

Configure Umbrella for Migration to Secure Access and Security Cloud Control

Contents

[Introduction](#)

[Background information](#)

[Prerequisites](#)

[Preparation Stages](#)

- [1. Prepare for Migration](#)
- [2. Log in to SCC using your existing Cisco login credentials](#)
- [3. Link Umbrella.org to SCC and claim subscription](#)
- [4. Apply the license to Secure Access Instance](#)

[Verify Secure Access Link to SCC](#)

- [1. Product activation status in Subscriptions](#)
- [2. Secure Access in Product list](#)

[Migrate from Umbrella to Secure Access](#)

[Verify Migration](#)

[Related Information](#)

Introduction

This document describes how to migrate from Umbrella to Secure Access using Security Cloud Control (SCC).

Background information

Umbrella customers are encouraged to migrate from Umbrella to Secure Access and required to use Security Cloud Control to manage all their cloud security products as part of these changes. This allows you to have a single pane of glass to manage their cloud security products which includes Cisco Secure Access.

Multi-org is not currently supported (at the time of the creation of this article).

Prerequisites

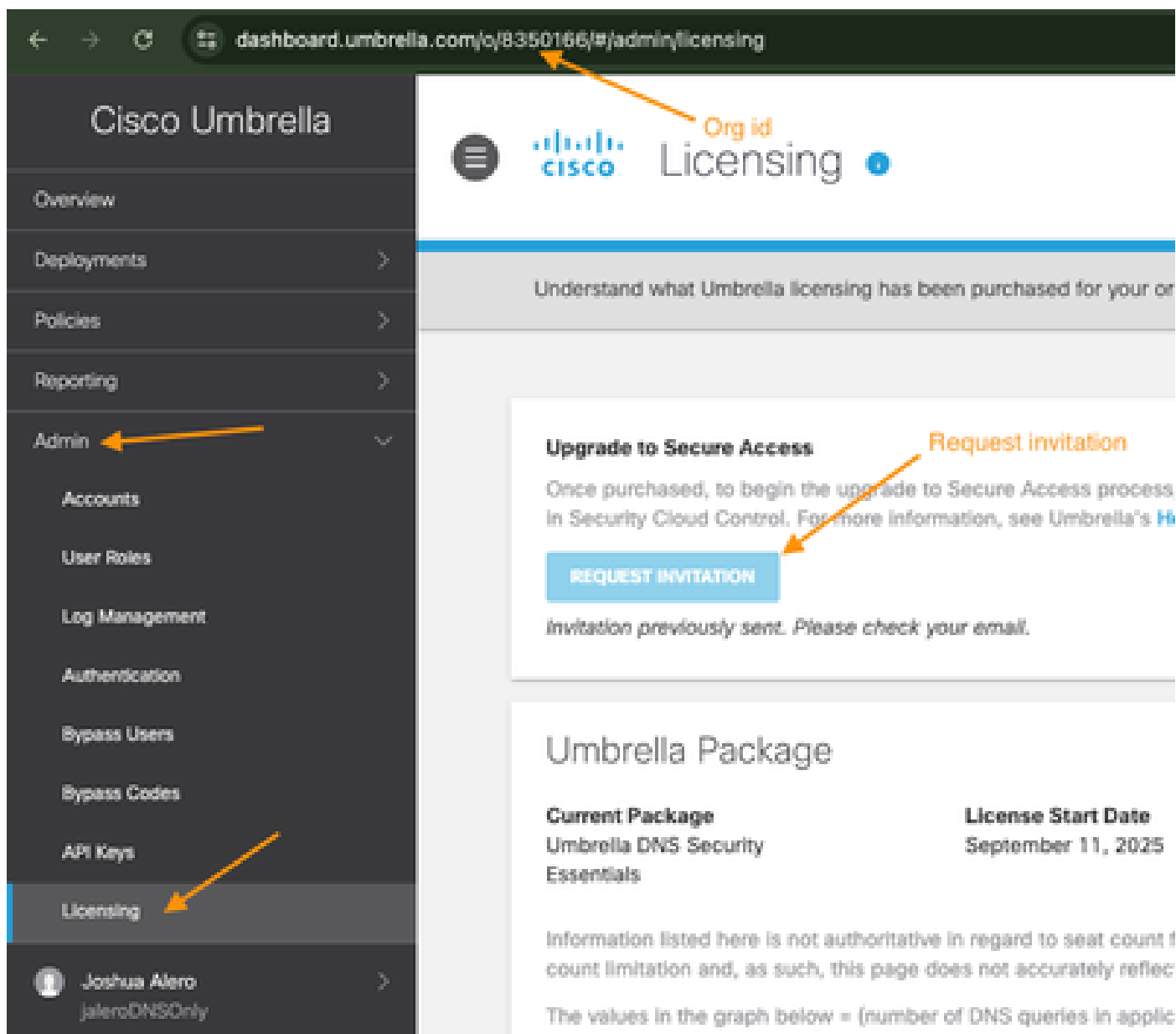
- Current DNS or SIG Subscription
- Full Admin Access to Umbrella
- Access to Security Cloud Control

Preparation Stages

1. Prepare for Migration

1. Ensure that you have a DNS or SIG subscription on Umbrella:

- Navigate to **Admin > Licensing** to verify
- **Upgrade to Secure Access** must be displayed at the top of the page:



ii. Make note of the org ID, in this example 8350166.

iii. Select the **Request Invitation** option on the licensing page.

 **Note:** If the **Upgrade to Secure Access** is not present then ensure that the Umbrella package is DNS or SIG (multi-org or ad-ons are not currently supported at the time of the writing of this article).

iv. Wait **3-4 business days** and you must receive an email with your subscription claim code. Please see example email here:



○ no-reply-security@cisco.com <no-reply-security@cisco.com>

To: [REDACTED]



Welcome to Cisco Security Cloud

Thank you for choosing Cisco! Your subscription [REDACTED] is now ready to be claimed in Security Cloud using claim code **CWLG-[REDACTED]INH**. You will need a Security Cloud Sign On account to claim your subscription.

Review the products on this subscription, listed at the end of this email. If you already have one of these products and would like to apply the subscription licenses to an existing product, contact product support or Cisco Customer Success before you claim your subscription.

To claim your subscription:

1. Sign in to security.cisco.com with your Security Cloud Sign On account. If this is your first time signing in to Security Cloud Control, a new organization will be created for you automatically to associate with the subscription. If your account is associated with multiple organizations, select the desired organization from the **Organization** menu.
2. Click **Claim Subscription**.
3. Enter your subscription claim code **[REDACTED]** and follow the on-screen instructions to review and claim your subscription.

For detailed instructions on claiming your subscription, see the [documentation](#).

2. Log in to SCC using your existing Cisco login credentials

- i. Navigate to [Security Cloud Control portal](#) and login with your Cisco login credentials.



Note: The same Cisco login credentials used to access your Umbrella dashboard.

- ii. Select **Create new organization** (if you do not have an existing one).
- iii. Enter the new organization name in the **New Organization name** field.
- iv. Select the appropriate region from the **Region deployment** drop-down menu.



Note: This must be the geographical region where your tenant would be deployed to.

Example here:

Select Organization

Create new organization



New organization name *

JaleroSSE

50 character limit

Region deployment *

Europe

This selection sets the preferred region for all products and services in this organization. See your Product's Privacy Data sheet on the [Trust Portal](#) to confirm regional availability

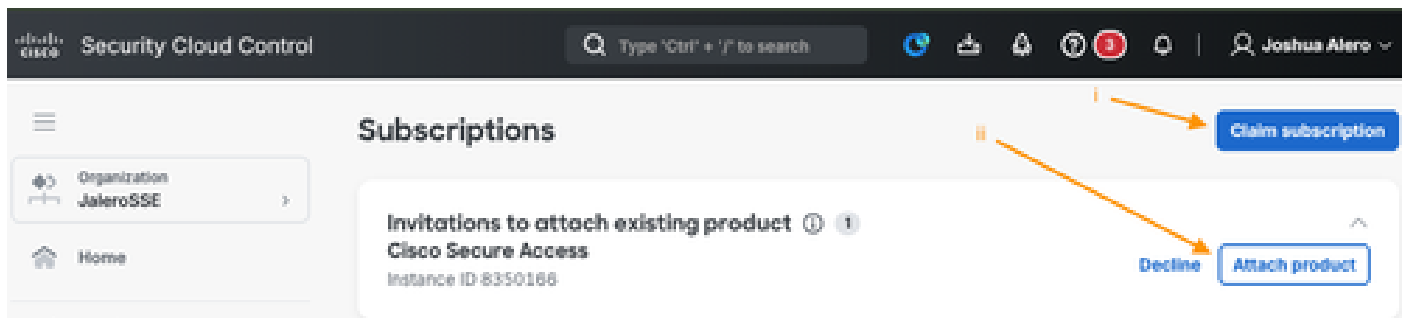
Continue

v. Then select **Continue** to complete the org creation.

3. Link Umbrella org to SCC and claim subscription

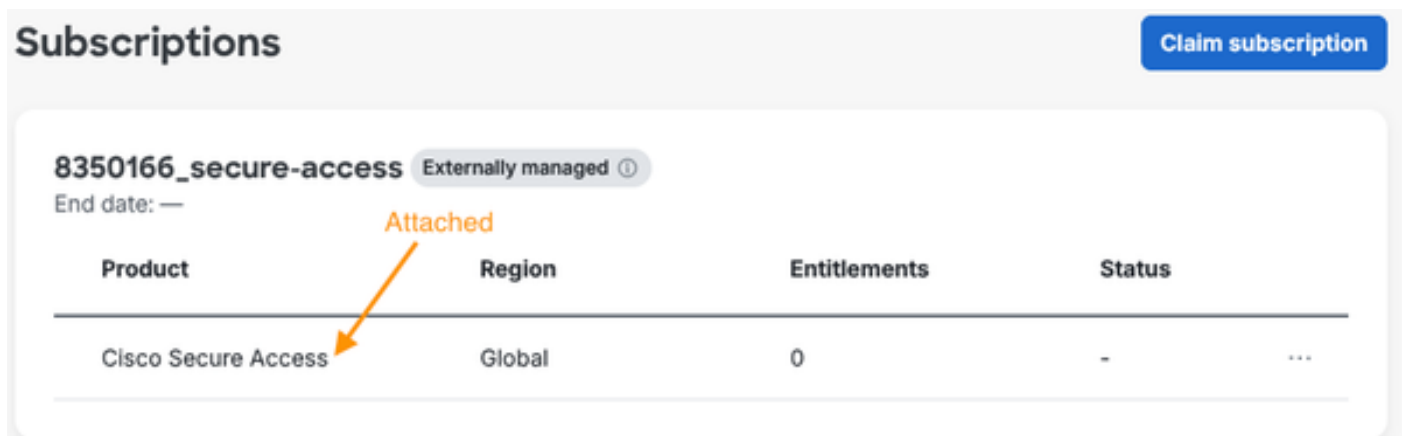
- i. Select **Claim subscription** button to claim it with the codes provided from step 1 above.
- ii. Your Umbrella org ID must be seen in the **Subscriptions** page as well with the invitation to attach it to SCC.

Note: The Umbrella org ID must be the same as on your Umbrella Dashboard. This is important for the migration and to ensure that both SCC and Umbrella have been linked.

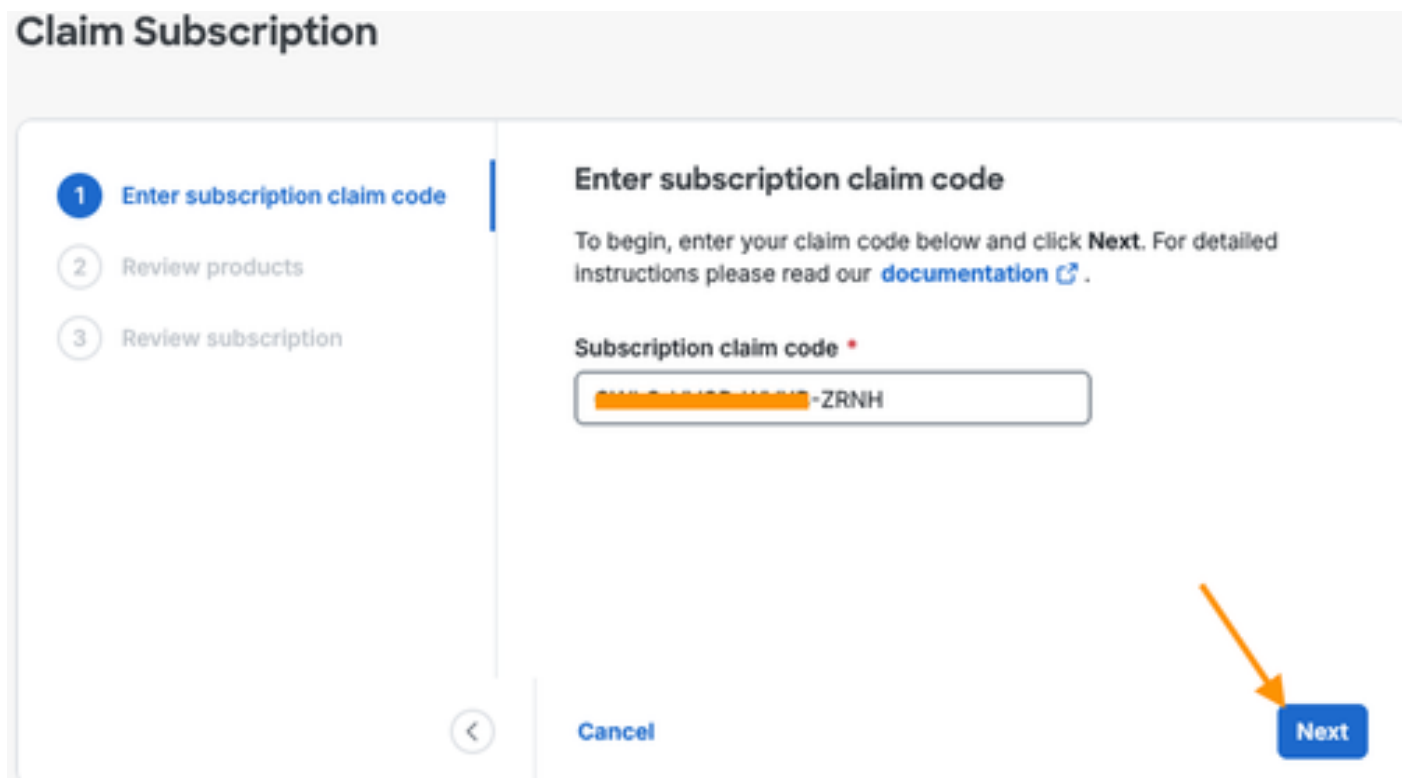


- Select **Attach product** to attach your Umbrella org to SCC.

- When attached, you must see the **Cisco Secure Access** as a product in the same page as shown on the example here:



iii. Enter the claim code and select **Next**:



iv. Select **Attach existing instance** from the **Create new instance or attach existing** drop-down menu:

Review products

To use an existing instance instead of creating a new one, choose **Attach existing instance** from the dropdown menu for the product. Post-claim actions may also be required to apply licenses to some product instances.
[Read documentation for more details](#)

Products	Create new instance or attach existing
Cisco Secure Access DNS Advantage	Attach existing instance

Cancel Back Next

v. Review the settings:

- Ensure that the **(Existing instance)** is part of the product name
- The region must be set to the existing region of the attached Secure Access instance
- Select **Claim move** to move to the next page

Review subscription

Subscription ID: [Redacted]
 Organization region: Europe

Products	Deployments
Cisco Secure Access DNS Advantage (Existing instance)	Region per existing deployment

Cancel Back Claim

- Confirm the subscription claim:

Claim subscription

Claiming this subscription will associate the subscription details, including subscription ID and product licenses, with the **JaleroSSE** organization.

Cancel

Claim

- After successful claim and provisioning you must get a **Subscriptions** page similar to the one here, showing all your activated products:

Subscriptions

Claim subscription



Subscription successfully claimed.



Products will appear in the navigation shortly. Once your products are fully activated, you can access them from the **left-hand navigation** or the **platform navigator** at the top of the page. After activation, configure your **role-based access controls** to ensure proper user permissions.

Product and service activation status 1



Cisco Secure Access DNS Advantage

Start date 09/16/2025

Action required

8350166_secure-access Externally managed ⓘ

End date: —

Product	Region	Entitlements	Status
Cisco Secure Access	Global	0	- ...

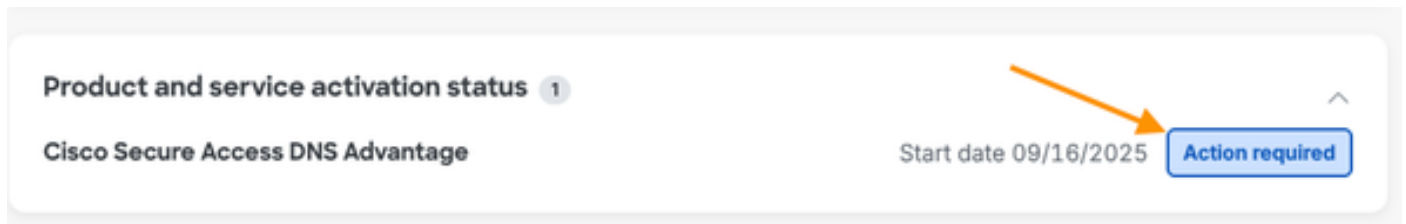
f8643562-d914-4582-a95d-49cf392c757d

End date: —

Product	Region	Entitlements	Status
Cisco Security Cloud Control Firewall Management Base	Europe	1	Activated ...

4. Apply the license to Secure Access Instance

i. Select **Action required** option:



ii. Select **Apply license**:

Cisco Secure Access DNS Advantage

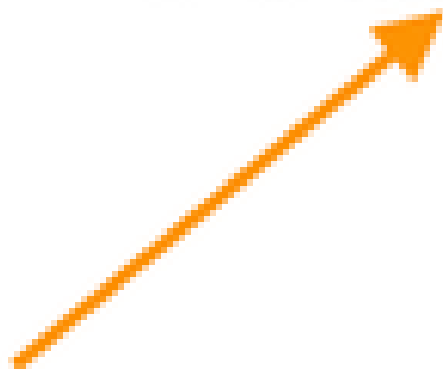
Subscription ID

1. 2010年10月1日起，凡在中华人民共和国境内销售货物或者提供加工、修理修配劳务以及进口货物的单位和个人，均应按照《中华人民共和国增值税暂行条例》及实施细则缴纳增值税。

Apply license to an existing instance

The following Cisco Secure Access DNS Advantage instances are associated with your Cisco Security Cloud organization. Select an instance and click **Apply license**.

 Cisco Secure Access Externally managed
Instance ID 8350166





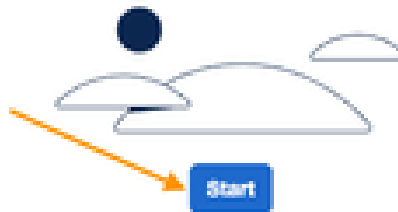
: This completely removes your Umbrella org and is not reversible so be sure all items have been completely migrated before carrying out this step.



Complete Upgrade and Close Umbrella

Not Started

Umbrella has been successfully upgraded and selected traffic is now being steered through Secure Access. The last step in the Upgrade process is to permanently shut down Umbrella and cancel your Umbrella subscription. [Help](#)



- When you select **Close Umbrella** on the image here, you are going to lose access to your umbrella org as it gets deleted:



Complete Upgrade and Close Umbrella

Are you sure you want to close your Umbrella account? Once closed, all access to Umbrella is lost and cannot be recovered.

☒ I understand and wish to proceed

[Cancel](#)

[Close Umbrella](#)

Verify Migration

1. Log into [Secure Access](#) with your login credentials
2. Navigate to **Secure > Access Policy** to display the migrated rules, as on the example here. The org ID must be the same as in section **Prepare for Migration** above.

← → ↻ dashboard.sse.cisco.com/org 8350166 secure/policy

Secure Access

Access Policy

Internet access rules apply to traffic to public internet sites from devices that are on your network or that your organization manages. Private access rules apply to users and devices accessing applications and other resources on your internal network. Secure Access applies the first rule in the list that matches traffic. [Help](#)

Search by rule name [Filters](#)

Migrated org ID intact

Migrated DNS policy

5 Rules

	☐	# ⓘ	Rule name	Action	Access	Sources	Destinations
⋮	☐	1	3/3 DNS-only-policy-1 (U...	✓ Allow	Internet	Any AD Group... +1	Global Allow...
⋮	☐	2	2/3 DNS-only-policy-1 (U...	✗ Block	Internet	Any AD Group... +1	Alcohol +26
⋮	☐	3	1/3 DNS-only-policy-1 D...	✓ Allow	Internet	Any AD Group... +1	Any

Related Information

- [Umbrella Documentation](#)
- [Technical Support & Documentation - Cisco Systems](#)