

# How can I convert my Product Activation Key (PAK) License to a Smart License, in License Central(LC)?

## Introduction

This document explains the steps to convert a Product Activation Key (PAK) license into a Smart License within License Central (LC), enabling easier management and tracking of licenses.

## Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

## Prerequisites

Before you start, ensure that you have the following:

- Active Cisco.com account
- The user accessing the License Central must have at least one of the following:
  - Smart Account User/Admin/Viewer
  - Virtual Account User/Admin/Viewer

## Steps

Step 1: Go to [Cisco Software Central](#) and log in with your Cisco.com credentials.

Step 2: Click on Access Cisco License Central under the Cisco License Central section.

Step 3: Enter your Smart Account or use the Search function to search for a Smart Account.

Step 4: Navigate to the Left Menu bar and click on "Licensing".

Step 5: In the License Inventory dashboard, Select the licenses and click the "Get licenses" Tab.



**Note:** The Licensing Method must be Smart to perform conversion.

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Step 6: Select the Target Virtual Account.

Step 7: Click on the desired License Name and enter the required quantity.

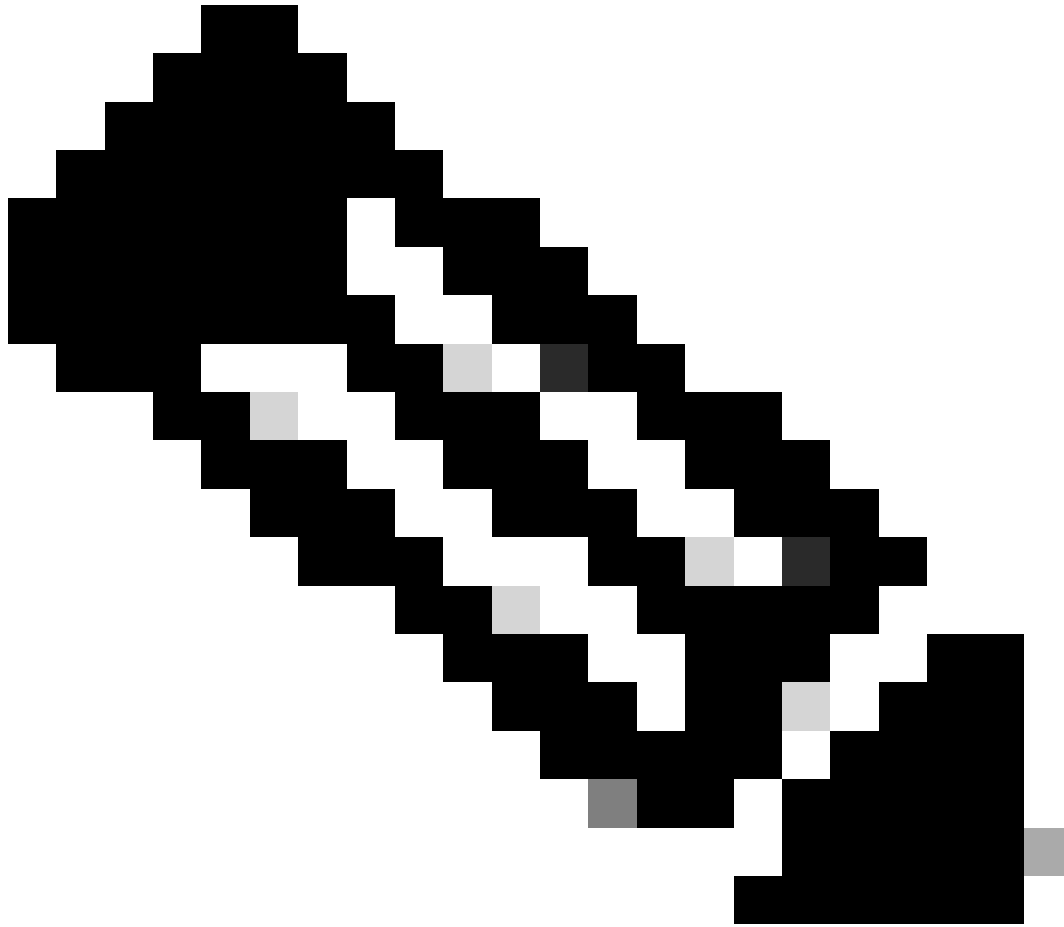


**Note:**

- If Desired Quantity = Available Quantity → proceed to the next step.
- OR If Desired Quantity < Available Quantity → click the pencil icon in the Configure Sources column, select the source type, and click Save.

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Click Next, Review the details and Click on Submit.



**Note:**

- To perform PAK Conversion in LRP, please go to: [How can I perform device conversion to Smart License from License Registration Portal \(LRP\)-SS.docx](#)
- To perform PAK Conversion in SSM, please go to: [How can I perform device conversion to Smart License from CSSM-SS.docx](#)
- Internal users should open a case with the Licensing support team to resolve the customer view issue with the orders in License Central. There are no checks in place for internal users with a Cisco support role to restrict any unauthorized transactions from the Orders tab.
- Before conversion, licenses must be associated with the Smart Account, and the user must have access to that Smart Account.

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## Troubleshooting

If you experience an issue during the process explained in this document, open a case in [Support Case Manager \(SCM\)](#).

For feedback on the content of this document, please submit [here](#) .

**For External Customer / Partner Use Only:** These instructions are provided to help customers / partners perform the following action themselves to resolve the issue. If the customer / partner runs into issues following the instructions, please have them open a case with licensing support (<https://www.cisco.com/go/scm>) to help resolve.