

How Can I Receive Notifications Regarding My Smart Account?

Contents

For External Customer / Partner Use Only: These instructions are provided to help customers / partners perform the following action themselves to resolve the issue. If the customer / partner runs into issues following the instructions, please have them open a case with licensing support (<https://www.cisco.com/go/scm>) to help resolve.

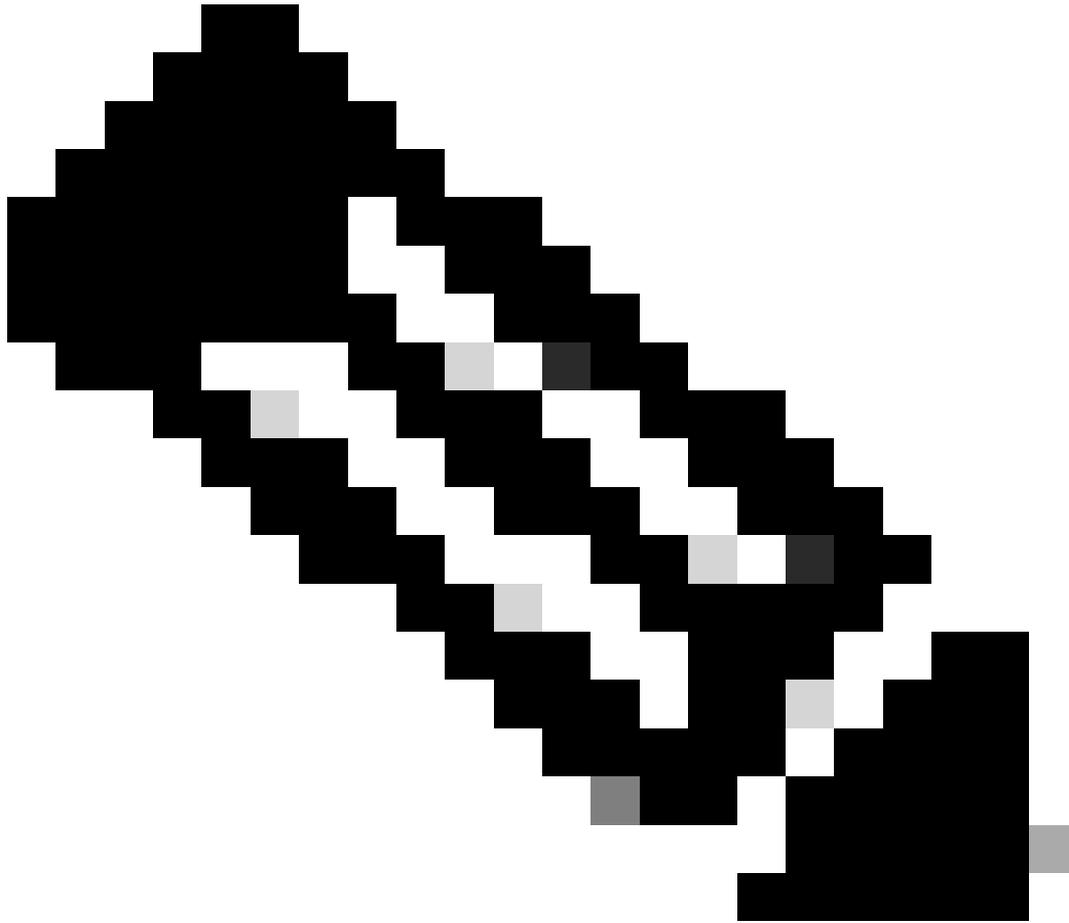
Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

Prerequisites

Before you start, ensure that you have:

- Active Cisco.com account
- Access to Smart account with Smart Account Admin access



Note: Please DO NOT perform these actions yourself if you are an internal Cisco resource outside of the Licensing Support team.

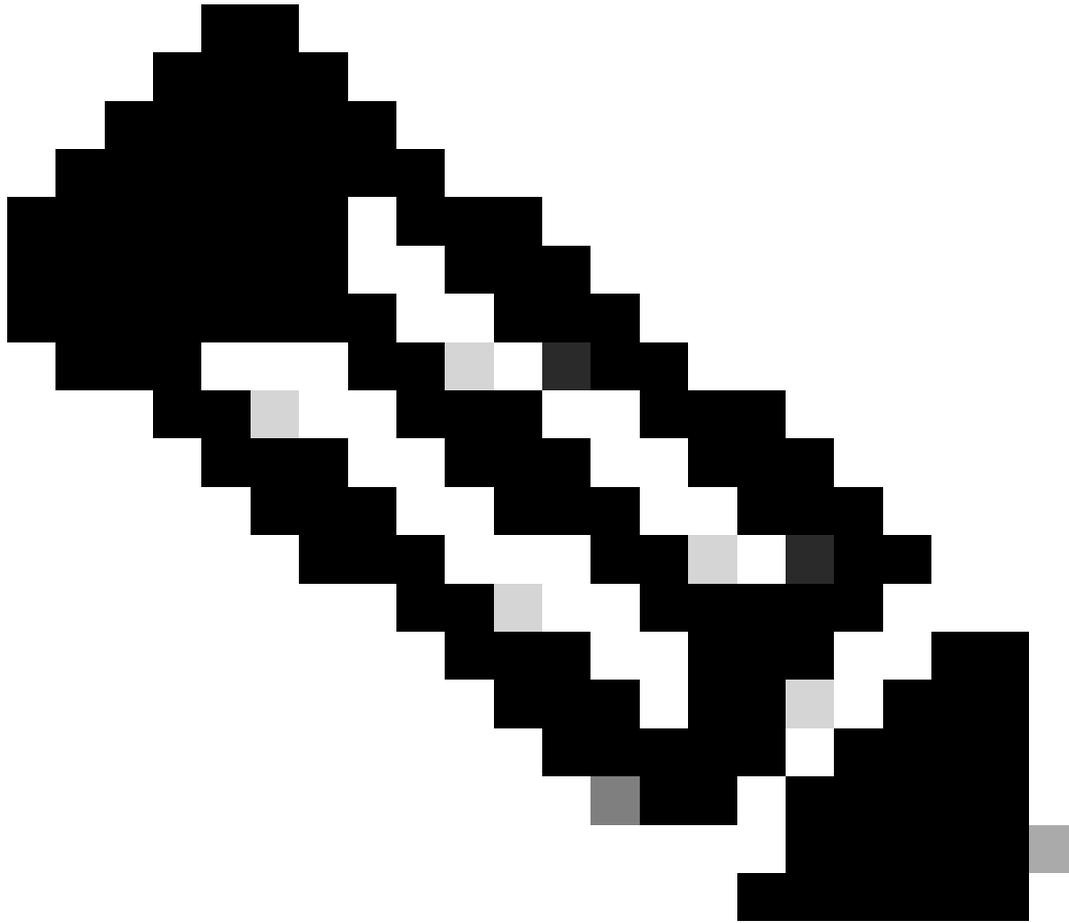
Steps

Step 1: Go to [Cisco Software Central](#) and log with your cisco.com credentials.

Step 2: Select the Smart Account from the Smart Account Selector at the top right corner.

Step 3: Go to 'Manage Smart Account' and click 'Manage account'.

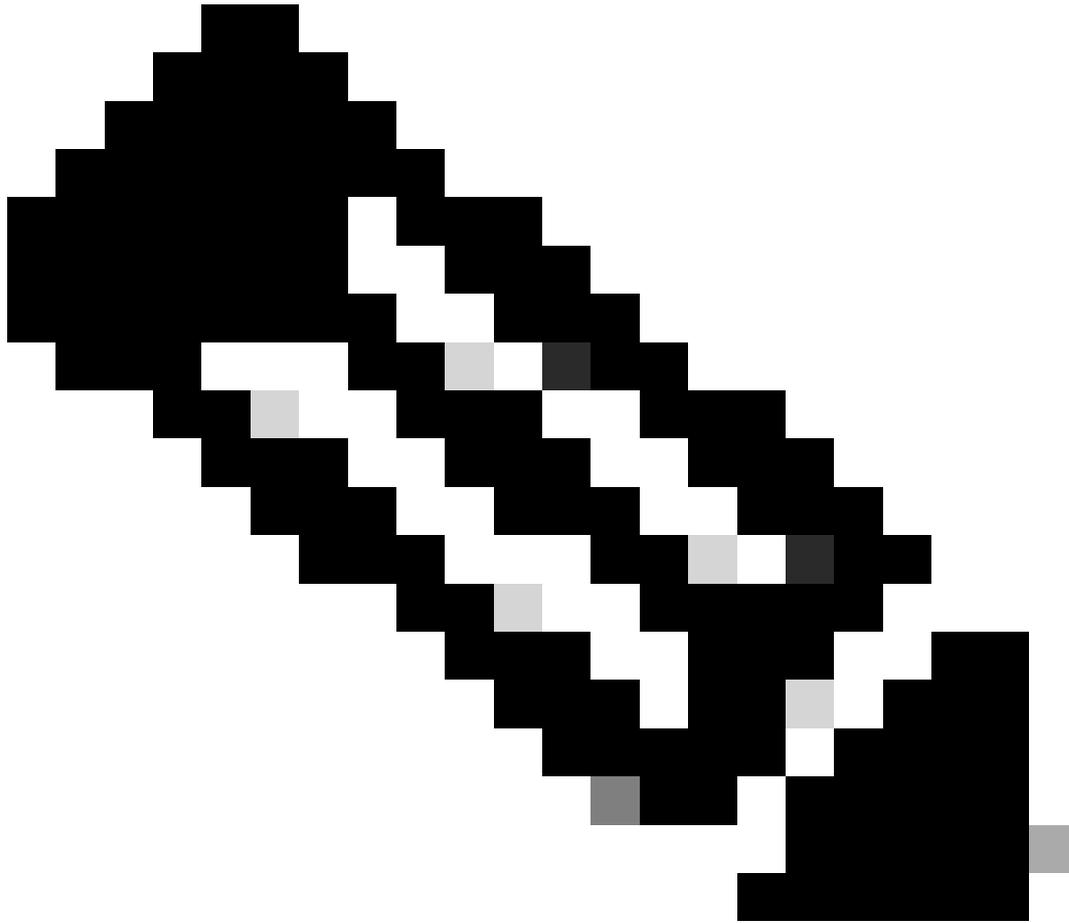
Step 4: Go to 'Notifications' tab & click 'Notification Preferences' sub tab.



Note:

- Please **DO NOT** perform these actions yourself if you are an internal Cisco resource outside of the Licensing Support team.
- Only Smart account admins have access to ‘Notification Preferences’ tab to set up notification preferences

Step 5: Set up the notification preferences and click on ‘Save’.



Note: To find out when your smart licenses expire: Log into your account, and go to SSM. Click on the Activity tab. License expiration is shown in its respective column. Answer ID: LC-S-19

Troubleshooting

If you experience an issue with this process, that you cannot address, please open a case in [Support Case Manager \(SCM\)](#) using software licensing option.

For feedback on the content of this document, please submit [here](#).