In License Central, how can I view the Commercial Consumption Device 360 degree View?

Introduction

This document outlines a step-by-step guide on how to view your device's commercial consumption in Cisco License Central.

Video

The purpose of this content is to share information for educational and/or informational use. You may choose to watch the video or read the content below-both provide the same material, so feel free to engage with whichever format you prefer.

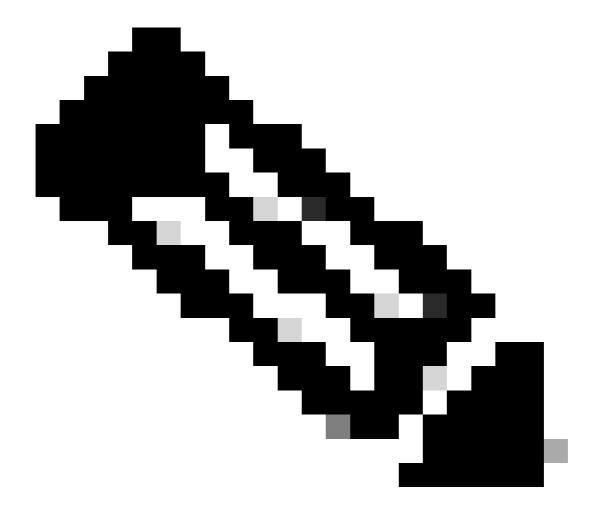
Prerequisites

Before you start, ensure that you have the following:

- Active Cisco.com account
- The user accessing the Cisco License Central must have at least one of the following:
 - Smart Account User/Admin/Viewer
 - Virtual Account User/Admin/Viewer

Steps

- Step 1: Go to Cisco Software Central and log in with your Cisco.com credentials.
- Step 2: Click on Access Cisco License Central under the Cisco License Central section.
- Step 3: Enter your Smart Account or use the Search function to search for a Smart Account.
- Step 4: Navigate to the left Menu bar and click on the "Devices" tab, and select "Device Inventory" under "Devices"
- Step 5: Click on the Device Name and go to the Licensing Tab to drill down for more details.



Note: Internal users should submit a case to the Licensing support team to fix the customer view issue with orders in License Central. There are no checks for internal users with a Cisco support role to prevent unauthorized transactions from the Orders tab.

Troubleshooting

If you experience an issue during the process explained in this document, open a case in <u>Support Case Manager (SCM)</u>.

For feedback on the content of this document, please submit <u>here</u>.

For External Customer / Partner Use Only: These instructions are provided to help customers / partners perform the action themselves to resolve the issue. If the customer / partner runs into issues in the instructions, please have them open a case with licensing support (https://www.cisco.com/go/scm) to help resolve.