How to Generate a Demo or Evaluation License for SEG (IronPort)

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Introduction

The article describes the process of generating a traditional demo license for Security Email Gateway (SEG) previously known as IronPort. To generate a Smart demo license, you can reach out to the Accounts team or Point of Sales.

Prerequisites

Before you start, ensure that you have the following data at your disposal:

- <u>Active Cisco.com account</u>
- Serial number (SN) for a physical appliance or virtual license number (VLN) for a virtual appliance

Generating a Demo or Evaluation License for SEG (IronPort)

Step 1:

Go to Cisco Software Central and log in with your Cisco.com account.



Step 2:

In the Traditional Licenses section, click Access LRP.

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Cisco Software Central Access everything you need to activate and manage your Cisco Smart Licenses.						
Download and	l manage					
Smart Software Manager Track and manage your licenses. Convert traditional licenses to Smart Licenses. Manage licenses >	Download and Upgrade Download new software or updates to your current software.	Traditional Licenses Generate and manage PAK-based and other device licenses, including demo licenses. Access LRP >				
Manage Smart Account	EA Workspace	Manage Entitlements				

Step 3:

On the **PAKs or Tokens** tab, from the **Get Licenses** drop-down list, select **Demo and Evaluation**.

Note: If the system displays the **Welcome To The License Registration Portal** alert dialog box, you can select **Do not show this message again** to prevent it from being displayed again.

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G Some licenses are eligible to convert to Sm	art Licensing					

Step 4:

In the Get Demo and Evaluation Licenses dialog box, on the Select Product tab, select Security Products from the Product Family list, click Cisco Email/Web/Content Security Virtual Demo License from the Product list, and then select one of the licenses that you are interested in (you also have the option to search by keyword). For the purpose of this article, Cisco Email Security Appliance (ESA) Virtual Appliance 45 Demo License is selected. Click Next.

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Step 5:

On the **Specify Target Device and Options** tab, you need to select the license bundle type, length of your evaluation period, and serial number (SN) or virtual device identifier (depending on whether you are generating a license for a physical or virtual device). If your device is virtual, you need to enter virtual license number (VLN) into the **SN/Virtual Device Identifier** field. To obtain SN or virtual device identifier, refer to <u>How to Locate the Universal Device Identifier (UDI)</u>. Click **Next**.

Note: For a new and unlicensed virtual device, VLN does not exist yet. However, you can leave the **SN/Virtual Device Identifier** field blank and the system will automatically generate VLN when the license generation is complete. After you click **Next**, the system displays the following warning message: *There are existing VLNs associated with your ID. Please be aware that if you choose to generate a new VLN, the existing features will not be rolled up and you will only receive the currently added features. Do you still want to continue with generation of a new VLN?* Click Yes.

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Tools & Resc Produ	Cisco Content Security Management Appliance (SMA) Virtual Appliance 45 Day Demo License SMA-EMGT-45D: Centralized Tracking, Centralized Quarantines, Centralized Reporting	Settings	
Show Smar	SMA-WMGT-45D: Centralized Web Reporting, Centralized Web Policy and Config Management		
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PAK	and a detailed description of the issue. Demo license for Cisco Content Security Management Appliance SMA-EMGT-45D	lable 0	
	* On this page you can request for Demo license valid only for:	0	
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Step 6:

On the **Review and Submit** tab, in the **Recipient and Owner Information** section, enter the email address and the end username of the recipients to whom you need to email the license information. In the **License Request** section, review your license details. Click **Submit**.

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Step 7:

Obtain your **License** by clicking **Download** in the**License Request Status** dialog box. You should also receive the **License** to your email within an hour from submitting the**License Agreement**.

Caution: Since the email is sent from <u>do-not-reply@cisco.com</u>, ensure that you check your junk email folder.



Troubleshooting

If you experience an issue with producing a demo or evaluation license for SEG (IronPort), open a case in <u>Support Case Manager (SCM)</u>.

Next Steps

After you receive a license key file, refer to the product configuration guide for license installation and guidance.