

How are emails blocked by rate limiting reflected in the logs?



Document ID: 118203

Contributed by Nasir Shakour and Andreas Mueller, Cisco TAC Engineers.

Aug 12, 2014

Contents

Question

Question

How are emails blocked by rate limiting reflected in the logs?

Rate limiting is used to define the maximum number of recipients per hour you are willing to receive from a remote host. When you have configured rate limiting on a listener or mail flow policy, your mail_logs log file will contain an entry stating "Rejected By Receiving Control" for each message attempt after the limit is exceeded. The following excerpt shows the format of a mail_logs log entry documenting a message that was blocked by rate limiting.

```
Sun Jan 30 19:03:27 2005 Info: Start MID 97 ICID 57
Sun Jan 30 19:03:27 2005 Info: MID 97 ICID 57 From:
<toomuch@example.com>
Sun Jan 30 19:03:36 2005 Info: MID 97 ICID 57 To:
<throttled@example.com>
Rejected by Receiving Control
```

Updated: Aug 12, 2014

Document ID: 118203
