

How can I view all my accounts in Cisco License On-Prem (CLP) deployment?

Introduction

This document provides instructions on how to view all Cisco License On-Prem (CLP) accounts on Cisco License On-Prem Deployment.

Prerequisites

Before you start, ensure that you have the following:

- A Cisco Smart Account
- A valid CCO User ID and password with access to the relevant Smart or Virtual Account.
- Access to Cisco License On-Prem (CLP) portal.

Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

Steps

Step 1: Access the Cisco License On-Prem (CLP) portal at: https://<IP_Address>:8443/admin/#/mainview.

Step 2: Navigate to the Licensing workspace from the left-hand menu.

Step 3: You will be directed to the *On-Prem Account Overview* page, which provides a comprehensive view of all accounts associated with the User. The dashboard includes:

- On-Prem Account

- Sync Status
- Last Sync
- Smart Account
- Virtual Account
- Licenses
- Devices & others

Step Results: You will find all the On-Prem Accounts to which the user has access in the dashboard, and the user can perform inline and bulk actions from this Page.

Troubleshooting

For External Customer/Partner Use Only: Follow these instructions to resolve your issue. If you need further assistance, please initiate a request for License Support via [Cisco Support Case Manager](#).