How do I report a problem or question specific to SpamCop?

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This document describes how to contact SpamCop and is provided as a courtesy for Cisco Email Security customers.

How do I report a problem or question specific to SpamCop?

If you experience issues with your SpamCop account or would like to contact SpamCop, send an email to deputies@admin.spamcop.net.

SpamCop acts as a third party service, however SpamCop is a wholly-owned subsidiary of Cisco.

SpamCop offers free and premium reporting services in order to report spam quickly and accurately. SpamCop reporting streamlines the process of determining the origin of spam emails and reporting them to the relevant Internet service providers. In addition to providing direct feedback to Internet service providers, SpamCop reports fuel the SpamCop Blocking List.

The SpamCop Blocking List offers service providers and other email administrators an automated tool to filter out aggressive spam from an email network. Used with existing email servers, the SpamCop Blocking List is automated and time-based, which allows administrators to quickly and accurately filter reported spam.

Read the FAQ from SpamCop on other methods to contact them, or as per SpamCop Help.