How can I Enable or Disable AI Assistant in Cisco License On-Prem(CLP) deployment?

Introduction

This document provides a step-by-step guide for enabling or disabling AI assistant within the Cisco License On-Prem (CLP) portal.

Prerequisites

Before you start, ensure that you have the following:

- A Cisco Smart Account.
- A valid Cisco.com (CCO) User ID and password with access to the relevant Smart or Virtual Account.
- Admin Access to Cisco License On-Prem (CLP) Portal.

Steps

Disable AI Assistant

Step 1: Access the Cisco License On-Prem (CLP) portal at: https://<IP_Address>:8443/admin/#/mainview.

Step 2: Navigate to the *Admin workspace* from the left-hand menu.

Step 3: Click the AI Configuration tab from the left-hand menu.

Step 4: Locate the *Enable AI Assistant toggle* and switch it to *Off.*

Note: The AI Assistant is enabled by default in CLP.

Step 5: Click *Apply*, then *Disable AI Assistant*- the confirmation pop-up appears; read and click *Apply* again.
Step Result: The AI Assistant will be disabled.

Enable AI Assistant
Step 1:In the AI Configuration tab under the Admin workspace, locate the Enable AI Assistant toggle and switch it on.

Note: Review the caution messages and disclosure information before enabling.

Step 2: Click *Apply*.
Step Result: The AI Assistant will be enabled.

Note: You can also enable or disable the AI Assistant directly from the AI Assistant widget in the upper-right corner of the CLP portal. Hover over the AI Assistant icon to access the toggle and perform the desired action.

Troubleshooting

For External Customer/Partner Use Only: Follow these instructions to resolve your issue. If you need further assistance, please initiate a request for License Support via Cisco Support Case Manager.