

# Verify Webex Engage Version

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## Introduction

This document describes few simple steps to check the Webex Engage version on Webex Contact Center (WxCC) to track releases that are linked to Webex Engage defect deployments or enhancements.

## Prerequisites

### Requirements

Cisco recommends that you have skills and knowledge of Webex Contact Center (WxCC) solution , Webex Connect and Webex Engage

### Components Used

This document is not restricted to specific software and hardware versions.


The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

## How to check Webex Engage version


Link to use: <https://<engage-domain-name>/version.aspx>

Example: Access the New digital channel tab to check the **engage-domain-name** and add **version.aspx** at the end


<https://webexccwithwxcaspb.imi.chat/version.aspx>









Webex Contact Center | My Dashboard




Webex Engage




Webex Engage



https://webexccwithwxcaspbx.imi.chat/clientadmindashboard




Webex Contact Center




Dashboard


Monitor the performance of your teams to boost productivity.



Chats traffic



Workforce metrics



Real-time chats overview

Track key chat metrics in real-time

## Verify

webexccwithwxcaspbx.imi.chat/version.aspx

Key	Value
Region	Oregon
Version	6.0
Version_Date	06-JAN-2025
HotFix_Number	3
HotFix_Date	06-JAN-2025