

How can I enable Network Address Translation (NAT) for SSM On-Prem?

Contents

For External Customer / Partner Use Only: These instructions are provided to help customers / partners perform the following action themselves to resolve the issue. If the customer / partner runs into issues following the instructions, please have them open a case with licensing support (<https://www.cisco.com/go/scm>) To help resolve. Please **DO NOT** perform these actions yourself if you are an internal Cisco resource outside of the Licensing Support team.

Before you start, ensure that you have the following:

- A Cisco Smart Account
- A valid CCO User ID and Password which has access to the Smart Account or Virtual Account.
- Admin Access to SSM On-Prem

NAT is supported for SLP devices. To enable:

Step 1: Open SSM On-Prem & Navigate to Admin Workspace ([https://\(IP Address\):8443/admin/#/mainview](https://(IP Address):8443/admin/#/mainview))

Step 2: Click on Settings and then Click on CSLU.

Step 3: Switch the NAT Setup Off toggle button to NAT Setup On. The NAT setup is disabled by default.

Step 4: Click **Save**.

Troubleshooting:

If you experience an issue with this process, that you cannot address, open a case in [Support Case Manager \(SCM\)](#) using software licensing option.

For feedback on the content of this document, please submit [here](#).