

ESA FAQ: How do I set up multiple company logos on ESA and CRES?

TAC

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Introduction

This document describes how to set up multiple brands with use of the new features AsyncOS 7.0 and Cisco Registered Envelope Service (CRES).

How do I set up multiple company logos on ESA and CRES?

ESA Configuration

1. Create a new CRES encryption profile on the ESA.

Edit Encryption Envelope Profile

Encryption Profile Settings	
Profile Name:	Encrypt02
Key Server Settings	
Key Service Type:	Cisco Registered Envelope Service
Proxy:	A proxy server is not currently configured.
Cisco Registered Envelope Service URL:	https://res.cisco.com
Envelope Settings	
Example Envelope 	
Envelope Message Security:	<input type="radio"/> High Security Recipient must enter a password to open the encrypted message, even if credentials are cached ("Remember Me" selected).
	<input checked="" type="radio"/> Medium Security No password entry required if recipient credentials are cached ("Remember Me" selected).
Logo Link:	<input checked="" type="radio"/> No link
	<input type="radio"/> Custom link URL: <input type="text"/> By defining a URL, the logo in the upper left corner of the recipient envelope will become a link (example: http://www.mycompany.com/).
Read Receipts:	<input checked="" type="checkbox"/> Enable Read Receipts
Advanced	Advanced envelope settings.
Message Settings	

2. In this case, there is already a profile called Encrypt01 so the new profile is called Encrypt02. Medium Security is set for this brand. Also a different notification text will be used. For this, add a new Text Resource.

Add Text Resource

Text Resource

Name:

Type: Encryption Notification Template (HTML)

Text: *This field accepts HTML, but will not validate it. It is recommended you modify or write HTML in another editor.*

```
<tr>
<td>&nbsp;&nbsp;&nbsp;</td>
</tr>
<tr>
<th style="font-family:Verdana,sans-serif;font-weight:700;
font-size:10pt;text-align:left;color:#333333">
You have received a secure message from my other brand
</th>
</tr>
<tr>
<td style="border-top:1px solid black">&nbsp;&nbsp;&nbsp;</td>
</tr>
<tr>
<td style="font-family:Verdana,sans-serif;font-size:8pt;
```

Preview Text

3. Add this to the encryption profile.

Message Settings Example Message

End-User Controls: Enable Secure Reply All
 Enable Secure Message Forwarding

Notification Settings

Encrypted Message HTML Notification:
Preview Message (see Mail Policies > Text Resources > Encryption Notification Template - HTML)

Encrypted Message Text Notification: System Generated
Preview Message (see Mail Policies > Text Resources > Encryption Notification Template - Text)

Encryption Failure Notification: Message Subject:
Message Body: System Generated
Preview Message (see Mail Policies > Text Resources > DSN Bounce and Encryption Failure Notification Template)

4. Provision the new profile.

IronPort Email Encryption Settings

Info — Cisco Registered Envelope Service "Encrypt02" was successfully provisioned.

Email Encryption Global Settings

IronPort Email Encryption: Enabled
Proxy Server (optional): Not Configured

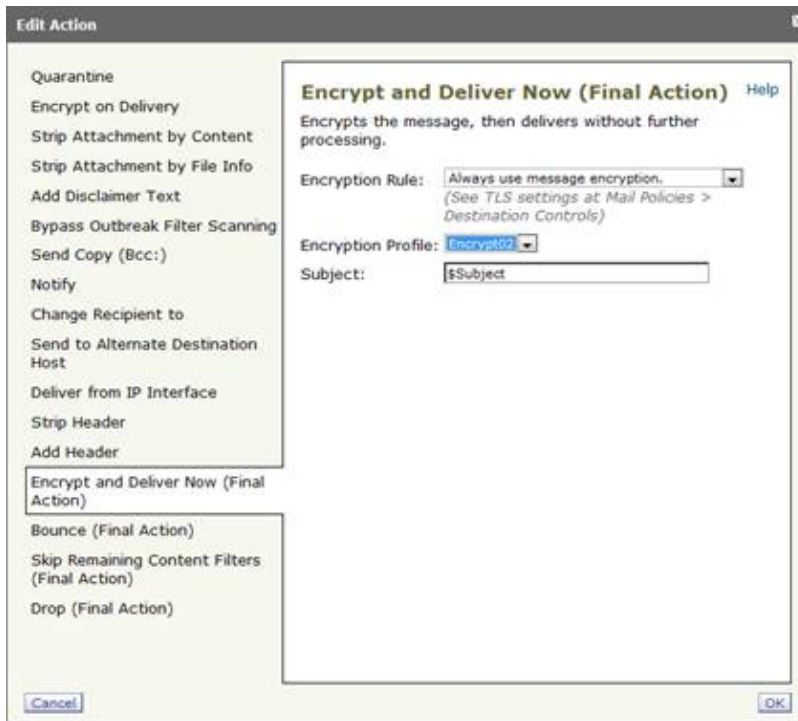
Email Encryption Profiles

Profile	Key Service	Provision Status	Delete
Encrypt01	Cisco Registered Envelope Service	Provisioned <input type="button" value="Re-provision"/>	<input type="button" value="Delete"/>
Encrypt02	Cisco Registered Envelope Service	Provisioned <input type="button" value="Re-provision"/>	<input type="button" value="Delete"/>

PXE Engine Updates

Type	Last Update	Current Version
PXE Engine	21 Jan 2010 21:39 (GMT)	6.7.1-003
Domain Mappings File	Never updated	1.0.0

5. Add an outgoing content filter to use the new encryption profile.



6. Submit and commit changes.

CRES Configuration

1. Use the CRES administrator ID in order to add an image associated with the new ESA encryption profile.

The Envelope Profile name here must be the same as the encryption profile on the ESA.



2. When you send a message through the new content filter the recipient receives the new notification text and an envelope with the new logo (shown here as A in the left top corner).





Note that the envelope shows that no password is required as the message security is set to Medium and you had already entered your password and set the remember me cookie previously. The new logo also appears in the opened envelope, but not in the secure reply, reply all, or forward screens.



3. The registration process remains Cisco branded. Remember that CRES users register with Cisco, not with the company who sent them their first CRES secure email. It is an important distinction to remember.