

Configure ISE as an External Authentication for Catalyst SD-WAN GUI

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Introduction

This document describes how to configure Cisco Identity Services Engine(ISE) as an external authentication for Cisco Catalyst SD-WAN GUI administration.

Prerequisites

Requirements

Cisco recommends that you have the knowledge of these topics:

- TACACS+ protocol
- Cisco ISE Device Administration
- Cisco Catalyst SD-WAN Administration
- Cisco ISE Policy Evaluation

Components Used

The information in this document is based on these software and hardware versions:

- Cisco Identity Services Engine (ISE) Version 3.4 Patch2
- Cisco Catalyst SD-WAN Version 20.15.3

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Before You Begin

Starting from Cisco vManage Release 20.9.1, new tags are used in authentication:

- Viptela-User-Group: for user group definitions instead of Viptela-Group-Name.
- Viptela-Resource-Group: for resource group definitions.

Configure - Using TACACS+

Configure Catalyst SD-WAN Using TACACS+

Procedure

Step 1. (Optional) Define Custom Roles.

Configure your custom roles that fulfils your requirement, instead, you can use the default User Roles. This can be done from the tab **Catalyst SD-WAN: Administration > Users and Access > Roles**.

Create two Custom Roles:

1. Admin Role: **super-admin**
2. Read Only Role: **readonly**

This can be done from the tab **Catalyst SD-WAN: Administration > Users and Access > Roles > Click > Add Role**.

Add Custom Role

X

| Custom Role Name | Description (optional) | | |
|-------------------------------------|------------------------|-----------------------|----------------------------------|
| super-admin | | | |
| | Range 1 - 32 | Maximum character 100 | |
| <input type="text"/> Q Search Table | | | |
| Feature | Deny | Read | Write |
| Alarms | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| Application Monitoring | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| Audit Log | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| > Certificates (2) | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| Cloud onRamp | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| Cluster | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| Colocation | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| > Config Group (1) | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| Cortex | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| > Device Inventory (2) | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| Device Monitoring | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| > Device Reboot (2) | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| Disaster Recovery | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| Events | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| > Feature Profile (28) | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| Integration Management | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| Interface | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |
| | - | - | - |

Cancel **Add**

Admin Role (super-admin)

Add Custom Role

X

| Custom Role Name | Description (optional) | | |
|-----------------------------------|------------------------|---------------------------------------|------------------------------------|
| readonly | Maximum character 100 | | |
| Range 1 - 32 | | | |
| <input type="text"/> Search Table | | | |
| Feature | Deny | Read | Write |
| Alarms | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| Application Monitoring | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| Audit Log | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| > Certificates (2) | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| Cloud onRamp | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| Cluster | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| Colocation | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| > Config Group (1) | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| Cortex | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| > Device Inventory (2) | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| Device Monitoring | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| > Device Reboot (2) | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| Disaster Recovery | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| Events | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| > Feature Profile (28) | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| Integration Management | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| Interface | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |
| - | - | - | - |
| | | <input type="button" value="Cancel"/> | <input type="button" value="Add"/> |

Read -Only Role (readonly)

Step 2. Configure **External Authentication** using TACACS+ (CLI).

```

Entering configuration mode terminal
vmanage(config)#
vmanage(config)#
vmanage(config)# system
vmanage(config-system)# aaa
vmanage(config-aaa)# auth-order tacacs radius local
vmanage(config-aaa)# auth-fallback
vmanage(config-aaa)# commit and-quit
Commit complete.

```

vManger CLI - TACACS+ Configuration

Configure ISE for TACACS+

Step 1. Enable Device Admin Service.

This can be done from the tab **Administration > System > Deployment >Edit (ISE PSN Node)>Check Enable Device Admin Service.**

The screenshot shows the Cisco Identity Services Engine (ISE) web interface. The top navigation bar includes 'Identity Services Engine' and 'Administration / System'. The left sidebar has links for Bookmarks, Dashboard, Context Visibility, Operations, Policy, Administration (which is selected and highlighted in grey), and Work Centers. The main content area is titled 'Deployment'. It shows several service toggles: 'Administration' (on), 'Monitoring' (on), 'Policy Service' (on), and 'pxGrid' (on). Under 'Policy Service', there are checkboxes for 'Enable Session Services' (checked), 'Enable Profiling Service' (checked), 'Enable Threat Centric NAC Service' (unchecked), 'Enable SXP Service' (unchecked), and 'Enable Device Admin Service' (checked and highlighted with a red box). Other options like 'Include Node in Node Group' and 'pxGrid Cloud' are also visible.

Enable Device Admin Service

Step 2. Add **Catalyst SD-WAN** as a Network Device on ISE.

This can be done from the tab **Administration > Network Resources > Network Devices**.

Procedure

- a. Define (Catalyst SD-WAN) **Network Device** name and **IP**.
- b. (Optional) Classify **Device Type** for Policy Set condition.
- c. Enable **TACACS+ Authentication Settings**.
- d. Set **TACACS+ Shared Secret**.

The screenshot shows the ISE Network Devices configuration interface. The 'Name' field is set to 'Catalyst_SD-WAN'. The 'IP Address' field contains 'Catalyst SD-WAN IP'. The 'Device Type' dropdown is set to 'Catalyst SD-WAN'. In the 'TACACS Authentication Settings' section, the 'Shared Secret' field is highlighted with a red box, and the 'Legacy Cisco Device' radio button is selected.

ISE Network Device (Catalyst SD-WAN) for TACACS+

Step 3. Create **TACACS+ Profile** for each Catalyst SD-WAN role.

Create TACACS+ Profiles:

1. Catalyst_SDWAN_Admin: For Super Admin Users.
2. Catalyst_SDWAN_ReadOnly: For Read Only Users.

This can be done from the tab **Work Centers > Device Administration > Policy Elements > Results > TACACS Profiles > Add**.

Identity Services Engine

Work Centers / Device Administration

Identities

- Bookmarks
- Overview
- Identities**
- User Identity Groups
- Ext Id Sources
- Network Resources
- Policy Elements
- Device Admin Policy Sets
- Reports
- Settings

Dashboard

Context Visibility

Operations

Policy

Administration

Work Centers

Interactive Help

TACACS Profiles > Catalyst_SDWAN_Admin

TACACS Profile

Name: Catalyst_SDWAN_Admin

Description: (empty)

Task Attribute View Raw View

Common Tasks

Common Task Type: Shell

| | |
|--|------------------------|
| <input type="checkbox"/> Default Privilege | (Select 0 to 15) |
| <input type="checkbox"/> Maximum Privilege | (Select 0 to 15) |
| <input type="checkbox"/> Access Control List | (empty) |
| <input type="checkbox"/> Auto Command | (empty) |
| <input type="checkbox"/> No Escape | (Select true or false) |
| <input type="checkbox"/> Timeout | Minutes (0-9999) |
| <input type="checkbox"/> Idle Time | Minutes (0-9999) |

Custom Attributes

| Add | Trash | Edit | Cancel | Save |
|-----------|--------------------|-------------|--------|------|
| Type | Name | Value | | |
| Mandatory | Viptela-User-Group | super-admin | | |

TACACS+ Profile - (Catalyst_SDWAN_Admin)

The screenshot shows the 'Identity Services Engine' interface under the 'Work Centers / Device Administration' tab. The left sidebar includes 'Bookmarks', 'Dashboard', 'Context Visibility', 'Operations', 'Policy', 'Administration', and 'Work Centers' (which is selected). The main content area is titled 'TACACS Profiles > Catalyst_SDWAN_ReadOnly' and shows a 'TACACS Profile' configuration. The 'Name' field contains 'Catalyst_SDWAN_ReadOnly' and is circled in red. Below it is a 'Description' field. Under 'Common Tasks', there are several configuration options like 'Default Privilege', 'Maximum Privilege', 'Access Control List', etc., each with dropdown menus. A 'Custom Attributes' section is shown with a table:

| Add | Trash | Edit | |
|--------------------------|-----------|--------------------|----------|
| Type | Name | Value | |
| <input type="checkbox"/> | Mandatory | Viptela-User-Group | readonly |

Buttons for 'Cancel' and 'Save' are at the bottom right of the table.

TACACS+ Profile - (Catalyst_SDWAN_ReadOnly)

Step 4. Create **User Group** add **Local Users** as a member.

This can be done from the tab **Work Centers > Device Administration > User Identity Groups**.

Create two **User Identity Groups**:

1. Super_Admin_Group
2. ReadOnly_Group

Identity Services Engine Administration / Identity Management

Groups

Identity Groups

User Identity Groups > Super_Admin_Group

Identity Group

| | |
|-------------|------------------------------------|
| * Name | Super_Admin_Group |
| Description | Catalyst SD-WAN Role (super-admin) |

Member Users

Users

| Status | Email | Username | First Name | Last Name |
|----------------------------------|------------|------------|------------|-----------|
| <input type="checkbox"/> Enabled | super_user | super_user | | |

This screenshot shows the 'Identity Groups' section under the 'User Identity Groups' tab. A red box highlights the 'Identity Group' configuration for 'Super_Admin_Group', which has a description of 'Catalyst SD-WAN Role (super-admin)'. Below this, the 'Member Users' table is shown, with a red box highlighting the row for 'super_user'.

User Identity Group - (Super_Admin_Group)

Identity Services Engine Administration / Identity Management

Groups

Identity Groups

User Identity Groups > ReadOnly_Group

Identity Group

| | |
|-------------|---------------------------------|
| * Name | ReadOnly_Group |
| Description | Catalyst SD-WAN Role (readonly) |

Member Users

Users

| Status | Email | Username | First Name | Last Name |
|----------------------------------|---------------|---------------|------------|-----------|
| <input type="checkbox"/> Enabled | readonly_user | readonly_user | | |

This screenshot shows the 'Identity Groups' section under the 'User Identity Groups' tab. A red box highlights the 'Identity Group' configuration for 'ReadOnly_Group', which has a description of 'Catalyst SD-WAN Role (readonly)'. Below this, the 'Member Users' table is shown, with a red box highlighting the row for 'readonly_user'.

User Identity Group - (ReadOnly_Group)

Step 5. (Optional) Add TACACS+ Policy Set.

This can be done from the tab **Work Centers > Device Administration > Device Admin Policy Sets**.

Procedure

- a. Click **Actions** and choose (**Insert new row above**).
- b. Define the **Policy Set name**.
- c. Set the Policy Set **Condition** to **Select Device Type** you created previously on (Step 2 > b).
- d. Set the **Allowed protocols**.
- e. Click **Save**.
- f. Click (>) **Policy Set View** to configure authentication and authorization rules.

The screenshot shows the ISE Device Admin Policy Sets interface. The 'Catalyst SD-WAN Policy' row is selected, indicated by a red box around the row. The condition 'DEVICE-Device Type EQUALS All Device Types|| Catalyst SD-WAN' is also highlighted with a red box. A third red box highlights the 'More Options' button (indicated by a right-pointing arrow) for the selected policy row. The interface includes tabs for Overview, Identities, User Identity Groups, Ext Id Sources, Network Resources, Policy Elements, Device Admin Policy Sets (which is selected), Reports, and Settings. There are also buttons for Reset, Save, and a 'Reset Policy Set Hit Counts' button.

ISE Policy Set

Step 6. Configure TACACS+ Authentication Policy.

This can be done from the tab **Work Centers > Device Administration > Device Admin Policy Sets > Click (>)**.

Procedure

- a. Click **Actions** and choose (**Insert new row above**).
- b. Define the **Authentication Policy name**.
- c. Set the Authentication Policy **Condition** and select **Device Type** you created previously on (Step 2 > b).
- d. Set the Authentication Policy **Use** for Identity source.
- e. Click **Save**.

The screenshot shows the Cisco Identity Services Engine interface with the following details:

- Left Sidebar:** Includes links for Bookmarks, Dashboard, Context Visibility, Operations, Policy, Administration, Work Centers (which is selected), and Interactive Help.
- Top Navigation:** Work Centers / Device Administration, with tabs for Overview, Identities, User Identity Groups, Ext Id Sources, Network Resources, Policy Elements, Device Admin Policy Sets (selected), Reports, and Settings.
- Main Content:**
 - Policy Sets:** Catalyst SD-WAN Policy
 - Device Admin Policy Sets:** Shows a table with columns: Status, Policy Set Name, Description, Conditions, Allowed Protocols / Server Sequence, and Hits. One row is highlighted with a red box: "Catalyst SD-WAN Policy" with condition "DEVICE:Device Type EQUALS All Device Types# Catalyst SD-WAN".
 - Authentication Policy:** Shows a table with columns: Status, Rule Name, Conditions, Use, Hits, and Actions. One row is highlighted with a red box: "Catalyst SD-WAN Auth" with condition "DEVICE:Device Type EQUALS All Device Types# Catalyst SD-WAN".
 - Authorization Policies:** Includes sections for Local Exceptions, Global Exceptions, and a list of Authorization Policies (3).

Authentication Policy

Step 7. Configure TACACS+ Authorization Policy.

This can be done from the tab **Work Centers > Device Administration > Device Admin Policy Sets > Click (>)**.

This step to create Authorization Policy for each Catalyst SD-WAN Role:

- Catalyst SD-WAN Authz (super-admin): super-admin
- Catalyst SD-WAN Authz (readonly): readonly

Procedure

- a. Click **Actions** and choose **(Insert new row above)**.
- b. Define the **Authorization Policy name**.
- c. Set the Authorization Policy **Condition** and select **User Group** that you created in (Step 4).
- d. Set the Authorization Policy **Shell Profiles** and select **TACACS Profile** that you created in (Step 3).
- e. Click **Save**.

Authorization Policy

Verify TACACS+ Configuration

1- Display Catalyst SD-WAN User Sessions **Catalyst SD-WAN: Administration > Users and Access > User Sessions.**

You can view the list of external users who have logged in through RADIUS for the first time. The information that is displayed includes their usernames and roles.

Catalyst SD-WAN User Sessions

2- ISE - TACACS Live-Logs **Operations > TACACS > Live-Logs.**

| Live Logs | | | | | | | | |
|-------------------------|--------|----------------|----------------|------|---|----------------------|-------------------------|-------------|
| | | | | | | Refresh | | |
| | | | | | | Never | Show | |
| | | | | | | Latest 20 records | Within | |
| | | Last 5 minutes | Filter | | | | | |
| Logged Time | Status | Details | Identity | Type | Authentication Policy | Authorization Policy | Shell Profile | Device Type |
| Sep 11, 2025 01:36:2... | Green | readonly_user | Authorization | | Catalyst SD-WAN Policy >> Catalyst SD-WAN Authz (read... | Authorization Policy | Shell Profile | Device Type |
| Sep 11, 2025 01:36:2... | Green | readonly_user | Authorization | | Catalyst SD-WAN Policy >> Catalyst SD-WAN Auth | | Catalyst_SDWAN_ReadOnly | Device Type |
| Sep 11, 2025 01:33:0... | Green | super_user | Authorization | | Catalyst SD-WAN Policy >> Catalyst SD-WAN Authz (super... | Authorization Policy | Shell Profile | Device Type |
| Sep 11, 2025 01:33:0... | Green | super_user | Authentication | | Catalyst SD-WAN Policy >> Catalyst SD-WAN Auth | | Catalyst_SDWAN_Admin | Device Type |

Live-Logs

| | |
|--------------------------------------|---|
| Protocol | Tacacs |
| Type | Authorization |
| Service-Argument | ppp |
| Protocol-Argument | ip |
| NetworkDeviceProfileId | b0699505-3150-4215-a80e-6753d45bf56c |
| AuthenticationIdentityStore | Internal Users |
| AuthenticationMethod | Lookup |
| SelectedAccessService | Default Network Access |
| RequestLatency | 27 |
| IdentityGroup | User Identity Groups:ReadOnly_Group |
| SelectedAuthenticationIdentityStores | Internal Users |
| AuthenticationStatus | AuthenticationPassed |
| UserType | User |
| CPMSessionID | 316584755210.127.198.7438561Authorization3165847552 |
| IdentitySelectionMatchedRule | Catalyst SD-WAN Auth |
| StepLatency | 1=0;2=0;3=4;4=3;5=4;6=0;7=2;8=1;9=0;10=8;11=2;12=3;13=0;14=0;15=0 |
| TotalAuthenLatency | 27 |
| ClientLatency | 0 |
| TacacsPlusTLS | false |
| Network Device Profile | Cisco |
| IPSEC | IPSEC#Is IPSEC Device#No |
| EnableFlag | Enabled |
| Response | {Author-Reply-Status=PassAdd; AVPair=Viptela-User-Group=readonly; } |

Detailed Live-Logs - (readonly)

| | |
|--------------------------------------|--|
| Protocol | Tacacs |
| Type | Authorization |
| Service-Argument | ppp |
| Protocol-Argument | ip |
| NetworkDeviceProfileId | b0699505-3150-4215-a80e-6753d45bf56c |
| AuthenticationIdentityStore | Internal Users |
| AuthenticationMethod | Lookup |
| SelectedAccessService | Default Network Access |
| RequestLatency | 30 |
| IdentityGroup | User Identity Groups:Super_Admin_Group |
| SelectedAuthenticationIdentityStores | Internal Users |
| AuthenticationStatus | AuthenticationPassed |
| UserType | User |
| CPMSessionID | 354536652810.127.198.7460535Authorization3545366528 |
| IdentitySelectionMatchedRule | Catalyst SD-WAN Auth |
| StepLatency | 1=1;2=0;3=3;4=3;5=3;6=0;7=2;8=0;9=0;10=10;11=4;12=4;13=0;14=1;15=0 |
| TotalAuthenLatency | 30 |
| ClientLatency | 0 |
| TacacsPlusTLS | false |
| Network Device Profile | Cisco |
| IPSEC | IPSEC#Is IPSEC Device#No |
| EnableFlag | Enabled |
| Response | {Author-Reply-Status=PassAdd; AVPair=Viptela-User-Group=super-admin; } |

Troubleshoot

There is currently no specific diagnostic information available for this configuration.

References

- [Cisco Identity Services Engine Administrator Guide, Release 3.4](#)
- [Cisco Catalyst SD-WAN Systems and Interfaces Configuration Guide, Cisco IOS XE Catalyst SD-WAN Release 17.x](#)