

Supported Product Families

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Introduction

This document describes the Software Insights and Faults supported product families. It also covers the supported product families for Success Tracks.

Cisco DNA Center Supported Types

- Single Node
- Cluster

Software Insights Supported Product Families

Routing and Switching

- Cisco Catalyst 2960-C Series Switches
- Cisco Catalyst 2960-CX Series Switches

- Cisco Catalyst 2960-L Series Switches
- Cisco Catalyst 2960-Plus Series Switches
- Cisco Catalyst 2960-X Series Switches
- Cisco Catalyst 2960-XR Series Switches
- Cisco Catalyst 3560-CX Series Switches
- Cisco Catalyst 3650 Series Switches
- Cisco Catalyst 3750-X Series Switches
- Cisco Catalyst 3850 Series Switches
- Cisco Catalyst 4500 Series Switches
- Cisco Catalyst 4500-X Series Switches
- Cisco Catalyst 6500 Series Switches
- Cisco Catalyst 6800 Series Switches
- Cisco Catalyst 9200 Series Switches
- Cisco Catalyst 9300 Series Switches
- Cisco Catalyst 9400 Series Switches
- Cisco Catalyst 9500 Series Switches
- Cisco Catalyst 9600 Series Switches

Wireless

- Cisco 3500 Series Wireless Controllers
- Cisco 5500 Series Wireless Controllers
- Cisco 8500 Series Wireless Controllers
- Cisco Catalyst 9800 Series Wireless Controllers

Faults Supported Product Families


Switching

- Cisco Catalyst 2960-C Series Switches
- Cisco Catalyst 2960-CX Series Switches
- Cisco Catalyst 2960-L Series Switches
- Cisco Catalyst 2960-X Series Switches
- Cisco Catalyst 2960-XR Series Switches
- Cisco Catalyst 3560-CX Series Switches
- Cisco Catalyst 3650 Series Switches
- Cisco Catalyst 3850 Series Switches
- Cisco Catalyst 4500 Series Switches
- Cisco Catalyst 4500-X Series Switches
- Cisco Catalyst 6500 Series Switches
- Cisco Catalyst 6800 Series Switches
- Cisco Catalyst 9200 Series Switches
- Cisco Catalyst 9300 Series Switches
- Cisco Catalyst 9400 Series Switches
- Cisco Catalyst 9500 Series Switches
- Cisco Catalyst 9600 Series Switches

Wireless

- Cisco 5500 Series Wireless Controllers
- Cisco 8500 Series Wireless Controllers
- Cisco 3500 Series Wireless Controllers

- Cisco Catalyst 9800 Series Wireless Controllers
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 **Note:** Signatures supported for Routing & Switches, Wireless product series only.

Supported Product Families for the Other Assets Collected by CX Cloud Agent

- Cisco 1000 Series Integrated Services Routers
 - Cisco 1900 Series Integrated Services Routers
 - Cisco 4000 Series Integrated Services Routers
 - Cisco 800 Series Routers
 - Cisco 900 Series Integrated Services Routers
 - Cisco ASR 1000 Series Aggregation Services Routers
 - Cisco Catalyst 1000 Series Switches
 - Cisco Catalyst Digital Building Series Switches
 - Cisco Catalyst IE3200 Rugged Series
 - Cisco Catalyst IE3400 Rugged Series
 - Cisco Catalyst Micro Switches
 - Cisco Industrial Ethernet 3010 Series Switches
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 **Note:** CX Cloud Agent collects telemetry insights from legacy Campus devices that are not eligible for Cisco DNA Center, as well as Cisco DNA Center eligible Campus devices that are not connected to any Cisco DNA Center.

Supported Product Families for the Success Tracks

Cloud Network Direct Connect (DCN)

Hardware

- Cisco Nexus 2000 Series
- Cisco Nexus 3000 Series
- Cisco Nexus 5000 Series
- Cisco Nexus 6000 Series
- Cisco Nexus 7000 Series
- Cisco Nexus 9300 Series (standalone)

Software

- Cisco Nexus 9300 Platform Switches
- Cisco Nexus 9500 Platform Switches
- Application Policy Infrastructure Controller (APIC) Servers
- Application Policy Infrastructure Controller (APIC) Parallel Redundancy Protocol (PRP)
- Extensible Network Controller (XNC)
- Cisco One Nexus 3000 series
- Cisco One Nexus 3500 series
- Cisco One Nexus 5000 series
- Cisco One Nexus 6000 series
- Cisco One Nexus 7000 series

Cloud Network (CN)

Hardware

- Nexus 9500 series (Modular Spines)
- Nexus 9300 series (Fixed Spines, Fixed Leafs, and Virtual)

Software

- APIC Controller (Bundle, Mini, or Virtual)
- ACI Licenses (Essentials, Advantage, or Premiere) on Leafs

Collaboration Devices

- Cisco Desk Series
- Cisco Board Series
- Cisco Room Series
- Collaboration Peripherals

Wide Area Network (WAN)

Hardware

- Cisco Catalyst 8200 Series Edge Platforms
- Cisco Catalyst 8300 Series Edge Platforms
- Cisco Catalyst 8500 Series Edge Platforms
- Cisco vEdge Router
- Cisco ASR 1000 Series Aggregation Services Routers
- Cisco 800 Series Routers
- Cisco 900 Series Integrated Services Routers
- Cisco 1900 Series Integrated Services Routers
- Cisco 4000 Series Integrated Services Routers
- Cisco 5000 Series Enterprise Network Compute System
- Cisco Cloud Services Platform 2100
- Cisco Cloud Services Platform 5000
- Cisco Catalyst Wireless and Cellular Gateways
- Cisco 800 Series Industrial Integrated Services Routers
- Cisco Catalyst IR1100 Rugged Series Routers
- Cisco Catalyst IR1800 Rugged Series Routers
- Cisco Catalyst IR8100 Heavy Duty Series Routers
- Cisco Catalyst IR8300 Rugged Series Router
- Cisco ESR6300 Embedded Series Router

Software

- Cisco Cloud Services Router 1000V Series
- Cisco Catalyst 8000V
- Cisco DNA Subscription Software for SD-WAN
- Cisco Wide Area Application Services

Data Center Compute (DCC)

Hardware

- UCS B Series
- UCS C Series
- UCS S Series
- Hyperflex

Software

- Intersight (SaaS)
- Intersight workload optimizer (SaaS)
- UCS Director
- Hyperflex HX Data Platform
- UCS Manager
- Integrated Management Controller (IMC)

Integrated Secure Operations (ISO)

- Secure Endpoint (AMP)