Verify Webex Engage Version

Contents

Introduction

This document describes few simple steps to check the Webex Engage version on Webex Contact Center (WxCC) to track releases that are linked to Webex Engage defect deployments or enhancements.

Prerequisites

Requirements

Cisco recommends that you have skills and knowledge of Webex Contact Center (WxCC) solution , Webex Connect and Webex Engage

Components Used

This document is not restricted to specific software and hardware versions.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

How to check Webex Engage version

Link to use: https://**<engage-domain-name>**/version.aspx

Example: Access the New digital channel tab to check the **engage-domain-name** and add **version.aspx** at the end
https://webexccwithwxcaspb.imi.chat/version.aspx

Verify

Key	Value
Region	Oregon
Version	6.0
Version_Date	06-JAN-2025
HotFix_Number	3
HotFix_Date	06-JAN-2025