

Can I whitelist or blacklist individual users via email addresses in the HAT?



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Environment

Cisco Email Security Appliance (ESA), all versions of AsyncOS

No, you cannot whitelist or blacklist individual users via email addresses in the HAT. Actions determined at the HAT level occur before the SMTP conversation is engaged. The remote host is not allowed to proceed to the point where they can issue 'mail from' or 'rcpt to' commands. To apply policies to individual users, you can create a special User Based Policy or create a content filter.

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