

How can I view my Cisco License On-Prem (CLP) Account, in Cisco License Central (CLC)?

Introduction

This document provides instructions on how to view all Cisco License On-Prem (CLP) accounts linked to your Smart Account in Cisco License Central (CLC).

Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

Prerequisites

Before you start, ensure that you have the following:

- An active Cisco.com account
- An Access to Smart Account which is associated with the CLP Accounts
- Access to the Cisco License On-Prem (CLP) portal.
- The user accessing Cisco License Central (CLC) must have at least one of the following:
 - Smart Account User/Admin/Viewer
 - Virtual Account User/Admin/Viewer

Steps

Step 1: Log in to [Cisco Software Central](#) using your Cisco.com credentials.

Step 2: Under the Cisco License Central section, click Access Cisco License Central.

Step 3: Enter your Smart Account details or use the *search* function to locate the account linked to your CLP environment.

Step 4: Navigate to the left-hand menu, click the *Devices* tab, and select *Device Managers* under the *Device Connections* section.

Step Results: A list of all CLP accounts associated with the selected Smart Account will be displayed under the *Device Manager Name* column.



Note:

- All Cisco License On-Prem (CLP) account-related details are consolidated on one dashboard:
- Virtual Account
- Device manager type
- Devices managed
- Licensing connection status
- Latest sync, etc.
- To locate a specific account, use the Filters option or the Search bar. Filters can help you find the appropriate Cisco License On-Prem (CLP) account.
- You can also customize the table view by selecting your preferred columns using the Settings button on the right.

Troubleshooting

For External Customer/Partner Use Only: Follow these instructions to resolve your issue. If you need further assistance, please initiate a request for License Support via [Cisco Support Case Manager](#)