

# How can I view the DUO Licenses for my Smart Account, in Cisco License Central (CLC)?

## Introduction

This document explains how to view your Duo licenses associated with your Smart Account in Cisco License Central (CLC). Cisco Duo is a multi-factor authentication and zero trust security platform that verifies user identities and device health before granting access to applications.

## Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

## Prerequisites

Before you start, ensure that you have the following:

- Active cisco.com account.
- Access to SA/VA is needed.
- Order should be assigned to Smart Account

## Steps:

Step 1: Go to [Cisco Software Central](#) and log in with your Cisco.com credentials.

Step 2: Click on **Access Cisco License Central** under the Cisco License Central section.

Step 3: Enter your Smart Account or use the Search function to search for a Smart Account.

Step 4: Navigate to the left Menu bar and click on the "**Licensing**" tab.

Step 5: In the License Inventory section, apply filters by selecting "**Cloud**" as the Licensing Method and "**DUO**" as the Product Family.

Step 6: Click on the specific Duo licenses to view additional details. Review the "**Managed By**" and "**Purchases & Transactions**" sections for comprehensive information about the Duo license and its associated cloud account details.

**Step Results:** You can view Duo licenses, including their usage and associated cloud account details, successfully in Cisco License Central (CLC), where the usage data is refreshed once daily to provide up-to-date insights.

## Troubleshooting

- If no licenses are visible, ensure the order is assigned to the correct Smart Account.
- Refer to the guide:

[How can I assign an order to a Smart Account, in Cisco License Central \(CLC\)](#)

**For External Customer/Partner Use Only:** Follow these instructions to resolve your issue. If you need further assistance, please initiate a request for License Support via [Cisco Support Case Manager](#).