How to Share SEG (IronPort) Traditional Licenses with Multiple Devices

Contents

Introduction Prerequisites Sharing SEG (IronPort) Traditional Licenses with Multiple Devices Troubleshooting Next Steps

Introduction

The article describes the process of sharing a traditional demo license for Security Email Gateway (SEG) previously known as IronPort.

Prerequisites

Before you start, ensure that you have the following data at your disposal:

- <u>Active Cisco.com account</u> **Caution**: This process must be performed by a user with the Cisco.com account on which the original product activation key (PAK) was registered. If this person is no longer with your company, open a case in <u>Support Case Manager (SCM)</u> for further assistance.
- Serial number (SN) for a physical appliance or virtual license number (VLN) for a virtual appliance

Sharing SEG (IronPort) Traditional Licenses with Multiple Devices

Step 1:

Go to Cisco Software Central and log in with your Cisco.com account.



Step 2:

In the Traditional Licenses section, click Access LRP.

Cisco Software Central	cisco		Q $\bigoplus_{t_N}^{US}$				
Cisco Software Central Access everything you need to activate and manage your Gaco Smart Licenses.							
Smart Software Manager Track and manage your licenses. Convert traditional licenses to Smart Licenses.	Download and Upgrade Download new software or updates to your current software.	Traditional Licenses Generate and manage PAK-based and other device licenses, including demo licenses.					
Manage licenses > Manage Smart Account	Access downloads >	Access LRP >					

Step 3:

On the **License** tab, from the **Move Licenses** drop-down list, hover over **Share licenses**, and then select **Get activation code**.

Step result: The system displays the Share License Process dialog box.

Note: If the system displays the **Welcome To The License Registration Portal** alert dialog box, you can select **Do not show this message again** to prevent it from being displayed again.

Cisco Software Central	uluilu cisco			Q	US EN
Tools & Resources Product License Registration			Feedback	Help Settings	
Show Smart Account :	 Virtual Acco 	unt:	•		
PAKs or Tokens Licenses Devices Transact	tions History			Guide Me >	
Get Licenses ▼ Move Licenses ▼ Download License	s Email Selected Licenses E	Export to CSV Show Filter			
License Rehost selected licenses	Туре	Device	Virtual Account	Quantity	[]
Complete secure rehost Share licenses > Get a	activation code	Second Section (1992) 11-108		1	C.
Use a	activation code	Second Section - Address of California			
	-	Ro. 11.0 method in the second se	-		
	C Annotationsphere	Rowson and the statements.			
	Contract Contract	and ones to an other states.			
	Contract Contract	and costs to any restored.			
	Page Annual	and claim transition states.	-		
				_	

Step 4:

In the **Share License Process** dialog box, from the **Product** drop-down list, select one of the SEG (IronPort) products. For the purpose of this article, **IronPort Product - SW Bundles** is selected.

Step result: The system displays the fields that apply to the SEG (IronPort) product that you selected.

Ξ	Cisco Softwa	re Central	ahaha	
		Share License Process	Help Me Find Device Information Guide Me > 🔀	
	Tools & Resources Product Lie	Apply the licensed features of an exist expired, request another code.	ting device to additional devices. If intending to use an activation code but find it has	ck Help Settings
	Show Smart Accourt	Product:	Select One V	
	PAKs or Tokens		ASA AnyConnect Term and Content	Guide Me >
	Get Licenses 💌 🚺		Cisco FirePOWER Product - Perpetual	
	License		Cisco Meeting Server (Acano)	nt Quantity
			Cisco Meeting Server (Acano) On Prem Subscription	1
			Iron Port Product - SW Bundles Iron Port Product - TC	
			Iron Port Product - Third Party	
				1
				1
				1
				1
			Intel State Intel State State State State	1
	of the local division of the local divisiono		Annual Annua	

Step 5:

Enter the source and target serial number or virtual device identifier in the respective fields, and select the **Physical** or **Virtual** radio button depending on your appliance type. In the **Send to** field, enter the email address of the user who will receive the new activation code. Click **Request Code**.

Step Result: The system displays the **Shared License Activation Code Confirmation** dialog box. You should also receive the **Device Registration** email with the activation code within an hour from requesting the code.

Note: If you need to share the license with more SEG (IronPort) appliances, you need to repeat this process for each additional appliance.

Cisco Software Centra	ababa	Q 📵 🍘 🛙
	Share License Process Help Me Find Device Information Guide Me > X	
Product	Apply the licensed features of an existing device to additional devices. If intending to use an activation code but find it has expired, request another code.	
Drow Smart A	*Product: Iron Port Product - SW Bundles V	
Parts of Take	 *Source Serial Number / Virtual Device VIII *Select Destination Appliance Type: Physical Virtual Physical Virtual Virtual Physical Virtual Physical Vir	•
Constant Con	*Send to: Select an Existing VLN: VLN VLN License File: Reset Request Code	
Care II	The latent days in the latent da	

Step 6:

On the **License** tab, from the **Move Licenses** drop-down list, hover over **Share licenses**, and then select **Use activation code**.

Step result: The system displays the Share License Process dialog box.

Ciso	co Softwa	are Central	ululu cisco			ର୍ 🍥	₩ ^{US} EN
P	is & Resources	icense Registration			Feedback	Help Settings	
Sh	ow Smart Acco	punt :	 Virtual Account 	nt:	•		
PA	Ks or Tokens	Licenses Devices Transactio	ons History			Guide Me >	
G	et Licenses 🔻	Move Licenses Download Licenses Rebost selected licenses	Email Selected Licenses Ex	port to CSV Show Filter	Virtual Account	Quantity	
	License	Complete secure rehost Share licenses > Get act	ivation code	Device	Virtual Account	a a a a a a a a a a a a a a a a a a a	
		Use act	tivation code				
	-		-	In the local data water			
			C Revelations	Revised and the second se	-		
			Contract Contract	And some transition strends.	-		
			Constant Constant	And state to an other strength	-		
	Anna anna	5	Page 4	and once the second state.			

Step 7:

In the **Share License Process** dialog box, on the **Specify Activation Code** tab, enter the activation code from the **Device Registration** email. Click **Next**.

Step result: The system displays the Select SKU Options tab.

Cisco Software Central	altalta cisco	Q ⊕ ^{us}
F	on & Resources Product License Registration Feedback Help Settings	
s	how Smart Account	
F	AKS or Share License Process Guide Me> X adv Me>	
	Det Licen 1. Specify Activation Code 2. Select SKU Options 3. Review	
	Lic Lic Enter the Activation Code from the email or confirm the displayed code is correct	
	SR "Activation Code: 50	_
	Ce 4	
	PU C	
	B 50 P0	
	1	
	50	
	3 0	
	A0 50	
	90 T	
	C4	
	SR Cancel Net	
c	ontacts Feedback Help Site Map Terms & Conditions Privacy Statement Cookie Policy Trademarks	

Step 8:

On the **Select SKU Options** tab, select the check box next to **Product SKU** that should be embedded on the destination appliance, and then click **Next**.

Step result: The system displays the Review tab.

Produ	uct License F	Registrat	ion				Panellant.	-		
Parts or	Share License Process Guide Me> X									
That Looper	1. Specify Activati	on Code 2.	Select SK	U Options 3. Re	/iew					
	Source and Target	Details							· .	
	Activation Code: Source UDI Serial Nun Target UDI Serial Numb	mber: er:		N V						_
	Source SKU Selection Product SKU	Option SKU	Quantity	License Start Date	License End Date	Description	Share Reason			0
	SA ESA		1			ESA Inbound Essentials SW Bundle (AS, AV, OF) License				
0 8										
0						Cancel Ba	ck Next	-	•	
									-	

On the **Review** tab, in the **Recipient and Owner Information** section, enter your email address and username. Review the **License Request** section, and then click **Get License**.

Step result: The system displays the **License Request Status** dialog that confirms successful license transaction. You should receive the Cisco product license key to your email with the shared license inside the attached zipped file.

Caution: Since the email is sent from <u>do-not-reply@cisco.com</u>, ensure that you check your junk email folder.

Cisco Software Cent	ral		halo				Q	0	Ф::
Dentility	Share License Proce	SS	2 Berley		Guide Me > 🛛 🗙	-			
Dos In	Recipient and Owner Int	formation	5. Review						
Parts of	Enter multiple email addresses Add	s separated by commas.Your License Ke	y will be emailed within the hour	to the specified email addresse	15.				
	*End User:	1110.00.0	Edit.			-			•
	License Request Apply the licensed features of a code. The license information th	an existing device to additional devices. If hat will be submitted.	intending to use an activation co	de but find it has expired, reque	est another				
	SKU Featu	ESA Inbound Essentials SW Bundle (AS, AV, OE) License	License Start Date	License End Date	Quantity				
	By clicking Submit you indicate	that you agree with the terms of the Lic	ense Agreement	Cancel Back	GetLicense				
	All Decisions		Parag Pole	1000.000					



Troubleshooting

If you experience an issue while sharing SEG (IronPort) licenses, open a case in <u>Support Case</u> <u>Manager (SCM)</u>.

Next Steps

After you receive a license key file, refer to the product configuration guide for license installation and guidance.