoring and reporting logs ⓘ

Include system logs ⓘ

Include policy configuration ⓘ

Include policy cache ⓘ

From Date ⓘ

To Date ⓘ

* Note: Output from the 'show tech-support' CLI command will be included along with the selected entries.

✓ **Support Bundle - Encryption**

Public Key Encryption ⓘ

Shared Key Encryption ⓘ

* Encryption key ⓘ

* Re-Enter Encryption key

Create Support Bundle

- Include debug logs
- Under **Support Bundle Encryption**
 - **Shared Key Encryption**
 - Fill **Encryption key** and **Re-Enter Encryption key**
- Click **Create Support Bundle**
- Click **Download**

Support Bundle - Last Generated

File Name: ise-support-bundle-ISE-admin-04-04-2024-14-27.tar.gpg

Time: Thu, 04 Apr 2024 14:35:35 UTC

Size(KB): 52165.0

Download

Delete


















Warning: Disable the debug mode enabled on the step, [Debug Profile Configuration](#)

How to Verify Secure Access Remote Access Logs

Navigate to your Secure Access Dashboard:

- Click on Monitor > Remote Access Logs

100 Events			
User	Connection Event	Event Details	Internal IP Address
 vpn user (vpnuser@ciscospt.es)	 Disconnected	User Requested	192.168.50.129
 vpn user (vpnuser@ciscospt.es)	 Disconnected	Unknown	192.168.50.130
 vpn user (vpnuser@ciscospt.es)	 Connected		192.168.50.130
 vpn user (vpnuser@ciscospt.es)	 Connected		192.168.50.129
 vpn user (vpnuser@ciscospt.es)	 Disconnected	User Requested	192.168.50.1
 vpn user (vpnuser@ciscospt.es)	 Disconnected	Unknown	192.168.50.1
 vpn user (vpnuser@ciscospt.es)	 Connected		192.168.50.1
<i>Unknown Identity</i>	 Failed	AUTHORIZATION-CHECK	

Generate DART Bundle on Secure Client

To generate DART Bundle on your machine, verify the next article:

[Cisco Secure Client Diagnostic and Reporting Tool \(DART\)](#)



Note: Once you have collected the logs indicated in the troubleshooting section, please open a case with TAC to proceed with the analysis of the information.

Related Information

- [Cisco Technical Support & Downloads](#)
- [Secure Access Documentation and User Guide](#)
- [Cisco Secure Client Software Download](#)
- [Cisco Identity Services Engine Administrator Guide, Release 3.3](#)