

# How can I view the Overview page and Dashboard features , in License Central (LC)?

## Introduction

This Document outlines the steps for quick access to essential actions, customizable layouts and widgets available on the CLC Overview dashboard.

## Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

## Prerequisites

Before you start, ensure that you have the following:

- Active Cisco.com account
- The user accessing the Cisco License Central must have at least one of the following:
  - Smart Account User/Admin/Viewer
  - Virtual Account User/Admin/Viewer

## Steps

Step 1: Go to [Cisco Software Central](#) and log in with your Cisco.com credentials.

Step 2: Click on Access Cisco License Central under the Cisco License Central section.

Step 3: Enter your Smart Account or use the Search function to search for a Smart Account.

Step 4: Navigate to the left Menu bar and click on Overview.

**Step Results:** A welcome banner appears at the top of the Overview dashboard, inviting users to start the tour via the Start Overview Tour button.

Step 5: From the top-right corner of the screen, click your profile name, select Set Preferences from the drop-down menu, and click Save Preferences if any changes are made.



**Note:** User can set language preferences, and visual mode preferences.

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Step 6: To customize the Overview dashboard, select Edit Overview from the top-right corner.



**Note:**

- User can drag and drop widgets to customize the dashboard layout.
- User can reset widget positions via Reset to Default in the top menu, with a confirmation prompt displayed.
- The customized view persists throughout the user's CLC journey until updated or reset.

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Step 7: To customize Widget display click Add Widget from top menu and click Save Changes.

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**Note:**

- User can add or edit dashboard widgets based on their preferences.
- By default, nice widgets are shown; user can add more from the widget library.
- Each Widget has 3 variable displays to select from.

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## Troubleshooting

If you experience an issue during the process explained in this document, open a case in [Support Case Manager \(SCM\)](#).

For feedback on the content of this document, please submit [here](#).

**For External Customer / Partner Use Only:** These instructions are provided to help customers / partners perform the action themselves to resolve the issue. If the customer / partner runs into issues in the instructions, please have them open a case with licensing support (<https://www.cisco.com/go/scm>) to help resolve.