

How Can I Create a Token to Register My Device in My Smart Account?

Contents

For External Customer / Partner Use Only: These instructions are provided to help customers / partners perform the action themselves to resolve the issue. If the customer / partner runs into issues in the instructions, please have them open a case with licensing support (<https://www.cisco.com/go/scm>) To help resolve. Please **DO NOT** perform these actions yourself if you are an internal Cisco resource outside of the Licensing Support team.

Before you start, ensure that you have:

- Active Cisco.com account
- Smart account user, or Smart account administrator, or Virtual account user, or Virtual account administrator role
- Access to the device

Step 1: Go to [Cisco Software Central](#) and log in with your cisco.com credentials

Step 2: Select the Smart Account from the Smart Account Selector at the top right corner

Step 3: Click on the Manage licenses under the Smart Software Manager section

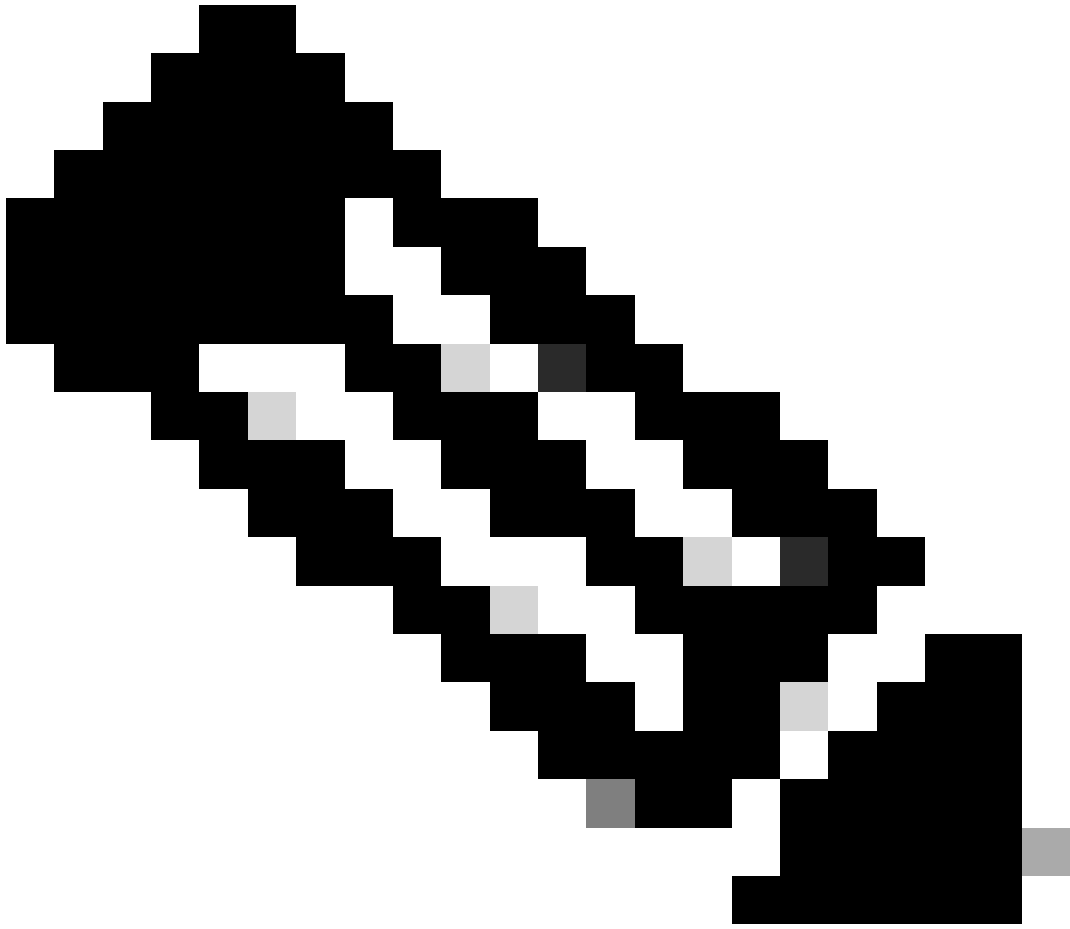
Step 4: Click on the inventory tab

Step 5: Select the Virtual Account

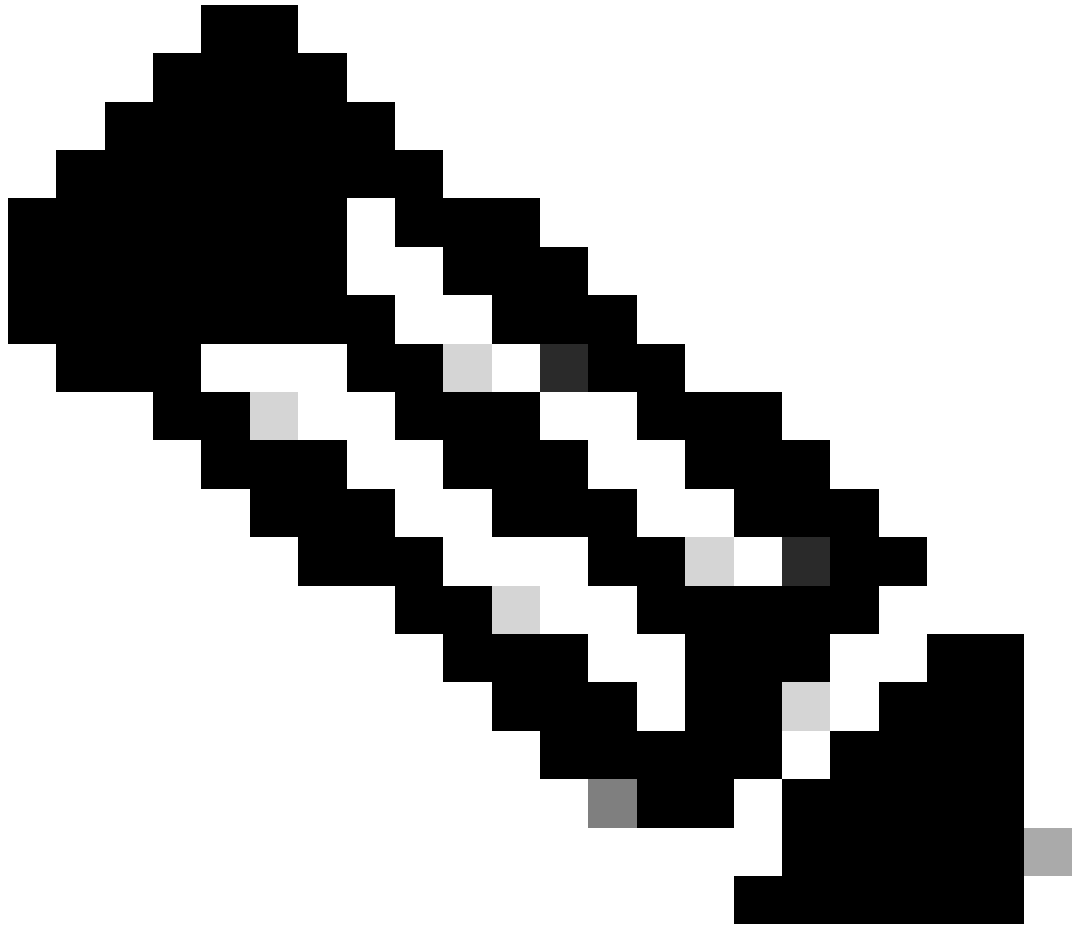
Step 6: Click on the New Token button under the General tab

Step 7: Click Proceed

Step 8: Enter the details



Note: Un-checking the box removes the ability to enable higher levels of product encryption functionality for products registered with this Registration Token



Note: For Class C & D the Check box is not visible.

Step 9: Click Create Token



Note: Token generation for on-prem accounts can be done only through the on-prem server. Token generation is restricted within a Virtual Account that is linked to an on-prem account. Token generation can be done on On-Prem Server. Licensing Workspace > Inventory > General Tab > New Token

Troubleshooting:

If you experience an issue with this process, that you cannot address, please open a case at [Support Case Manager](#) using Software Licensing option.

For feedback on the content of this document, please submit [here](#).