

Fix Missing License Reservation Buttons

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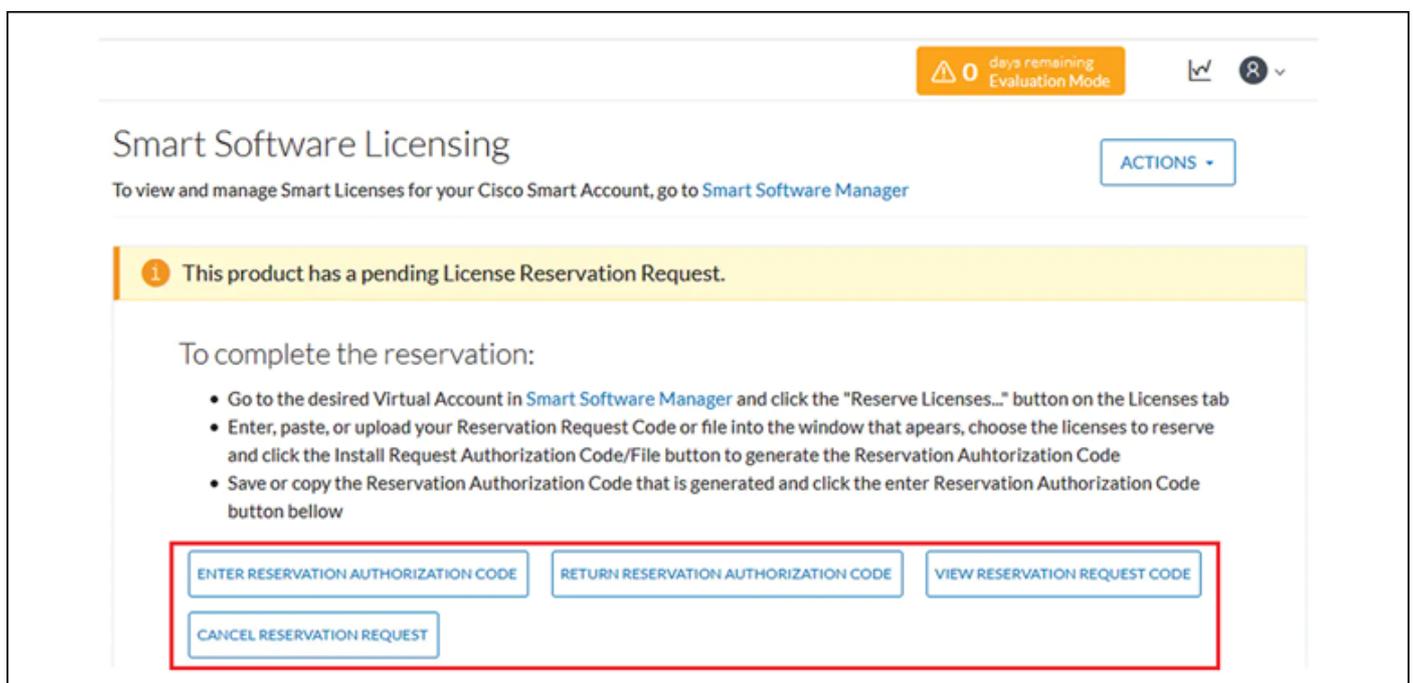
Introduction

This document describes the issue faced during the CyberVision Center smart license reservation.

Problem

At times, during the smart license registration process in CyberVision GUI (Admin > License) after performing Steps 1-5 in the section **Register the Center** in the documentation link mentioned in Step 6, various buttons do not get enabled in order to perform license reservation tasks. (The image shown highlights the expected options to be displayed).

[Cisco Cyber Vision Smart Licensing User Guide, Release 4.1.2 - Offline licensing \[Cisco Cyber Vision\] - Cisco.](#)



Solution

Execute these commands in CyberVision Center CLI as the root user in order to re-enable license reservation and restart smart agent service.

```
# smartagentctl --disable-reservation
```

```
# smartagentctl --enable-reservation  
# systemctl restart sbs-smart-agent-daemon.service
```

Log out and re-login to the Center GUI browser session, the options/buttons must be enabled now under Admin-> License.