

Share Licenses Across Multiple ESAs

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Introduction

This article describes how to successfully share an existing license across multiple Cisco Email Security Appliances (ESAs).

Share Licenses Across Multiple ESAs

With a purchased license product activation key (PAK), it is possible to share the license across multiple ESAs.

From the [Product License Registration](#) portal, complete these steps:

1. From the portal, click **Licenses > Move Licenses**
2. In the drop-down menu, select **Share licenses... > Get activation code...**
3. In the "Share License Process" pop-up window, for Product, select **Iron Port Product - SW Bundles**
4. In the Source Serial Number / Virtual Device Identifier field, enter the source serial number
Tip: You only need to enter the end of the complete serial number. For example, if the complete serial number is 888869E737F5-33NPP11, enter 33NPP11.
5. In the Target Serial Number / Virtual Device Identifier field, enter the target serial number
Tip: You only need to enter the end of the complete serial number. For example, if the complete serial number is 999969E748G65-44MQQ22, enter 44MQQ22.
6. In the Send to field, enter a valid email address
7. Click **Request Code**

After successful completion, an email is sent to the email address entered. Within the email there are hyperlinks for access and validation. It may take up to one hour to receive the license registration email.

This is an example of the email that will be received:

```
From: "do-not-reply@cisco.com" <do-not-reply@cisco.com>  
Date: Tuesday, October 31, 2017 at 12:59 PM  
To: Joe User <joe_user@example.com>  
Subject: Device Registration
```

PLEASE DO NOT DISCARD THIS EMAIL.

You have received this email because your email address was provided to Cisco Systems during the registration process and you are requesting to copy the shared licenses from an existing device to new device. Please contact Cisco Systems if you are not requesting to copy the shared licenses during device registration process.

Below, you will find the Activation Code:

Activation Code : LUY3012Z

Here is the device registration information:

Existing Device Serial # : 33NPP11

New Device Serial # : 44MQQ22

Please click the below link and follow the instructions given below to continue the registration process:

<https://slexui.cloudapps.cisco.com/SWIFT/LicensingUI/Quickstart>

- 1) Click on Other Licenses drop down and Select 'Share License Process' option.
- 2) Select 'Use Activation code' option and Enter the above activation code in 'Specify Activation Code' tab and click on Next button to register the activation code.

You will then re-visit the [Product License Registration](#) portal.

1. Click **Licenses > Move Licenses**
2. In the drop-down menu, select **Share licenses... > Use activation code...**
3. Enter in the Activation Code provided in the email and click **Next**
4. Confirm the activation code, source serial, and target serial and click **Next**
5. Complete the review to finish

Afterwards, from the appliance GUI, choose **System Administration > Feature Keys > Check for New Keys** in order to check for the keys and activations. Or, from the CLI, enter **featurekey** and **checknow**. For any/all features that are new to the ESA, the End User License Agreement (EULA) needs to be read and accepted in order to activate the feature.

If there are any issues with the license sharing, you will need to contact the Global License Operations (GLO) directly, open a support case, or read the FAQ:

- Toll-free: 1-800-553-2447, or, [Cisco Worldwide Contacts](#)
- Email: licensing@cisco.com
- [Cisco Support Case Manager: Open a Cisco Support Case](#)
- [Cisco Global Licensing Operations \(GLO\): Frequently Asked Questions](#)